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## PARTICIPANT TERMS AND CONDITIONS FOR KAMPE CARE

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You are kindly asked to participate in the pilot for Kampe Care (“**Product**”). To be able to decide if you wish to participate, you should understand the data sharing between partners that will happen as part of your participation in the Pilot.

If you sign this consent form you are deemed to understand its contents and give explicit consent to your personal data being processed in the Product. Please take your time to make your decision and feel free to discuss with your friends, family or pharmacist.

### **PURPOSE AND BACKGROUND OF PRODUCT**

Kampe Care is a primary care discount bundle brought to you by AXA Mansard Health Limited (“**AXA**”) in collaboration with PharmAccess International (“**PharmAccess**”) and e-healthcare pharmaceutical distributor Drugstoc (the “**Parties**”, “**We**”, “**Us**”). The product covers primary care value-based care to patients of community pharmacies with the aim to increase access and affordability to quality primary health services, starting at the pharmacy level. With this pilot of Kampe Care We wish to research and test the effectiveness and effects of introducing Kampe Care.

Under Kampe Care you are offered a primary care discount bundle for the discounted amount of only 500 Naira for the duration of the pilot of the Product. The Product covers discounts on drugs that are listed on the drug list and free access to primary care diagnostic tests at participating pharmacies, a primary care specialist referral benefit and a hospital cash benefit at a clinic within the referral network of Kampe Care. Please refer to the terms and conditions for a detailed list of benefits (<https://corporate.axamansard.com/kampe/>).

The Product includes specific services to increase the quality of care provided to you; a medical helpline is provided to the pharmacy staff who assist you so your pharmacist can discuss your symptoms and conditions with a medical professional who can suggest treatments, or the possible need for a referral to a clinic in the network of Kampe Care. To assist the doctors at the referral clinic, your personal and medical data collected at the pharmacy is shared with the doctors at the referral clinic.

The doctors at the referral clinic will be assisted by Us; We will analyze your medical data and share the results of the analysis with medical professionals who can contact you with suggestions to improve your health journey or receive nudges that support you in your health journey. For instance, messages can be sent reminding you to go to a pharmacy or doctor or to remind you to measure your blood pressure.

Your medical data shall only be shared outside of Nigeria in pseudonymized form, meaning that all identifiers will be removed except a unique ID assigned to you when enrolling for the Product. In some cases, limited medical data may be accessible to the Parties in identifiable form, for example for claim adjudication, reimbursements and health journey tracking. Your personal data could also be used by researchers to contact you to monitor utilization of the Product and to investigate ways to improve the Product.

### **ELIGIBILITY**

For a consent to be valid:

- Must be 18 years and above for consent to be valid (consent for minors (below 18) must be obtained from parent or guardian)
- Must be resident in Nigeria

### **PERSONAL DATA COLLECTED AND USED**

To participate in the Product certain personal data regarding you will be collected and processed by the Parties. The following personal data is necessary to enrol in the Product and to adjudicate claims made:

- Your name;
- Your date of birth;
- Your gender;
- Your address or residential area;
- Your phone number;
- Your email address;
- Financial information on payments of the product or claims
- Kampe ID (unique ID assigned when enrolling for the Product).

For analytics and to improve your health journey the following personal data shall be processed:

- Kampe ID (unique ID assigned when enrolling for the Product);
- Pharmacy visit data;
- Claims data: discounts on drugs covered, diagnostic tests provided, referral visits to the clinic(s) in the network and related consultations
- Medical information collected at the pharmacy and referral clinic: presenting complaints, presumed diagnoses, outcomes of diagnostic tests;
- Pregnancy related data: in case of a pregnancy to help assess the best medical journey for your pregnancy;
- Your socioeconomic status and education if collected during a survey
- Your experience regarding the healthcare services provided to you as part of the Product.
- Your experience regarding the Product itself.

We may also use your data for scientific research and analysis, and in that regard may share anonymized data on an aggregated level with our (research) partners and stakeholders.

### **YOUR DATA PRIVACY RIGHTS**

While handling your data, we shall comply with applicable data protection laws and AXA Mansard's data privacy policy which can be accessed here <https://www.axamansard.com/privacy-policy/>. Parties shall maintain appropriate organizational and technical measures to protect the confidentiality of your data.

Using adequate security measures, pseudonymised data will be transferred for analysis to PharmAccess' head office located in Amsterdam, the Netherlands. The Netherlands has been approved by the National Information Technology Development Agency's (the NITDA's) Whitelist, as a country with adequate data protection laws.

You always have the right to be informed about the processing of your personal data in relation to the Product and you have the right to access that data, correct the data if you find it to be incorrect, withdraw your consent or object to the processing of data or ask to delete or transfer your personal data processed by us.

If you withdraw your consent, you will not be able to take part in the Product for that moment forward and will not be able to receive any more benefits under Kampe Care.

### **WHO TO CONTACT IN CASE OF WITHDRAWAL OF YOUR CONSENT**

Phone number: 0700 292 626 7273, 01-270 1560-5

Email: [dataprivacy@axamansard.com](mailto:dataprivacy@axamansard.com)

### **LIMITATION OF LIABILITY**

You agree that your participation is entirely at your own risk, and you assume full responsibility for any risk of loss or damage arising from your participation, with the exclusion of any wilful and gross negligence by Parties. Furthermore, you specifically agree that Parties will not be liable for any mistreatment, malpractices or wrongful actions by any healthcare providers and/or Pharmacies that are providing healthcare services to you.

### **WHO TO CONTACT IN CASE OF QUESTIONS AND CONCERNS**

If you have questions about this Pilot, you can contact

Phone: 02013301998

Email: [kampecaresupport@axamansard.com](mailto:kampecaresupport@axamansard.com)

### **CONSENT FOR YOUR PARTICIPATION IN THE KAMPE CARE PILOT**

- ❖ I confirm to understand this consent form and the information it provides regarding Kampe Care. I was able to ask questions, and my questions have been answered to my satisfaction.
- ❖ I voluntarily agree to participate in Kampe Care. I am free to withdraw my participation at any time, which will not affect any of my other rights, including my rights to medical care.
- ❖ I agree that the information collected in Kampe Care, including medical data, will be used as described in this form for the purpose and in the manner as described in this form.