# Annual Report 2016

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#### **Vision, Mission and Values**

Our mission, vision and values outline who we are, what we want to achieve and how we want to achieve it. They provide direction for our Company and help ensure that we are all working towards the same goal.

#### **Our Vision**

To be the leading African Financial Services provider, delivering superior solutions to our customers while exceeding stakeholders' expectations.

#### **Our Mission**

We are driven to innovate and excel, consistently creating exceptional value for our stakeholders.

#### **Our Corporate Values**

Our values are the foundation of our organization. They serve as our guide, inspiring our actions and our decisions. These values reflect our way of doing and thinking, for the benefit of our customers, shareholders, employees, business partners and in any community we operate in. The following core values drive everything we do at AXA Mansard Insurance plc.

#### **Customer First**

All our thinking starts with the customer – we always consider the way they live today and tomorrow, so that we continue to be relevant and impactful.

#### Integrity

We are guided by strong moral principles, trusting our internal judgment to do the right thing for our customers, employees, stakeholders and partners.

#### Courage

We speak our minds and act to make things happen. We push the boundaries of what is possible and take bold actions to find new ways to be valuable.

#### **One AXA**

We are stronger when collaborating and acting as one team – Being together and being different with the same goal makes us better.

#### Introduction

AXA Mansard Insurance is a Nigerian financial service group with interest in insurance, asset and investment management, health insurance, property development and pension fund administration and management. AXA Mansard Group comprises AXA Mansard Insurance plc and four subsidiaries all operating in Nigeria.

AXA Mansard Insurance plc Financial Statements comply with the applicable legal requirements of the Companies and Allied Matters Act (CAMA) regarding financial statements and comprises Consolidated and Separate Financial Statements of the Group for the year ended 31 December 2016. The consolidated financial statements have been prepared in accordance with the International Financial Reporting Standards issued by the International Accounting Standards Board.



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# **Corporate Information**

Obstan	Mr. Olugala Asla ava		Annaistad Effective May 10,0010
Chairman	Mr. Olusola Adeeyo	Chairman (Independent)	Appointed Effective May 13, 2016
Director	Mas Votundo II-ri	Objet Eventive Office	
Directors	Mrs. Yetunde llori Mr. Kunle Ahmed	Chief Executive Officer Executive Director	
	Mr. Tosin Runsewe	Executive Director	Desided Effective May 12, 2010
	Mr. Victor Osibodu	Non Executive Director	Resigned Effective May 13, 2016
	Mr. Frédéric Coppin	Non Executive Director	Appointed Effective July 21, 2016
	Mr. Frédéric Fléjou	Non Executive Director	
	Mrs. Sahondra Ratovonarivo	Non Executive Director	Resigned Effective July 21, 2016
	Mrs. Karima Silvent	Non Executive Director	
	Mr. Lesley Ndlovu	Non Executive Director	
	Mr. Tom Wilkinson	Non Executive Director	
	Mr. Jad Ariss	Non Executive Director	
	Mr. Ohis Ohiwerei	Independent Director	Appointed Effective July 21, 2016
<b>Registered Office</b>	Santa Clara Court	Re-insurers	African Reinsurance Corporation
	Plot 1412, Ahmadu Bello Way		Continental Reinsurance plc
	Victoria Island Lagos		General Insurance Company of India
	www.axamansard.com		Munich Reinsurance Company Limited
Auditors	PricewaterhouseCoopers	Actuaries	HR Nigeria Limited
	Landmark Towers,		Alexander Forbes Nigeria Limited
	Plot 5B, Water Corporation Road, Oniru		
	Victoria Island, Lagos	Registrar	DataMax Registrars Limited
	Tel: (01) 2711700		
	www.pwc.com/ng	RC No.	133276
			-
Company Secreta	ry Mrs. Omowunmi Mabel Adewusi	FRC Registration No.	FRC/2012/000000000228
Bankers	Guaranty Trust Bank plc		
	First Bank of Nigeria Limited		
	First City Monument Bank Limited		
	Stanbic IBTC Bank plc		

(\*) Mr. Victor Osibodu resigned effective 13 May 2016 and he was replaced by Mr. Olusola Adeeyo as Chairman

(\*\*) Mrs. Sahondra Ratovonarivo resigned effective 21 July 2016 and he was replaced by Mr. Frédéric Coppin

(\*\*) Mr. Ohis Ohiwerei was appointed as an Independent Director to fill the vacancy created by Mr. Olusola Adeeyo's change to Chairman



# **Notice of Annual General Meeting**

NOTICE IS HEREBY GIVEN that the Twenty Fifth Annual General Meeting of AXA MANSARD INSURANCE PLC will hold at the Lagos Oriental Hotel, No 3, Lekki Road, Victoria Island, Lagos on Friday, May 19, 2017 at 10:00 a.m. to transact the following business:

#### **ORDINARY BUSINESS**

To receive the Audited Financial Statements for the year ended December 31, 2016, and the Reports of the Directors, Auditor and Audit Committee thereon;

- 1. To declare a Dividend
- 2. To appoint Auditor;
- 3. To elect Directors;
- 4. To authorize Directors to fix the remuneration of the Auditor;
- 5. To elect members of the Audit Committee.

#### PROXY

A member entitled to attend and vote at the Annual General Meeting is entitled to appoint a proxy to attend and vote in his stead. A proxy need not be a member of the Company. For the appointment to be valid, a duly completed and stamped proxy form must be deposited at the office of the Registrar, DataMax Registrars Limited, 2C, Gbagada Expressway, Anthony Oke Bus Stop, by Beko Ransome Kuti Park, Lagos State not less than 48 hours before the time fixed for the meeting. A blank proxy form is attached to this Annual Report.

#### **BY ORDER OF THE BOARD**

and

OMOWUNMI MABEL ADEWUSI Company Secretary FRC/2013/NBA/0000000967 Santa Clara Court, Plot 1412, Ahmadu Bello Way, Victoria Island, Lagos.

April 7, 2017





#### **NOTES**

#### A. Dividend

If approved, dividend will be payable on May 19, 2017, at the rate of 5Kobo per every 50kobo ordinary share, to shareholders whose names are registered in the Register of Members as at the close of business on May 3, 2017. Shareholders who have completed and submitted the e-dividend Mandate Form will receive a direct credit of the dividend into the bank accounts indicated in the e-dividend Mandate Form immediately after the Annual General Meeting.

The dividend warrants for shareholders who have not completed the e-dividend Mandate Form will be posted on May 19, 2017.

#### **B. E-Dividend Mandate**

Shareholders are advised to complete the e-dividend Mandate Form in this Annual Report and submit to the Registrar, DataMax Registrars Limited through any Guaranty Trust Bank plc branch. The Forms can also be downloaded from the Company's website at **www.axamansard.com** or from the Registrar's website at **www.datamaxregistrars.com** 

#### C. Closure of Register of Members

The Register of Members will be closed on May 4, 2017 to enable the Registrar prepare for payment of dividend.

#### **D. Audit Committee**

In accordance with Section 359(5) of the Companies and Allied Matters Act, 2004, any shareholder may nominate a shareholder for appointment to the Audit Committee. Such nomination should be in writing and should reach the Company Secretary at least twenty-one (21) days before the Annual General Meeting.

#### E. Unclaimed Dividend

Some Dividend warrants have remained unclaimed or are yet to be presented for payment or returned to the Registrars for revalidation. Affected Shareholders are advised to contact the Registrars, DataMax Registrars Limited, 2C, Gbagada Expressway, Anthony Oke Bus Stop, by Beko Ransome Kuti Park, Lagos State.

#### F. Election of Directors

- Mr. Ohis Ohiwerei is being proposed for election as an Independent Non-Executive Director to fill an existing vacancy.
- 2. Mr. Frédéric Coppin is being proposed for election as a Non-Executive Director to fill an existing vacancy.

#### **G.** Questions from Shareholders

Shareholders of the Company reserve the right to ask questions not only at the meeting but also in writing prior to the meeting on any item contained in the Annual Report and Accounts. Please send questions, comments or observations to the Company Secretariat, AXA Mansard Insurance plc, Plot 1412 Ahamadu Bello Way, Victoria Island, Lagos or by email to the **LegalTeam@axamansard.com** not later than May 12, 2017.

#### H. Website

A copy of this notice and other information relating to the meeting can be found at **www.axamansard.com.** 

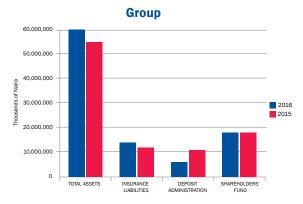


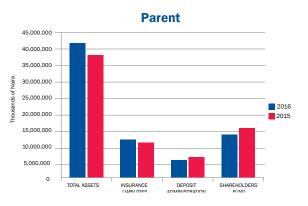
# **Results at Glance**

	GROUP				PARENT	
	2016		%	2016	2015	%
	N'000	N'000	Growth	N'000	N'000	Growth
MAJOR STATEMENT OF COMPREHENSIVE INCOME ITEMS						
Profit after tax	2,634,996	1,662,181	59%	1,040,379	466,099	123%
Profit before tax	3,125,627	2,023,653	54%	1,263,787	689,233	83%
Investment and other income	6,391,238	4,597,914	39%	3,424,501	2,332,815	47%
Underwriting income	2,946,122	2,985,704	-1%	2,591,643	2,672,029	-3%
Net premium earned	10,949,138	9,904,935	11%	8,205,987	8,664,101	-5%
Gross premium earned	20,676,584	16,891,241	22%	17,872,878	15,616,615	14%
Gross premium written	20,713,129	16,574,614	25%	17,330,219	15,009,324	15%

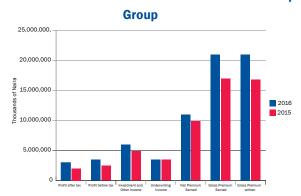
	GROUP			PARENT		
	2016	<b>2016</b> 2015 %			2015	%
	N'000	N'000	Growth	N'000	N'000	Growth
MAJOR STATEMENT OF FINANCIAL POSITION ITEMS						
TOTAL ASSETS	54,958,173	51,207,026	7%	42,076,526	37,920,073	11%
INSURANCE LIABILITIES	14,433,322	12,916,775	12%	13,033,944	12,293,840	6%
DEPOSIT ADMINISTRATION	5,650,541	10,313,558	-45%	5,650,987	6,786,961	-17%
SHAREHOLDERS' FUNDS	17,409,998	17,413,272	0%	14,581,792	15,397,159	-5%

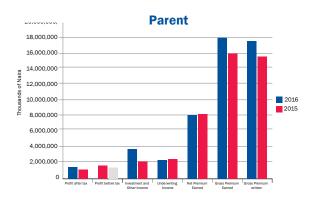






#### Statement of Comprehensive Income – Major Items





# Mr. Olusola Adeeyo Chairman

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### **Chairman's Statement**

to the 25th Annual General Meeting

#### **Dear Shareholders,**

On behalf of the Board of Directors and myself, I welcome you all to the 25th Annual General Meeting of our Company. It is my sincere pleasure to report another successful year for our Company as we have continued to build on the foundation we laid in the preceding years. Although global economic conditions remained tumultuous through 2016, we continued to display strong capacity to weather adverse economic conditions, and demonstrate strong resilience, through business innovation and agility. As such, it is with great pride in our achievements that I hereby present to you a summary of the Company's performance for the financial year ended December 31, 2016, as well as a review of the operating environment within which this performance was achieved.

#### **Highlights of Economic Landscape**

The global economic landscape in 2016 was one of the most uncertain in recent times, and was exacerbated by a number of unexpected events. At the start of the year, the IMF had initially estimated 3.4% real global growth for 2016; however, by the end of the year, actual growth amounted to 3.1%, just short of the previous year's 3.2%. The impact of policy uncertainty in the advanced economies accounted for a decline in real growth to 1.6%, from 2.1% in the previous year, while growth in emerging and developing economies remained flat at 4.1%, underpinned by higher commodity prices and growth in China. BREXIT was a negative surprise for global markets, particularly given the fact that it has emboldened nationalist ideology across many countries. In the same vein, the American presidential election threw up its own now well-chronicled surprises.

Nigeria suffered particularly from the sharp drop in crude oil price to \$27.88/bbl in January 2016 – the lowest level since 2003, which manifested in the decline in external reserves to a 12-year low of \$23.8 billion in October 2016. The situation was partly abated, at least on the global scene, due to concerted measures by major crude oil producing nations to support crude oil prices by trimming supply. This resulted in a 104% rally in crude oil prices to a high of \$57/ bbl by December 2016. However, the local situation was aggravated further by renewed attacks on oil facilities in the Niger Delta, leading to production falling significantly short of capacity to lows of 1.3 million bbl per day.

It was on this note that the monetary authorities devalued the currency, while the fiscal authorities also removed subsidy on petroleum products. This culminated in a rise in inflation

**We recorded 25% growth in** Gross Written Premium from N16.6bn in 2015 to N20.7bn in 2016, largely due to customers' renewals on our large ticket transactions and new business acquisitions in our health business. Net Premium Income also grew to N10.9bn from N9.9bn in 2015. In addition, we grew our profit before tax by 53% from N2.02bn to N3.1bn, and performed even better on profit after tax, with 63% growth to N2.7bn from N1.7bn in 2015. Our balance sheet remained robust in 2016, experiencing moderate growth of 7% in total assets to N55bn from N51.21bn in 2015.

to 18.6% by December 2016 – the highest level in over 10 years, and real GDP growth of -1.3% for the full year, further confirming Nigeria's first recession in 25 years.

#### **Financial Results**

Dear Shareholders, in spite of the adverse economic situation described, it gives me great pride to inform you that we had a successful business year, with growth in almost all measures of performance. We recorded 25% growth in Gross Written Premium from N16.6bn in 2015 to N20.7bn in 2016, largely due to customers' renewals on our large ticket transactions and new business acquisitions in our health business. Net Premium Income also grew to N10.9bn from N9.9bn in 2015. In addition, we grew our profit before tax by 53% from N2.02bn to N3.1bn, and performed even better on profit after tax, with 63% growth to N2.7bn from N1.7bn in 2015.



Our balance sheet remained robust in 2016, experiencing moderate growth of 7% in total assets to N55bn from N51.21bn in 2015. On the other hand, insurance liabilities in 2016 rose to N14.4bn from N12.9bn in the previous year, while Shareholders' Funds remained well in excess of regulatory requirements at N17.51bn.

#### **Dividend**

It is my pleasure to announce that your Board of Directors has recommended rewarding the Shareholders for the Company's performance with a dividend of 5k per share for the financial year ended December 31, 2016. We are grateful for your support and the trust you have placed in the Board and management team through the years as we seek to position the Company for future growth. Importantly, we also appreciate your faith in the AXA Mansard Brand.

#### **Changes to Corporate Structure**

In order to drive service efficiency in our business operations, a few changes were made to our organizational structure in 2016. The most important of these structural changes saw the creation of a new SME Solutions Group to focus on providing services to small and medium-sized enterprises. We believe that this change will enhance our effectiveness and improve our ability to offer better service to our SME customers.

#### Staff

The contribution of our staff to the success of our business cannot be over-emphasized. We owe them our gratitude for the innovative spirit, diligence and passion they have displayed, as well as the conscientious discharge of their duties. They have made our Company synonymous with high quality, even as they have remained committed to exceptional customer service. On behalf of all shareholders and the Board, I thank them for their good work.

#### **Awards and Recognition**

The market and customers continued to recognize us in 2016, as the AXA Mansard brand remained a leader in the financial services industry and was recognized for its achievements both within and outside Nigeria. The Company's risk rating of B+ as rated by A.M. Best, the world leader in insurance risk ratings, is the highest held by any insurer in Nigeria. AXA Mansard also won the CFO of the Year award in the Insurance category for a second time at the 2016 Nigeria CFO Awards, while our Finance team was recognized in the Finance Team of the Year category. The Legal team continues to hold its place as the Best In-House Legal Team in the Insurance category at the ESQ Nigerian Legal Awards, attesting to the robustness of the Company's legal processes and the quality of our people. The fact that we have repeatedly won these awards is, in itself, a testament to our acceptance as a role model to the business community.

#### Outlook

There is an unspoken consensus among many that the events and trends of the past year will continue to impact the macroeconomic climate well into 2017. The slow economic growth and pressure from nationalist ideologies continue unabated on the international scene. Closer home, the cost of manufacturing continues to be driven up by rising energy costs, the devaluation of the Naira and FX scarcity. These remain key concerns for businesses. Despite this prognosis, I look ahead with unabashed confidence, armed with the hindsight of our remarkable past performance under similar conditions, and trusting in the superior competence of our people, to assure you of our continued success.

Finally, I would like to thank our esteemed customers for their patronage, and our shareholders for the trust bestowed upon the Board and the Company. You can rest assured of our unrelenting resolve to continuously exceed your expectations, as we continue our undeterred match into the future.

May God bless AXA Mansard.

Thank you.

Mr. Olusola Adeeyo Chairman

# Life happens... but we'll always be there for you.

With or without you in the picture, be sure that your loved ones are properly taken care of by taking a Life plan today.

Choose life, choose our life protection today.

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Authorized and Regulated by the National Insurance Commission, RIC No.016





# From the Executive Suite

#### **Dear Valued Shareholder,**

2016 was a year of many contrasts for the Company. The Nigerian economy went into a recession and this impacted our business environment. However, we took a number of steps towards improving our business effectiveness and our ability to serve customers better. It is against this backdrop that the Company achieved the results highlighted below.

#### **Regulatory Environment**

The financial regulatory environment was somewhat unpredictable and challenging during 2016. However, the Company continued to benchmark itself against global best practices in corporate governance and was able to adhere to stipulated guidelines without any violation.

The first quarter of 2016 saw NAICOM's enforcement of the 2009 Code of Corporate Governance on insurance companies. While the Code was not new, its enforcement brought about changes in the board structure of many companies in the industry. Positively, it had no adverse effect on the Company.

In the course of the year, NAICOM also released draft guidelines on Risk-Based Supervision, following which it received feedback from the industry. The feedback emphasized the need to allow a sufficient grace period prior to full implementation to enable all stakeholders develop the required capacity and skills. On the other hand, the much anticipated Bancassurance guidelines were not finalized before the end of the year. It is anticipated that these guidelines would outline the regulatory framework for partnership between banks and insurance companies in the distribution of insurance products.

Of note, the industry suffered a setback in the last quarter of the year, as annuity business was suspended due to unresolved regulatory issues around custody of annuity assets.

#### Non-Life (Property & Casualty) Business

Our non-life portfolio experienced 22% growth in gross written premium (GWP) from N11.3bn in 2015 to N13.9bn in 2016, supported primarily by our Oil & Energy portfolio, as well as our Motor and Fire classes, which contributed 27%, 21% and 20%, respectively. In the General Accident portfolio, GWP grew by a moderate 11%. Our Aviation and Marine classes were the worst hit by the economic recession and the resultant slowdown of activities in the aviation and shipping sectors, with no growth recorded from 2015, and relatively low contribution to GWP. On a positive note, there was continued growth in our Agriculture portfolio, which experienced the highest single portfolio growth rate of 140%, followed closely by Engineering, which grew by 124% from 2015. Net premium income (NPI) fell by 6% to N5.7bn in 2016, with the largest declines in NPI occurring in our Oil & Energy and Marine businesses, which fell by 36% and 16%, respectively. These reflected increases in reinsurance cost in 2016, along with lower write-backs on Unexpired Risk Provisions for both portfolios compared to 2015.

During the year under review, the Company experienced a decline of 8% in non-life claims from N3.2bn to N2.9bn in 2016. This improvement cut across the various business lines, except in our Marine and Engineering portfolios which saw increases in claims. A large proportion of the claims during the year emanated from our Motor business, which alone accounted for 61% of net claims. Additional provisions were also booked for Incurred But Not Reported (IBNR) claims for our Fire, General Accident, Motor and Oil & Energy portfolios in 2016. These provisions were actuarially and prudently determined.

As a result of the trends in the various classes of business described above, we achieved 5% growth in underwriting results (underwriting income less expenses) during 2016.

#### **Life Business**

We experienced deceleration of our Life business, as GWP declined marginally by 5% from N3.6bn to N3.4bn in 2016. This was driven largely by the slow down experienced in our Group Life business, with GWP falling by 4%, and more so by the 49% decline in Annuity sales. The decline in annuities was deliberate and reflected a strategic decision to downplay the product, as we seek mitigants against several identified inherent risks. Despite this decline, the Group Life business remains a strong contributor to the GWP for our aggregate Life business, accounting for 67% of the total Life GWP. However, in contrast to the decline in the Group Life business, our Individual Life business fared quite well, growing by 28% over the course of 2016.

Net premium income (NPI) exhibited more resilience, with overall growth of 5% from N2.6bn to N2.7bn in 2016. The highest NPI growth was from Individual Life, which grew by 33%, while Group Life grew by 15%.

We experienced an overall increase of 19% in net claims from N1.3bn to N1.6bn in 2016 across all lines of business, with growth of 25%, 23% and 2% from Group Life, Annuity and Individual Life, respectively.

**We ended the 2016 financial** year with an underwriting expense ratio of 10%, which represents a marginal improvement from 12% in 2015. Our operating expense ratio also improved, in response to our drive towards efficiency in our business operations, evidenced in a decline to 20% in 2016 from 22% in 2015. However, our claims ratio rose to 42% from 37% in 2015, driven by a combination of attributional and large one-off losses, while our reinsurance cost ratio increased marginally from 33% to 34% in the same period

#### **Health Business**

Our health insurance business, AXA Mansard Health Limited,made significant progress in 2016, achieving growth of 112% in gross written premium, from N1.65bn achieved in 2015 to N3.5bn during 2016. Net premium income (NPI) also grew by 121% from N1.2bn to N2.7bn in 2016. However, with the growing size of business and the attendant increase in customer patronage, the business experienced a 155% rise in net claims to N2.3bn during the year.

#### **Performance Ratios**

We ended the 2016 financial year with an underwriting expense ratio of 10%, which represents a marginal improvement from 12% in 2015. Our operating expense ratio also improved, in response to our drive towards efficiency in our business operations, evidenced in a decline to 20% in 2016 from 22% in 2015. However, our claims ratio rose to 42% from 37% in 2015, driven by a combination of attritional and large one-off losses, while our reinsurance cost ratio increased marginally from 33% to 34% in the same period.



Our business has continued to mature, enhancing our capacity for larger and more technical transactions. Consequently, we recorded 12% growth in Insurance Liabilities to N14.4bn in 2016 from N12.92bn in 2015.

#### **Assets Under Management**

Total pension and non-pension assets under management (AuM) grew by 8% from N54.7bn to N59.1bn. This growth was primarily attributable to our core asset management business, AXA Mansard Investments Limited, which launched two mutual funds in 2016: the AXA Mansard Money Market Fund and the AXA Mansard Equity Income Fund. Driven by the success of these funds and continued investor confidence, the business achieved 70% growth in third-party Assets under Management (AuM) to N9.2bn by the end of 2016 from N5.4bn as at year-end 2015.

With the completion of integration activities of our Pension business, AXA Mansard Pensions Limited, we set about growing



our portfolio of RSAs. However, as a result of the relatively rigid market situation, the acquisition of new accounts has been slow. Nonetheless, the company grew RSA funds by 29.5% from N9.15bn to N11.86bn during 2016. The company also registered employees of several new corporate organisations in line with its strategy to diversify from public sector accounts.

Going into 2017, we intend to continue leveraging our service platforms and distribution channels to further improve the performance of AXA Mansard Pensions.

#### **Looking Ahead**

Dear Valued Shareholder, AXA Mansard is a strong brand and has the technical foundation to take advantage of the opportunities ahead. We will remain innovative and dedicated to quality service delivery. We have great trust in our people and believe they have the passion and drive to create value for our shareholders, whilst ensuring a successful future for our customers. As has been our culture, we will remain a learning organization and continue to make significant investment in the development of our people.

Ultimately, we are in business to serve our customers, and we will continue to work toward satisfying their needs. We appreciate their patronage and support. We also appreciate all our business partners for their contribution.

Thank you.

#### Yetunde llori

Chief Executive Officer

# We offer a simpler way to invest

#### AXA Mansard Investments Limited is

passionate about ensuring that you achieve your financial goals.

We develop customized solutions to suit the investment needs and objectives of each client and have an enviable track record in investing across local and international assets and markets.

AXA Mansard Investments Ltd

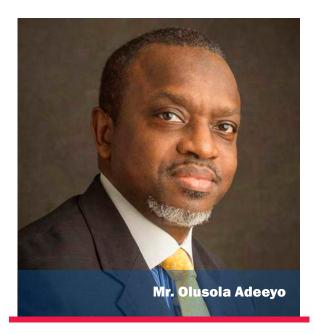
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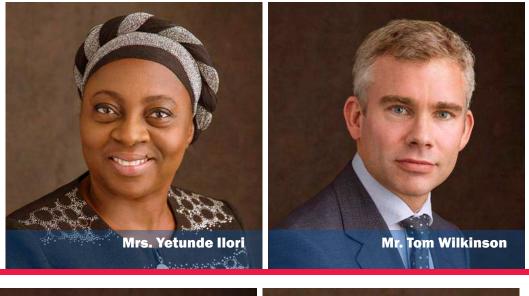
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# **The Board of Directors**

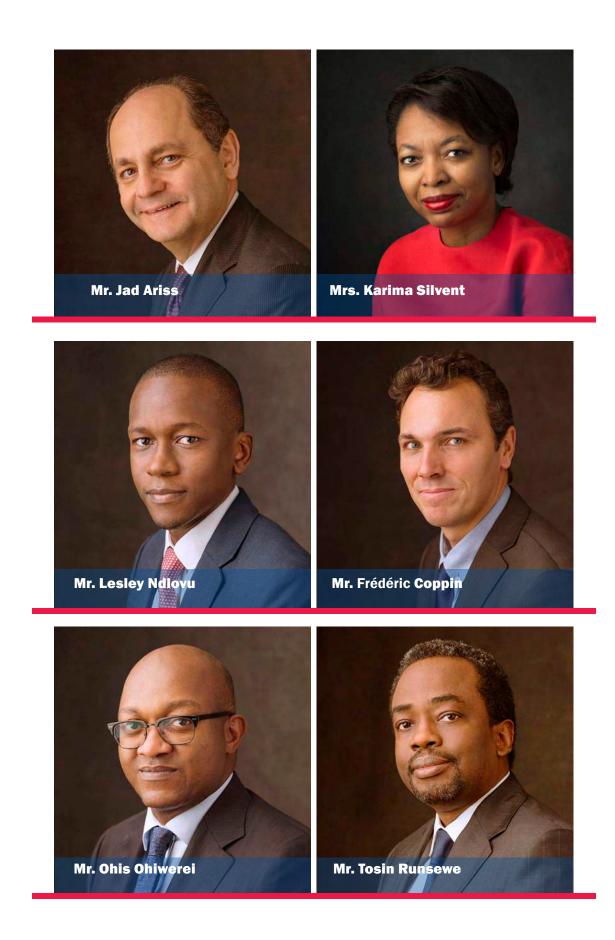








#### The Board of Directors (Cont'd)





# **The Management Team**



Mrs. Yetunde Ilori













Mr. Dapo Akisanya





Mr. Okezie Akaniro



#### The Management Team (Cont'd)

















# Need prompt medical attention?

AXA Mansard Health Limited Call: 0700 AXA MANSARD Email: healthcare@axamansard.com Website: www.axamansard.com Social Media: 🐺 💟 🛗 💱 AXA Mansard



CONFIRMATION LIST



### 2016 Corporate Social Responsibility Report

#### Background

AXA Mansard's overall aim is to achieve positive impact on the society as a whole while maximizing the creation of shared value for members of staff, shareholders and stakeholders. To achieve this objective, our attention is driven towards community development projects such as improving access to healthcare and education, as well as supporting nongovernmental organizations.

#### Health

#### Pan-African Urological Surgeons Association's Initiative for Urological Training in Africa (PIUTA)

AXA Mansard in April 2016 donated the sum of Two Million Naira (N2,000,000) to the Postgraduate Training Fellowships in general urology at the Pan-African Urological Surgeons Association's Initiative for Urological Training in Africa (PIUTA), Ibadan Centre, University of Ibadan and University College Hospital, Ibadan. AXA Mansard incepted funding of training fellowships in Urology in 2013.

The sponsorship comes as a yearly medical outreach programme which is aimed at providing health education talks, screening for medical and surgical diseases and undertaking intermediate procedures in all surgical specialties. Over 1,740 medical cases will be attended to for free. These cases include screening for general medical and surgical diseases, urological diseases, obstetrics and gynecology diseases, primary dental and ophthalmological care and provision of eye glasses amongst others.

#### **Eye Foundation Centre**

The Eye foundation centre was established in 1993 by Dr Kunle Hassan, an international acclaimed, Opthalmic Surgeon with wide experience in Vitreo-Retina, Surgery, Glaucoma, Anterior Segment, Cataract and Ocular Plastic Surgery. The hospital was established with state-of-the-art technology, which is of comparable standard to that available in developed countries.

AXA Mansard sponsored the Eye Foundation for the surgical procedure and medical expense of indigent persons with eye problems such as cataract for 30 persons. We are also involved in the sponsorship of sports programmes for special needs children and in various primary, secondary and tertiary institutions.

#### **Non-Governmental Organisations**

#### Enactus

**Enactus (formerly known as SIFE Foundation gte)** is an international non-profit organization dedicated to inspiring students to improve the world through entrepreneurial action.

It provides a platform for teams of outstanding university students and create community development projects that put people's own ingenuity and talents at the center of improving their livelihoods, guided by educators and supported by business leaders.

In August 2016, AXA Mansard supported the foundation with a sum of N500,000 (Five Hundred Thousand Naira Only) in order to drive creativity and reward results of outstanding students who participated in the competition.

#### **Dangote Women Network IDP Initiative**

The Dangote Women's Network provides the platform through which women can act as catalysts for change, especially towards nation building. Also, the network encourages women to aspire for top managerial positions so as to contribute to the economic growth of the nation.

The Dangote Women Network organised a 2-hour charity walk aimed at creating awareness on the plight of IDPs affected by insurgency in the Northeast, and also raise millions of naira to alleviate their sufferings. AXA Mansard contributed the sum of N1,000,000 towards this cause.

#### **Road Safety Initiative**

AXA Mansard partnered with Arrive Alive Road Safety Initiative (AARSI) and Federal Road Safety Corp (FRSC) and carried out road safety sensitization at Ojota Motor Park, where copies of Road safety booklets and highway codes were distributed to Drivers, Passengers and Pedestrians at Ojota Motor Park. We also had Question & Answer sessions with members of the Ojota Drivers' Association

#### **Education: School Sponsorship**

AXA Mansard supported various schools activities, ranging from sports events, family fun days, academic events and some tactical projects. The schools below were beneficiaries of AXA Mansard's support in 2016.

**CORONA SCHOOLS** provide top of the range education akin to the type offered anywhere in the world with excellent modern facilities. A total sum of N260,000 (Two Hundred and Sixty Thousand Naira) was donated to the school in October and December to support their Inter-house sports and family fun day event.

**DAY WATERMAN COLLEGE (DWC)** is a modern co - educational boarding school in Asu, Ogun State, designed to provide an exciting learning environment for children between the ages of



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11 - 16. The school also provides a broad-based education of international standard to meet global needs with facilities and equipment of outstanding quality to support the learning environment.

As part of our efforts to include access to safe recreational areas in schools, AXA Mansard sponsored DWC with the sum of N200,000 in its 6th annual Inter - House Sports festival for sporting excellence among its students and the event was held on Saturday, 12th March 2016 at the school sports ground.

**EMERALD HIGH SCHOOL** was established in 2005 as a progression from the highly academically successful Emerald Nursery and Primary School in Lagos, which was established in 1995. The establishment of Emerald High School was in response to the yearnings of parents of the primary school pupils and the need to bridge the gap in providing high quality Secondary School Education in the country.

A sum of N75,000 (Seventy Five Thousand Naira Only) was donated towards the School's 9th annual Inter-house sport in January 2016.

#### **Complaints and Feedback** Introduction

AXA Mansard Insurance plc considers customers as critical stakeholders in its business. One of our main selling points at AXA Mansard over the years has been our excellent customer service. We therefore consider customers' feedback as a necessary and important factor in our drive to always treat customers fairly.

#### **Complaints Channels**

In recognition of this, we at AXA Mansard have provided various channels for its customers to provide feedback on our products and services. These platforms include:

- 1. Our AXA Mansard CCare and Complaint email channels,
- 2. Our AXA Mansard hotline
- 3. Our website platform,
- 4. Correspondence from customers,
- 5. Our Twitter handle, Google+, Facebook channel and Live Chat Platform on the website.

Customers can also pay a visit to any of our AXA Mansard Welcome Centers located across the country to provide the feedback. For locations of these addresses, they can be found on our website – http://AXA Mansardinsurance.com/ index.php/contact-us/corporate-addresses.

#### **Resolution structure**

At AXA Mansard, we have put in place a structure to ensure that customers' feedback are received and promptly resolved. For this purpose we have a dedicated Customer Interface team which comprises of the Contact Centre and Branch Operations teams, of which the Contact Centre is responsible for the prompt investigation and resolution of customers' complaints within the approved period. The Contact Centre liaises with other units within the organization and ensures that customers' complaints are satisfactorily resolved.

Customers' complaints are stream-lined based on the type of complaints to provide an enabling environment for proper monitoring, proper documentation and effective feedback process of received complaints.

The process flow for customer complaints and resolution is as follows:

- The receiving point of a customer's complaint acknowledges the received complaint.
- The complaint is reviewed and it is determined if the complaint could be resolved at first-level.
- Where the complaint can be resolved at the first level, a resolution is immediately provided to the customer.
- If such complaint cannot be resolved at the first level, the receiving point forwards the complaint to the appropriate unit in the organization to handle.
- Upon resolution, the customer is contacted and the resolution is explained to the customer.
- The complaint is closed and marked as resolved.

In addition to our current process and our Customer Relationship Management application currently being used, we have gone a step further to deploy a Contact Centre Solution that will help in enhancing customer engagement and experience. The combination of all these processes and applications will help in adequately managing all complaints and in also giving the best response time in this area of our services.

#### **Customers' Opinion on Products**

To enrich our customers experience we also periodically evaluate public/customer opinion about our services, products and policies.

The evaluation is conducted in various ways including:

- One-on-one focus meetings with key customers
- Interviews with selected customers
- Opinions received via our AXA Mansard CCare mailbox (insure@axamansard.com)
- Surveys / Questionnaires administered to customers.



2016 Corporate Social Responsibility Report (cont'd)

These various evaluations are carried out to afford our organization the opportunity of receiving customers' perception about the company, in order to ensure that efforts can be put in place to close such gap(s) in our services delivery or improve upon the process, service or product.

# Feedback on Customers' Complaints to AXA Mansard Insurance PLC

Feedback on customers' complaints is provided to Management, the relevant Units and Groups in the organization to ensure that complaints and issues raised by customers do not re-occur.

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The feedback gathered ensures that:

- AXA Mansard retains her customers as they feel appreciated and respected,
- The quality service delivery at AXA Mansard is maintained and made uniform across board,
- A reliable source of identifying improvement opportunities is presented to management
- A reliable source of data on customers' complaints and expectations is collated.

The feedbacks are circulated to management staff through the company's internal information channel for the general information of all staff.

#### Report of Complaints Received and Resolved by the Organization between January - December 2016

Month	Number of Complaints received during the period	Number of complaints resolved	Number of complaints unresolved	Number of complaints unresolved with SLA
January	22	22	Nil	1
February	27	27	Nil	1
March	11	11	Nil	Nil
April	30	30	Nil	2
Мау	30	30	Nil	3
June	13	13	Nil	Nil
July	27	27	Nil	1
August	16	16	Nil	Nil
September	11	11	Nil	Nil
October	2	2	Nil	Nil
November	2	2	Nil	Nil
December	11	11	Nil	Nil
Total	202	202	Nil	8

Incidences of complaints not resolved within stipulated turnaround times, were largely due to the unavailability of these customers either via e-mail or telephone and also due to dependencies on third party assistance in resolving the issue, however all complaints are usually resolved within 24hrs. It is mandatory that all complaints are closed with each customers consent at an agreed upon time (if the issue exceeds our stated turnaround time).

We continually strive to ensure improvements in our service delivery with a view to reducing customer complaints. Major tools for achieving this are: (i) our Keep in Touch (KIT) Process, which helps us continuously engage and interact with our customers. This has in turn helped the organization address customer concerns before they became complaints. (ii) An increase in number of our customer touch points (Welcome Centers, Contact Center, live chat, etc.) has made it easy for customers to walk in or engage us and have a delightful experience while their concerns are being treated.

From the data above, we can identify four major spikes, in the months of February, April, May, and July 2016. The spikes in the number of complaints noticed in April and May 2016 were due to an upgrade in the application / system used in processing liquidation claims. This initially led to an increase in our standard turnaround time for processing customer liquidation requests to which customers were accustomed to, but this situation has since normalized, as can be seen in the month of June 2016.

For the months of February and July 2016, these months were peculiar as the major reason for these spikes was due to delayed updates on customer statement (for contributory savings policies) and this occurred because of certain

complaints and enquiries, any time of the day

brand, it is important to be open 24/7 to customers who

send in enquiries and messages from anywhere in the world. This will enable us provide prompt resolutions to customers'



2016 Corporate Social Responsibility Report (cont'd)

adjustments made from our vendor banks. This is now being closely monitored to avoid a repeat of the incident.

The complaints received for this year (2016) have all been treated appropriately as customer satisfaction is paramount to our organization.

Going into 2017, we will commence 24hr services within our Contact Centre, this is to help increase our availability to customers and also drive service excellence. As a global



#### Number of Complaints Received during the Period (Jan - Dec 2016)

#### **Sustainability Report** The Environmental and Social Management System

As the foremost insurance company in Nigeria to pioneer and incorporate the environment and social facets of risk management, as an ancillary function to mainstream insurance risk underwriting, AXA Mansard remains passionate and dedicated to managing the potential Environmental & Social risks of our business and applying the appropriate standards in the review of our business operations and those of our clients, as well as in our relationship with the communities in which we operate

Our Environmental and Social risk management framework constitutes an integral part of our robust corporate governance, social responsibility and enterprise risk management strategies. Our obligation to uphold environmental and social sustainability considers the occupational and community health, safety and security concerns of the businesses we underwrite and advocates social responsiveness amongst our clients in relation to these risks. We are taking a more serious look at the environmental and social impact of our business, as well as the risks potentially associated with our business activities, as we strive to retain our standards and the delicate balance between ensuring viable competitiveness and delivering on our corporate social responsibilities. This is evident in our constant improvement of the ESMS tools and processes we use to ensure that it continues to function efficiently and effectively. We put other identified E&S risk that emerge in the course of the year into consideration as well as ensure that changes in relevant environmental standards are reflected.

The management of E&S risks is governed by its Environmental & Social Management System (ESMS) framework- which consists of a policy, a set of procedures to identify, assess and manage environmental and social risks in our clients' operations. The assignment of administering such responsibility rests with the Enterprise Risk Management (ERM) unit.

In addition, through our Environmental & Social Management System processes, we evaluate our clients' current capabilities



2016 Corporate Social Responsibility Report (cont'd)

in managing identified environmental & social risks that could arise in the course of their business operations and we offer advisory services, and assist in developing their own E&S frameworks.

We are committed to assisting our clients develop environmental and social risk management frameworks as value-added service. We believe this is mutually beneficial to both our clients and ourselves to manage these E&S risks, as the success of our customers, clients and stakeholders guarantees future business, which strengthens our commercial sustainability.

#### **Continuous Awareness**

A significant contribution we are making to socioeconomic development is in creating awareness of the concept of sustainability through training of our employees and enlightening our customers, clients and all other stakeholders.

We seek to increase our clients' understanding of how E&S issues can impact their business, thereby reducing resistance to environmental and social risk management requirements and developing strong partnership for sustainability.

#### **Our Commitment**

We will remain focused and committed to sustainable performance. This translates into taking measures to minimize harm in the communities where we operate. It is our belief that for sustainability initiatives to thrive within the Nigerian Insurance industry, a firm commitment and robust collaboration with all industry stakeholders is necessarily. We are committed to this and would continually communicate our progress, and create more awareness to promote this culture in the industry. **MANSARD** redefining / standards Corporate Governance Report (cont'd)

## **Corporate Governance Report**

AXA Mansard Insurance PIc ("the Group") has consistently developed corporate policies and standards to encourage good and transparent corporate governance framework to avoid potential conflicts of interest between all stakeholders whilst promoting ethical business practices. This is the foundation of our history, values and culture as a Company for building and sustaining an endurable institution that guarantees profitability and professionalism whilst enhancing shareholders' value.

As a publicly quoted company, the Company strives to carry out its business operations on the principles of integrity and professionalism whilst enhancing shareholders value through transparent conduct at all times with the adoption and application of local regulatory standards as well as international best practices in corporate governance, service delivery and value creation for all. For the Company, good corporate governance goes beyond just adhering to rules and policies of the regulators; it is about consistently creating value through going the extra within a sustainable and enduring system.

In order to ensure consistency in its practice of good corporate governance, the Company continuously reviews its practice to align with the various applicable Codes of Corporate Governance such as the Securities and Exchange Commission (SEC) Code and the National Insurance Commission (NAICOM) Code with particular reference to compliance, disclosures and structure. Furthermore, an annual board appraisal is also conducted by an Independent Consultant appointed by the Company whose report is submitted to NAICOM and presented to shareholders at the Annual General Meeting of the Company in compliance with the recommendation of the NAICOM Code of Corporate Governance.

#### **Governance Structure**

#### The Board

The governance of the Company resides with the Board of Directors which is accountable to shareholders for creating and delivering sustainable value through the management of the Company's business. The Board of Directors is responsible for the efficient operation of the Company and to ensure the Company fully discharges its legal, financial and regulatory responsibilities.

The Board also reviews corporate performance, monitors the implementation of corporate strategy and sets the Company's performance objectives. The Board monitors the effectiveness of its governance practices, manages potential conflict and provides general direction to management. These oversight

functions of the Board of Directors are exercised through its various Committees. In the course of the year under review, the Board had four (4) Committees to ensure the proper management and direction of the Company via interactive dialogue on a regular basis.

The Board membership comprises eleven (11) members, including the Chairman, six (6) Non-Executive Directors, three (3) Executive Directors and one (1) Independent Director appointed based on the criteria laid down by NAICOM for the appointment of Independent Director(s).The Independent Director does not have any significant shareholding interest or any special business relationship with the Company. The effectiveness of the Board derives from the appropriate balance and mix of skills and experience of Directors, both Executive and Non-Executive. The Company's Board is made up of seasoned professionals, who have excelled in their various professions and possess the requisite integrity, skills and experience to bring to bear independent judgment on the deliberations of the Board.

The Board meets quarterly and additional meetings are convened as at when required. Material decisions may be taken between meetings by way of written resolutions, as provided for in the Articles of Association of the Company. The Directors are provided with comprehensive group information at each of the quarterly Board meetings and are also briefed on business developments between Board meetings. The Board met four (4) times during the period ended December 31, 2016.

#### **Responsibilities of the Board**

The Board determines the strategic objectives of the Company in delivering long-term growth and short-term goals. In fulfilling its primary responsibility, the Board is aware of the importance of achieving a balance between conformance to governance principles and economic performance.

The powers reserved for the Board include the following;

- a) determination of Board structure, size and composition, including appointment and removal of Directors, succession planning for the Board and senior management and Board Committee membership.
- b) approval of mergers and acquisitions, branch expansion and establishment of subsidiaries; approval of remuneration policy and packages of the Board members.
- c) approval of policy documents on significant issues including



Enterprise-wide Risk Management, Human Resources, Corporate Governance and Anti-Money Laundering;

- approval of resolutions and corresponding documentation for shareholders in general meeting(s), shareholders circulars, prospectus and principal regulatory filings with the regulators.
- e) approval of major change to the Company's corporate structure (excluding internal reorganizations) and changes relating to the Company capital structure or its status as a public limited company;
- f) approval of quarterly, half-yearly and full year financial statements (whether audited or unaudited) and any significant change in accounting policies and/or practices.
- g) approval of the Company's strategy, medium and short term plan and its annual operating and capital expenditure budget.
- h) recommendation to shareholders of the appointment or removal of auditors and the remuneration of Auditors.

#### **Roles of Key Members of the Board**

The positions of the Chairman of the Board and the Chief Executive Officer are separate and held by different persons. The Chairman and the Chief Executive Officer are not members of the same extended family.

#### The Chairman

The Chairman's main responsibility is to lead and manage the Board to ensure that it operates effectively and fully discharges its legal and regulatory responsibilities. The Chairman is an Independent Director who does not represent any significant shareholding interest nor holds any business interest in the Company. The Chairman is responsible for ensuring that Directors receive accurate, timely and clear information to enable the Board take informed decisions: monitor effectively and provide advice to promote the success of the Company. The Chairman also facilitates the contribution of Non-executive Directors to promote effective relationships and open communications, both inside and outside the Boardroom, between Executive and Non-executive Directors. The Chairman strives to ensure that any disagreements on the Board are resolved amicably.

#### The Chief Executive Officer

The Board has delegated the responsibility for the day-to-day management of the Company to the Chief Executive Officer (CEO), who is responsible for leading management and for

making and implementing operational decisions. The CEO is responsible to the Board of Directors and ensures that the Company complies strictly with regulations and policies of both the Board and Regulatory Authorities. The CEO ensures that optimization of the Company's resources is achieved at all times and has the overall responsibility for the Company's financial performance.

#### **The Independent Directors**

In line with the NAICOM code of corporate governance practices, the Board has two independent directors, of which one is the Chairman. The independent directors do not represent any significant shareholding interest nor holds any business interest in the Company.

#### **Company Secretary**

The Company Secretary is a point of reference and support for all Directors. It is her responsibility to update the Directors with all requisite information promptly and regularly. The Board may obtain information from external sources, such as consultants and other advisers, if there is a need for outside expertise, via the Company Secretary or directly.

The Company Secretary has a further responsibility to assist the Chairman and Chief Executive Officer to formulate an annual Board Plan and with the administration of other strategic issues at the Board level; organize Board meetings and ensure that the minutes of Board meetings clearly and properly capture Board's discussions and decisions.

#### **Director Nomination Process**

The Board agrees upon the criteria for the desired experience and competencies of new Directors. The Board has power under the Articles of Association to appoint a Director to fill a casual vacancy or as an additional Director. The criteria for the desired experience and competencies of new Nonexecutive Directors are agreed upon by the Board.

The balance and mix of appropriate skills and experience of Non-executive Directors is taken into account when considering a proposed appointment. In reviewing the Board composition, the Board ensures a mix with representatives from different industry sectors.

The Shareholding of an individual in the Company is not considered a criterion for the nomination or appointment of a Director. The appointment of Directors is subject to the approval of NAICOM. The following core values are considered critical in nominating a new director;

- (i) Integrity
- (ii) Professionalism
- (iii) Career success
- (iv) Recognition

#### Induction and Continuous Training Of Board Members

On appointment to the Board and to Board Committees, all Directors receive a formal induction tailored to meet their individual requirements. The new Directors are oriented about the Company and its operations through the Company Secretary via the provision of the Company's Articles of Association, relevant statutory books and regulations and adequate information on the operations.

The Directors are also given a mandate and terms of reference to aid in performance of their functions the Management further strives to acquaint the new Directors with the operations of the Company via trainings and seminars to the extent desired by new Directors to enable them function in their position.

The training and education of Directors on issues pertaining to their oversight functions is a continuous process, in order to update their knowledge and skills and keep them informed of new developments in the insurance industry and operating environment.

#### **Changes on the Board**

There were changes in the composition of the Board during the 24th Annual General Meeting following the resignation of Mr. Victor Osibodu as the Chairman of the Board of Directors and Mr. Olusola Adeeyo an independent Director was nominated to replace Mr. Victor Osibodu as the Chairman of the Board. The nomination of Mr. Olusola Adeeyo as the Chairman of the Board created a vacancy in the position of an Independent Director. The Board at its 67th Board meeting held in July, 2016 appointed Mr. Ohis Ohiwerei as a Non-Executive (Independent) Director and Mr. Frédéric Coppin.

#### **Profile of the New Directors:**

**1.** *Mr Frédéric Coppin:* He is currently the Head of P&C Commercial Lines of the International platform in Madrid (Spain) within the AXA Emerging Markets Region. A position he had held since September 2015.

Prior to his appointment as Head P&C AXA Emerging Markets Region, He had worked in various capacities in the P&C Commercial Lines for AXA Companies in Northern and Eastern region from October 2000 when he joined AXA France till September 2015. 2. Mr. Ohiwerei: He is an experienced professional with over 23 years cognate experience in banking, which started in 1992 in Guaranty Trust Bank plc (GTBank) and worked in various departments in the bank until 1998 when he joined Ecobank Plc as Country Treasurer for Nigeria and a member of the regional treasury audit team, a position he held till 2000 when he joined Diamond Bank Plc. He served as Chief Financial Officer of Diamond Bank Plc and became Executive Director (Corporate Banking) of Diamond Bank Plc from 2005 till his retirement in 2010. While at Diamond Bank, he also served as the Chief Financial Officer and (Non-Executive) Director of ADIC Insurance Limited.

In October 2011, he was appointed as an Executive Director of GTBank, where he was responsible for Commercial Banking, Lagos Division and Public Sector of the Bank for four (4) years, until his retirement from the Bank in October, 2015.

He holds a degree from the University of Benin and a Master of Business Administration degree from the same institution. He has attended various courses and seminars locally and abroad including the Advanced Strategic Management program at the prestigious IMD, Switzerland and an Advanced Management Program at Harvard Business School.

#### **Non-Executive Directors (NEDs) Remuneration**

The Company's policy on remuneration of Non-Executive Directors is guided by the provisions of the NAICOM and SEC Codes which stipulate that Executive Directors' remuneration should be limited to Directors' fees and reimbursable travel and hotel expenses. Director's fees and sitting allowance was paid to only Non-executive directors as recommended by the Board Governance, Remuneration, and Establishment & General Purpose Committee.

#### **Board Committees**

The Board carries out its responsibilities through its Committees, which have clearly defined terms of reference, setting out their roles, responsibilities, functions and scope of authority. The Board has four (4) Committees, namely: Audit Committee, Board Investment & Finance Committee, Board Risk Management and Technical Committee and the Board Governance, Remuneration, Establishment & General Purpose Committee

Through these committees, the Board is able to more effectively deal with complex and specialized issues and to fully utilize its expertise to formulate strategies for the Company. The committees make recommendations to the Board, which retains responsibility for final decision making.

All Committees in the exercise of their powers as delegated conform to the regulations laid down by the Board, with welldefined terms of reference contained in the charter of each Committee. The Committees render reports to the Board at the Board's quarterly meetings.

AXA MANSARD

A summary of the roles, responsibilities, composition and frequency of meetings of each of the Committees are as stated hereunder:

#### (i) Statutory Audit Committee

Auditing is vital to ensuring that accounting norms for insurance businesses are effectively applied and maintained in order to monitor the quality of internal control procedures and ensure compliance with all regulatory directives. The Committee shall be responsible for the review of the integrity of the data and information provided in the audit and/or financial reports.

The Committee shall provide oversight functions with regard to both the company's financial statements and its internal control and risk management functions. The Committee shall ensure compliance with legal and other regulatory requirements, assessment of qualifications and independence of external auditor; and performance of the company's internal audit function as well as that of external auditors.

The Committee Chairman shall report formally to the Board on its proceedings after each meeting on all matters within its functions and responsibilities. The Committee shall make whatever recommendations to the Board it deems appropriate on any area within its remit where action or improvement is needed.

The Statutory Audit Committee comprised the following members during the year under review;

1. Mr. Olusola Adeeyo	Independent Director	С
		· · · ·

2. Mr. Ohis Ohiwerei	Independent Director	Chairman (appointed effective July 21, 2016)
3. Mr. Lesley Ndlovu	Non-Executive Director	Member
4. Mr. Laoye Jaiyeola	Shareholder's Representative	Member
5. Mr. Akingbola Akinola	Shareholder's Representative	Member

Name	Composition	Meetings attended	4 - Feb- 16	26 -Apr- 16	14 - Jul- 16	<b>27 -Oct- 1</b> 6
Mr. Olusola Adeeyo	Chairman (resigned effective May 13, 2016)	2	Х	Х	-	-
Mr. Ohis Ohiwerei	Chairman (appointed effective July 21, 2016)	1	N/A	N/A	N/A	Х
Mr. Lesley Ndlovu	Member	4	Х	Х	Х	Х
Mr. Laoye Jaiyeola	Member	4	Х	Х	Х	Х
Mr. Akingbola Akinola	Member	4	Х	Х	Х	Х

The Committee met four (4) times during the year under review:

#### (ii) Board Investment and Finance Committee

The Board Investment and Finance Committee is responsible for the approval of investment decisions and portfolio limits

by Management of the Company. This Committee shall have supervisory functions over investment and other financerelated issues such as capital & funding requirements.

The main functions of the Committee shall be to approve all investment above the limit of the management. Where it is not expedient for the members of the committee to meet, an investment approval can be obtained through circularization of the approval. The Committee is also responsible for the review and approval of the investment manual on a periodic basis and to further identify specific areas for review as approved by the Board, in particular the financial implications of new and major investment strategies/initiatives.

The Committee shall make recommendations of investment policies for consideration and adoption by the Board, including proposed ethical positions with respect to appropriate investments and shall conduct a review of the performance of the major assets in the company's investment portfolios on a quarterly basis.

The Board Investment and Finance Committee comprised the following members during the year under review;

1. Mr. Frédéric Fléjou	Non Executive Director	Chairman
2. Mr. Lesley Ndlovu	Non Executive Director	Member
3. Mr. Tosin Runsewe	Executive Director	Member

The Committee met four (4) times during the year under review:

Name	Composition	<b>Meetings attended</b>	10-Feb-16	<b>11-May-16</b>	20-Jul-16	7-Dec-16
Mr. Frédéric Fléjou	Chairman	4	Х	Х	Х	Х
Mr. Lesley Ndlovu	Member	4	Х	Х	Х	Х
Mr. Tosin Runsewe	Member	4	Х	Х	Х	Х

#### (iii) Board Risk Management and Technical Committee

This Committee will have supervisory functions over risk management, the risk profile, the enterprise-wide risk management framework, underwriting functions of the Company and the risk-reward strategy determined by the Board.

The main functions of the Committee shall be to assist in the oversight of the review and approval of the Company's risk management policy including risk appetite and risk strategy; to oversee management's process for the identification of significant risks across the company and the adequacy of prevention, detection and reporting mechanisms.

The Committee is also charged with the review of large underwritten risks for adequacy of reinsurance and other risk management techniques including environmental & social management system

The Board Risk Management and Technical Committee comprised the following members during the year under review

1.	Mrs. Sahondra Ratovonarivo	Non Executive Director	Chairman (resigned effective July 21, 2016)
2.	Mr. Frédéric Coppin	Non Executive Director	Chairman (appointed effective July 21, 2016)
3.	Mrs. Yetunde llori	Chief Executive Officer	Member
4.	Mr. Tosin Runsewe	Executive Director	Member
5.	Mr. Kunle Ahmed	Executive Director	Member

The Committee met four (4) times during the year under review:

		Meetings				
Name	Composition	attended	11 -Feb- 16	<b>11 -May- 16</b>	<b>21 -Jul- 16</b>	6 -Dec- 16
Mrs. Sahondra Ratovonarivo	Chairman (resigned effective July 21, 2016)	2	Х	Х	-	-
Mr. Frédéric Coppin	Chairman (appointed effective July 21, 2016)	2	-	-	х	х
Mrs. Yetunde Ilori	Member	4	Х	Х	-	-
Mr. Kunle Ahmed	Member	4	Х	Х	Х	Х
Mr. Tosin Runsewe	Member	3	-	Х	Х	Х

#### (iv) Board Governance, Remuneration, Establishment and General Purpose Committee

The Committee shall have supervisory functions over the whole company, recruitment and ensuring corporate governance compliance. The main functions of the Committee shall be to establish the criteria for board and board committee memberships, review candidates qualifications and any potential conflict of interest, assess the contribution of current directors in connection with their re-nomination and make recommendations to the Board.

The Committee shall further ensure that a succession policy and plan exist for the positions of Chairman, CEO/MD, the executive directors and the subsidiary managing directors



for Group companies. The Board Governance, Remuneration, Establishment & General Purpose Committee comprised the following members during the period under review;

1. Mrs. Karima Silvent	Non Executive Director	Chairman
2. Mr. Olusola Adeeyo	Non Executive (Independent) Director	Member (resigned effective May 13, 2016)
3. Mr. Ohis Ohiwerei	Non Executive (Independent) Director	Member (appointed effective July 21, 2016)
3. Mr. Frédéric Fléjou	Non Executive Director	Member
4. Mr. Tom Wilkinson	Non Executive Director	Member

The Committee met four (4) times during the year under review:

		Meetings				
Name	Composition	attended	12 -Feb- 16	<b>12 -May- 16</b>	<b>21 - Jul- 16</b>	6 -Dec- 16
Mrs. Karima Silvent	Chairman	4	Х	Х	Х	Х
Mr. Frédéric Fléjou	Member	4	Х	Х	Х	Х
Mr. Ohis Ohiwerei	Member (appointed effective July 21, 2016)	1	N/A	N/A	N/A	х
Mr. Tom Wilkinson	Member	4	Х	Х	Х	Х
Mr. Olusola Adeeyo	Member (resigned from the Committee effective May 13, 2016)	2	х	х	-	-

#### **Attendance at Board meetings**

The table below shows the frequency of meetings of the Board of Directors for the year ended December 31, 2016. The Board met four (4) times during the year under review:

		Meetings				
Name of Director	Composition	attended	11 -Feb -16	13 -May- 16	21 -Jul- 16	8 -Dec- 16
Mr. Victor Osibodu (resigned as Non- Executive Director on May 13, 2016)	Chairman	2	Х	Х	-	-
Mr. Olusola Adeeyo (Nominated as Chairman on May 13, 2016)	Director	4	Х	Х	Х	Х
Mrs. Yetunde Ilori	Director	4	Х	Х	Х	Х
Mr. Tosin Runsewe	Director	4	Х	Х	Х	Х
Mr. Jad Ariss	Director	4	Х	Х	Х	Х
Mrs. Karima Silvent	Director	3	Х	-	Х	Х
Mrs. Sahondra Ratovonarivo (resigned effective July 21, 2016)	Director	2	Х	Х	-	-
Mr. Kunle Ahmed	Director	4	Х	Х	Х	Х
Mr. Frédéric Fléjou	Director	4	Х	Х	Х	Х
Mr. Frédéric Coppin (appointed effective July 21, 2016)	Director	2	-	-	Х	Х
Mr. Lesley Ndlovu	Director	4	Х	Х	Х	Х
Mr. Tom Wilkinson	Director	4	Х	Х	Х	Х
Mr. Ohis Ohiwerei (appointed effective July 21, 2016)	Director	1	N/A	N/A	N/A	Х



#### **Annual Board Appraisal**

The Code of Corporate Governance for the Insurance Industry recognizes the fact that the good corporate governance framework must be anchored on an effective and accountable Board of Directors whose performance is assessed periodically. The annual appraisal would be conducted at the end of the financial year, as well as the Company's compliance status with the provisions of NAICOM.

#### **Shareholders**

The General Meeting of the Company is the highest decision making body of the Company. The Company is driven by its desire to deliver significant returns on its shareholders investment. The shareholders have an opportunity to express their concerns (if any) and opinions on the Company's financial results and all other issues at the Annual General Meeting of the Company. The Meetings are conducted in a fair and transparent manner where the regulators are invited such as The National Insurance Commission, the Securities and Exchange Commission, Corporate Affairs Commission, the Auditors as well as other Shareholder's Association. To ensure timely and effective communication with shareholders on all matters of the Company, the Investor Relations Unit deals directly with all enquirers from shareholders and it is communicated to Management and the Board. The Company also dispatches its annual reports, providing highlights of all the Company's activities to its shareholders.

#### **Protection of Shareholders' Rights**

The Board ensures the protection of the statutory and general rights of shareholders at all times, particularly their right to attend and vote at general meetings. All shareholders are treated equally, regardless of volume of shareholding or social status.

#### **Communication Policy**

It is the responsibility of Executive Management under the direction of the Board, to ensure that the Board receives adequate information on a timely basis, about the Company's businesses and operations at appropriate intervals and in an appropriate manner, to enable the Board to carry out its responsibilities. Furthermore, the Board and Management of the Company ensures that communication and dissemination of information regarding the operations and management of the Company to shareholders, stakeholders and the general public is timely, accurate and continuous, to give a balanced and fair view of the Company's financial and non-financial matters. Such information, which is in plain language, readable and understandable, is available on the Company's website, www.axamansard.com.

The website also has an Investors' Relations portal where the company's annual reports and other relevant information about the company is published and made accessible to its shareholders, stakeholders and the general public.

In order to reach its overall goal on information dissemination, the Company is guided by the following principles, legislation and codes of corporate governance of the jurisdictions within which it operates. These include the Insurance Act, the NAICOM Operational Guidelines, the Companies and Allied Matters Act (CAMA) and the codes of Corporate Governance issued by NAICOM and SEC.

The principles that guide the Company's information dissemination include the following;

- Efficiency: The Company uses modern communication technologies in a timely manner to convey its messages to its target groups. The Company responds without unnecessary delay to information requests by the media and the public.
- Transparency: The Company strives in its communication to be as transparent and open as possible while taking into account the concept of confidentiality between the Company, its customers and company secretary. This contributes to maintaining a high level of accountability.
- *Clarity:* The Company aims at clarity, i.e. to send uniform and clear messages on key issues.
- Cultural awareness: The Company operates in a multicultural environment and accordingly recognizes the need to be sensitive to the cultural peculiarities of its operating environment.
- **Feedback:** The Company actively and regularly seeks feedback on its image and communication activities both from the media as well as from its key target groups. This feedback is used in future activities.

#### **Independent Advice**

The Board of Directors are at their own discretion and at the Company's expense required to seek Independent professional advice when required to enable a Member of the Board effectively perform certain responsibilities.

#### **Insider Trading and Price Sensitive Information**

The Company is clear in its prohibition of insider trading by its Board, Management, Officers and related persons who are privy to confidential price sensitive information. Such persons are further prohibited from trading in the Company's securities where such transactions would amount to insider trading.



Directors, insiders and related parties are prohibited from disposing, selling, buying or transferring their shares in the Company for a period commencing from the date of receipt of such insider information until such a period when the information is released to the public or any other period as defined by the Company from time to time.

#### **Securities Trading Policy**

The Company adopted and implemented a Securities Trading Policy which is applicable to all Directors and Employees. The policy has been circulated to all Directors and employees and can found on the Company's Website, www.axamansard.com

#### **Management Committees**

The Company has 2 Committees which comprises of management staff.

The Management Committee (MC) is the Committee set up to identify and make recommendations on strategies that will aid the long term objectives of the Company. Whilst the Management Underwriting and Investment Committee (MUIC) was initiated to analyze the risks the Company is underwriting at any given period.

The MUIC also ensures that risk investment limits as contained in the Board Investment and Finance manual are complied with at all times. They provide inputs from the Board Committee and also ensure that recommendations of the Board Committees are effectively and efficiently implemented.

Both Committees meet frequently as necessary to immediately take action and decisions within the confines of their powers.

The Secretary to the Committees is the Company Secretary.

# Monitoring Compliance with Corporate Governance

#### i) Chief Compliance Officer

The Chief Compliance Officer monitors compliance with money laundering requirements and the implementation of the Corporate Governance Code of the Company. The Chief Compliance Officer together with the Chief Executive Officer certifies each year to NAICOM and SEC that they are not aware of any other violation of the Corporate Governance Code, other than as disclosed during the year.

#### ii) Whistle blowing procedures

In line with the Group's commitment to instill the best corporate governance practices, a whistle blowing procedure was established that ensures anonymity on any reported incidence(s). The Group has a dedicated e-mail address for whistle-blowing procedures.

#### **Code of Professional Conduct for Employees**

The Group had an internal Code of Professional Conduct, which all members of staff are expected to subscribe to upon assumption of duties. Staff is also required to reaffirm their commitment to the Code annually. All members of staff are expected to strive to maintain the highest standards of ethical conduct and integrity in all aspects of their professional life as contained in the Code of Professional Conduct which prescribes the common ethical standards, culture and policies of the Group relating to employee values.

#### **Complaints Management Policy**

In accordance with the rules and regulations of the Securities & Exchange Commission, the Company adopted and implemented a Complaints Management Policy which is a platform that addresses complaints arising out of issues that are covered under the Investments and Securities Act, 2007 (ISA) by the Company's shareholders.

The Complaints Management policy was designed to handle and resolve complaints from all shareholders of the Company. The policy was endorsed by the Company's senior management, who would also be responsible for its implementation and monitoring of compliance.

A copy of the Complaints Management Policy shall be made available for inspection to shareholders of the Company at the Annual General Meeting of the Company. The policy can found on the Company's website, www.axamansard.com

#### **Internal Management Structure**

The Group operates an internal management structure where all officers are accountable for duties and responsibilities attached to their respective offices and there are clearly defined and acceptable lines of authority and responsibility.

An annual appraisal of the duties assigned and dedicated to each person is done by the first quarter of the preceding year.

#### **Share Capital History**

As at 31 December 2016, the Company's Authorized capital was N5, 250,000,000 divided into 10,500,000,000 Ordinary shares of 50k each, While the issued capital was N5,250,000,000 divided into 10,500,000,000 ordinary shares of 50 kobo each. The initial share capital upon incorporation and subsequent changes therein are as follows:

Authorized increase	Cumulative	Issued (N) Increase	Cumulative (N)
-	34,300,000	-	17,150,000
6,346,000	40,646,000	3,173,000	20,323,000
5,978,000	46,624,000	2,989,000	23,312,000
706,000	47,330,000	353,000	23,665,000
152,798,000	200,128,000	76,399,000	100,064,000
799,872,000	1,000,000,000	399,936,000	500,000,000
4,746,440,954	5,746,440,954	2,373,220,477	2,873,220,477
3,938,744,509	9,685,185,463	1,969,372,254	4,842,592,731
314,814,537	10,000,000,000	157,407,269	5,000,000,000
(5,000,000,000)	5,000,000,000	(2,500,000,000)	2,500,000,000
3,750,000,000	8,750,000,000	1,875,000,000	4,375,000,000
1,250,000,000	10,000,000,000	625,000,000	5,000,000,000
-	10,000,000,000	-	5,000,000,000
-	10,000,000,000	-	5,000,000,000
-	10,000,000,000	-	5,000,000,000
500,000,000	10,500,000,000	-	5,000,000,000
-	10,500,000,000	250,000,000	5,250,000,000
-	10,500,000,000	-	5,250,000,000
-	10,500,000,000	-	5,250,000,000
	- 6,346,000 5,978,000 706,000 152,798,000 799,872,000 4,746,440,954 3,938,744,509 314,814,537 (5,000,000,000) 3,750,000,000 1,250,000,000 - - 500,000,000	-         34,300,000           6,346,000         40,646,000           5,978,000         46,624,000           706,000         47,330,000           152,798,000         200,128,000           799,872,000         1,000,000,000           4,746,440,954         5,746,440,954           3,938,744,509         9,685,185,463           314,814,537         10,000,000,000           (5,000,000,000)         5,000,000,000           1,250,000,000         8,750,000,000           1,250,000,000         10,000,000,000           -         10,000,000,000           500,000,000         10,500,000,000           -         10,500,000,000           -         10,500,000,000	-         34,300,000         -           6,346,000         40,646,000         3,173,000           5,978,000         46,624,000         2,989,000           706,000         47,330,000         353,000           152,798,000         200,128,000         76,399,000           799,872,000         1,000,000,000         399,936,000           4,746,440,954         5,746,440,954         2,373,220,477           3,938,744,509         9,685,185,463         1,969,372,254           314,814,537         10,000,000,000         157,407,269           (5,000,000,000)         5,000,000,000         1,875,000,000           1,250,000,000         8,750,000,000         1,875,000,000           -         10,000,000,000         -           -         10,000,000,000         -           -         10,000,000,000         -           -         10,000,000,000         -           -         10,000,000,000         -           -         10,000,000,000         -           -         10,500,000,000         -           -         10,500,000,000         -           -         10,500,000,000         -           -         10,500,000,000         -

The Company's issued and fully paid share capital was reconstructed by a special resolution of the Board at its meeting on the 18th of October, 2007, to achieve a reduction of 50% with the result that the issued and fully paid share capital will stand at N2,500,000,000 divided into 5,000,000,000 Ordinary shares at 50k each with the surplus nominal value arising from the reconstruction being transferred to the

Company's capital reserve account. The reconstruction was sanctioned by the Federal High Court of Nigeria, Lagos on 31st October 2007 and registered by the Corporate Affairs Commission on the 18th of December 2007.



## **Internal Control & Risk Management System**

#### Risk Management

#### **Our Guiding Principles**

We have incorporated an approach aimed at creating and maximizing sustainable, superior value to our stakeholders that strategically balances the risk and reward in our business.

AXA Mansard's Risk philosophy is guided by the following principles:

- The Company will not take any action that will compromise its integrity. It shall identify, measure, manage, control and report as practically as possible all risks.
- The Company will at all times comply with all government regulations and uphold corporate standards in accordance with international best practice.
- The Company will institute a sustainable risk culture enterprise-wide.
- The Company will only accept risks within its risk acceptance criteria and have commensurate returns and continually review its activities to determine inherent risks level and adopt appropriate risk response to residual risk levels at all times.
- The Company continually reviews its activities to determine inherent risks level and adopt appropriate risk response at all times.
- The Company will make decisions based on resilient analysis of the implications of such risk to its strategic goals and operating environment.

Our risk management context is entrenched in our mission statement that states that: We are a team of risk and investment managers that provide our customers and other stakeholders with effective solutions, assuring their financial security with our superior strength and capacity in the Nigerian market space.

#### **Risk Management Framework**

Our risk management framework was fashioned to uphold a resilient risk management culture and integrate risk

considerations into management and decision-making processes, through a risk governance structure across the entire enterprise.

We operate and maintain the 'three lines of defense model' for the oversight and management of risk to create and promote a culture that emphasizes effective management and adherence to operating controls as illustrated below:

#### 1st line – Risk Owners

This includes the Board, management and line managers. It involves broad setting of strategy, risk appetite, performance measurement, establishment and maintenance of internal control and risk management in the business. In addition, business units have the primary responsibility for managing risks and required to take responsibility for the identification, assessment, management, monitoring and reporting of risks arising within their respective businesses, thereby ensuring an informed risk and reward balance.

#### 2nd line – Risk Control

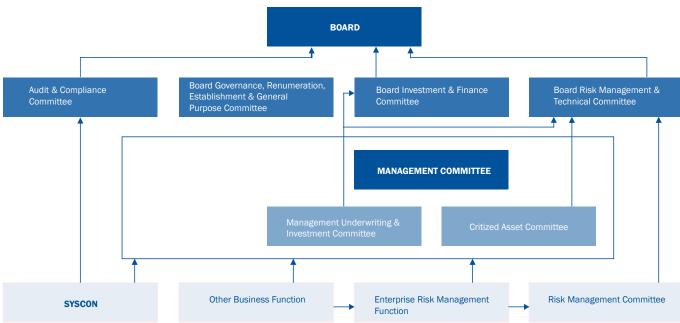
The Company's risk management function provides oversight and independent reporting to executive management, implements the Group's risks management policy in the business units, approve risk specific mandates and provide an independent overview of the effectiveness of risk management by the first line of defense. Other internal stakeholders in the role include our Legal services, Compliance and Quality Assurance and Internal Control.

#### 3rd line – Risk assurance

The last line of defense comprises of the internal audit function that provides independent and objective assurance of the effectiveness of the Group's system of internal control established by the first and second lines of defense in management of enterprise risks across the organization.



Internal Control & Risk Management System (cont'd)



#### **Risk Management Governance Structure**

The remit of the setting the organization's risk appetite and approving the strategy for managing risk and organization's system of internal control in the overall directly lies with the Board of Directors. The implementation of this principal function is carried out via its Board Committees as enumerated below:

COMMITTEES	FUNCTIONS			
Audit Committee	•	Oversight of financial reporting and accounting		
	•	Oversight of the external auditor		
	•	Oversight of regulatory compliance		
	•	Monitoring the internal control process		
		Oversight of risk management		
Board Risk Management & Technical Committee	•	Assist in the oversight of the review and approval of the companies risk management policy including risk appetite and risk strategy		
	•	Review the adequacy and effectiveness of risk management and controls		
	•	Oversee management's process for the identification of significant risks across the company and the adequacy of prevention, detection and reporting mechanisms		
	1	Review of the company's compliance level with applicable laws and regulatory requirements that may impact the company's risk profile		
	1	Review changes in the economic and business environment, including emerging trends and other factors relevant to the company's risk profile		
	1	Review large underwritten risks for adequacy of reinsurance and other risk management techniques including environmental & social management system		
	•	Review and recommend for approval of the Board risk management procedures and controls for new products and services		





Board Finance and Investment Committee	-	Reviews and approves the company's investment policy
	1	Approves investments over and above managements' approval limit
	•	Ensures that optimum asset allocation is achieved

# Integration of Risk Management Functions: Our Approach

The Risk Management function of the company is primarily responsible for coordinating the company's cross functional response to risks. Other functions include:

- a) Drive an enterprise-wide process to aggregate risk exposures, produce risk reports and institute mitigation strategies;
- b) Utilize risk control to ensure risk guidelines and policies approved by the board are adhered to;
- c) Champion the growth of Risk culture and awareness ; and
- d) Lead an enterprise-wide risk dialogue by instigating risk discussions in a variety of fora.

The Risk Managment Committee (RMC) of the Company provides recommendation to the Board Risk Management and Technical Committee on risk issues for the latter to assess and possibly approve in accordance with the company's objectives of aligning risk appetite and strategy.

The Board Risk Management and Technical Committee approves the Company's risk appetite annually on the basis of robust assessment of risks that incorporates the prudent decision making of risk and reward trade-offs. The Board is also responsible for evaluating strategic alternatives, setting related objectives, and developing mechanisms to manage related risks establishing, documenting, and enforcing all policies that involve risk. The Chief Risk Officer is responsible for implementing these strategies.

The role of the Chief Risk Officer (CRO) includes informing the Board as well as the Management Committee about the risk profile of the Company and also communicates the views of the Board and Senior Management to the entire Company.

# **Risk Appetite**

The Group recognizes that its continual sustainability initiative is largely contingent upon brand protection and enhancement of stakeholder value. Our ethos therefore mandates that the Group is averse to risks that essentially erode corporate value.

The Group's risk appetite is primarily characterized by a clear risk strategy, monitoring and reporting procedure that provides the foundation to identify potential deviations from our risk tolerances in a timely manner across the enterprise, which is underpinned by our top-down risk management approach.

The Risk Management policies and procedures instituted are strategically aimed at managing potential, inherent and residual risk categories inherent in our operations.

The Board recognizes that the practice of risk management is critical to the achievement of corporate objectives and has actively encouraged a risk culture that embraces innovation and opportunity, primed risk-taking and acceptance of risk as inherent in all our activities, whilst reducing barriers to successful implementation.

We constantly bear in mind that the nature of risk is dynamic and pervasive in our business and the responsibility is that of all, hence we have created a structured approach across all functions of the organization flowing from strategic planning to the service level in order to identify, mitigate and reports these risks.

Our structured approach to managing risks is evident in the integration of the risk management function; which is charged with the responsibility of undertaking risk-based audit on all business units using outputs of the annual company-wide risk assessment to guide its annual audit program. A quarterly assessment exercise is conducted by this unit and a rated score expressed in percentage is applied to measure the level of compliance.



# **Risk Categorization**

The Group is exposed to a myriad of risks in the conduct of its business, some of which are Insurance Risk, Financial (Market, Credit, Liquidity) Risk, Operational Risk, Reputational Risk, Emerging Risk, Environmental & Social Risk amongst others including Business Continuity and Crisis Management Risks.



# **Insurance Risk**

The risk in any insurance contract is the possibility that the event insured against occurs, resulting in a claim. This risk is very random and unforeseeable.

The fundamental risk the Group faces under its insurance contracts is that the actual claims and benefit payments exceed the provision (reserves) for insurance liabilities. This could occur if the frequency or severity of claims and benefits are greater than estimated. Insurance events are random hence; the actual number and amount of claims and benefits will vary from year to year from the level established using statistical techniques.

Our insurance underwriting strategy has been improved in such a way that it diversifies the various types of insurance risks that might affect a sufficiently large population of risks to reduce the chances of having inconsistent expected outcome significantly.

Lack of risk diversification, for instance, in terms of type and amount of risk, geographical location and type of industry covered increases the probability of insurance risks. Insurance risk can be classified into two main businesses namely:

- Non life business
- Life business

# Non Life Business

These include the non-life contracts namely; Aviation, Oil & Gas (Energy), Engineering, Fire, General Accident, Motor, Marine Cargo & Hull.

### a) Frequency and severity of claims

The frequency and severity of claims can be affected by several factors. The most significant are the increasing level of reimbursment for the damages suffered as a result of road accidents. The Group manages these risks through its underwriting strategy, adequate reinsurance arrangements and proactive claims handling and investigations. Underwriting limits are in place to enforce appropriate risk selection criteria. The reinsurance arrangements include treaty and excess of loss coverage. It helps to mitigate the Group's risk of total net insurance losses, increases our underwriting capacity, reduces our exposures to catastrophic risk and gives us an opportunity of benefit from the reinsurers' expertise.

# b) Sources of uncertainty in the estimation of future claim payments

Claims on non-life insurance contracts are payable on a claims-occurrence basis. The Group is liable for all insured events that occurred during the term of the contract. There are several variables that affect the amount and timing of cash flows from these contracts. These mainly relate to the inherent risks of the business activities carried out by individual contract holders and the risk management procedures adopted. The reserves held for these contracts comprises a provision for IBNR, a provision for reported claims not yet paid and a provision for unearned premiums at the end of the reporting period.

# c) Process used to decide on assumptions

Depending on the volume of data in the reserving classes, the appropriate methodologies were used. Two methods were used for the projection of claims. The Basic Chain Ladder Method (BCL) and a Loss ratio method, adjusted for assumed experience to date. In more recent years and where the claim development seems slower than in the past, the Bornheutter – Ferguson Method was used based on expected loss ratios. Claims data was grouped into triangles by accident year, half-year or quarter and payment year. The choice between quarters, half-years or years was based on the volume of data in each segment. Payment development patterns were used instead of the reporting year patterns



to allow for the longer tail development that would be seen in payment/settlement delays as well as to allow for the movement of partial payments in the data.

#### Basic Chain Ladder Method (BCL)

Development factors were calculated using the last 3 to 9 years' of data by accident period. Ultimate development factors are calculated for each of the permutations and judgment is applied in the selection of these factors. Ultimate development factors are applied to the paid data per accident half-year (or quarter) and an ultimate claim amount is calculated. The future claims (the ultimate claim amount less paid claims to date) are allocated to future payment periods in line with the development patterns calculated above. The outstanding claims reported to date are then subtracted from the total future claims to give the resulting IBNR figure per accident half-year (or quarter).

I.e. IBNR = Ultimate claim amount (excl. extreme large losses) minus paid claims to date minus claims outstanding (excl. extreme large losses)

#### Loss Ratio Method

For two of the classes, namely Aviation and Oil & Energy, there was limited data. A BCL method was therefore inappropriate. We allowed for expected experience to date and the average assumed ultimate loss ratio in carrying out the calculation.

The IBNR is then calculated as:

- Expected average ultimate annual loss ratio
- Multiplied by earned premium for the past 12 months
- Minus experience to date over the past 12 accident months

#### d) Sensitivity analysis

Sensitivity analyses are performed to test the variability around the reserves that are calculated at a best estimate level. The estimated claim amounts can never be an exact forecast of future claim amounts and therefore looking at how these claim amounts can vary can provide valuable information for business planning and risk appetite considerations. A sensitivity analysis was done to determine how the IBNR reserve amount would change if we were to consider the 75th-90th percentile as opposed to the best estimate figures included in reserve reviews as at 31 December 2016.

# Life & Savings

This includes the Group Life, Annuities, Credit Life

#### (a) Frequency and severity of claims

For contracts where death is the insured risk, the most significant factors that could increase the overall frequency of claims are terminal diseases or widespread changes in lifestyle, such as eating, smoking and exercise habits as well as adverse changes in the socio-political climate resulting in earlier or more claims than ideally expected. For contracts where survival is the insured risk, the most significant factor is continued improvement in medical science, human behaviour and social conditions that would increase longevity.

# (b) Sources of uncertainty in the estimation of future benefits payments and premium receipts

Uncertainty in the estimation of future benefit payments and premium receipts for life insurance contracts arises from the unpredictability of long-term changes in overall levels of mortality and the variability in contract-holder behavior. The Group uses appropriate and acceptable base tables of standard mortality according to the type of contract being written. There is also a plan to develop a Nigerian mortality table in the 2017.

#### (c) Asset - Liability Matching

If our life obligations exceed the longest term fixed income securities in the market, a gap is created with sensitivities that could impact customer pricing when there are big shifts in market conditions, especially towards low interest rates. We consistently monitor this gap towards ensuring that customers are not affected. Significant efforts are also being made towards closing this gap through the issuance of longer dated FGN securities in the market.

#### (d) Valuation methods

Our management team establishes structures, reporting lines and appropriate authorities and responsibilities in the pursuit of the company's strategic objectives. The internal audit function reports on development and performance of internal control to the Board Audit Committee on a quarterly basis which demonstrates Board oversight and independence of management.

Annuities will be reserved for using a discounted cash flow approach. Here reserves are set equal to the present value of future annuity payments plus expenses, with allowance being made for any guaranteed periods as required.



# **Reinsurance Agreements**

Reinsurance is allowed for in the valuation by having gross and reinsurance ceded records in the policy files. For IFRS compliance purposes all reserves were reported gross of reinsurance, with the value of the reinsurance asset calculated and reported separately.

At AXA Mansard Insurance plc, Risk Management is performed at all levels and at various stages within business processes, and over the technology environment. It forms an integral part of the Company's daily operations through established policies and procedures to help ensure that management's directives to mitigate risks to the achievement of strategic objectives are carried out. Our risk activities are structured to mitigate risk exposures from identified broad risk categories as illustrated below:

BROAD RISK CATEGORY	RISK CONTROLS MEASURES
Insurance risk	
<ul> <li>Mortality/Longevity risks</li> </ul>	<ul> <li>Improvement factors on mortality table consistent with portfolio experience</li> </ul>
Pricing risk	<ul> <li>Segmented tariff</li> </ul>
<ul> <li>Underwriting risk</li> </ul>	<ul> <li>Policy and underwriting governance and guidelines/underwriting limits</li> </ul>
<ul> <li>Under reserving risk</li> </ul>	<ul> <li>Follow up on Boni/Mali</li> </ul>
Catastrophe risk	<ul> <li>Follow up on catastrophe events</li> </ul>
Reinsurers treaty agreement	<ul> <li>Regular review of reinsurance treaty agreement</li> </ul>
Market risk	<ul> <li>Investment approval limits</li> </ul>
	<ul> <li>Policy on volume and quality of investment assets</li> </ul>
	<ul> <li>Counter party placement limits.</li> </ul>
	<ul> <li>Asset allocation limits etc.</li> </ul>
Operational risk	Clear policy on recruitment
	<ul> <li>Tolerance limits for errors and breaches and operational threats</li> </ul>
	<ul> <li>Business Continuity Policy</li> </ul>
	<ul> <li>Service level consultations</li> </ul>
	<ul> <li>Loss event reporting</li> </ul>
	<ul> <li>Information security policy etc.</li> </ul>
Credit risk	<ul> <li>Counter party financial analysis - Credit rating</li> </ul>
Liquidity risk	<ul> <li>Policy on quality of liquid assets.</li> </ul>
	<ul> <li>Minimum operating liquid level etc.</li> </ul>

In a bid to ensure that the company is not negatively impacted by inherent risks in its business activity, we continually identify, monitor and review our portfolios/business operations on a regular basis. Some of the internal reports of the Risk Management team are listed below:

INTERNAL REPORTS	OBJECTIVES
Quarterly Board Investment/Insurance Report	Shows the performance of the company and reviews the profitability of all aspects of the company's operation.
Monthly Investment Risk Report	Informs management on Company's exposure to market, credit and liquidity risks.
Weekly Investment Risk Report	Monitors and informs management on Company's asset allocation, exposure to sectors of the economy, market/investment, credit and liquidity risks, breaches in regulatory limits
Quartely Gap Analysis Report	Analyse the gap duration and sensitivity testing for our assets & liabilities
Key Risk Indicator	Monitors the effectiveness of existing operational controls and the Company's operational risk profile.
Loss Data	To quantify operational risk and to identify sensitive areas of activity in order to put in place appropriate controls



# **Market Risk**

This is the risk that the value of financial instrument in general will change due to moves in the market factors. Such movements may be occasioned market factors (volatilities) that directly relate to an individual investment and/or systemic risks.

The four (4) risk exposures to Market risks arise through the following:

- Interest rate risk: The risk that the value of fixed income assets will plummet owing to movements in market interest rates.
- Equity price risk: the Potential risk of loss in our investment in stocks, occasioned by volatility in the stock market
- Foreign exchange risk: the risk of loss of an asset value held in foreign currency due to changes in currency exchange rates.
- Property price risk: the risk arising from changes in the valuation of properties.

# **Credit Risk**

This risk arises from the default of a counterparty to fulfill its contractual obligation. Being an insurance company; non-remittance of premium after the required thirty (30) days period available to Insurance Brokers as stipulated by NAICOM's premium collection and remittance guidelines.

The possibility of default by counterparties on investments placed with corporate and government entities, could result in cash flow shortages.

Three (3) notable areas of exposure to credit risks include:

- Direct Default Risk: The risk of exposure a company may experience due to non-payment of investment receipts or cash flow on assets at an agreed time by an obligor following a contractual agreement to do so. This type of risk could also arise from failure of registered Insurance Broker's to remit premiums to the company to the company after the permissible thirty days (30) grace period, as mandated by NAICOM.
- 2) Downgrade Risk: The risk that changes in the possibility of a future default by an obligor will adversely affect the present value of the contract with the obligor today.
- 3) Settlement Risk: The risk arising from the lag between the value and settlement dates of securities' transactions.

### **Liquidity Risk**

The characteristic nature of our business requires adequate cash flow to meet our contractual obligations in the event of claim settlement. This is the risk of loss arising due to insufficient liquid assets to meet cash flow requirements or to fulfill its financial obligation once claims crystallize. Our exposure to liquidity risk comprises of:

- Funding (Cash-flow) Liquidity Risk: These risks arise from investment-linked products especially in circumstances where there are liquidity constraints to meet financial obligations to customers.
- 2) Market (Asset) Liquidity Risk: This is the risk of loss which is occasioned by the incapacity to sell assets at or near their carrying value at the time needed.

### **Operational Risk**

This is risk of loss resulting from inadequate or failed processes, people (human factors) and systems or from external events.

#### **Operational Risk Management**

Operational risks represents risks loss arising from inadequate or failed internal processes, or from personnel and systems, or from external events. In line with best practices, a number of tools employed in managing these risks are enumerated as follows:

**Risk Identification:** The Risk Identifiation is a critical tool applied to identify, assess, quantify and mitigate operational risks across the enterprise. The exercise constitutes a fundamental element of the overall operational risk framework, to assess risks using a pre-defined measurement grid for the frequency assessment and severity assessment of each risk identified. The profile of risks across the organization is an integral input for the Group's internal audit whilst preparing for audit plans.

*Risk Maps:* Risk maps typically are graphs on which impact of each risk is plotted against probability of occurrence. They are designed either to show inherent or residual risk categories by line of business. High-frequency/high-severity risks need to be monitored closely to reduce the Group's exposure to losses.

*Key Risk Indicators:* Key Risk Indicators are defined to provide early warnings indicators, data is collected in an easy and meaningful way that allows preventine actions to be taken. It may also measure the accumulation of conditions that may favor emergence of potential risks. Thus the Key Risk Indicator (KRI) provides a veritable tool for early identification of increasing risk exposure and /or deviations concerning inherent risk of business units. The KRI dashboard represents a snap-shot of risk events essential for effective monitoring and control of risks, in conformity with the Company's risk appetite.

**Loss Data Collection:** This tool represents a primary resource for risk reporting and data collection. We have leveraged on our technological infrastructure to develop an application for the collection of potential/actual risk events. Events



(inclusive of near-misses) up to a predetermined threshold are analyzed for cause, category, impact and correlation effect across the business.

# **Health and Safety Management**

A Health and Safety Management system has been institutionalized to provide and maintain safe and healthy working environment and conditions for all staff. This responsibility also extends to visitors, contractors and others who may potentially be affected by our activities or present within our business premises .The Health and Safety Policy framework underpins the policy statements, roles and responsibilities of HSE officer, First Aid services, Safety Marshalls/Deputies and emergency procedures, etc.

# **Underwriting Risk**

Underwriting risks relates to risks that premiums charged are inadequate to cover the claims the company is legally obliged to pay. Furthermore, it is essential that those premiums match to the return on the company's capital. Underwriting risk may either arise from an inaccurate assessment of the risks entailed in writing an insurance policy, or from factors wholly out of the underwriter's control.

Underwriting risks form an integral part of our business. While we recognize that it is not practicable to eliminate all risks underwritten completely, we continually strive to leverage on managing this type of risks as a mitigation strategy because we believe that the continual profitability of our underwriting competencies, is a reflection of strategies employed in risk decision making which is in conformity with our risk appetite.

Underwriting risks may arise through the following ways:

- Inadequate premium pricing vis-a-vis the risk insured against;
- Inappropriate reinsurance arrangements;
- Inadequate claims reserves- the number of claims that occur may be higher than expected claims; and
- Moral hazard of policyholders which may result in adverse claims experience.

# **Reputational Risk**

The risk that an event will negatively influence stakeholders' perception or threaten to violate public trust in our brand. We firmly appreciate that Stakeholders are crucial to the success of our business and we are committed to continually conduct our business in an affirmative manner that facilitates building sustainable relationships with our stakeholders.

# **Reputational Risk Management**

The Group recognizes that in extreme cases, black swan events could result in significant reputational damage. It is to this end, that the Group maintains a top-down approach to managing its potential and actual corporate culture and values against untoward events that may erode its brand value. Our reputation management objectives are two-fold; to proactively manage and reactively protect and leverages on a strong internal stakeholders collaboration between Legal, Compliance and Quality Assurance, Risk Management and Brand Management & Corporate Communications.

**Business Continuity & Crisis Management (CMBC):** The Business Continuity Framework has been designed to ensure continous availability of processess and delivery of products and services at acceptable predefined levels in the event of a disaster or disruption to critical operations. The Crisis Management Plan (CMP) ensures that AXA Mansard has the capacity to prepare for, anticipate, respond to and recover from crisis as a result of a serious incident that immediately prevents, or threatens the continuity of business operations and the delivery of our key products and services.

The CMBC policy reinforces the unequivocal commitment of all internal stakeholders of AXA Mansard towards CM & BC processes.

*Legal risks* include but not limited to exposure to fines, penalties or punitive damages resulting from supervisory actions, as well as private settlements.



# **Management's Discussion and Analysis**

for the year ended 31 December 2016

This "Management discussion and analysis" (MD&A) has been prepared as at 31 December 2016 and should be read in conjunction with the consolidated financial statements of AXA Mansard Insurance Plc and subsidiary companies.

### **Forward Looking Statements**

The MD&A contains forward looking statements related to AXA Mansard Insurance plc financial and other projections, expected future plans, event, financial and operating results, objectives and performance as well as underlying assumptions all of which involve risk and uncertainties. When used in this MD&A the words "believe", "anticipate", "intended" "estimate" and similar expression are used to identify forward looking statements, although not all forward-looking statements contain such words. These statements reflect management's current belief and are based on information available to AXA Mansard Insurance plc, and are subject to certain risk, uncertainties and assumptions. As a member of the AXA Group, consequent upon the acquisition of 100% stake in Assur Africa Holdings Limited during the last financial year, AXA Mansard Insurance plc is poised to extending its corporate and retail coverage within the Nigerian insurance space and the wider Africa region.

# Business Strategy of the Company and Overall Performance

The Company is registered and incorporated in Nigeria and is engaged in providing insurance and investment solutions to both the corporate and retail sectors of Nigeria. It also aims to establish itself as the apex insurance company in Nigeria and the West African region.

The Company's strategy is to use technology and international best practice to provide its customers with tailor made solutions, superior services and specially designed programs to assist its patrons through a network of regional and agency offices spread over Nigeria.

#### **Operating Results**

(in thousands of Nigerian Naira)

	Group			Parent			
	Dec-16	Dec-15	%Chg	Dec-16	Dec-15	%Chg	
Gross premium written	20,713,129	16,574,614	25%	17,330,219	15,009,324	15%	
Net premium income	10,949,138	9,904,934	11%	8,205,987	8,664,101	-5%	
Underwriting profit	2,946,122	2,985,703	-1%	2,591,643	2,672,028	-3%	
Investment income	<b>6,391,238</b>	4,597,916	39%	3,424,501	2,332,815	47%	
Profit before tax	3,125,627	2,023,653	54%	1,263,787	689,232	83%	
Profit after tax	2,634,996	1,662,181	59%	1,040,379	466,098	123%	
Earnings per share (kobo)	20.00	11.81	69%	10.08	4.52	123%	





# **Directors' Report**

for the year ended 31 December 2016

The Directors have pleasure in presenting their report on the affairs of AXA Mansard Insurance plc ("the Company") and its subsidiaries ("the Group"), together with the consolidated and separate audited financial statements and the auditor's report for the year ended December 31, 2016.

# **Legal Form and Principal Activity**

The Company was incorporated on 23 June 1989 as a private limited liability company called "Heritage Assurance Limited" and issued with a composite insurance license by the National Insurance Commission in March 2004. The Company's name was changed to Guaranty Trust Assurance Limited in September 2004 following the acquisition of a majority share holding by Guaranty Trust Bank plc, and changed again to Guaranty Trust Assurance Plc in March 2006 following the increase in number of members beyond the maximum required for a private company. In November 2009, the Company became listed on the Nigerian Stock Exchange.

The beneficial ownership of the Company changed to Societe Beaujon S.A.S (AXA S.A) in December 2014 by the acquisition of 100% of Assure Africa Holding (AAH). The Company modified its name and corporate identity to AXA Mansard Insurance plc in July 2015.

The principal activity of AXA Mansard Insurance plc is the provision of life and general business risk management solutions and financial services to corporate and retail customers in Nigeria.

The Company has two wholly owned and two partly owned subsidiaries: AXA Mansard Investments Limited, AXA Mansard

Health Limited, AXA Mansard Pensions Limited and APD Limited is a special purpose company.

AXA Mansard Investments Limited was incorporated as a private limited liability company on 9 January 2008 and its principal activity involves provision of portfolio management services to both individual and corporate clients. AXA Mansard Health Limited was incorporated as a private limited liability company on the 7th of August 2003 and its principal activities is to manage the provision of health care services through health care providers and for that purpose accredited with the National Health Insurance Scheme. APD Limited was incorporated on 2 September 2010 for the purpose of leasing, holding and developing the Company's commercial property located at Plot 928A/B, Bishop Aboyade Cole Street, Victoria Island, Lagos to an ultra modern office structure. AXA Mansard Pensions Limited was incorporated on 1 February 2005 as a private limited liability company. The Company's name was changed to AXA Mansard Pensions Limited in June 2015 following the acquisition of the majority share holding of the Company by AXA Mansard Insurance plc in January 2015. The Company's principal activity continues to be the administration and management of Pension Fund Assets in line with the provisions of the Pension Reform Act and the relevant National Pension Commission circulars.

# **Dividends**

During the year under review, the Directors are proposing to pay final dividend in the sum of 5 Kobo per ordinary share on the issued capital of 10,500,000,000 Ordinary Share of 50 kobo each subject to the appropriate withholding tax deduction.

# **Operating Results**

The following is a summary of the Group and Company's operating results: *(in thousands of Nigerian Naira)* 

	Group	Group	Parent	Parent
	31-Dec-2016	31-Dec-2015	31-Dec-2016	31-Dec-2015
Profit before tax	3,125,627	2,023,653	1,263,787	689,232
Taxation	(490,631)	(361,472)	(223,408)	(223,134)
Profit after tax	2,634,996	1,662,181	1,040,379	466,098
Non Controlling Interest	(570,382)	(442,932)		-
Transfer to contingency reserve	(451,887)	(377,508)	(451,887)	(377,508)
Dividend paid	206,809	310,212	206,809	310,212
Earnings per share – Basic (in kobo)	20.00	11.81	10.08	4.52
Dividend per share - (in kobo)	2k	Зk	2k	Зk



Directors' Report (cont'd)

# **Directors and their Interests**

The Directors who held office during the year, together with their direct and indirect interests in the issued share capital of the Company as recorded in the register of Directors shareholding and/or as notified by the Directors for the purposes of sections 275 and 276 of the Companies and Allied Matters Act and the listing requirements of the Nigerian Stock Exchange are as follows:

			31-Dec-2016	31-Dec-2015
Mr. Victor Osibodu	Chairman	Resigned effective 13/5/2016	Nil	Nil
Mr. Olusola Adeeyo	Chairman (Independent)	Appointed effective 13/5/2016	Nil	Nil
Mrs. Yetunde Ilori	Chief Executive Officer		14,343,122	14,343,122
Mr. Tosin Runsewe	Executive Director		127,035,800	121,035,800
Mr. Kunle Ahmed	Executive Director		20,080,371	20,080,371
Mr. Frederic Flejou	Non Executive Director		Nil	Nil
Mrs. Sahondra Ratovonarivo	Non Executive Director	Resigned effective 21/7/2016	Nil	Nil
Mrs. Karima Silvent	Non Executive Director		Nil	Nil
Mr. Frédéric Coppin	Non Executive Director	Appointed effective 21/7/2016	Nil	Nil
Mr. Lesley Ndlovu	Non Executive Director		Nil	Nil
Mr. Jad Ariss	Non Executive Director		Nil	Nil
Mr. Tom Wilkinson	Non Executive Director		Nil	Nil
Mr Ohis Ohiwerei	Independent Director	Appointed effective 21/7/2016	Nil	Nil

# **Resignation of Directors**

Mr Victor Osibodu and Mrs Sahondra Ratovonarivo resigned from the Board of the Company during the year.

### **Appointment of Directors**

Mr Frédéric Coppin and Mr Ohis Ohiwerei were appointed on the Company's Board of Directors during the year under review and their appointment is subject to regulatory approvals.

# **Directors' Remuneration**

The remuneration of the Company's Directors is disclosed pursuant to section 34(5) of the code of corporate governance for public companies as issued by Securities and Exchange Commission (SEC) as follows:

Remuneration	Description	Timing
Basic salary	Part of gross salary package for Executive Directors only. Reflects the insurance industry competitive salary package and the extent to which the Company's objectives have been met for the financial year	Paid monthly during the financial year
13th month salary	Part of gross salary package for Executive Directors only	Paid last month of the financial year
Director fees	Allowances paid to Non-Executive Directors only	Paid during the year
Travelling allowances	Allowances paid to Non-Executive Directors that reside outside Nigeria	Paid during the year
Sitting allowances	Allowances paid to Non-Executive Directors only for sitting at board meetings and other business meetings	Paid during the year

# **Directors' Interests in Contracts**

# **Major Shareholdings**

In compliance with Section 277 of the Companies and Allied Matters Act of Nigeria, none of the directors has notified the Company of any declarable interest in contracts deliberated by the Company during the year under review. According to the Register of Members, no shareholder other than the undermentioned held more than 5% of the issued share capital of the Company as at 31 December 2016:



	No. of shareholding	% shareholding
Assur Africa Holdings Limited	8,030,550,380	76.48%

# **Analysis of Shareholding**

The analysis of the distribution of the shares of the Company as at 31 December 2016 was as follows:

Share Range	No. of Shareholders	% Shareholders	No. of Holdings	% of Holdings
1 - 1,000	1,027	27.37%	609,702	0.00%
1001 - 5,000	719	19.16%	2,191,066	0.02%
5,001 - 10,000	377	10.05%	3,220,562	0.03%
10,001 - 50,000	671	17.88%	17,743,020	0.17%
50,001 - 100,000	236	6.29%	19,587,205	0.19%
100,001 - 500,000	369	9.83%	90,083,380	0.86%
500,001 - 1,000,000	130	3.46%	105,083,376	1.00%
1,000,001 - 8,000,000,000	222	5.92%	2,230,931,309	21.25%
8,000,000,001 - 10,500,000,000	1	0.03%	8,030,550,380	76.48%
Total	3,752	100%	10,500,000,000	100%

# **Property and Equipment**

Information relating to changes in property and equipment during the year is given in Note 18 to the financial statements.

# **Donations and Charitable Gifts**

In order to identify with the aspirations of the community and the environment within which the Group operates, a total sum of N4,485,000 (December 2015: N8,867,224) was given out as donations and charitable contributions during the year. Details of the donations and charitable contributions are as follows:

Organizations:	31-Dec-2016
PIUTA Centre (UCH Ibadan)	2,000,000
Enactus	500,000
Eye Foundation Centre	450,000
Corona Schools	260,000
Day Waterman	200,000
Emerald Schools	75,000
Dangote Women Initiative	1,000,000
	4,485,000

# Human Resources Employment of Disabled Persons

The Group operates a non-discriminatory policy in the consideration of applications for employment, including those received from disabled persons. The Group's policy is that the most qualified and experienced persons are recruited for appropriate job levels, irrespective of an applicant's state of origin, ethnicity, religion or physical condition. In the event of members of staff becoming disabled, efforts will be made to ensure that, as far as possible, their employment with company continues and appropriate training is arranged to ensure that they fit into the company's working environment.

# Health, Safety and Welfare of Employees

The company enforces strict health and safety rules and practices at the work environment which are reviewed and tested regularly. The company's staff are covered under a comprehensive health insurance scheme under which the medical expenses of staff and their immediate family are covered up to a defined limit. Fire prevention and firefighting equipment are installed in strategic locations within the company's premises.





The company has both Group Personal Accident and Workmen's Compensation Insurance cover for the benefit of its employees. It also operates a contributory pension plan in line with the Pension Reform Act .

# **Employee Involvement and Training**

The Group encourages participation of employees in arriving at decisions in respect of matters affecting their well being. Formal and informal channels are employed for communication with employees with an appropriate two – way feedback mechanism. The Group places a high premium on the development of its manpower. In accordance with the company's policy of continuous staff development, training facilities are provided under the platform of AXA Mansard Business Academy (MBA). The Group sponsors its employees for various training courses both in Nigeria and abroad. The Group also provides its employees with on-the- job training in the company and at various AXA Mansard locations.

# **Gender Analysis**

The number and percentage of women employed as at the end of the year under review vis-a-vis total workforce is as follows:

	Male	Female	Male	Female
	Number	Number	%	%
Employees	173	137	56%	44%
Gender analysis of Board and top management is as follows:				
Board	9	2	82%	18%
Top Management	12	5	71%	29%
Detailed analysis of the Board and top management is as follows:				
	Male	Female	Male	Female
	Male Number	Female Number	Male %	Female %
Assistant General Managers				
Assistant General Managers Deputy General Managers	Number	Number	%	%
	Number 4	Number 3	% 57%	% 43%
Deputy General Managers	Number 4 3	Number 3 1	% 57% 75%	% 43% 25%

# **Acquisition of Own Shares**

The Company did not purchase its own shares during the year.

# **Auditors**

Messrs. PricewaterhouseCoopers have indicated their willingness to continue in office as auditors in compliance with section 357(2) of the Companies and Allied Matters Act of Nigeria.

# **BY ORDER OF THE BOARD**

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Mrs. Omowunmi Mabel Adewusi Company Secretary FRC/2013/NBA/0000000967 Plot 1412, Ahmadu Bello Way, Victoria Island, Lagos.

25 March 2017



# **Statement of Directors' Responsibilities in relation to the Consolidated and Separate Financial Statements**

for the year ended 31 December 2016

The directors accept responsibility for the preparation of the consolidated financial statements that give a true and fair view of the statement of financial position of the Group and Company at the reporting date and of its comprehensive income in the manner required by the Companies and Allied Matters Act of Nigeria and the Nigerian Insurance Act. The responsibilities include ensuring that the Group:

- i. keeps proper accounting records that disclose, with reasonable accuracy, the financial position of the Group and comply with the requirements of the Companies and Allied Matters Act and the Insurance Act;
- ii. establishes adequate internal controls to safeguard its assets, prevent and detect fraud and other irregularities; and
- iii. prepares its financial statements using suitable accounting policies supported by reasonable and prudent judgments and estimates, that are consistently applied.

The directors accept responsibility for the financial statements, which have been prepared using appropriate accounting policies supported by reasonable and prudent judgments and estimates, in compliance with,

- International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB);
- the requirements of the Nigerian Insurance Act;
- relevant guidelines and circulars issued by the National Insurance Commission (NAICOM); and
- the requirements of the Companies and Allied Matters Act.
- Financial Reporting Council of Nigeria Act

The directors further accept responsibility for the maintenance of accounting records that may be relied upon in the preparation of financial statements, as well as adequate systems of internal financial control.

The directors have made assessment of the Group's ability to continue as a going concern and have no reason to believe that the Group will not remain a going concern in the year ahead.

#### SIGNED ON BEHALF OF THE BOARD OF DIRECTORS BY:

Mrs. Yetunde Ilori FRC/2012/CIIN/0000000344 25 March 2017

Mr. Olusola Adeeyo FRC/2013/NIM/00000001919 25 March 2017



# **Report of the Statutory Audit Committee**

for the year ended 31 December 2016

#### To the members of AXA Mansard Insurance Pic:

In compliance with the provisions of Section 359(6) of the Companies and Allied Matters Act of Nigeria, the members of the Audit Committee of AXA Mansard Insurance Plc hereby report as follows:

We have exercised our statutory functions under Section 359(6) of the Companies and Allied Matters Act of Nigeria and acknowledge the co-operation of management and staff in the conduct of these responsibilities.

We are of the opinion that the accounting and reporting policies of the Group are in compliance with legal requirements and agreed ethical practices. Also, the scope and planning of both the external and internal audits for the year ended 31 December 2016 were satisfactory and reinforce the Group's internal control systems. We have deliberated with the external auditors, who have confirmed that necessary cooperation was received from Management in the course of their statutory audit and we are satisfied with Management's responses to their recommendations for improvement and with the effectiveness of the Group's system of accounting and internal control.



**Mr. Ohis Ohiwerei** *FRC/2017/CIBN/00000016412* Chairman, Statutory Audit Committee 16 February 2017

#### Members of the Statutory Audit Committee are:

- 1 Mr. Olusola Adeeyo
- 2 Mr. Lesley Ndlovu
- 3 Mr. Akingbola Akinola
- 4 Mr. Ohis Ohiwerei
- 5 Mr. Laoye Jaiyeola

In attendance: Mr. Sola Odumuyiwa Independent Director Non Executive Director Shareholders' representative Independent Director Shareholders' representative Resigned effective May 13, 2016 Member Member Appointed effective July 21, 2016 Member

Secretary



"X KPMG HOUSE" One King Ologunkutere Street, Park View, ikoyi, Lagos, P.O. Box 75429, Victoria Island, Lagos. Tel: 234-7098820710 Telefax: 234-7098733613 E-mail: jkrandleandco.co.uk, jkrandleintuk@gmail.com Website: www.jkrandleandco.co.uk

#### REPORT OF THE EXTERNAL CONSULTANTS ON THE APPRAISAL OF THE BOARD OF AXA MANSARD INSURANCE PLC FOR THE YEAR ENDED 31ST DECEMBER, 2016

The Board of Directors of AXA Mansard Insurance Plc. renewed its mandate to J. K. Randle International to conduct the evaluation of the Board for the year ended 31" December, 2016 in accordance with the provisions of the NAICOM Code of Corporate Governance (NAICONI Code).

The Board of AXA Mansard Insurance PIc. was composed of eleven Directors as at the year ended 31" December, 2016. This was made up of three Executive Directors including the Chief Executive Officer, the Chief Client Officer, one Executive Director and eight Non-Executive Directors including two Independent Directors. During the year under review, the erstwhile Chairman of the Board retired from the Board having completed his tenure in accordance with the NAICOM Code. To fill this vacancy, the Board elected the erstwhile independent Director to take over from the retiring Chairman of the Board. Two Non-Executive Directors were appointed to fill the vacancies created by the resignation of two Non-Executive Directors. One of the newly appointed Non-Executive Directors is an Independent Director. Despite the changes that occurred on the Board, its composition and structure continued to reflect diversity of backgrounds, skills, experience, balance of power, and independence. Members of the Board possess the requisite background to supervise the operations of the Company as well as the performance of Management. The composition of the Board during the year was in line with Best Practice and in conformity with regulations in terms of number of Executive Directors relative to the number of Non-Executive Directors.

The Board members remained conscious of their responsibilities in respect of the operations of the Board and the Company. Accordingly, frequency of meetings, level of attendance and formation of quorum at the Board and Committee levels met the minimum requirements. Meetings were effectively managed with focus on relevant and strategic issues affecting the Company. All the members had equal opportunity and they contributed constructively to the deliberations of the Board. Management provided adequate information while the Company Secretary kept accurate records of the proceedings of the Board and Board Committees which facilitated decision making and monitoring. Decisions were arrived at based on consensus in a conducive environment. The operations of the Board followed due process and reflected transparency and a high degree of Board dynamics.

The Board performed to the full extent of its mandate which covered all the significant activities of AXA Mansard Insurance Plc. The Board Committees were actively involved in the effective discharge of the Board's functions. Their contributions were actively felt in risk management, supervision of the internal audit process, monitoring of the operating environment, the formulation of new initiatives and monitoring the implementation of the Company's strategy by Management as well as ensuring compliance with regulations. The Board continued its drive to ensure appropriate diversification of its investment portfolio and that the Company remained within its risk appetite despite high volatilities in the operating environment. It also performed other statutory responsibilities including rendering the accounts of the operations and activities of the Company to the shareholders. To a large extent, our previous recommendations have been implemented by the Board.

At the conclusion of the exercise, we recommended, among other things, that having regard to increasing collaborations and new initiatives, with the possibility of developing new products, the Board should maintain a cordial relationship with the regulator in order to ensure that new and emerging products would receive regulatory approvals without delay.

The performance of the Board did not violate the NAICOM Code in any material manner and was adjudged to be satisfactory



Dated 11 April, 2017



# **Independent Auditor's Report**

To the members of AXA Mansard Insurance Plc

### Report on the audit of the financial statements

### Our opinion

In our opinion, AXA Mansard Insurance PIc ('the company") and its subsidiaries (together "the group") consolidated and separate financial statements give a true and fair view of the consolidated and separate financial position of the group as at 31 December 2016, and of its consolidated and separate financial performance and its consolidated and separate cash flows for the year then ended in accordance with International Financial Reporting Standards and the requirements of the Companies and Allied Matters Act, the Nigerian Insurance Act and the Financial Reporting Council of Nigeria Act.

#### What we have audited

AXA Mansard Insurance PIc's consolidated and separate financial statements comprise:

- the consolidated and separate statements of financial position as at 31 December 2016;
- · the consolidated and separate statements of comprehensive income for the year then ended;
- the consolidated and separate statements of changes in equity for the year ended;
- the consolidated and separate statements of cash flows for the year then ended; and
- the notes to the consolidated and separate financial statements, which include a summary of significant accounting policies.

# Basis for opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs). Our responsibilities under those standards are further described in the Auditor's responsibilities for the audit of the consolidated financial statements section of our report.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

#### Independence

We are independent of the Group in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants (IESBA Code). We have fulfilled our other ethical responsibilities in accordance with the IESBA Code.

# Key audit matters

Key audit matters are those matters that, in our professional judgment, were of most significance in our audit of the consolidated and separate financial statements of the current period. These matters were addressed in the context of our audit of the consolidated and separate financial statements as a whole, and in forming our opinion thereon, and we do not provide a separate opinion on these matters.



# Key audit matter

# How our audit addressed the key audit matter

*Valuation of insurance contract liabilities – (note 20)* 

We focused on this area due to the size of the insurance liability balance and because the valuation of claims incurred but not reported, life insurance contract liabilities and annuity reserves are dependent on a number of assumptions about future experience.

The actuarial assumptions applied in estimating amounts for IBNR include the expected average ultimate annual loss ratio. This estimate relies on the quality of the underlying data and involves complex and subjective judgements about future events.

The actuarial assumptions used in the valuation of life insurance contracts and annuity reserves are judgemental, particularly with respect to persistency, mortality, expenses and discount rates.

This matter is considered a key audit matter in both the consolidated and separate financial statements.

We evaluated the design effectiveness and implementation of key controls over claims and provision for outstanding claims balance.

We reviewed the valuation methodology for compliance with IFRS. We evaluated whether the actuarial methodologies were consistent with those used in prior periods. We assessed the competence, independence and objectivity of the group's actuaries.

We tested the accuracy and completeness of the underlying data used in the actuarial valuations by checking to claims, underwriting and other data.

We employed the services of our internal actuarial experts in reviewing the methodology used in determining reasonableness of the claims incurred but not reported, life insurance contract liability reserve and the annuity reserve.

Assisted by our internal actuarial experts, we checked to confirm that the valuation model met the minimum requirement of the liability adequacy test and we challenged significant actuarial and other assumptions made by management referencing our knowledge of the business and industry as well as other information available to us. We assessed key actuarial assumptions around valuation rate for annuity business and for the rest of the long term business which are based on current market risk-free yields. We also assessed actuarial assumptions with respect to mortality, expenses and persistency for life insurance business.

We considered recent experiences and the appropriateness of the judgment applied by management on how future experiences will evolve and verified that the valuation considered the current estimate of all contractual cash flows.

# Assessment for impairment of goodwill (note 17)

We focused on this area because of the significant judgements involved in estimating the carrying amount of goodwill at the period end date.

In particular, the director's assessment of the value in use of each Cash Generating Unit (CGU) involved judgement about the future performance of the business and the discount rate applied to future cash flow forecasts. We adopted a substantive approach in addressing the risk relating to the impairment assessment of goodwill.

We reviewed management's identification of CGU and the basis for allocating goodwill to each CGU. We challenged the composition of management's future cash flow forecasts used in determining the value of the CGU to which goodwill is allocated by assessing the reasonableness of the underlying drivers of future growth based on our understanding of the business.



This matter is considered a key audit matter in the consolidated financial statements.	We assessed the discount rates and the long term growth rates applied within the valuation model by comparing them to economic and industry forecasts where appropriate.
	We reviewed the reasonableness of the sensitivity analysis performed by management on key assumptions and assessed the range of potential values and impact on goodwill impairment.
Valuation of Investment property – (note 15)	
We focused on this area due to the size of the Investment property balance and because the assessment of the value of the property involves judgment about the future cashflows from the property, the growth rate and the discount rate applicable to future cash flows.	We adopted a substantive approach in addressing the risk relating to the impairment assessment of goodwill. We reviewed the valuation methodology to confirm consistency with previous years.
This matter is considered a key audit matter in the consolidated financial statements.	We inspected the lease agreements to verify that the cash flows align with agreed terms of the contract and evaluated the composition of the cash flow for correctness. The discount and growth rates applied within the model were assessed for reasonableness by

comparing to available market and economic information.

We assessed the competence, independence and objectivity of management's external valuation experts and also employed the services of our valuation experts in reviewing the methodology used in determining

reasonableness of the valuation.

# Other information

The directors are responsible for the other information. The other information comprises the following: Corporate information, 2016 corporate social responsibilities initiatives, Complaint and feedback, Sustainability report, Corporate governance report, Internal Control and Risk Management Systems, Enterprise Risk Management, Certification pursuant to Section 60(2) of Investment and Securities Act, Management discussion and analysis, Director's Report, Statement of Director's Responsibilities, Report of the Audit and Compliance Committee, Claims Triangulation tables, Five Year Financial Highlights, Value Added Statement, General Business Revenue Account, Life Business Revenue Account, Annuity disclosures, Hypothecation (but does not include the consolidated and separate financial statement and our auditor's report thereon) which we obtained prior to the date of this auditor's report, and the Chairman's Statement, From the Executive Suite, The Board of Directors, The Management Team, which are expected to be made available to us after that date.

Our opinion on the consolidated financial statements does not cover the other information and we do not and will not express any form of assurance conclusion thereon.

In connection with our audit of the consolidated financial statements, our responsibility is to read the other information identified above and, in doing so, consider whether the other information is materially inconsistent with the consolidated financial statements or our knowledge obtained in the audit, or otherwise appears to be materially misstated. If, based on the work we have performed on the other information that we obtained prior to the date of this auditor's report, we conclude that there is a material misstatement of this other information, we are required to report that fact. We have nothing to report in this regard.



When we read company's complete annual report, if we conclude that there is a material misstatement therein, we are required to communicate the matter to those charged with governance.

# *Responsibilities of the directors and those charged with governance for the consolidated and separate financial statements*

The directors are responsible for the preparation of the consolidated financial statements in accordance with International Financial Reporting Standards and with the requirements of the Companies and Allied Matters Act, the Nigerian Insurance Act and the Financial Reporting Council of Nigeria Act and for such internal control as the directors determine is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the consolidated financial statements, the directors are responsible for assessing the Group's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless the directors either intend to liquidate the Group or to cease operations, or have no realistic alternative but to do so.

Those charged with governance are responsible for overseeing the Group's financial reporting process.

# Auditor's responsibilities for the audit of the consolidated and separate financial statements

Our objectives are to obtain reasonable assurance about whether the consolidated and separate financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance, but is not a guarantee that an audit conducted in accordance with ISAs will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these consolidatedand separate financial statements.

As part of an audit in accordance with ISAs, we exercise professional judgment and maintain professional scepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the consolidated and separate financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Group's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by the directors.
- Conclude on the appropriateness of the directors' use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Group's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the consolidated and separate financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Group to cease to continue as a going concern.



- Evaluate the overall presentation, structure and content of the consolidated and separate financial statements, including the disclosures, and whether the consolidated and separate financial statements represent the underlying transactions and events in a manner that achieves fair presentation.
- Obtain sufficient appropriate audit evidence regarding the financial information of the entities or business activities within the Group to express an opinion on the consolidated financial statements. We are responsible for the direction, supervision and performance of the group audit. We remain solely responsible for our audit opinion.

We communicate with those charged with governance regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

We also provide those charged with governance with a statement that we have complied with relevant ethical requirements regarding independence, and to communicate with them all relationships and other matters that may reasonably be thought to bear on our independence, and where applicable, related safeguards.

From the matters communicated with those charged with governance, we determine those matters that were of most significance in the audit of the consolidated and separate financial statements of the current period and are therefore the key audit matters. We describe these matters in our auditor's report unless law or regulation precludes public disclosure about the matter or when, in extremely rare circumstances, we determine that a matter should not be communicated in our report because the adverse consequences of doing so would reasonably be expected to outweigh the public interest benefits of such communication.

# Report on other legal and regulatory requirements

The Companies and Allied Matters Act require that in carrying out our audit we consider and report to you on the following matters. We confirm that:

- i) we have obtained all the information and explanations which to the best of our knowledge and belief were necessary for the purposes of our audit;
- ii) the company has kept proper books of account, so far as appears from our examination of those books and returns adequate for our audit have been received from branches not visited by us; and
- iii) the company's statements of financial position and statement of comprehensive income are in agreement with the books of account.

For: Pricewaterhouse Coopers Chartered Accountants Lagos, Nigeria Engagement Partner: Sam Abu FRC/2013/ICAN/0000001495



27 March 2017



# **Notes to the Financial Statements**

# **1** General Information

# **Reporting Entity**

AXA Mansard Insurance Plc. ('the Company') and its subsidiaries (together 'the Group') underwrite life and non-life insurance contracts. The Group also issues a diversified portfolio of investment contracts to provide its customers with asset management solutions for their savings and retirement needs as well as provide pension administration and management services to its customers. All these products are offered to both domestic and foreign markets. The Group does business in Nigeria and employs over 300 people.

The Company is a public limited company incorporated and domiciled in Nigeria. The address of its registered office is:

Santa Clara Court, Plot 1412, Ahmadu Bello Way Victoria Island, Lagos, Nigeria.

The Company is listed on the Nigerian Stock Exchange. The consolidated financial statements were authorised for issue by the board of directors on 25 March 2017.

# 2 Summary of Significant Accounting Policies

# 2.1 Basis of Presentation and Compliance with IFRS

These financial statements have been prepared in accordance with the International Financial Reporting Standards (IFRS) and IFRS Interpretations Committee (IFRIC) Interpretations applicable to companies reporting under IFRS. Additional information required by national regulations have been included where appropriate.

The consolidated financial statements comprises the consolidated statement of comprehensive income, the consolidated statement of financial position, the consolidated statements of changes in equity, the consolidated statement of cash flows and the notes.

#### (a) Basis of measurement

These consolidated and separate financial statements have been prepared on the historical cost basis except for the following:

 non-derivative financial instruments designated at fair value through profit or loss.

- available-for-sale financial assets are measured at fair value.
- investment property is measured at fair value.
- insurance liabilities measured at present value of future cashflows.
- share based payment at fair value or an approximation of fair value allowed by the relevant standards
- investment contract liabilities at fair value.

### (b) Use of estimates and judgements

The preparation of the consolidated financial statements in conformity with IFRS requires management to make judgements, estimates and assumptions that affect the application of policies and reported amounts of assets and liabilities, income and expenses. Actual results may differ from these estimates.

Information about significant areas of estimation uncertainties and critical judgements in applying accounting policies that have the most significant effect on the amounts recognised in the consolidated and separate financial statements are described in note 2.3.

# 2.1.1 Changes in Accounting Policy and Disclosures

# (a) New and amended standards and interpretations not yet adopted by the Group

A number of standards, interpretations and amendments are effective for annual period beginning after 1 January 2016 and earlier application is permitted; however, the group has not early adopted the following new or amended standards in preparing these consolidated financial statements:



New or amended standards	Summary of the requirements	Possible impact on Consolidated financial statements
IFRS 9 Financial instruments	IFRS 9, released in July 2014, replaces the existing guidance in IAS 39 Financial instruments: Recognition and measurement. IFRS 9 includes revised guidance on the reclassification and measurement of financial instruments, a new expected credit loss model for calculating impairment on financial assets and new general hedge accounting requirments. It also carries forward the guidance on recognition and derecognition of financial instruments from IAS 39. IFRS 9 is effective for annual reporting periods beginning on or after 1 January 2018 with early adoption permitted.	Having assessed the impact of the new standard, the adoption of the new standard will not have material impact on the Group's consolidated financial statements.
IFRS 11 Accounting for Acquisition of interest in Joint operations	In May 2014, the IASB published amendments to IFRS 11, 'Joint arrangements', on accounting for acquisitions. This amendment adds new guidance on how to account for the acquisition of an interest in a joint operation that constitutes a business. The amendments specify the appropriate accounting treatment for such acquisitions. The amendments are effective annual periods beginning on or after 1 January 2016.	The Group does not have any interest in a joint venture as at 31 December 2016.
IAS 1 Presentation of Financial Statements	In January 2015, the IASB issued an exposure draft of amendments to IAS 1 on classification of liabilities. IAS 1 amendments designed to improve presentation in financial statements by clarifying the criteria for the classification of a liability as either current or non-current: clarifying that the classification of a liability as either current or non-current is based on the entity's rights at the end of the reporting period and making clear the link between the settlement of the liability and the outflow of resources from the entity.	The Group is currently in compliance with the requirements of this new standard.
IAS 27 Separate Fianancial Statements	The IASB introduced an amendment to IAS 27 in August 2014. It allows entities to use the equity method to account for investments in subsidiaries, joint ventures and associates in their separate financial statements. IAS 27, 'Separate financial statements', deals with the accounting for investments in subsidiaries, joint ventures and associates when an entity elects, or is required by local regulations, to present separate financial statements. Each category of investments should be accounted for either at cost, in accordance with IAS 39/IFRS 9 or using the equity method in the separate financial statements. This is effective for annual periods beginning on or after 1 January 2016 and should be applied retrospectively. Earlier application is permitted.	



IAS 16 Property, Plant and Equipment	In March 2016, the IFRS interpretation committee (IC) had tentatively decided to propose narrow scope amendments to IAS 16, 'Property, plant and equipment' requiring to recognise in profit or loss the net proceeds from selling items produced while testing and related costs of producing these items. This amendment is effective for periods beginning on after 1 January 2016	The amendment has no impact on the Group financial statements as at 31 December 2016
IAS 19 Employee Benefits	In September 2014, the IASB issued an ammendment to IAS 19. The amendment requires the assessment of whether a deep market in high-quality corporate bonds exists to be based on corporate bonds in the currency in which the liabilities are denominated rather than corporate bonds of a particular country. Where there is no deep market in high-quality corporate bonds in that currency, government bonds denominated in that currency should instead be used. This amendment is effective for periods beginning on after 1 January 2016	The amendment has no impact on the Group financial statements as at 31 December 2016.
IAS 38 Intangible Assets	In May 2014, IASB amended IAS 38, Intangible assets to clarify when a method of depreciation or amortisation based on revenue may be appropriate. The amendment to IAS 38 establishes a rebuttable presumption that amortisation of an intangible asset based on revenue generated by using the asset is inappropriate. The presumption may only be rebutted in certain limited circumstances. These are, where the intangible asset is expressed as a measure of revenue or where it can be demonstrated that revenue and the consumption of the economic benefits of the intangible asset are highly correlated. The amendments are effective annual periods beginning on or after 1 January 2016.	Having assessed the impact of the new standard, the adoption of the new standard will not have material impact on the Group's consolidated financial statements.
IFRS 10 Consolidated Financial statements & IAS 28 Equity Accounting	In September 2014 the IASB released amendments to IFRS 10, 'Consolidated financial statements' and IAS 28, 'Investments in associates and joint ventures'. These amendments address an inconsistency between the requirements in IFRS 10 and those in IAS 28 in dealing with the sale or contribution of assets between an investor and its associate or joint venture. The main consequence of the amendments is that a full gain or loss is recognised when a transaction involves a business (whether it is housed in a subsidiary or not). A partial gain or loss is recognised when a transaction involves assets that do not constitute a business, even if these assets are housed in a subsidiary. The IASB has decided to postpone the effective date of this amendment pending the outcome of the research project on the equity method of accounting.	The group will continue to monitor developments regarding the new effective date for the amendment

IFRS 15 Revenue on contracts	IFRS 15 establishes a comprehensive framework	The Group is assessing the potential
with customers	for determining whether, how much and when	impact on its consolidated financial
	revenue is recognised. It replaces existing	statements resulting from the application
	revenue recognition guidance including IAS 18	of IFRS 15.
	Revenue, IAS 11 Construction contracts and IFRIC	
	13 Customers loyalty programmes. IFRS 15 is	
	effective for annual reporting periods beginning	
	on or after 1 January 2017 with early adoption	
	permitted.	

# 2.2 Significant Accounting Policies

The group has consistently applied the following accounting policies to all periods presented in these consolidated financial statements.

#### (a) Consolidation

The Group defines the principle of control and establishes control as the basis for determining which entities are consolidated in the group financial statements.

The Group controls an investee entity when it is exposed, or has rights, to variable returns from its involvement with the investee entity and has the ability to affect those returns through its power over the investee entity. The Group applies the following three elements of control as set out by the principle of control in assessing control of an investee:

- (i) power over the investee entity;
- (ii) exposure, or rights, to variable returns from involvement with the investee entity; and
- (iii) the ability to use power over the investee to affect the amount of the investor's returns.

# (b) Consolidated structured entities

#### (i) Subsidiaries

Subsidiaries are all entities over which the group exercises control.

The financial statements of subsidiaries are consolidated from the date the Group acquires control, up to the date that such effective control ceases. Subsidiaries are entities over which the Group, directly or indirectly, has the power to govern the financial and operating policies so as to obtain benefits from their activities.

Inter-company transactions, balances and unrealised gains on transactions between companies within the Group are eliminated on consolidation. Unrealised losses are also eliminated in the same manner as unrealised gains, but only to the extent that there is no evidence of impairment. Accounting policies of subsidiaries have been changed where necessary to ensure consistency with the policies adopted by the Group.

Investment in subsidiaries in the separate financial statement of the parent entity is measured at cost less impairment.

#### (ii) Business combinations

The Group applies the acquistion method to account for business combinations and acquisition-related costs are expensed as incurred.

If the business combination is achieved in stages, fair value of the acquirer's previously held equity interest in the acquiree is re-measured to fair value at the acquisition date through profit or loss.

Any contingent consideration to be transferred by the Group is recognised at fair value at the acquisition date. Subsequent changes to the fair value of the contingent consideration that is deemed to be an asset or liability is recognised in compliance with IAS 39 either in profit or loss or as a change to other comprehensive income. Contingent consideration that is classified as equity is not re-measured, and its subsequent settlement is accounted for within equity.

Goodwill is initially measured as the excess of the aggregate of the consideration transferred and the fair value of noncontrolling interest over the net identifiable assets acquired and liabilities assumed. If this consideration is lower than the fair value of the net assets of the subsidiary acquired, the difference is recognised in profit or loss.

(iii) Changes in ownership interests in subsidiaries without change in controls

Transactions with non-controlling interests that do not result in loss of control are accounted for as equity transactions – that is, as transactions with the owners in their capacity as owners. The difference between fair value of any consideration paid and the relevant share acquired of the carrying value of net assets of the subsidiary is recorded in equity between retained earnings and non-controlling interests. Gains or losses on disposals to non-controlling interests are also recorded in equity.



When the Group ceases to have control, any retained interest in the entity is re-measured to its fair value at the date when control is lost, with the change in carrying amount recognised in profit or loss. The fair value is the initial carrying amount for the purposes of subsequently accounting for the retained interest as an associate, joint venture or financial asset. In addition, any amounts previously recognised in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities. This may mean that amounts previously recognised in other comprehensive income are reclassified to profit or loss.

#### (c) Segment reporting

Operating segments are reported in a manner consistent with the internal reporting provided to the chief operating decision-maker. The chief operating decision-maker, which is responsible for allocating resources and assessing performance of the operating segments, has been identified as the Management Underwriting and Investment Committee (MUIC) that makes strategic decisions.

#### (d) Foreign currency translation

#### (i) Functional and presentation currency

Items included in the financial statements of each of the Group's entities are measured using the currency of the primary economic environment in which the entity operates (the 'functional currency'). The consolidated financial statements are presented in thousands of Naira (NGN) which is the Group's presentation currency.

#### (ii) Transactions and balances

Foreign currency transactions are translated into the functional currency using the exchange rates prevailing at the dates of the transactions. Foreign exchange gains and losses resulting from the settlement of such transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the profit or loss.

Monetary items denominated in foreign currency are translated using the closing rate as at the reporting date. Non-monetary items measured at historical cost denominated in a foreign currency are translated with the exchange rate as at the date of initial recognition; non-monetary items (investment property) in a foreign currency that are measured at fair value are translated using the closing rate as at the date when the fair value was determined.

Foreign exchange gains and losses resulting from the settlement of foreign currency transactions and from the translation at year-end exchange rates of monetary assets and liabilities denominated in foreign currencies are recognised in the Statement of Comprehensive income.

Foreign exchange gains and losses are presented in the income statement within 'Net losses/gains on financial instruments'.

In the case of changes in the fair value of monetary assets denominated in foreign currency classified as available-forsale, a distinction is made between translation differences resulting from changes in amortised cost of the security and other changes in the carrying amount of the security. Translation differences on non-monetary financial assets and liabilities such as equities held at fair value through profit and loss are recognised in the income statement as part of net gain/loss on financial assets. Translation differences on non-monetary financial assets such as equities classified as available for sale are included in other comprehensive income.

#### (iii) Group companies

The results and financial position of all the group entities (none of which has the currency of a hyper-inflationary economy) that have a functional currency different from the presentation currency are translated into the presentation currency as follows:

- Assets and liabilities for each statement of financial position presented are translated at the closing rate on the reporting date;
- income and expenses for each income statement are translated at average exchange rates (unless this average is not a reasonable approximation of the cumulative effect of the rates prevailing on the transaction dates, in which case income and expenses are translated at the rate on the dates of the transactions); and
- all resulting exchange differences are recognised in other comprehensive income.

#### (e) Financial assets

Financial assets are classified into the following categories: fair value through profit and loss, loans and receivables, held-to-maturity and available-for-sale. The classification by the Group is determined by management at initial recognition and depends on the purpose for which the investments were acquired.

#### **Classification of financial assets**

(i) Financial assets at fair value through profit or loss

#### Held for trading

A financial asset is classified into the held for trading category if acquired principally for the purpose of selling in the short



term, if it forms part of a portfolio of financial assets in which there is evidence of short-term profit-taking.

Financial assets designated at fair value through profit or loss upon initial recognition

Other financial assets designated as at fair value through profit or loss at initial recognition are those that are:

- Separate assets held to match insurance and investment contracts liabilities that are linked to the changes in fair value of these assets. The designation of these assets to be at fair value through profit or loss eliminates or significantly reduces a measurement or recognition inconsistency (sometimes referred to as 'an accounting mismatch') that would otherwise arise from measuring assets or liabilities or recognising the gains and losses on them on different bases; and
- Managed and whose performance is evaluated on a fair value basis. Information about these financial assets is provided internally on a fair value basis to the Group's key management personnel. The Group's investment strategy is to invest in equity and debt securities and to evaluate them with reference to their fair values. Assets that are part of these portfolios are designated upon initial recognition at fair value through profit or loss.

#### Loans and receivables

Loans and receivables are non-derivative financial assets with fixed or determinable payments that are not quoted in an active market other than:

- those that the Group intends to sell in the short term which are declassified as fair value through profit or loss and those that the group upon initial recognition designates as fair value through profit or loss.
- those that the Group upon initial recognition designates as Available for Sale
- those for which the holder may not recover substantially all of its initial loans and receivables other than because of credit risk. Loans and receivables include trade receivables, reinsurance assets and other receivables (financial assets).

#### Trade receivables

These are non-derivative financial assets with fixed determinable payments that are not quoted in an active market. After initial recognition, they are measured at amortised cost using the effective interest method less impairment. Discounting is omitted where the effect of discounting is immaterial. Trade receivables are made up of premium receivables and coinsurance receivables.

- Premium receivables relate to receivables from agents, brokers and insurance companies in respect of premium income.
- Coinsurance recoverables relate to only claims recoverables from coinsurers for claims settled to policy holders on behalf of coinsurers based on agreed terms.

#### Reinsurance assets

The Company cedes businesses to reinsurers in the normal course of business for the purpose of limiting its net loss potential through the transfer of risks. Reinsurance arrangements do not relieve the Company from its direct obligations to its policyholders. Reinsurance assets are measured at amortised costs. Reinsurance assets relate to prepaid reinsurance, reinsurers' share of IBNR claims and claims recoverables.

#### Other receivables

Other receivables are made up of other amounts due from parties which are not directly linked to insurance or investment contracts. These are measured at amortised costs. Discounting is omitted where the effect of discounting is immaterial.

#### (ii) Held-to-maturity financial assets

Held-to-maturity investments are non-derivative financial assets with fixed or determinable payments and fixed maturities that the Group's management has the positive intention and ability to hold to maturity, other than:

- those that the Group upon initial recognition designates as at fair value through profit or loss
- those that the Group designates as available-for-sale; and
- those that meet the definition of loans and receivables.

Interests on held-to-maturity investments are included in the consolidated income statement and are reported as interest income. In the case of an impairment, it is reported as a deduction from the carrying value of the investment and recognised in the consolidated income statement as 'Net gains/(losses) on financial assets'. Held-to-maturity investments are largely bonds.

#### (iii) Available-for-sale financial assets

Available-for-sale investments are financial assets that are intended to be held for an indefinite period of time, which may be sold in response to needs for liquidity or changes in interest rates, exchange rates or equity prices or that are not classified as loans and receivables, held-to-maturity investments or fair value through profit or loss.

During the year, in order to align with the Parent company's investment classification policy, all held for trading and held to maturity financial assets were reclassified to available for sale.



#### **Recognition and measurement of financial assets**

Regular-way purchases and sales of financial assets are recognised on trade-date which is the date on which the Group commits to purchase or sell the asset.

Financial assets are initially recognised at fair value, plus transaction costs for all financial assets not initially recognised at fair value through profit or loss. Financial assets carried at fair value through profit or loss are initially recognised at fair value, and transaction costs are expensed in the income statement.

Available-for-sale financial assets and financial assets at fair value through profit or loss are subsequently carried at fair value. Loans and receivables and held-to- maturity financial assets are carried at amortised cost using the effective interest method.

Gains and losses arising from changes in the fair value of the 'financial assets at fair value through profit or loss' category are included in the income statement in the period in which they arise. Dividend income from financial assets at fair value through profit or loss is recognised in the income statement as part of other income when the Group's right to receive payments is established.

Changes in the fair value of monetary and non-monetary securities classified as available for sale are recognised in other comprehensive income.

When securities classified as available-for-sale are sold or impaired, the accumulated fair value adjustments recognised in other comprehensive income are included in the income statement as net realised gains on financial assets.

Interest on available-for-sale securities calculated using the effective interest method is recognised in the income statement. Dividends on available-for-sale equity instruments are recognised in the income statement when the Group's right to receive payments is established. Both are included in the investment income line.

#### Determination of fair value of financial assets

For financial instruments traded in active markets, the determination of fair values of financial assets and financial liabilities is based on the market approach (transaction price paid for an identical or a similar instrument). This includes listed equity securities and quoted debt instruments on major exchanges.

A financial instrument is regarded as quoted in an active market if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. If the above criteria are not met, the market is regarded as being inactive. For example, a market is inactive when there is a wide bid-offer spread or significant increase in the bid-offer spread or there are few recent transactions.

For all other financial instruments, fair value is determined using valuation techniques . In these techniques, fair values are estimated from observable data in respect of similar financial instruments, using models to estimate the present value of expected future cash flows or other valuation techniques, using inputs (for example, NIBOR yield curve, foreign exchange rates, volatilities and counterparty spreads) existing at the reporting date.

For more complex instruments the company uses internally developed models which are usually based on valuation models and techniques generally recognised as standard within the industry. Valuation models are used primarily to value unlisted debt securities for which markets were or have become illiquid. Some of the inputs to these models may not be market observable and therefore estimated based on assumptions. The impact of financial instruments valuation reflecting non-market observable inputs (Level 3 valuations) is disclosed in the note to the financial statements.

#### **Reclassification of financial assets**

Financial assets other than loans and receivables are permitted to be reclassified out of the held-for-trading category only in rare circumstances arising from a single event that is unusual and highly unlikely to recur in the near-term. In addition, the Group may choose to reclassify financial assets that would meet the definition of loans and receivables out of the held-for-trading or available-for-sale categories if the Group has the intention and ability to hold these financial assets for the foreseeable future or until maturity at the date of reclassification.

Financial assets classified as held to maturity can be reclassified as available for sale assets. In making this reclassification, the entire portfolio becomes tainted and the group cannot designate any instrument as held to maturity for the next two years after a sale or reclassification. Fair values changes upon tainting of the HTM portfolio are recognised in Other Comprehensive income prospectively.

Reclassifications are made at fair value as of the reclassification date. Fair value becomes the new cost or amortised cost as applicable, and no reversals of fair value gains or losses recorded before reclassification date are subsequently made. Effective interest rates for financial assets reclassified to loans and receivables and held-to-maturity categories are determined at the reclassification date. Further increases in estimates of cash flows adjust effective interest rates prospectively.

# Impairment of financial assets

#### (a) Financial assets carried at amortised cost

The Group assesses at each end of the reporting period whether there is objective evidence that a financial asset or group of financial assets is impaired. A financial asset or group of financial assets is impaired and impairment losses are incurred only if there is objective evidence of impairment as a result of one or more events that have occurred after the initial recognition of the asset (a 'loss event') and that loss event (or events) has an impact on the estimated future cash flows of the financial asset or group of financial assets that can be reliably estimated. Objective evidence that a financial asset or group of assets is impaired includes observable data that comes to the attention of the Group about the following events:

- Trade receivables are outstanding for more than 30 days
- Reinsurance recoverable outstanding more than 90 days
- Significant financial difficulty of the issuer or debtor;
- A breach of contract, such as a default or delinquency in payments;
- It becoming probable that the issuer or debtor will enter bankruptcy or other financial re-organisation;
- The disappearance of an active market for that financial asset because of financial difficulties; or
- Observable data indicating that there is a measurable decrease in the estimated future cash flow from a group of financial assets since the initial recognition of those assets, although the decrease cannot yet be identified with the individual financial assets in the Group.

The recoverable amount of an asset or cash-generating unit is the greater of its value in use and its fair value less costs to sell. In assessing value in use, the estimated future cash flows are discounted to their present value using a pre-tax discount rate that reflects current market assessments of the time value of money and the risks specific to the asset.

The Group first assesses whether objective evidence of impairment exists for financial assets that are individually significant. If the Group determines that no objective evidence of impairment exists for an individually assessed financial asset, whether significant or not, it includes the asset in a group of financial assets with similar credit risk characteristics and collectively assesses them for impairment. Assets that are individually assessed for impairment and for which an impairment loss is or continues to be recognised are not included in a collective assessment of impairment.

If there is objective evidence that an impairment loss has been incurred on loans and receivables or held-to-maturity investments carried at amortised cost, the amount of the loss is measured as the difference between the asset's carrying amount and the present value of estimated future cash flows (excluding future credit losses that have been incurred) discounted at the financial asset's original effective interest rate. The carrying amount of the asset is reduced through the use of an allowance account, and the amount of the loss is recognised in the income statement. If a held-tomaturity investment or a loan has a variable interest rate, the discount rate for measuring any impairment loss is the current effective interest rate determined under contract. The Group may measure impairment on the basis of an instrument's fair value using an observable market price.

If in a subsequent period, the amount of the impairment loss decreases and the decrease can be related objectively to an event occurring after the impairment was recognised (such as improved credit rating), the previously recognised impairment loss is reversed by adjusting the allowance account. The amount of the reversal is recognised in the income statement.

The discount rate is the yield at the reporting date on government bonds that have maturity dates approximating the terms of the Group's obligations and that are denominated in the same currency in which the benefits are expected to be paid.

When the financial asset at amortised cost is uncollectible, it is written off against the related allowance for impairment. Such loans are written off after all the necessary procedures have been completed and the amount of the loss has been determined. Impairment charges relating to Investment securities are classified as net gains/loss of financial assets while those on receivables are classified as operating expenses.

Assets that have an indefinite useful life – for example, land are not subject to amortisation and are tested annually for impairment. Assets that are subject to amortisation are reviewed for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable. An impairment loss is recognised for the amount by which the asset's carrying amount exceeds its recoverable amount. The recoverable amount is the higher of an asset's fair value less costs to sell and value in use. For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are separately identifiable cash flows (cash-generating units).

#### (b) Assets classified as available for sale

The Group assesses at each reporting date whether there is objective evidence that a financial asset or a group of financial assets is impaired. In the case of equity investments classified as available-for-sale, a significant or prolonged decline in the fair value of the security below its cost is an objective evidence of impairment resulting in the recognition of an impairment loss. In this respect, a period of 12 months or longer is considered to be prolonged. If any such quantitative





evidence exists for available-for-sale financial assets, the asset is considered for impairment, taking qualitative evidence into account. The cumulative loss measured as: the difference between the acquisition cost and the current fair value, less any impairment loss on that financial asset previously recognised in profit or loss is removed from equity and recognised in the consolidated income statement. Impairment losses recognised in the consolidated income statement on equity instruments are not reversed through the consolidated income statement.

If in a subsequent period the fair value of a debt instrument classified as available for sale increases and the increase can be objectively related to an event occurring after the impairment loss was recognised in profit or loss, the impairment loss is reversed through the consolidated income statement.

Initial recognition of pledged assets is at fair value, whilst subsequent measurement is based on the classification and measurement of the financial asset in accordance with IAS 39.

#### **Derecognition of financial assets**

A financial asset is derecognised if either the entity has transferred contractual rights to receive cash flows from the asset or if the entity has retained the contractual rights to receive the cash flows from the asset but has assumed a contractual obligation to pass on the cash flows under an arrangement that meets the conditions stated below:

- the entity has no obligation to pay amounts to the eventual recipient unless it collects equivalent amounts on the original asset
- the entity is prohibited from selling or pledging the original asset other than as security to the eventual recipient
- the entity has an obligation to remit those cash flows without material delay
- A financial liability shall be derecognised when the obligation specified in the contract is either discharged, cancelled or expired.

#### **Offsetting financial instruments**

Financial assets and liabilities are offset and the net amount reported in the statement of financial position only when there is a legally enforceable right to offset the recognised amounts and there is an intention to settle on a net basis, or to realise the asset and settle the liability simultaneously.

#### (f) Investment property

Property held for long-term rental yields that is not occupied by the companies in the Group is classified as investment property. Investment property comprises freehold land and buildings. It is carried at fair value, adjusted if necessary, for any difference in the nature, location or condition of the specific asset. If this information is not available, the Group uses alternative valuation methods such as discounted cash flow projections or recent prices in less active markets. These valuations are reviewed annually by an independent valuation expert.

Changes in fair values are recorded in the income statement. Property located on land that is held under an operating lease is classified as investment property as long as it is held for long-term rental yields and is not occupied by the companies in the consolidated Group. The initial cost of the property shall be the fair value (where available). When not available the initial cost shall be used. The property is carried at fair value after initial recognition. Investment property denominated in foreign currencies are translated to the reporting currency using the closing exchange rate at the reporting date.

If an investment property becomes owner-occupied, it is reclassified as property, plant and equipment, and its fair value at the date of reclassification becomes its cost for subsequent accounting purposes.

If an item of property, plant and equipment becomes an investment property because its use has changed, any difference arising between the carrying amount and the fair value of this item at the date of transfer is recognised in other comprehensive income as a revaluation of property, plant and equipment. However, if a fair value gain reverses a previous impairment loss, the gain is recognised in the income statement. Upon the disposal of such investment property any surplus previously recorded in equity is transferred to retained earnings net of associated tax; the transfer is not made through profit or loss.

Properties could have dual purposes whereby part of the property is used for own use activities. The portion of a dual use property is classified as an investment property only if it could be sold or leased out separately under a finance lease or if the portion occupied by the owner is immaterial to the total lettable space. Currently, the group occupies less than 10% of the lettable space (264sqm out of 7,406sqm). The portion of the investment property occupied by the owner is considered immaterial to the total lettable space and to the value of the investment property.

#### (g) Intangible assets

Intangibles assets represents cost associated with the acquisition of software and inherent goodwill on business combination.

#### Computer software

Costs associated with maintaining computer software programmes are recognised as an expense when incurred.

Development costs that are directly attributable to the design and testing of identifiable and unique software products controlled by the Group are recognised as intangible assets when the following criteria are met:

- It is technically feasible to complete the software product so that it will be available for use;
- Management intends to complete the software product and use or sell it;
- There is an ability to use or sell the software product;
- It can be demonstrated how the software product will generate probable future economic benefits;
- Adequate technical, financial and other resources to complete the development and to use or sell the software product are available; and
- The expenditure attributable to the software product during its development can be reliably measured.

Directly attributable costs that are capitalised as part of the software product include the software development employee costs and an appropriate portion of directly attributable overheads.

Other development expenditures that do not meet these criteria are recognised as an expense when incurred. Development costs previously recognised as an expense are not recognised as an asset in a subsequent period.

Computer software development costs recognised as assets are amortised over their useful lives, which does not exceed five years.

#### Goodwill

Goodwill arises on the acquistion of subsidiaries and represents the excess of the consideration transferred over the Group's interest in the fair value of the net identifiable assets, liabilities and contigent liabilities of the acquiree and the fair value of the non-controlling interest in the acquiree.

For the purpose of impairment testing, goodwill acquired in a business combination is allocated to each of the CGU's or groups of CGUs, that is expected to benefit from the synergies of the combination. Goodwill is monitored at the operating segment level.

Goodwill impairment reviews are undertaken annually or more frequently if events or changes in circumstances indicate a potential impairment. The carrying value of goodwill is compared to the recoverable amount, which is the higher of value in use and the fair value less costs to sell. Any impairment is recognised immediately as an expense and is not subsequently reversed.

#### License fee

The Group applies the cost model in recognising intangible assets acquired in a business combination. Licenses acquired in a business combination are recognised at fair value at the acquisition date. Subsequently, they are carried at cost less accumulated amortisation and impairment losses. Licenses acquired in a business combination are amortised over a period of 25 years.

#### (h) Property and equipment

Land and buildings comprise mainly outlets and offices occupied by the Group.

Land is shown at cost. All other property and equipment are stated at historical cost less depreciation and accumulated impairment charges. Historical cost includes expenditure that is directly attributable to the acquisition of the items.

Subsequent costs are included in the asset's carrying amount or recognised as a separate asset, as appropriate, only when it is probable that future economic benefits associated with the item will flow to the Group and the cost of the item can be measured reliably. All other repairs and maintenance are charged to the income statement during the financial period in which they are incurred.

Land is not depreciated. Depreciation on property and equipment is calculated using the straight-line method to allocate the cost to the residual values over the estimated useful lives as follows.

Building	50 years
Vehicles	5 years
Branding, furniture and fittings and equipment	2-5 years
Computer equipment	3 years

Leasehold improvements are depreciated over the lower of the useful life of the asset and the lease term.

The assets residual values and useful lives are reviewed at the end of each reporting period and adjusted if appropriate.

An asset's carrying amount is written down immediately to its recoverable amount, if the asset's carrying amount is greater than its estimated recoverable amount.

Property and equipment are derecognised at the disposal date or at the date when it is permanently withdrawn from use without the ability to be disposed of. Gains and losses





on disposals are determined by comparing the proceeds with the carrying amount. These are included within other income in the Statement of Comprehensive Income.

The group leases some welcome centers and branches under the operating lease arrangement. The lease payments are recognised as an expense in the income statement over the lease term.

#### (i) Statutory deposit

Statutory deposit represents 10% of the paid up capital of the Company deposited with the Central Bank of Nigeria (CBN) in pursuant to Section 10(3) of the Insurance Act, 2003. Statutory deposit is measured at cost.

#### (j) Insurance contracts

The Group issues contracts that transfer insurance risk or financial risk or both. Insurance contracts are those contracts where a party (the policy holder) transfers significant insurance risk to another party (insurer) and the latter agrees to compensate the policyholder or other beneficiary if a specified uncertain future event (the insured event) adversely affects the policyholder, or other beneficiary. Such contracts may also transfer financial risk when the insurer issues financial instruments with a discretionary participation feature.

#### **Types of Insurance Contracts**

The group classify insurance contract into life and non-life insurance contracts.

1. Non-life insurance contracts

These contracts are accident and casualty and property insurance contracts.

Accident and casualty insurance contracts protect the Group's customers against the risk of causing harm to third parties as a result of their legitimate activities. Damages covered include both contractual and non-contractual events. The typical protection offered is designed for employers who become legally liable to pay compensation to injured employees (employers' liability) and for individual and business customers who become liable to pay compensation to a third party for bodily harm or property damage (public liability).

Property insurance contracts mainly compensate the Group's customers for damage suffered to their properties or for the value of property lost. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities (business interruption cover).

Non-life insurance contracts protect the Group's customers from the consequences of events (such as death or disability) that would affect the ability of the customer or his/ her dependents to maintain their current level of income. Guaranteed benefits paid on occurrence of the specified insurance event are either fixed or linked to the extent of the economic loss suffered by the policyholder. There are no maturity or surrender benefits.

#### 2. Life insurance contracts

These contracts insure events associated with human life (for example, death). These are divided into the Individual Life, Group Life and Annuity contracts.

- Individual life contracts are usually long term insurance contracts and span over one year while the group life insurance contracts usually cover a period of 12 months. A liability for contractual benefits that are expected to be incurred in the future when the premiums are recognised. The liability is determined as the sum of the expected discounted value of the benefit payments and the future administration expenses that are directly related to the contract, less the expected discounted value of the theoretical premiums that would be required to meet the benefits and administration expenses based on the valuation assumptions used. The liability is based on assumptions as to mortality, persistency, maintenance expenses and investment income that are established at the time the contract is issued.
- Annuity contracts insure customers from consequences of events that would affect the ability of the customers to maintain their current level of income. There are no maturity or surrender benefits. The annuity contracts are fixed annuity plans. Policy holders make a lump sum payment recognised as part of premium in the period when the payment was made. Constant and regular payments are made to annuitants based on terms and conditions agreed at the inception of the contract and throughout the life of the annuitants. The annuity funds are invested in long tailed government bonds and reasonable money markets instruments to meet up with the payment of monthly/quarterly annuity payments. The annuity funds liability is actuarially determined based on assumptions as to mortality, persistency, maintenance expenses and investment income that are established at the time the contract is issued.

#### **Recognition and measurement**

1. Non-life insurance contracts premium and claims

These contracts are accident, casualty and property insurance contracts. Accident and casualty insurance contracts protect the Group's customers against the risk of causing harm to third parties as a result of their legitimate activities. Damages

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covered include both contractual and non-contractual events. The typical protection offered is designed for employers who become legally liable to pay compensation to injured employees (employers' liability) and for individual and business customers who become liable to pay compensation to a third party for bodily harm or property damage (public liability). Property insurance contracts mainly compensate the Group's customers for damage suffered to their properties or for the value of property lost. Customers who undertake commercial activities on their premises could also receive compensation for the loss of earnings caused by the inability to use the insured properties in their business activities. Life insurance contracts protects the Group's customers from the consequences of events (such as death or disability) that would affect the ability of the customer or his/her dependents to maintain their current level of income. Guaranteed benefits paid on occurrence of the specified insurance event are either fixed or linked to the extent of the economic loss suffered by the insured. There are no maturity or surrender benefits. For all these contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of premium received on in-force contracts that relates to unexpired risks at the reporting date is reported as the unearned premium liability. Premiums are shown before deduction of commission.

Claims and loss adjustment expenses are charged to income as incurred based on the estimated liability for compensation owed to contract holders or third parties damaged by the contract holders. They include direct and indirect claims settlement costs and arise from events that have occurred up to the end of the reporting period even if they have not yet been reported to the Group. The Group does not discount its liabilities for unpaid claims. Liabilities for unpaid claims are estimated using the input of assessments for individual cases reported to the Group and statistical analyses for the claims incurred but not reported, and to estimate the expected ultimate cost of more complex claims that may be affected by external factors (such as court decisions)

#### 2. Life insurance contracts premium and claims

Premiums are recognised as revenue when they become payable by the contract holders. Premium are shown before deduction of commission. Annuity premium are recognised as premium in the statement of comprehensive income

Claims and other benefits are recorded as an expense when they are incurred.

#### 3. Annuity premium and claims

Annuity premiums relate to single premium payments and recognised as earned premium income in the period in which payments are received. Claims are made to annuitants in the

form of monthly/quarterly payments based on the terms of the annuity contract and charged to income statement as incurred. Premiums are recognised as revenue when they become payable by the contract holders. Premium are shown before deduction of commission.

#### 4. Salvages

Some non-life insurance contracts permit the Group to sell (usually damaged) property acquired in the process of settling a claim. The Group may also have the right to pursue third parties for payment of some or all costs of damages to its clients property (i.e. subrogation right).

Salvage recoveries are used to reduce the claim expense when the claim is settled.

#### 5. Subrogation

Subrogation is the right for an insurer to pursue a third party that caused an insurance loss to the insured. This is done as a means of recovering the amount of the claim paid to the insured for the loss. A receivable for subrogation is recognised in other assets when the liability is settled and the Company has the right to receive future cash flow from the third party.

#### 6. Deferred policy acquisition costs (DAC)

Acquisition costs comprise all direct and indirect costs arising from the writing of both life and non-life insurance contracts. Deferred acquisition costs represent a proportion of commission which are incurred during a financial period and are deferred to the extent that they are recoverable out of future revenue margins. For the non life business, it is calculated by applying to the acquisition expenses the ratio of unearned premium to written premium; while no assets are established in respect of deferred acquisition cost for the life business.

#### 7. Deferred income

Deferred income represent a proportion of commission received on reinsurance contracts which are booked during a financial year and are deferred to the extent that they are recoverable out of future revenue margins. It is calculated by applying to the reinsurance commission income the ratio of prepaid reinsurance to reinsurance cost.

8. Receivables and payables related to insurance contracts

Receivables and payables are recognised when due. These include amounts due to and from agents, brokers and insurance companies (as coinsurers) and reinsurance companies.

 Receivables and payables to agents, brokers and insurance companies (as coinsurers)





The company's receivables and payables to agents, brokers and insurance companies (as coinsurers) relate to premium and commission.

If there is objective evidence that the insurance receivable is impaired, the Group reduces the carrying amount of the insurance receivable accordingly and recognises that impairment loss in the income statement. The Group gathers the objective evidence that an insurance receivable is impaired using the same methodology adopted for financial assets held at amortised cost. The impairment loss is calculated under the same method used for these financial assets.

Reinsurance and coinsurance contracts held

Contracts entered into by the Group with reinsurers and that meet the classification requirements for insurance contracts are classified as reinsurance contracts held. Contracts that do not meet these classification requirements are classified as financial assets.

Reinsurance assets consist of short-term balances due from reinsurers, as well as longer term receivables that are dependent on the expected claims and benefits arising under the related reinsured insurance contracts. Reinsurance liabilities are primarily premiums payable for reinsurance contracts and are recognised as an expense when due. The Group has the right to set-off re-insurance payables against amount due from re-insurance and brokers in line with the agreed arrangement between both parties.

The Group assesses its reinsurance assets for impairment on a quarterly basis. If there is objective evidence that the reinsurance asset is impaired, the Group reduces the carrying amount of the reinsurance asset to its recoverable amount and recognises that impairment loss in the income statement. The Group gathers the objective evidence that a reinsurance asset is impaired using the same process adopted for financial assets held at amortised cost. The impairment loss is calculated using the number of days that the receivable has been outstanding.

# (k) Investment contracts

Investment contracts are those contracts that transfer financial risk with no significant insurance risk. Investment contracts can be classified into interest linked and unitised fund. Interest linked investment contracts are measured at amortised cost while unitised funds are measured at fair value.

Investment contracts with guaranteed returns (interest linked) and other business of a savings nature are recognised as

liabilities. Interest accruing to the life assured from investment of the savings is recognised in the profit and loss account in the year it is earned while interest paid and due to depositors is recognised as an expense. The net result of the deposit administration revenue account is transferred to the income statement of the group. Unitised funds contracts sell units under seven portfolios with the value of each unit determined by the value of the underlying assets for each portfolio.

### (I) Technical reserves

These are computed in compliance with the provisions of Sections 20, 21, and 22 of the Insurance Act 2003 as follows:

#### **General insurance contracts**

#### 1. Reserves for unearned premium

In compliance with Section 20 (1) (a) of Insurance Act 2003, the reserve for unearned premium is calculated on a time apportionment basis in respect of the risks accepted during the year.

2. Reserves for outstanding claims

The reserve for outstanding claims is maintained at the total amount of outstanding claims incurred and reported plus claims incurred but not reported ("IBNR") as at the reporting date. The IBNR is based on the liability adequacy test.

#### 3. Reserves for unexpired risk

A provision for additional unexpired risk reserve (AURR) is recognised for an underwriting year where it is envisaged that the estimated cost of claims and expenses would exceed the unearned premium reserve (UPR).

#### Life business

#### Life fund

This is made up of net liabilities on policies in force as computed by the actuaries at the time of the actuarial valuation or as at reporting period end.

#### Liability adequacy test

At each end of the reporting period, liability adequacy tests are performed by an Actuary to ensure the adequacy of the contract liabilities net of related DAC assets. In performing these tests, current best estimates of future contractual cash flows and claims handling and administration expenses, as well as investment income from the assets backing such liabilities, are used. Any deficiency is immediately charged to profit or loss initially by writing off DAC and by subsequently establishing a provision for losses arising from liability adequacy tests "the unexpired risk provision".

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#### (m) Financial liabilities

#### Borrowings

Borrowings are recognised initially at fair value, net of transaction costs incurred. Borrowings are subsequently stated at amortised cost; any difference between the proceeds (net of transaction costs) and the redemption value is recognised in the income statement over the period of the borrowings using the effective interest method.

Fees paid on the establishment of loan facilities are recognised as transaction cost of the loan to the extent that it is probable that some or all of the facility will be drawn down. In this case, the fee is deferred until the drawdown occurs. To the extent there is no evidence that it is probable that some or all of the facility will be drawn down, the fee is capitalised and amortised over the period of the facility to which it relates.

Borrowings are classified as current liabilities unless the group has an unconditional right to defer settlement of the liabilities for at least 12 months after the date of the statement of financial position.

Borrowing costs are interest and other costs incurred by the Group directly attributable to the acquisition and construction of qualifying assets which are assets that necessarily takes a substantial period of time to get ready for its intended use or sale.

Borrowing costs are capitalized as part of the cost of a qualifying asset only when it is probable that they will result in future economic benefits to the Group and the costs can be measured reliably. Other borrowing costs are recognised as an expense in the period in which they are incurred.

When the carrying amount or the expected ultimate cost of the qualifying asset exceeds its recoverable amount or net realizable value, the carrying amount is written down or written off. Investment income earned on the temporary investment of specific borrowings pending their expenditure on qualifying assets is deducted from the borrowing costs eligible for capitalisation.

#### **Trade and other payables**

Trade and other payables are recognised initially at fair value and subsequently measured at amortised cost using the effective interest method. The fair value of a non-interest bearing liability is its discounted repayment amount. If the due date of the liability is less than one year discounting is omitted.

#### **Financial guarantee contracts**

Financial guarantees are contracts that require the Group to make specified payments to reimburse the holder for a loss

it incurs because a specified debtor fails to make payment when due in compliance with the original or modified terms of a debt instrument.

Financial guarantee liabilities are initially recognised at their fair value, which is the premium received, and then amortised over the life of the financial guarantee. Subsequent to initial recognition, the financial guarantee liability is measured at the higher of the present value of any expected payment and the unamortised premium when a payment under the guarantee has become probable. Financial guarantees are included within other liabilities.

#### (n) Provisions

Provisions are recognised when: the Group has a present legal or constructive obligation as a result of past events; it is more likely than not that an outflow of resources will be required to settle the obligation; and the amount has been reliably estimated. Provisions are not recognised for future operating losses.

Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. A provision is recognised even if the likelihood of an outflow with respect to any one item included in the same class of obligations may be small.

Provisions are measured at the present value of the expenditures expected to be required to settle the obligation using a pretax rate that reflects current market assessments of the time value of money and the risks specific to the obligation. The increase in the provision due to passage of time is recognised as interest expense

#### (o) Current and deferred income tax

The tax expense for the period comprises current and deferred tax. Tax is recognised in the income statement, except to the extent that it relates to items recognised in other comprehensive income or directly in equity. In this case, the tax is also recognised in other comprehensive income or directly in equity, respectively.

The current income tax charge is calculated on the basis of the tax laws enacted or substantively enacted at the end of the reporting period. Management periodically evaluates positions taken in tax returns with respect to situations in which applicable tax regulation is subject to interpretation and establishes provisions where appropriate.

Deferred income tax is recognised, using the liability method, on temporary differences arising between the tax bases of assets and liabilities and their carrying amounts in the consolidated financial statements. However, if the deferred



income tax arises from initial recognition of an asset or liability in a transaction other than a business combination that at the time of the transaction affects neither accounting nor taxable profit or loss, it is not accounted for. Deferred income tax is determined using tax rates (and laws) that have been enacted or substantively enacted by the end of the reporting period and are expected to apply when the related deferred income tax asset is realisable or the deferred income tax liability is payable.

Deferred income tax assets are recognised to the extent that it is probable that future taxable profit will be available against which the temporary differences can be utilised.

Deferred income tax is provided on temporary differences arising on investments in subsidiaries and associates, except where the Group controls the timing of the reversal of the temporary difference and it is probable that the temporary difference will not reverse in the foreseeable future.

Deferred income tax assets and liabilities are offset when there is a legally enforceable right to offset current tax assets against current tax liabilities and when the deferred income tax assets and liabilities relate to income taxes levied by the same taxation authority on either the taxable entity or different taxable entities where there is an intention to settle the balances on a net basis.

The tax effects of carry-forwards of unused losses or unused tax credits are recognised as an asset when it is probable that future taxable profits will be available against which these losses can be utilised.

Deferred tax related to fair value remeasurement of availablefor-sale investments, which are charged or credited directly in other comprehensive income, is also credited or charged directly to other comprehensive income and subsequently recognised in the consolidated income statement together with the deferred gain or loss.

#### (p) Equity

#### **Share capital**

Shares are classified as equity when there is no obligation to transfer cash or other assets. Incremental costs directly attributable to the issue of equity instruments are shown in equity as a deduction from the proceeds, net of tax

Where any member of the Group purchases the Company's equity share capital (treasury shares), the consideration paid, including any directly attributable incremental costs (net of income taxes), is reported as a separate component of equity attributable to the Company's equity holders. Where such shares are subsequently sold, reissued or otherwise disposed of, any consideration received is included in equity attributable to the Company's equity holders, net of any directly attributable incremental transaction costs and the related income tax effects.

# **Repurchase and re-issue of ordinary shares (treasury shares)**

When shares recognised as equity are repurchased, the amount of the consideration paid, which includes directly attributable costs, net of tax effects, is recognised as a deduction from equity. Repurchased shares are classified as treasury shares and are presented in the treasury shares reserve. When treasury shares are sold or reissued subsequently, the amount received is recognised as an increase in equity and the resulting surplus or deficit on the transaction is presented within share premium.

#### **Equity-linked compensation plans**

The group operates an equity share-based compensation plans. The fair value of equity-settled share options is determined on the grant date and accounted for as staff costs over the vesting period of the share options, with a corresponding increase in equity. At the end of each reporting period, the group revisits its estimates of the number of options that are expected to vest based on the non market and service conditions. It recognises the impact of the revision to initial estimates, if any, in the income statement with a corresponding adjustment to equity. On vesting of share options, amounts previously credited to the share-based payment reserve are transferred to retained earnings through an equity transfer. On exercise of equity- settled share options, proceeds received are credited to share capital and premium.

#### **Contingency reserves**

#### 1. Non-life business

In compliance with Section 21 (2) of Insurance Act 2003, the contingency reserve is credited with the greater of 3% of total premiums, or 20% of the net profits. This shall accumulate until it reaches the amount of greater of minimum paid-up capital or 50% of net premium.

#### Life business

In compliance with Section 22 (1) (b) of Insurance Act 2003, the contingency reserve is credited with the higher of 1% of gross premiums or 10% of net profit.

# Dividends

Dividend on the Company's ordinary shares are recognised in equity in the period in which they are approved by the Company's shareholders. Dividend distribution to the Company's shareholders is recognised as equity in the



financial statements in the period in which the dividend is paid to the Company's shareholders.

#### (q) Earnings per share

The Group presents basic earnings per share (EPS) data for its ordinary shares. Basic EPS is calculated by dividing the profit or loss attributable to ordinary shareholders of the Company by the weighted average number of ordinary shares outstanding during the period excluding treasury shares held by the Company.

Diluted EPS is determined by adjusting the profit or loss attributable to ordinary shareholders and the weighted average number of ordinary shares outstanding for the effects of all dilutive potential ordinary shares which comprise share options granted to staff.

#### (r) Revenue recognition

Revenue comprises premium, value for services rendered, net of value-added tax, after eliminating revenue within the Group. Other revenue classes are recognised as follows:

1. Premium income: For short duration life insurance contracts, premiums are recognised as revenue (earned premiums) proportionally over the period of coverage. The portion of premium received on in-force contracts that relates to unexpired risks at the reporting date is reported as the unearned premium liability. Premiums are shown before deduction of commission and are gross of any taxes or duties levied on premiums. Where insurance contracts have a single premium or a limited number of premium payments due over a significantly shorter period than the period during which benefits are provided, the excess of the premiums payable over the valuation premiums is deferred and recognised as income in line with the decrease of unexpired insurance risk of the contracts in force or, for annuities in force, in line with the decrease of the amount of future benefits expected to be paid.

**2. Rendering of services:** Revenue arising from asset management and other related services offered by the Group are recognised in the accounting period in which the services are rendered. Fees consist primarily of investment management fees arising from services rendered in conjunction with the issue and management of investment contracts where the Group actively manages the consideration received from its customers to fund a return that is based on the investment profile that the customer selected on origination of the instrument.

These services comprise the activity of trading financial assets and derivatives in order to reproduce the contractual

returns that the Group's customers expect to receive from their investments. Such activities generate revenue that is recognised by reference to the stage of completion of the contractual services.

In all cases, these services comprise an indeterminate number of acts over the life of the individual contracts. For practical purposes, the Group recognises these fees on a straight-line basis over the estimated life of the contract. Certain upfront payments received for asset management services ('front-end fees') are deferred and amortised in proportion to the stage of completion of the service for which they were paid.

The Group charges its customers for asset management and other related services using the following different approaches:- Front-end fees are charged to the client on inception. This approach is used particularly for single premium contracts. The consideration received is deferred as a liability and recognised over the life of the contract on a straight-line basis; and Regular fees are charged to the customer periodically (monthly, quarterly or annually) either directly or by making a deduction from invested funds. Regular charges billed in advance are recognised on a straight-line basis over the billing period; fees charged at the end of the period are accrued as a receivable that is offset against the financial liability when charged to the customer.

**3. Dividend income:** Dividend income for available-for-sale equities is recognised when the right to receive payment is established, this is the ex-dividend date for equity securities. They are reported within other income.

**4. Net gains/(losses) on financial assets:** Net realised gains/(losses) on financial assets comprises gains less losses related to trading and available-for-sale investment, and includes all realised and unrealised fair value changes and foreign exchange differences and realised gain or loss on available-for-sale investment.

**5. Net fair value gain on non financial assets:** Net fair value gain on non financial assets at fair value represents fair value gains on the Group's non financial instruments such as investment property.

#### (s) Changes in life fund estimates

Actuarial valuation of the life fund is conducted annually to determine the net liabilities on the existing policies and the adequacy of the assets representing the insurance fund as at the date of valuation. All deficits arising therefrom are charged to the income statement.

#### (t) Investment income

Interest income and expenses for all interest-bearing financial instruments including financial instruments measured at fair value through profit or loss, are recognised within 'investment income and finance cost respectively in the income statement using the effective interest rate method. When a receivable is impaired, the Group reduces the carrying amount to its recoverable amount, being the estimated future cash flow discounted at the original effective interest rate of the instrument, and continues unwinding the discount as interest income.

#### (u) Operating expenditure

#### **Reinsurance expenses**

Reinsurance cost represents outward premium paid to reinsurance companies less the unexpired portion as at the end of the accounting year.

#### **Underwriting expenses**

Underwriting expenses comprise acquisition costs and other underwriting expenses. Acquisition costs comprise all direct and indirect costs arising from the writing of insurance contracts. Examples of these costs include, but are not limited to, commission expense, supervisory levy, superintending fees and other technical expenses. Other underwriting expenses are those incurred in servicing existing policies/contract. These expenses are charged in the accounting year in which they are incurred.

#### **Other operating expenses**

Other expenses are expenses other than claims expenses, employee benefit, expenses for marketing and administration and underwriting expenses. They include wages for contract staff, professional fee, depreciation expenses and other nonoperating expenses. Other operating expenses are accounted for on accrual basis and recognised in the income statement upon utilization of the service.

#### **Employee benefits**

#### 1. Defined contribution plans

The Group operates a defined contributory pension scheme for eligible employees. Employees and the Group contribute 7.5% and 10.5% respectively each qualifying staff's salary in line with the provisions of the Pension Reform Act 2014. The Group pays contributions to pension fund administrator on a mandatory basis. The Group has no further payment obligations once the contributions have been paid. The contributions are recognised as employee benefits expense when they are due. Prepaid contributions are recognised as an asset to the extent that a cash refund or a reduction in the future payments is available.

#### 2. Short-term benefits

Wages, salaries, paid annual leave and sick leave, bonuses and non-monetary benefits are recognised as employee benefit expense and accrued when the associated services are rendered by the employees of the Group.

#### 3. Share based payment

#### (i) Equity-settled share based payment

The grant date fair value of equity -settled share-based payments awards granted to employees is generally recognised as an expense, with a corresponding increase in equity, over the vesting period of the awards. The amount recognised as an expense is adjusted to reflect the number of awards for which the related services and unobservable performance conditions are expected to be met, such that the amount ultimately recognised is based on the number of awards that meet the related service and unobservable performance conditions at the vesting date. For share- based payment awards with non vesting conditions, the grant date fair value of the share based payment is measured to reflect such conditions.

#### (ii) Cash-settled share based payment

The fair value of the amount payable to employees in respect of share appreciation rights, which are settled in cash, is recognised as an expense, with a corresponding increase in liabilities, over the period in which the employees become unconditionally entitled to payment. The liability is remeasured at each reporting date and at settlement date. Any changes in the fair value of the liability are recognised in profit or loss.

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Authorized and Regulated by the National Insurance Commission, RIC No.016



### **Consolidated Statement of Financial Position**

As at 31 December 2016 (All amounts in thousands of Naira unless otherwise stated)

		Group	Group	Parent	Parent
	Notes	31-Dec-16	31-Dec-15	31-Dec-16	31-Dec-15
ASSETS					
Cash and cash equivalent	8	3,523,136	6,461,385	2,878,081	5,648,247
Available-for-sale assets	9.1	17,539,369	16,333,844	14,234,470	13,973,364
Financial assets designated at fair value	9.2	3,325,455	7,657,492	3,194,131	4,130,895
Trade receivables	10	854,923	686,163	315,806	315,359
Reinsurance assets	11	9,184,177	5,055,844	9,134,825	5,033,551
Deferred acquisition cost	13	593,862	578,744	574,413	570,875
Other receivables	12	840,036	883,382	555,287	493,179
Loans and receivables	14	3,177,293	183,484	5,098,392	1,520,068
Investment property	15	12,017,000	9,205,350	-	-
Investment in subsidiaries	16	-		3,919,573	3,919,573
Intangible assets	17	1,688,903	1,728,515	229,332	239,493
Property and equipment	18	1,714,019	1,932,823	1,442,216	1,575,469
Statutory deposit	19	500,000	500,000	500,000	500,000
TOTAL ASSETS		54,958,173	51,207,026	42,076,526	37,920,073
LIABILITIES					
Insurance liabilities	20	14,433,322	12,916,775	13,033,944	12,293,840
Investment contract liabilities:					
- At amortised cost	21.1	2,734,268	2,656,066	2,734,268	2,656,066
- Liabilities designated at fair value	21.2	2,916,273	7,657,492	2,916,719	4,130,895
Trade payables	22	7,423,560	2,200,234	7,406,965	2,198,437
Current income tax liabilities	24	256,067	202,654	202,157	144,206
Other liabilities	23	2,215,341	1,639,740	1,017,461	974,108
Borrowings	25	4,225,811	4,028,230	-	-
Deferred tax liability	26	567,529	286,941	183,220	125,362
TOTAL LIABILITIES		34,772,171	31,588,132	27,494,734	22,522,914
EQUITY					
Share capital	27.1	5,250,000	5,250,000	5,250,000	5,250,000
Share premium	27.2	4,443,453	4,443,453	4,443,453	4,443,453
Contingency reserve	27.3	3,173,900	2,722,013	3,173,900	2,722,013
Other reserves	27.4	2,612,567	2,547,607	2,593,900	2,532,978
Treasury shares	27.5	(304,924)	(304,924)	(304,924)	(304,924)
Fair value reserves	27.6	(986,947)	935,054	(857,930)	851,929
Retained earnings	27.7	3,221,949	1,820,069	283,393	(98,290)
SHAREHOLDERS' FUNDS		17,409,998	17,413,272	14,581,792	15,397,159
Total equity attributable to the owners of the parent		17,409,998	17,413,272	14,581,792	15,397,159
Non-controlling interest in equity	28	2,776,004	2,205,622	-	-
TOTAL EQUITY		20,186,002	19,618,894	14,581,792	15,397,159
TOTAL LIABILITIES AND EQUITY		54,958,173	51,207,026	42,076,526	37,920,073

Signed on behalf of the Board of Directors on 26 March 2017

**Mrs. Rashidat Adebisi** *FRC/2012/ICAN/0000000497* Chief Financial Officer

Mrs. Yetunde Ilori FRC/2012/CIIN/0000000344 Chief Executive Officer

**Mr. Olusola Adeeyo**<sup>V</sup> FRC/2013/NIM/0000001919 Chairman



### **Consolidated Statement of Comprehensive Income**

for the year ended 31 December 2016 (All amounts in thousands of Naira unless otherwise stated)

Tor the year ended SI December 2010 (An and		Group	Group	Parent	Parent
	Notes	31-Dec-16	31-Dec-15	31-Dec-16	31-Dec-15
Gross premium written	30	20,713,129	16,574,614	17,330,219	15,009,324
Gross premium income	30	20,676,584	16,891,241	17,872,878	15,616,615
Re-insurance expenses	30	(9,727,446)	(6,986,307)	(9,666,891)	(6,952,514)
Net premium income	30	10,949,138	9,904,934	8,205,987	8,664,101
Fee and commission on insurance contracts	31	995,557	984,844	995,557	984,844
Net underwriting income		11,944,695	10,889,778	9,201,544	9,648,945
Claims expenses (gross)	32	(9,363,466)	(7,251,411)	(7,063,689)	(6,353,116)
Claims expenses recovered from reinsurers	32	2,547,565	1,829,172	2,539,536	1,817,668
Underwriting expenses	33	(2,071,647)	(1,844,444)	(1,983,814)	(1,804,077)
Changes in individual life reserves	20.3	(162,838)	97,492	(162,838)	97,492
Changes in annuity reserves	20.4	98,098	(737,375)	98,098	(737,375)
(Impairment)/writeback of premium receivables	10.1	(46,285)	2,491	(37,194)	2,491
Net underwriting expenses		(8,998,573)	(7,904,075)	(6,609,901)	(6,976,917)
Total underwriting profit		2,946,122	2,985,703	2,591,643	2,672,028
Investment income	34	3,836,131	3,545,713	2,011,016	1,840,572
Net (losses)/gains on financial instruments	35	(576,170)	(98,759)	997,992	165,633
Fair value gains on investment property	15	2,811,650	892,050		
Profit on investment contracts	36	198,950	183,519	198,950	183,519
Other income	37	120,677	75,393	216,543	143,091
Total investment income		6,391,238	4,597,916	3,424,501	2,332,815
Expenses for marketing and administration	38	(1,425,438)	(1,433,243)	(1,176,389)	(1,208,890)
Employee benefit expense	39	(2,054,675)	(1,630,127)	(1,617,904)	(1,224,712)
Other operating expenses	40	(2,287,396)	(2,080,600)	(1,958,064)	(1,882,009)
Results of operating activities		3,569,851	2,439,649	1,263,787	689,232
Finance cost	41	(444,224)	(415,996)	-	-
Profit before tax		3,125,627	2,023,653	1,263,787	689,232
Income tax expense	42	(490,631)	(361,472)	(223,408)	(223,134)
Profit for the year		2,634,996	1,662,181	1,040,379	466,098
Profit attributable to:		, ,		, ,	,
Owners of the parent		2,064,614	1,219,249	1,040,379	466,098
Non-controlling interest	28	570,382	442,932	1,040,015	400,000
	20	2,634,996	1,662,181	1,040,379	466.098
Other comprehensive income:		2,004,000	1,002,101	1,040,013	+00,000
Items that may be subsequently reclassified to the profit or loss account:					
Changes in available-for-sale financial assets (net of taxes)	27.6	(1,922,001)	569,321	(1,709,859)	462,362
Other comprehensive income for the year		(1,922,001)	569,321	(1,709,859)	462,362
Total comprehensive income for the year		712,995	2,231,502	(669,480)	928,460
Attributable to:					
Owners of the parent		142,613	1,788,570	(669,480)	928,460
Non-controlling interests	28	570,382	442,932	-	-
Total comprehensive income for the year		712,995	2,231,502	(669,480)	928,460
Earnings per share:					
Basic (kobo)	43	20.00	11.81	10.08	4.52
Diluted (kobo)	43	19.69	11.72	9.92	4.48



Non

Share

Capital and other

# **Consolidated Statements of Changes in Equity**

(All amounts in thousands of Naira unless otherwise stated)

Year ended 31 December 2016

### Group

	Share Capital	Share premium	statutory reserves	Treasury shares	scheme reserves	Fair value reserves	Fair value Contingency reserves reserve	Retained earnings	Total	Controlling interest	Total equity
Balance at 1 January 2016	5,250,000	5,250,000 4,443,453	2,514,629	(304,924)	32,978	935,054	2,722,013	1,820,069	17,413,272	2,205,622	19,618,894
Total comprehensive income for the year											
Profit for the year		1		•	1	1	1	2,064,614	2,064,614	570,382	2,634,996
Transfer to contingency reserves			•	•	•		451,887	(451,887)	•		
Transfer to statutory reserves		1	4,038	•	1	1	1	(4,038)	1	1	1
Other comprehensive income											
Changes in fair value of available-for-sale financial assets					•	(1,922,001)			(1,922,001)		(1,922,001)
Total comprehensive income for the year		•	4,038	•	•	(1,922,001)	451,887	1,608,689	142,613	570,382	712,995
Transactions with owners, recorded directly in equity											
Dividends to equity holders		1		•	1	1	1	(206,809)	(206,809)	1	(206,809)
Equity- settled share-based payments expense		1	1	•	60,922	1	1		60,922	1	60,922
Total transactions with owners of equity	•			•	60,922	•	•	(206,809)	(145,887)		(145,887)
Balance at 31 December 2016	5,250,000	5,250,000 4,443,453	2,518,667	(304,924)	93,900	(986,947)	3,173,900	3,221,949	17,409,998	2,776,004	20,186,002

**Consolidated Statements of Changes in Equity** 

(All amounts in thousands of Naira unless otherwise stated) Year ended 31 December 2015

### Group

	Share Capital	Share premium	Capital and other statutory reserves	Treasury shares	Share scheme reserves	Fair value reserves	Contingency reserve	Retained earnings	Total	Non Controlling interest	Total equity
Balance at 1 January 2015	5,250,000	4,443,453	2,500,000	(840,220)	157,907	365,733	2,344,505	982,218	15,203,596	1,123,546	16,327,142
Total comprehensive income for the year											
Profit for the year				1	1			1,219,250	1,219,250	442,932	1,662,182
Transfer to contingency reserves					1		377,508	(377,508)			
Transfer to statutory reserves			14,629		1			(14,629)			1
Other comprehensive income											
Changes in fair value of available-for-sale financial assets					1	569,321			569,321		569,321
Total comprehensive income for the year			14,629			569,321	377,508	827,113	1,788,571	442,932	2,231,503
Transactions with owners, recorded directly in equity											
Dividends to equity holders								(310,212)	(310,212)		(310,212)
Equity- settled share-based payments expense					158,675	1			158,675		158,675
Vested portion of equity settled share based payment				535,296	(283,604)	1		320,950	572,642		572,642
Total transactions with owners of equity				535,296	(124,929)			10,738	421,105		421,105
Changes in ownership interest											
Acquisition of subsidiary with NCI					1	1			I.	639,144	639,144
Total changes in ownership interests										639,144	639,144
Balance at 31 December 2015	5,250,000	4,443,453	2,514,629	(304,924)	32,978	935,054	2,722,013	1,820,069	17,413,272	2,205,622	19,618,894





## **Statement of Changes in Equity**

(All amounts in thousands of Naira unless otherwise stated)

Year ended 31 December 2016

### Parent

Share

	Share Capital	Share premium	Share Treasury emium shares	Capital reserves	scheme reserve	Fair value reserves	Capital scheme Fairvalue Contingency eserves reserves reserve	Retained earnings	Total
Balance at 1 January 2016	5,250,000	4,443,453	5,250,000 4,443,453 (304,924) 2,500,000	2,500,000	32,978	851,929	2,722,013	(98,290)	(98,290) 15,397,159
Total comprehensive income for the year									
Profit for the year	1	1	1	•	1	1	1	1,040,379	1,040,379 1,040,379
Transfer to contingency reserves	1	1	1	•	1	1	451,887	451,887 (451,887)	1
Other comprehensive income									
Changes in fair value of available-for-sale financial assets	1	1	1	•	1	- (1,709,859)	1	1	- (1,709,859)
Total comprehensive income for the year	•		•	•	•	(1.709,859)	451,887	588,492	(669,480)
Transactions with owners, recorded directly in equity									
Contributions by and distributions to owners									
Dividends to equity holders	1	1	1	•	1	1	1	(206,809)	(206,809) (206,809)
Equity- settled share-based expense for the year	1	1		•	60,922	1	1	1	60,922
Total transactions with owners	•				60,922			(206,809)	(145,887)
Balance at 31 December 2016	5,250,000	4,443,453	5,250,000 4,443,453 (304,924) 2,500,000	2,500,000	93,900	(857,930)	3,173,900	283,393	283,393 14,581,792

Equity
2.
Changes
of
Statement

(All amounts in thousands of Naira unless otherwise stated)

Year ended 31 December 2015

### Parent

	Share Canital	Share	Treasury	Other	Share scheme reserve	Fair value reserves	Fair value Contingency reserves reserve	Retained	Total
Balance at 1 January 2015	5,250,000 4,443,453	4,443,453	(840,220)	2,500,000	157,907	389,567	2,344,505	(197,617)	14,047,595
Total comprehensive income for the year									
Profit for the year					1			466,097	466,097
Other comprehensive income								466,097	466,097
Change in fair value of available-for-sale financial assets					1	462,362			462,362
Total comprehensive income for the year				1		462,362		466,097	928,459
Transactions with owners, recorded directly in equity									
Transfer to contingency reserves		1		1	1		377,508	(377,508)	
Issue of new shares		1			1	1		1	
Equity- settled share-based transactions					158,675				158,675
Dividends to equity holders					1			(310,212)	(310,212)
Transfer of vested portion of equity settled share based payment to retained earnings			535,296		(283,604)			320,950	572,642
Total transactions with owners	- 1		535,296	- 1	(124,929)	- 1	377,508	(366,770)	421,105
Balance at 31 December 2015	5,250,000	5,250,000 4,443,453 (304,924) 2,500,000	(304,924)	2,500,000	32,978	851,929	2,722,013	(98,290)	15,397,159





### **Cashflow Statement**

for the year ended 31 December 2016

for the year ended 31 December 2016	Group	Group	Parent	Parent
(All amounts in thousands of Naira unless otherwise stated) Notes	Group 31-Dec-2016	Group 31-Dec-2015	31-Dec-2016	31-Dec-2015
Cash flows from operating activities				
Cash premium received	20,622,015	16,206,088	17,407,418	14,955,546
Cash paid as reinsurance premium	(8,914,685)	(5,844,497)	(8,829,036)	(5,803,623)
Fee income received	1,036,353	515,081	1,036,353	515,081
Cash received on investment contract liabilities	6,349,144	6,638,254	3,457,934	4,871,291
Cash paid to investment contract holders	(6,828,471)	(3,832,393)	(4,528,440)	(3,243,127)
Claims paid	(8,282,150)	(5,929,503)	(6,179,612)	(5,105,116)
Cash received from reinsurers on recoveries for outstanding claims and claims paid	811,094	1,316,536	805,031	1,316,536
Cash received from coinsurers on recoveries for outstanding claims and claims paid	511,398	48,542	511,398	48,542
Underwriting expenses paid	(2,056,529)	(1,930,644)	(1,980,276)	(1,894,926)
Employee benefits paid	(1,792,480)	(1,476,976)	(1,373,825)	(1,090,439)
Rent received	1,247,540	556,738	-	-
Other operating expenses paid	(3,274,207)	(3,232,487)	(2,980,604)	(2,994,724)
Reinsurance premium paid in advance	(2,500,786)	-	(2,500,786)	-
Premium received in advance	4,412,769	559,165	4,412,769	559,165
Changes in working capital	1,341,005	3,593,904	(741,676)	2,134,206
Income tax paid	(150,734)	(136,540)	(107,599)	(97,407)
Net cash from operating activities	1,190,271	3,457,364	(849,274)	2,036,799
Cash flows from investing activities				
Investment in subsidiary	-	(1,885,247)	-	(1,885,247)
Cash acquired as part of business combination	-	174,937	-	-
Purchases of property, plant and equipment	(202,959)	(475,644)	(188,713)	(266,268)
Dividend received	93,779	144,741	184,685	141,126
Investment income received	2,292,599	3,732,065	1,826,331	2,099,335
Purchase of intangible assets	(52,266)	(226,344)	(44,300)	(187,741)
Proceeds from the disposal of property and equipment	12,922	15,400	8,180	2,220
Proceeds from sale/redemption of financial assets	33,168,865	3,138,483	31,909,732	1,660,297
Purchase of AFS assets	(34,136,390)	(8,853,794)	(32,422,462)	(5,255,875)
Increase in loans and receivables -Other loans	(2,479,869)	-	(2,479,869)	-
Increase in loans and receivable -debt	(500,000)	-	(300,000)	-
Increase in financial assets designated at fair value- Convertible debt	(295,000)		(200,000)	
Net cash used in investing activities	(2,098,318)	(4,235,404)	(1,706,415)	(3,692,154)
Cash flows from financing activities				
Dividend paid	(206,809)	(127,685)	(206,809)	(310,212)
Interest payment on borrowings	(313,328)	(182,527)	-	-
Principal repayment on borrowings	(1,283,205)	(1,204,791)	-	-
Proceeds from the disposal of treasury shares	-	572,642	-	572,642
Net cash used in financing activities	(1,803,342)	(942,360)	(206,809)	262,430
Net increase/decrease in cash and cash equivalents	(2,711,389)	(1,720,400)	(2,762,498)	(1,392,924)
Cash and cash equivalent at beginning of year 8	6,374,334	8,113,281	5,648,247	6,924,486
Effect of exchange rate changes on cash and cash equivalent	(274,352)	(18,547)	(7,668)	116,685
Cash and cash equivalent at end of year8	3,388,593	6,374,334	2,878,081	5,648,247



### Notes to the financial statements

For the year ended 31 December 2016

### 2.3 Critical Accounting Estimates and Judgments

The Group makes estimates and assumptions that affect the reported amounts of assets and liabilities within the financial year. Estimates and judgments are continually evaluated and based on historical experience and other factors, including expectations of future events that are believed to be reasonable under the circumstances.

### (a) Fair value of financial assets

### (i) Impairment of available-for-sale equity financial assets

The Group determines that available-for-sale equity financial assets are impaired when there has been a significant or prolonged decline in the fair value below its cost. This determination of what is significant or prolonged requires judgment. In making this judgment, the Group evaluates among other factors, the normal volatility in share price, the financial health of the investee, industry and sector performance, changes in technology, and operational and financing cash flow. In this respect, a decline of 20% or more is regarded as significant, and a period longer than 12 months is considered to be prolonged. If any such quantitative evidence exists for available-for-sale financial assets, the asset is considered for impairment, taking qualitative evidence into account. For the year ended 31 December 2016, if the decline in the value of the AFS equity instruments were considered prolonged, an impairment of N60 million (2015: N149 million) would have been adjusted for in the Statement of Comprehensive Income.

### (ii) Fair value of unquoted equity financial instruments

The fair value of financial instruments where no active market exists or where quoted prices are not otherwise available are determined by using the income approach. In these cases the fair values are estimated from observable data using valuation models. The models used to determine fair values are validated and periodically reviewed by qualified personnel independent of those that sourced them. All models are certified before they are used, and models are calibrated to ensure that outputs reflect actual data and comparative market prices. Changes in assumptions about these factors could affect the reported fair value of financial instruments.

### (b) Liabilities arising from insurance contracts

### (i) Claims arising from non-life insurance contracts

Claims on non-life insurance contracts are payable on a claims-occurrence basis. The Group is liable for all insured

events that occur during the term of the contract. There are several variables that affect the amount and timing of cash flows from these contracts. These mainly relate to the inherent risks of the business activities carried out by individual contract holders and the risk management procedures adopted. The estimated cost of claims includes direct expenses to be incurred in settling claims, net of the expected subrogation value and other recoveries. The Group takes all reasonable steps to ensure that it has appropriate information regarding its claims exposures. However, given the uncertainty in establishing claims provisions, it is likely that the final outcome will prove to be different from the original liability established. A sensitivity analysis was done to determine how the IBNR reserve amount would change if we were to consider the 75th percentile as opposed to the best estimate figures included in the reserve reviews as at 31 December 2016 and an additional gross provision of N229 million (2015: N326 million) would have been reported.

### (ii) Liabilities arising from life insurance contracts

The liabilities for life insurance contracts are estimated using appropriate and acceptable base tables of standard mortality according to the type of contract being written. Management makes various assumptions such as expenses inflation, valuation interest rate, mortality and further mortality improved in estimating the required reserves for life contracts. However if the Group should change its basis for mortality by -5%, the Group would have recognised an actuarial valuation deficit of N622,000 (2015: N8.9 million) in the Statement of Comprehensive Income.

### (c) Impairment for receivables

The Group tests periodically whether premium receivables have suffered any impairment. With this policy, all premium transactions are paid for immediately except in the case of brokered transactions. For brokered transactions, the period is extended for 30 days if credit notes have been received from the broker. If all insurance receivables within 30 days and reinsurance receivables within 90 days were deemed as impaired, a total impairment of N8 million (2015: N178 million) would have been recognised in the income statement See note 10.1 (a) for details.

### (d) Intangibles (goodwill)

Goodwill represents the cost of acquisition less the aggregate of the fair value of the purchased entity's identifiable net assets and liabilities. Goodwill has been recognised by the group at the acquisition of AXA Mansard Pensions Limited



(formerly Penman Pensions Limited) in 2015 and AXA Mansard Health Limited in 2013. Additional judgments and assumptions are as disclosed in note 17(b)ii. Based on the impairment assessment carried out as at 31 December 2016, no charge has been recognised. See note 17 for details of the sensitivity performed for goodwill.

### (e) Investment property

The Group's Investment property -Mansard Place- is accounted for in the books of APD Limited. The property was valued using the income approach. The valuation was based on market data such as discount rates, rental risk and reversionary rates. Management estimated the market value of the leasehold interest based on the highest and best use of the property.

### (f) Derivative instruments

The Group invested in the convertible debt of Maryland Mall Limited. The convertible debt which is a 5- year instrument has been separated into a debt portion and an option to convert to equity anytime before the expiration of the debt. In determining the value of the embedded value of the option, the group used the Black Scholes Methodology of investment valuation. Major variables used in the valuation include risk free rate on a 5- year FGN bond (15.85%), current price of the share as stated in the contract agreement (N615.41 per share) as well as the conversion price per share (N650 per share). The assumptions used in estimating the fair value of derivatives have been disclosed in note 5.2

### (g) Share based payments

The Group measures the cost of equity settled transactions using fair value of the equity instrument at the grant date. The estimation of the fair value requires the determination of the most appropriate model which is dependent on the terms of the grant. The estimate also requires making assumption on the most appropriate inputs for the valuation model on items such as expected life of the share option, volatility and dividend yield. The assumptions used in estimating the fair value of the share based payments have been disclosed in Note 46.

### Non life Business and Life Actuarial Valuation Non life business Reserving

AXA Mansard Insurance PIc ("AXA Mansard") commissioned Alexander Forbes Consulting Actuaries Nigeria ("AFCAN") to calculate non life business reserves as at 31 December 2016.

The eight (8) classes of business that were reviewed are Aviation, Oil and Energy, Engineering, Fire, General Accident, Marine Cargo, Marine Hull and Motor. The reserves have been analysed gross of reinsurance. However, reserves net of reinsurance have been estimated based on historical risk retention.

### Reserving methodology

Depending on the volume of data in the class of business, either the Basic Chain Ladder or Loss Ratio method was used in estimating the reserves. In more recent years, and where the claim development seemed slower than in the past, a Bornhuetter – Ferguson ("BF") method was used based on expected loss ratios.

For the Engineering, Oil and Energy, Fire and Marine Hull classes of business, claims paid data was sub-divided into large and attritional claims to allow for the appropriate calculation of the reserves. Large claims are expected to behave differently from the attritional claims in terms of reporting delays and development. The limits used for the classifications are given below:

Class	Large Claim Definition (N'000)
Engineering	20,000
Oil and Energy	25,000
Fire	50,000
Marine Hull	25,000

Claims of such a large nature are expected to have a very short reporting delay, and as such, no new large claims are expected to be reported. For this reason, it was assumed that a pure Incurred But Not Reported (IBNR) reserve would not be necessary for these large claims. However, Incurred But Not Enough Reported (IBNER) would be an important consideration for these claims. The methodology for reserving for the large losses is therefore solely based on estimating the IBNER.

### The methodologies governing the attritional claim reserve calculations are described below:

### Basic Chain Ladder Method (BCL)

Development factors were calculated using the last 3 to 9 years' of data by accident period. Ultimate development factors were calculated for each of the permutations and judgment was applied in the selection of these factors.

Ultimate development factors were then applied to the paid data per accident half-year and an ultimate claim amount is calculated. The future claims (the ultimate claim amount less paid claims to date) were allocated to future payment periods in line with the development patterns calculated above. The outstanding claims reported to date are then subtracted from the total future claims to give the resulting IBNR figure per accident half-year.



IBNR = ultimate claim amount (excl. extreme large losses) minus paid claims to date

minus claims outstanding (excl. extreme large losses)

### Assumptions underlying the BCL

The Basic Chain Ladder Method assumes that past experience is indicative of future experience i.e. that claims recorded to date will continue to develop in a similar manner in the future.

An implicit assumption is that, for an immature accident year, the claims observed thus far tell something about the claims yet to be observed.

A further assumption is that it assumes consistent claim processing, a stable mix of types of claims, stable inflation and stable policy limits.

### Loss Ratio method

There was limited data for some of the classes. A BCL method was therefore inappropriate. We allowed for expected experience to date and the average assumed ultimate loss ratio in carrying out the calculation.

IBNR= expected average ultimate annual loss ratio multiplied by earned premium minus experience to date

### Assumptions underlying the Loss Ratio Method

An estimate of the average ultimate loss ratio needed to be assumed. We based the loss ratios off of experience that has been seen to date in previous accident years.

### Unearned Premium Reserve (UPR) and Deferred Acquisition Cost (DAC)

The unearned premium reserve and deferred acquisition cost were calculated using a time-apportionment basis, in particular, the 365ths method. In the calculations, it was assumed that both the start and end date were included in the coverage period.

### AURR

A combined ratio for the 2016 financial year was calculated per class of business, taking into account the additional movement in claims reserves as a result of the IBNR figures calculated during the reserving exercise. This combined ratio was then applied to the UPR per class of business to ascertain whether the UPR held as at 31 December 2016 is deemed sufficient and the AURR is limited to a minimum of 0.

AURR= maximum{0, [(combined ratio x UPR) - UPR)]}

### **Sensitivity Analysis**

A sensitivity analysis was done to determine how the IBNR reserve amount would change if we were to consider the 75th percentile and 90th percentile as opposed to our best estimate figures (which would represent the 50th percentile). This analysis was only done on the attritional IBNR as there was not enough data to determine the percentiles for the large claims. For the classes that were modelled using triangulations, bootstrapping was applied to determine the 75th and 90th percentile reserves. For the other classes, namely Aviation and Energy, a more simplistic Loss Ratio approach was applied.

The results of the P&C IBNR reserves as at 31 December 2016 at a 75th percentile indicated an increase of 18.25% from an actual reserve figure of N1,103,372,475 to N1,333,234,971. At the 90th percentile, the reserves are expected to increase by 39.15%.

In conclusion, there is only an 18% and 39% chance that the IBNR reserves required by AXA Mansard Insurance plc. will exceed N1,333,234,971 and N1,568,814,258 respectively as at 31 December 2016 on a gross basis.

	Gross IE	<b>BNR - Attritional Rese</b>	rves
	Best Estimate	75th Percentile	90th Percentile
Aviation	26,941,533	36,654,683	42,482,574
Energy	220,641,245	280,140,685	315,840,349
Engineering	238,904,316	284,138,104	340,801,337
Fire	268,849,024	310,353,924	377,480,269
General Accident	58,873,804	66,390,985	76,342,463
Marine Cargo	27,308,954	40,751,374	61,909,579
Marine Hull	11,275,923	15,324,655	27,194,151
Motor	290,030,275	316,242,993	345,053,044
	1,142,825,074	1,349,997,403	1,587,103,766



### Life & Savings Reserving

Valuation methods

### **Individual Life**

A gross premium method is used for individual risk business. This is a monthly cashflow projection approach taking into account the incidence of all expected future cashflows including premiums, expenses and benefit payments (this includes surrender payments under the whole life plan) satisfying the Liability Adequacy Test.

Individual deposit-based business also comprise the various Unit-Linked funds, Life Savings (formerly MLS), Life Plus (formerly MLIP) and Education Plan Plus business, for which

The movement in the annuity portfolio is analysed below:

the reserves comprise the amount standing to the credit of the policyholders (account balance) at the valuation date.

### Annuity

Annuities are reserved for using a discounted cash flow approach. Here, reserves were set equal to the present value of future annuity payments plus expenses, with allowance being made for any guaranteed periods as required.

As at 31 December 2015, the Company had underwritten 322 annuity policies with annual annuity payment of N236.5 million. For the year ended 31 December 2016, the Company underwrote 53 annuity policies with annual annuity payment of N31.2 million.

At 31 December 2015	322	236,498
New entrants	53	31,158
Deaths	(1)	(776)
At 31 December 2016	374	266,880

### **Group Life**

Reserves for Group Life comprise an Unexpired Premium Reserve (UPR) and a reserve for Incurred But Not Reported Claims (IBNR) to make an allowance for the delay in reporting of claims. The UPR represents the unexpired portion of the premium for each scheme, net of an expense margin reflecting the acquisition cost loadings. The adequacy of the UPR is then tested by comparing against an Additional Unexpired Risk Reserve (AURR), which is calculated using pooled industry claims data for the underlying assumptions. An AURR was held in cases where the UPR was deemed insufficient to meet claims in respect of the unexpired period.

IBNR reserves were calculated using a loss ratio approach, where the underlying rates were based on an analysis of historical group life claims experience and triangulation approach. No separate reserve was proposed for claims handling costs for Group Life business as these were typically insignificant in size. Any costs incurred was absorbed as part of general business management costs.

AXA Mansard Y'ello is a daily (or weekly) renewable term assurance product that operates in partnership with a mobile network provider. The product operates on an automatic nopremium- no-cover, at a fixed premium and benefit level (unit rate). We hold half of the active premium (the day or week premium in force at the valuation date) as a UPR provision. The IBNR reserve is estimated using a loss ratio approach, where the expected loss is based on the UK A6770 mortality table at an assumed average portfolio age of 35 years. A delay period of 2 days was assumed (the maximum claim notification period for the plan is 30 days).

### Assumptions used

The assumptions used for the insurance contracts disclosed in this note are as follows:

### Valuation interest rate

The proposed valuation interest rate is based on current market risk-free yields with adjustments. This is in line with the requirements of IFRS 4 (Paragraph 24). The use of a risk-free rate also implies that future investment margins (in excess of the risk-free return) will not be capitalised upon, which satisfies paragraph 27 of IFRS 4. Further, the result is a "fair value" liability calculation which aids the comparability of accounts between insurers.

We adopted net valuation interest rates of 14.65% pa for all long term business except Annuity and 14.6% pa for Annuity business. As at 31 December 2016, the average yield on 10 year FGN bonds was 15.8%. For the purpose of determining the valuation interest rate for individual risk business, we considered a prudence margin of 0.25% whilst for Annuity, an additional margin of 0.25% for reinvestment risks were deducted from the gross yield. These made some allowance for the volatility of the "risk free" yields as well as duration mismatch between available bonds and the liabilities.

### Expense

Provisions are made for expenses of an amount which is not less than the amount expected to be incurred in fulfilling its long-term insurance contracts. IFRS 4 explicitly requires the consideration of claims handling expenses.

### Future maintenance expenses

The regulatory maintenance expenses are derived from the best estimate maintenance expenses plus a prudence margin for adverse deviations.

Some expense lines were removed from the reported Individual Life operating expenses which were identified as being directly attributable to new business, e.g. advertising, sales promotion and merchandising. 35% of the remaining reported operating expenses was allocated to new business. We allowed for a notional expense per policy of N750 pa for Credit Life business. This is predominantly short term retail business from our financial institution partners which requires less policy administration compared to other Individual Life business. The remaining expenses were apportioned over the remaining Individual Life policies to estimate the 2016 maintenance expense incurred which was N7,350 per policy per annum.

### Expense inflation & other inflation measures

We adopted use of an inflation assumption of 11% pa. The latest published annual Consumer Price Inflation as at 31 December 2016 was 18.55%. We do not expect the current high inflation levels to persist, moreso, we expect internal efficiencies to be put in place – hence, our assumed low inflation assumption.

### Commission

Commission rates are set as known, and understood to be 10% of each premium for all individual products (excluding annuity).

### Mortality and Future Improvements

There has been no change to the proposed mortality assumptions since the previous valuation. The actual traditional business mortality experience over the year was compared against expected experience according to the valuation assumption - A6770 mortality table.

The annuitant mortality basis has been strengthened to PA90 with an age rating of -1 (previously no age adjustment). The mortality experience from 2014 to 2016 was reviewed and will be monitored closely.

### Withdrawals

Surrenders are acceptable under the whole of life assurance portfolio after policies have been in force for a pre-defined

length of time (at which policies become eligible to receive a surrender value payout). Exits by surrender will be allowed for at the following rates: Year 1 (lapse without value) - 10%, Year 2 (lapse without value) - 7.5%, Year 3 - 5%, Years 4 and above - 2.5%.

The lapse experience over the year is summarised below and this shows a good level of persistency overall.

The portfolio solely comprises protection products and hence higher lapse assumptions at all durations will lead to lower reserves. Lower lapse rates are prudent in such case. The lapse rates by premium frequency are as follows: Single premium: 0%; Regular Premium: Year 1 - 10%, Year 2 - 7.5%, Year 3 - 5% whilst Year 4 and above - 0%.

### **Sensitivity analysis**

The analysis which follows is performed for reasonably possible movements in key assumptions with all other assumptions held constant, and shows the impact on gross and net liabilities, profit before tax and equity. These variables are valuation interest rate, claims handling expenses, inflation, lapses and mortality rate. Movements in these assumptions are non-linear and sensitivity information vary according to the current economic assumptions, mainly due to the impact of changes to both the intrinsic cost and time value of options and guarantees. These variables have been tested by -/+1%, -/+2%, -/+5% and -/+10%

The results of the changes in the variables have been summarised below:

The sensitivity analysis of the life business indicates that a +1% change in Valuation Interest Rate (VIR) will result in a reduction of the Life fund liability by N115,790,000 whilst a -1% change in VIR will result in additional Life fund liability of N85,303,000.

The sensitivity analysis also indicates that an increase of mortality rates by 5% will decrease the Life fund liability to N9,124,119,000 whilst a reduction of mortality rate by 5% will increase the Life fund liability to N9,125,350,000.

A movement of expenses by +10% will result in an increase the Life fund liability to N 9,149,020,000 whilst a -10%change will reduce the Life fund liability to N 9,100,673,000. Expense inflation moving by +2% will increase the life fund to N 9,142,654,000 whilst a -2% will produce a reduced Life fund liability of N 9,110,417,000.

A 5% increase in the Lapse rate will also reduce the Life fund liability to N9,149,555,000 whilst a 5% decrease in the Lapse rate will increase the Liability to N 9,100,232,000.





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Individual traditional	23T,209	213,∠03	040, 124	CZO,LCC	DCT,LTC	D40,8∠4	223,219	541,030	014,910	230,000	D3T,891
PRA Regulated Annuities	1,766,570	1,662,780	1,838,017	1,770,506	1,762,634	1,774,941	1,760,249	1,775,036	1,758,368	1,766,570	1,766,570
Individual DA	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995	5,962,995
Group Life - UPR	493,694	493,694	493,694	493,694	493,694	493,694	493,694	493,694	493,694	493,694	493,694
Group Life - AURR	67,273	67,273	67,273	67,273	67,273	67,273	67,273	67,273	67,273	67,273	67,273
Group Life - IBNR	916,131	916,131	916,131	916,131	916,131	916,131	916,131	916,131	916,131	916,131	916,131
Reinsurance	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)	(613,205)
Net liability	9,124,727	9,008,937	9,210,029	9,149,019	9,100,672	9,142,653	9,110,416	9,149,554	9,100,231	9,124,118	9,125,349
% Change in net liability		-1.27%	0.93%	0.27%	-0.26%	0.20%	-0.16%	0.27%	-0.27%	-0.01%	0.01%

Summary	Base	VIR +1%	<b>VIR -1</b> %	Expenses +10%	Expenses -10%	Expense inflation +2%	Expense inflation -2%	Lapses +5%	Lapses -5%	Mortality +5%	Mortality -5%
Individual	8,260,834	8,260,834 8,145,044 8,346,136	8,346,136	8,285,126	8,236,779	8,278,760	8,246,523	8,285,661	8,236,338	8,260,225	8,261,456
Group	863,893	863,893	863,893	863,893	863,893	863,893	863,893	863,893	863,893	863,893	863,893
Net liability	9,124,727	<b>3,124,727 9,008,937 9,210,029</b>	9,210,029	9,149,019	9,100,672	9,142,653	9,110,416	9,149,554	9,100,231	9,124,118	9,125,349
% change in liability	•	-1.27%	0.93%	0.27%	-0.26%	0.20%	-0.16%	0.27%	-0.27%	-0.01%	0.01%

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000.N	Base	<b>VIR +1</b> %	<b>VIR -1</b> %	Expenses +10%	Expenses -10%	Expense inflation +2%	Expense inflation -2%	Lapses +5%	Lapses -5%	Mortality +5%	Mortality -5%
Individual Traditional	343,431	320,940	375,442	358,093	329,066	348,494	339,114	343,289	343,345	351,775	335,205
PRA Regulated Annuities	1,864,668	1,754,270	1,989,490	1,866,676	1,862,661	1,867,053	1,862,637	1,864,668	1,864,668	1,879,674	1,850,101
Individual DA	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074	6,050,074
Group Life - UPR	627,982	627,982	627,982	627,982	627,982	627,982	627,982	627,982	627,982	627,982	627,982
Group Life - AURR	4,763	4,763	4,763	4,763	4,763	4,763	4,763	4,763	4,763	4,763	4,763
Group Life - IBNR	643,491	643,491	643,491	643,491	643,491	643,491	643,491	643,491	643,491	643,491	643,491
Additional reserves to individual life reserves	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000	25,000
Reinsurance	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)	(573,770)
Net liability	8,985,639	8,852,750	9,142,472	9,002,309	8,969,268	8,993,087	8,979,292	8,985,498	8,985,554	9,008,990	8,962,847
% Change in net liability		-1.48%	1.75%	0.19%	- <b>0.18</b> %	0.08%	-0.07%	0.00%	<b>%00</b> .0	0.26%	-0.25%
						Expense					
						the first of the second second				R.M. South as 12 days	Real and a little of

				Expenses	Expenses	inflation	Expense		/0 L	Mortality	Mortality
summary	Base	%T+ XIN	%T- XIN	% <b>0T</b> +	% <b>0T-</b>	+ <b>7</b> %	Intlation -2%	% <b>C</b> +	Lapses -5%	% <b>C</b> +	% <b>C-</b>
Individual	8,283,173	8,150,284 8,440,006	8,440,006	8,299,843	8,266,802	8,290,621	8,276,826	8,283,032	8,283,088	8,306,524	8,260,381
Group	702,466	702,466	702,466	702,466	702,466	702,466	702,466	702,466	702,466	702,466	702,466
Net liability	8,985,639	8,852,750 9,142,472	9,142,472	9,002,309	8,969,268	8,993,087	8,979,292	8,985,498	8,985,554	9,008,990	8,962,847
% change in liability	1	-1.48%	1.75%	0.19%	-0.18%	0.08%	-0.07%	0.00%	0.00%	0.26%	-0.25%



### **4 Financial Risk Management**

### Introduction and Overview

The Group is exposed to a range of financial risks through its financial instruments, insurance assets and insurance liabilities. The key financial risk is that in the long term its investments proceeds are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of the financial risks are:

- Market risk
- Credit risk
- Liquidity risk

### 4.1 Market risk

The identification, management, control, measurement and reporting of market risk are aligned towards the sub-risk categories namely:

- Price risk
- Foreign exchange risk
- Interest-rate risk

### 4.1.1 Price risk

The Group's management of price risk is guided by the following limits:

- Investment quality and limit analysis
- Stop loss limit analysis
- Stock to total loss limit analysis

### **Investment quality and limit analysis**

Management Underwriting & Investment Committee establishes and approves a list of eligible listed and unlisted stocks aligned with investment approval/dealer limits as approved by the Board through its Board Finance and Investment Committee.

The approved stop loss limit below shows the percentage of stock positions that can be sold given a position of events: a given percentage loss and absolute loss amounts. For example, a combination of 20% loss and N15 million loss would require the Company to sell down 25% of the position.

### Stop loss limit analysis

Market capitalizations, liquidity and market volatiles are criteria used to classify certain eligible stocks. These are in categories A, B and C. Stop loss limits (which depict the volume of loss the Group is willing to accept) are ascribed to each stock category. Periodic reviews and reassessments are undertaken on the performance of the stocks. The stop loss limits on categories of stocks as approved by Management Underwriting & Investment Committee are depicted below:

CLASS	STOP LOSS LIMIT	CHARATERISTICS
А	25%	Very liquid, high market capitalisation, low market volatility
В	23%	Very liquid, moderate market capitalisation, low market volatility
С	20%	Liquid, moderate market capitalisation, low market volatility

	Perce	entage loss	es
Maximum losses permissible in Naira	15%	20%	25%
N15,000,000	0.0%	25%	50%
N30,000,000	25%	50%	75%
N45,000,000	50%	75%	100%
>N45,000,000	100%	100%	100%

The Group's Enterprise Risk Management (ERM) function monitors compliance of the Investment arm to these limits and reports to Management on a weekly basis.

A summary of the Group's Stop Loss Limit position on trading equities is as follows:



### December 2016

Amounts in thousands of Naira

### STOP LOSS LIMIT ANALYSIS ON GROUP'S QUOTED SECURITY PORTFOLIO

	COST	MARKET	STOCK			
SECTOR OF STOCK	PRICE	PRICE	CLASS	% GAIN/LOSS	BENCHMARK	EXCEPTION
Banking	213,041	253,053	А	19%	25%	NO
Building materials	99,800	113,724	А	14%	25%	NO
Consumer goods	21,267	20,527	С	-3%	20%	NO
Insurance	20,345	18,325	А	-10%	25%	NO
Oil and gas	39,501	65,603	С	66%	20%	NO
Total		471,232				

### STOP LOSS LIMIT ANALYSIS ON COMPANY'S QUOTED SECURITY

	COST	MARKET	STOCK			
SECTOR OF STOCK	PRICE	PRICE	CLASS	% GAIN/LOSS	BENCHMARK	EXCEPTION
Banking	152,169	184,976	А	22%	25%	NO
Building materials	54,538	62,827	А	15%	25%	NO
Consumer goods	21,267	20,527	С	-3%	20%	NO
Insurance	16,705	14,685	А	-12%	25%	NO
Oil and gas	39,501	65,603	С	66%	20%	NO
Total		348,618				

December 2015

Amounts in thousands of Naira

### STOP LOSS LIMIT ANALYSIS ON COMPANY'S QUOTED SECURITY

Total		139,288				
Oil and gas	13,258	11,281	С	-15%	20%	NO
Insurance	61,772	51,241	А	-17%	25%	NO
Consumer goods	48,412	39,368	С	-19%	20%	NO
Building materials	16,281	13,271	А	-18%	25%	NO
Banking	27,517	24,127	А	-12%	25%	NO
SECTOR OF STOCK	PRICE	PRICE	CLASS	% GAIN/LOSS	BENCHMARK	EXCEPTION
	COST	MARKET	STOCK			

### STOP LOSS LIMIT ANALYSIS ON COMPANY'S QUOTED SECURITY

	COST	MARKET	STOCK			
SECTOR OF STOCK	PRICE	PRICE	CLASS	% GAIN/LOSS	BENCHMARK	EXCEPTION
Banking	36,217	30,478	А	-16%	25%	NO
Building materials	16,281	13,271	А	-18%	25%	NO
Consumer goods	48,412	39,368	С	-19%	20%	NO
Insurance	41,272	38,277	А	-7%	25%	NO
Oil and gas	13,258	11,281	С	-15%	20%	NO
Total		132,675				

The Group manages its exposure to price risk through adherence to stop loss limits and investment in eligible stocks as approved by the Board. Potential losses and exception as seen in the schedule above were within the Group's stated risk appetite.



The Group further reduces its exposure to price risk with relatively low investment in quoted equities. The position held on quoted equities by the Company and Group is less than 6% of its investment portfolio mitigating the effect of price volatilities.

sector to the total stocks holding in a portfolio. The objective of the analysis is to evaluate the Company's concentration on stocks within each sector and ultimately exposure to market volatility if the price of any of the stocks should drastically plummet.

### **Stock to Total Limit Analysis**

Considering the volatility of stocks (typically quoted stocks), the Group monitors the contribution of stocks within each

A summary of the Group's stock to total limit position on equities is as follows:

### STOCK TO TOTAL LIMIT ON GROUP'S INVESTMENT EQUITY SECURITY

	<b>DEC 2016</b>	<b>DEC 2016</b>	DEC 2015	DEC 2015
	GROUP	GROUP	GROUP	GROUP
SECTOR OF STOCK	MARKET PRICE	% of Total	MARKET PRICE	% of Total
Banking and other financial institutions	253,053	54%	39,345	5%
Building materials	104,924	22%	25,983	3%
Consumer goods	20,527	<b>4</b> %	4,495	1%
Insurance	18,325	<b>4</b> %	19,903	3%
Oil and Gas	65,603	14%	83,728	11%
Real estate	8,800	2%	8,800	1%
Telecommunication	-	0%	600,562	77%
Total	471,232		782,816	

### STOCK TO TOTAL LIMIT ON COMPANY'S INVESTMENT EQUITY SECURITY

	<b>DEC 2016</b>	DEC 2016	DEC 2015	DEC 2015
	PARENT	PARENT	PARENT	PARENT
SECTOR OF STOCK	MARKET PRICE	%	MARKET PRICE	%
Telecoms	-	0%	600,562	78%
Banking and other financial institutions	184,976	<b>53</b> %	29,902	4%
Building materials	54,027	<b>15</b> %	25,983	3%
Consumer goods	20,527	<b>6</b> %	4,125	1%
Insurance	14,685	4%	19,903	3%
Oil and Gas	65,603	<b>19</b> %	83,728	11%
Real estate	8,800	3%	8,800	1%
Total	348,618		773,003	



### 31 December 2016 PRICE RISK SENSITIVITY

Group	Gross amount	Increase by 13.5%	Increase by 20%	Decrease by 13.5%	Decrease by 20%
Investment securities					
Government & corporate bonds	11,563,035	1,561,010	2,312,607	(1,561,010)	(2,312,607)
Tenored deposits with maturity above 90 days	623,463	84,168	<b>124,693</b>	(84,168)	(124,693)
Treasury bills	4,032,049	544,327	806,410	(544,327)	(806,410)
Equity securities	543,805	73,414	108,761	(73,414)	(108,761)
Investment funds	777,017	104,897	155,403	(104,897)	(155,403)
Financial assets designated at fair value	3,325,455	448,936	665,091	(448,936)	(665,091)
Impact on profit before tax		2,816,751	4,172,965	(2,816,751)	(4,172,965)

Parent	Gross amount	Increase by 13.5%	Increase by 20%	Decrease by 13.5%	Decrease by 20%
Investment securities					
Government & corporate bonds	10,045,740	1,356,175	2,009,148	(1,356,175)	(2,009,148)
Tenored deposits with maturity above 90 days	623,463	84,168	124,693	(84,168)	(124,693)
Treasury bills	2,523,446	340,665	504,689	(340,665)	(504,689)
Equity securities	421,191	56,861	84,238	(56,861)	(84,238)
Investment funds	620,630	83,785	124,126	(83,785)	(124,126)
Financial assets designated at fair value	2,916,719	393,757	583,344	(393,757)	(583,344)
Impact on profit before tax		2,315,410	3,430,238	(2,315,410)	(3,430,238)

### 31-Dec-15

PRICE RISK SENSITIVITY

Group	Gross amount	Increase by 13.5%	Increase by 20%	Decrease by 13.5%	Decrease by 20%
Investment securities					
Available for sale assets	16,333,844	2,205,069	3,266,769	(2,205,069)	(3,266,769)
Financial assets designated at fair value	7,657,492	1,033,761	1,531,498	(1,033,761)	(1,531,498)
Impact on profit before tax		3,238,830	4,798,267	(3,238,830)	(4,798,267)

Parent	Gross amount	Increase by 13.5%	Increase by 20%	Decrease by 13.5%	Decrease by 20%
Investment securities					
Available for sale assets	13,973,364	1,886,404	2,794,673	(1,886,404)	(2,794,673)
Financial assets designated at fair value	4,130,895	557,671	826,179	(557,671)	(826,179)
Impact on profit before tax		2,444,075	3,620,852	(2,444,075)	(3,620,852)



### 4.1.2 Foreign Exchange Risk

AXA Mansard Insurance Group is exposed to foreign exchange currency risk primarily through undertaking certain transactions denominated in foreign currency. The Group is exposed to foreign currency risk through its investment in bank balances, fixed deposits and bonds denominated in foreign currencies. The carrying amounts of the Group's foreign currency denominated assets and liabilities at end of the year are as follows:

	31 Dec	ember 20:	16	31 December 2015		
Group	USD	EUR	GBP	USD	EUR	GBP
Cash and cash equivalents	1,989,244	46,820	(1,292)	135,569	(529)	(540)
Investment securities -Available-for-sale	473,396	-	-	600,562	-	31,229
Borrowings	3,506,545	-	-	3,351,463	-	-

Parent	USD	EUR	GBP	USD	EUR	GBP
Cash and cash equivalents	1,854,148	46,820	-	14,197	(529)	(540)
Investment securities -Available-for-sale	473,396	-		600,562	-	31,229

The following table details the effect of foreign exchange risk on the profit as at 31 December 2016:

### 31 December 2016

### FOREIGN EXCHANGE SENSITIVITY

Group	Increase by 55%	Increase by 60%	Decrease by 10%	Decrease by 15%
Investment securities exposed to foreign exchange risk	G	ains/(losses)		
Cash and cash equivalents	1,119,124	1,220,863	(203,477)	(305,216)
Investment securities				
Available-for-sale	260,368	284,037	(47,340)	(71,009)
Financial liabilities exposed to foreign exchange risk				
Borrowings	(1,928,600)	(2,103,927)	(350,654.50)	(525,981.75)
Effect on profit before tax	(809,475)	(883,064)	(554,132)	(831,197)
Taxation @ 30%	(242,843)	(264,919)	(166,239)	(249,359)
Effect on profit after tax	(566,633)	(618,145)	(387,892)	(581,838)
Effect on other components of equity -OCI	78,110	85,211	(14,202)	(21,303)



Company	Increase by 55%	Increase by 60%	Decrease by 10%	Decrease by 15%
Investment securities exposed to foreign exchange risk	G	ains/(losses)		
Cash and cash equivalents	1,045,532	1,140,580	(19,010)	(95,048)
Investment securities				
Available-for-sale	260,368	284,037	(4,734)	(23,670)
Effect on profit before tax	1,045,532	1,140,580	(19,010)	(95,048)
Taxation @ 30%	313,660	342,174	(5,703)	(28,515)
Effect on profit after tax	731,872	798,406	(13,307)	(66,534)
Effect on other components of equity -OCI	78,110	85,211	(1,420)	(7,101)

### 31 December 2015

### FOREIGN EXCHANGE SENSITIVITY

Group	Increase by 30%	Increase by 35%	Decrease by 5%	Decrease by 10%
			570	
Investments securities exposed to foreign exchange risk		Gains/(losses)		
Cash and cash equivalents	40,350	47,075	(6,725)	(13,450)
Available-for-sale	189,537	221,127	(31,590)	(63,179)
Financial liabilities exposed to foreign exchange risk				
Borrowings	(1,005,439)	(1,173,012)	167,573	335,146
Effect on profit before tax	(775,551)	(904,810)	129,259	258,517
Taxation @ 30%	(232,665)	(271,443)	38,778	77,555
Effect on profit after tax	(542,886)	(633,367)	90,481	180,962
Effect on other components of equity -OCI	56,861	66,338	(9,477)	(18,954)

Company	Increase by 30%	Increase by 35%	Decrease by 5%	Decrease by 10%
Investments securities exposed to foreign exchange risk	G	ains/(losses)		
Cash and cash equivalents	3,938	4,595	(656)	(1,313)
Available-for-sale	189,537	221,127	(31,590)	(63,179)
Effect on profit before tax	193,476	225,722	(32,246)	(64,492)
Taxation @ 30%	58,043	67,716	(9,674)	(19,348)
Effect on profit after tax	135,433	158,005	(22,572)	(45,144)
Effect on other components of equity -OCI	56,861	66,338	(9,477)	(18,954)

The method used to arrive at the possible risk of foreign exchange rate was based on statistical analysis. The statistical analysis has been based on main currencies movement for the last five years. This information is then revised and adjusted for reasonableness under the current economic circumstances.



### 4.1.3 Interest-Rate Risk

The Company is moderately exposed to interest-rate risk through its conservative investment approach with high investment in fixed income and money market instruments which have fixed interest rates rather than floating rates. Interest rate risk also exists in policies that carry investment guarantees on early surrender or at maturity, where claim values can become higher than the value of backing assets as a result of rises or falls in interest rates.

A significant portion of the Group's assets relate to its capital rather than liabilities, the value of its interest rate based assets exceeds its interest rate based liabilities. As a result, the Company's investment income will move with fixed interest rates over the medium to long-term with short-term interest rate fluctuations creating unrealized fair value gains or losses in other comprehensive income. The Group's major exposure to interest-rate sensitive liabilities arises from investment-linked products which accounts for a small portion of its business which are linked to the CBN Monetary Policy Rates (MPR). The fluctuations in interest rates cannot significantly impact our statement of financial position as interest-rate sensitive liabilities are quite small compared with assets.

Interest rate risk is managed principally through monitoring interest rate gaps and sensitivity analysis across all investment portfolios.

The table below, however, details the maturity profile of the interest rate sensitivity analysis of AXA Mansard Insurance Plc. as at 31 December 2016, holding all other variables constant and assuming that all interest rates are floating and move in line with prevailing interest rates. Based on historical data, 100 and 500 basis points changes are deemed to be reasonably possible and are used when reporting interest rate risk.

### 31 December 2016

GROUP		1-3 months	3-6 months	> 6 months	Total
	Non interest bearing	Intere	est earning ass	ets	
Cash and cash equivalents	1,710,501	1,678,092	-	134,543	3,523,136
Bonds		662,551	1,026,737	9,873,747	11,563,035
Tenored deposits with initial maturity of 90 days and above	-	-	623,463	-	623,463
Treasury bills		1,794,307	2,000,817	246,441	4,041,565
Equity securities	543,805	-	-	-	543,805
Investment funds		-	-	777,017	777,017
Financial assets designated at fair value	55,227	212,969	1,165,659	1,891,610	3,325,465
Loans and receivables		34,714	61,721	3,080,858	3,177,293
Statutory deposit		-		500,000	500,000
	2,309,533	4,382,633	4,878,397	16,504,216	28,074,779
Interest bearing liabilities					
Investment contract liabilities					
– At amortised cost	-	446,503	519,283	1,768,482	2,734,268
<ul> <li>Liabilities designated at fair value</li> </ul>	-	212,969	1,165,659	1,537,645	2,916,273
Borrowings	-	7,362	550,540	3,667,909	4,225,811
	-	666,834	2,235,482	6,974,036	9,876,352
Gap		3,715,799	2,642,915	9,530,181	18,198,427
Cumulative gap		3,715,799	6,358,714	15,888,895	
Increase by 100bp		37,158	26,429	95,302	181,984
Increase by 500bp		185,790	132,146	476,509	909,921
Decrease by 100bp		(37,158)	(26,429)	(95,302)	(181,984)
Decrease by 500bp		(185,790)	(132,146)	(476,509)	(909,921)



PARENT		1-3 Months	3-6 months	> 6 months	Total
	Non interest bearing	Inter	est earning as	sets	
Cash and cash equivalents	1,261,280	1,616,801	-	-	2,878,081
Bonds	-	-	987,283	9,058,457	10,045,740
Tenored deposits with initial maturity of 90 days and above	-	-	623,463	-	623,463
Treasury bills	-	129,012	1,652,712	741,722	2,523,446
Equity securities	421,191		-	-	421,191
Investment funds	-	-	-	620,630	620,630
Financial assets designated at fair value	55,235	563,709	-	2,778,704	3,194,131
Loans and receivables	-	49,235	629,661	4,402,949	5,098,392
Statutory deposit	-	-	-	500,000	500,000
	1,737,706	2,358,757	3,893,119	18,102,462	25,905,074
Interest bearing liabilities					
Investment contract liabilities					
<ul> <li>At amortised cost</li> </ul>	-	189,812	801,644	1,742,812	2,734,268
- liabilities designated at fair value	-	212,969	1,165,659	1,538,091	2,916,719
	-	402,781	1,967,303	3,280,903	5,650,987
Gap	1,737,706	1,955,976	1,925,816	<b>14,821,559</b>	20,254,087
Cumulative gap	-	1,955,976	3,881,792	18,703,351	
Increase by 100bp		19,560	19,258	148,216	202,541
Increase by 500bp		97,799	96,291	741,078	1,012,704
Decrease by 100bp		19,560	(19,258)	(148,216)	(202,541)
Decrease by 500bp		(97,799)	(96,291)	(741,078)	(1,012,704)



### 31 December 2015

GROUP		1-3 months	3-6 months	> 6 months	Total
	Non interest bearing	Interest earning assets			
Cash and cash equivalents	-	1,912,980	4,548,405	-	6,461,385
Bonds	-	945,209	1,083,722	8,740,733	10,769,664
Treasury bills	-	1,579,274	1,173,159	1,431,666	4,184,099
Equity securities	782,815	-	-	-	782,815
Investment funds	-			597,266	597,266
Financial assets designated at fair value	287,152	3,004,391	1,094,818	3,271,131	7,657,492
Loans and receivables	-	51,261	61,721	70,502	183,484
Statutory deposit	-	-	-	500,000	500,000
Total interest earning assets	1,069,967	7,493,115	7,961,825	14,611,298	31,136,205
Interest bearing liabilities Investment contract liabilities					
<ul> <li>At amortised cost</li> </ul>	-	469,733	486,952	1,699,381	2,656,066
<ul> <li>Liabilities designated at fair value</li> </ul>	287,152	3,004,391	1,094,818	3,271,131	7,657,492
Borrowings	-	249,545	350,541	3,428,144	4,028,230
Total interest bearing liabilities	287,152	3,723,669	1,932,311	8,398,656	14,341,788
Gap		3,769,446	6,029,514	6,212,642	16,794,417
Cumulative gap		3,769,446	9,798,960	16,011,602	
Increase by 100bp		37,694	60,295	62,126	167,944
Increase by 500bp		188,472	301,476	310,632	839,721
Decrease by 100bp		(37,694)	(60,295)	(62,126)	(167,944)
Decrease by 500bp		(188,472)	(301,476)	(310,632)	(839,721)



PARENT		1-3 Months	3-6 months	> 6 months	Total
	Non interest bearing	Interest earnir	ng assets		
Cash and cash equivalents	-	1,400,327	4,247,920		5,648,247
Bonds	-	-	1,462,671	8,182,602	9,645,273
Treasury bills	-	129,012	1,630,756	1,198,055	2,957,823
Equity securities	773,003	-	-	-	773,003
Investment funds	-	-	-	597,265	597,265
Financial assets designated at fair value	66,380	563,709	931,895	2,568,911	4,130,895
Loans and receivables	-	65,782	61,692.60	1,392,593	1,520,068
Statutory deposit	-	-	-	500,000	500,000
Total interest earning assets	839,383	2,158,830	8,334,935	14,439,426	25,772,574
Interest bearing liabilities					
- At amortised cost	-	189,812	723,442	1,742,812	2,656,066
<ul> <li>Liabilities designated at fair value</li> </ul>	66,380	563,709	931,895	2,568,911	4,130,895
Total interest bearing liabilities	66,380	753,521	1,655,337	4,311,723	6,720,581
Gap	773,003	1,405,309	6,679,598	10,127,703	19,051,993
Cumulative gap		1,405,309	8,084,907	18,212,610	
Increase by 100bp		14,053	66,796	101,277	190,520
Increase by 500bp		70,265	333,980	506,385	952,600
Decrease by 100bp		(14,053)	(66,796)	(101,277)	(190,520)
Decrease by 500bp		(70,265)	(333,980)	(506,385)	(952,600)



### 4.2 Non-financial asset exposed to price risk

The Group is exposed to property risk through its investment in property. Exposure to property risk accounted for 22%

of the total investment portfolio. AXA Mansard Insurance Group manages such risk by monitoring the contribution of property to its portfolio.

### **GROUP'S EXPOSURE TO PROPERTY PRICE RISK**

INSTRUMENT	Amount	% Exposure
Property	12,017,000	29.97%
Interest generating assets	28,074,779	70.03%
	40,091,779	

### **COMPANY'S EXPOSURE TO PROPERTY PRICE RISK**

INSTRUMENT	Amount	% Exposure
Property	-	0%
Interest Generating Assets	25,905,074	100%
	25,905,074	

### 4.3 Credit risk

AXA Mansard Insurance Group is exposed to risk relating to its investment securities (bonds, treasury bills, fixed deposits and loan receivables. Its receivables comprise trade receivables from customers, reinsurers and coinsurers recoverable and other receivables.

### Collateral held and other credit enhancements, and their financial effect

The group does not hold collateral or any other enhancements against any of its receivables as at 31 December 2016.

### Trade receivables

The Group has placed more responsiveness on effective management of credit risk exposure that relates to trade receivables. In general, the regulator has laid great emphasis on "No Premium, No Cover" and this has positively changed the phase of credit management within the industry. The Group defines credit risk as the risk of counterparty's failure to meet its contractual obligations. Credit risk arises from insurance cover granted to parties with payment instruments or payments plan issued by stating or implying the terms of contractual agreement.

The Company has placed stringent measures to guard against credit default. Credit risk exposure operates from the level of brokered transactions with little emphasis placed on direct business. The Company's credit risk exposure to brokered business is very low as the Company requires brokers to provide payment within 30 days after which impairment trigger is identified and the receivable is assessed for impairment.

### Sources of credit risk:

- Direct default risk: risk that the Group will not receive the cash flows or assets to which it is entitled because a party with which the Group has a bilateral contract defaults on one or more obligations.
- Downgrade Risk: risk that changes in the possibility of a future default by an obligor will adversely affect the present value of the contract with the obligor today.
- Settlement Risk: risk arising from the lag between the value and settlement dates of securities transactions.

Management of credit risk due to trade receivables

The Company constantly reviews brokers' contribution to ensure that adequate attention is paid to high premium contributing brokers.

The Group credit risk is constantly reviewed and approved during the Management Underwriting & Investment Committee (MUIC) meeting. There is also a Criticized Assets Committee (CAC) which is responsible for the assessment and continued review of the Company's premium debt and direct appropriate actions in respect of delinquent ones. It also ensured that adequate provisions are taken in line with IAS 39. Other credit risk management includes:

- Formulating credit policies with strategic business units, underwriters, brokers, covering brokers grading, reporting, assessment, legal procedures and compliance with regulatory and statutory bodies.
- Identification of credit risk drivers within the Group in order to coordinate and monitor the probability of default that could have an unfortunate impact.



- Developing and monitoring credit limits. The Group is responsible for setting credit limits through grading in order to categorize risk exposures according to the degree of financial loss and the level of priority expected from management.
- Assessment of credit risk. All first-hand assessment and review of credit exposures in excess of credit limits, prior to granting insurance cover are subject to review process and approval given during MUIC meeting.
- Continuous reviewing of compliance and processes in order to maintain credit risk exposure within acceptable parameters.

### **Impairment model**

Premium debtors are measured at amortized cost, less provision for impaired receivables. Under IFRS, an asset is

impaired if the carrying amount is greater than the recoverable amount. The standard favours the use of the incurred loss model in estimating the impairment of its receivables.

By the provisions of IAS 39, the impairment of the premium debtors is to be assessed at two different levels, individually or collectively. However, based on NAICOM's "No Premium No Cover" guidelines which state that "all insurance covers shall be provided on a strict 'no premium no cover' basis", only cover for which payment has been received shall be booked. However, brokers have a 30 day period to make payments from the date of the credit notes. The Company uses the aging of receivables as the major parameter in calculating impairment.

Below is the analysis of the group's maximum exposure to credit risk at the year end.

	Gro	up	Parent		
Maximum exposure to credit risk	Carrying amount	Carrying amount	Carrying amount	Carrying amount	
In thousands of Naira	Dec 2016	Dec 2015	Dec 2016	Dec 2015	
Cash and cash equivalents	3,388,593	6,374,307	2,878,081	5,648,247	
Available-for-sale (less equity security)	16,995,564	15,551,029	13,813,279	13,200,361	
Financial assets designated at fair value (less equity security)	3,311,297	7,586,714	3,179,971	4,119,045	
Loans and receivable	3,177,293	183,484	5,098,392	1,520,068	
Trade receivable	854,923	686,163	315,806	315,359	
Reinsurance assets (less prepaid reinsurance, reserves and IBNR)	2,762,302	955,945	2,748,833	944,441	
Other receivable (less prepayment)	195,585	371,397	132,021	131,011	
Statutory deposit	500,000	500,000	500,000	500,000	
	31,185,557	32,209,038	28,666,383	26,378,532	

The Group's investment portfolio is exposed to credit risk through its fixed income and money market instruments.

The Group's exposure to credit risk is low as Government sector (government bonds and treasury bills) accounted for largest part 52% (2015: 57%) of the investment as at 31 December 2016.

Exposures to credit risks is managed through counterparty risks using instituted limits as approved the MUIC. These limits are based on counter party credit ratings amongst other factors.

### Disclosure of treasury bills of less than 90 days maturity

For the purpose of IFRS 7 disclosures, treasury bills classified as cash and cash equivalents in the statement of financial position has been disclosed as part of available for sale assets.

### 4.3.1 Credit quality

Except for staff loans included in loans and receivables, other receivables and trade receivables, all financial assets are neither past due nor impaired. The credit quality of the assets are as analysed below:



### Group

### 31 December 2016

In thousands of Nigerian Naira	Unrated	A/A-	AA	B+	BB-	BBB	TOTAL
Cash and cash equivalents	-	277,684	-	58,532	1,946,103	1,100,481	3,382,800
Available-for-sale assets	-	-	-	12,340,052	<b>623,463</b>	4,032,049	16,995,564
Financial assets designated at fair value	409,182	888,931	29,772	-	118,568	1,870,449	3,316,902
Loans and receivables	3,177,293	-	-	-	-	-	3,177,293
Trade receivable	854,923	-	-	-	-	-	854,923
Reinsurance assets (less prepaid reinsurance, reserves and IBNR)	2,762,302	-	-	-	-	-	2,762,302
Other receivable (less prepayment)	195,585	-	-	-	-	•	195,585
Statutory deposit	-	-	-	-	-	500,000	500,000
	7,399,285	1,166,615	29,772	12,398,584	2,688,134	7,502,979	31,185,369

In thousands of Nigerian Naira	Unrated	A/A-	AA	B+	BB-	BBB	TOTAL
Cash and cash equivalents	-	396,343	-	172,001	1,761,032	4,044,931	6,374,307
Available-for-sale	-	-	-	11,231,325	-	4,319,703	15,551,028
Financial assets designated at fair value	-	1,077,691	267,173	-	118,568	6,123,281	7,586,714
Trade receivables	686,163	-	-	-	-	-	686,163
Reinsurance assets (less prepaid reinsurance, reserves and IBNR)		-	-	955,945	-	-	955,945
Loans and receivables	183,484	-	-	-	-	-	183,484
Other receivables (less prepayment)	371,398	-	-	-	-	-	371,398
Statutory deposit	-	-	-	-	-	500,000	500,000
	1,241,045	1,474,034	267,173	12,359,271	1,879,600	14,987,915	32,209,038

### Parent

### 31 December 2016

In thousands of Nigeria Naira	Unrated	A/A-	AA	B+	BB-	BBB	TOTAL
Cash and cash equivalents	-	253,957	-	58,532	992,858	1,566,941	2,872,288
Available-for-sale	-	-	-	10,045,740	623,463	3,144,076	13,813,279
Financial assets designated at fair value	277,412	847,862	29,772	-	56,187	1,974,342	3,185,576
Loans and receivables	5,098,392	-	-	-	-	-	5,098,392
Trade receivables	315,806	-	-	-	-	-	315,806
Reinsurance assets (less prepaid reinsurance and IBNR)	-	-	-	2,748,833	-		2,748,833
Other receivables (less prepayment)	132,021	-	-	-	-	-	132,021
Statutory deposit	-	-	-	-	-	500,000	500,000
	5,823,631	1,101,819	29,772	12,853,104	1,672,508	7,185,359	28,666,194



### 31 December 2015

In thousands of Nigeria Naira	Unrated	A/A-	Aa	B+	BB-	BBB	TOTAL
Cash and cash equivalents	-	473,968	-	172,001	996,597	4,005,681	5,648,247
Available-for-sale	-	-	-	9,780,877	-	3,419,484	13,200,361
Financial assets designated at fair value	-	861,317	29,772	-	56,187	3,171,768	4,119,045
Trade receivables	315,359	-	-	-	-	-	315,359
Reinsurance and co-insurance recoverable	-	-	-	944,441			944,441
Loans and receivables	1,520,068	-	-	-	-	-	1,520,068
Other receivables (less prepayment)	131,011	-	-	-	-	-	131,011
Statutory deposit	-	-	-	-	-	500,000	500,000
	1,966,438	1,335,285	29,772	10,897,319	1,052,784	11,096,933	26,378,531

### Global Corporate Rating (GCR)'s Rating Symbols and Definitions Summary

AAA	" Extremely strong financial security characteristics and is the highest FSR assigned by GCR. "
AA	Has very strong financial security characteristics, differing only slightly from those rated higher.
A	Has strong financial security characteristics, but is somewhat more likely to be affected by adverse business conditions than assurers with higher ratings.
BBB	Has good financial security characteristics, but is much more likely to be affected by adverse business conditions than assurers with higher ratings.
BB	Has vulnerable financial security characteristics, which might outweigh its strengths. The ability of these companies to discharge obligations is not well safeguarded in the future.
В	Possessing substantial risk that obligations will not be paid when due. Judged to be speculative to a high degree.

### Trade receivable and reinsurance assets (claims receivable) subject to credit risk are further assessed below:

	Gro	oup	Com	Company		
Amounts in thousands of Naira	Dec 2016	Dec 2015	<b>Dec 2016</b>	Dec 2015		
Gross premium receivable	682,989	545,592	134,783	174,788		
Co-insurance receivable	227,406	149,760	227,406	149,760		
Reinsurers' share of outstanding claims	1,613,557	778,901	1,600,088	767,397		
Recoverables from reinsurers on claims paid	1,148,745	177,044	1,148,745	177,044		
Total	3,672,697	1,651,297	3,111,022	1,268,989		
Neither due nor impaired	3,617,225	1,642,108	3,064,639	1,259,800		
Individually impaired	55,472	9,189	46,383	9,189		
Gross total	3,672,697	1,651,297	3,111,022	1,268,989		
Impairment allowance	(55,472)	(9,189)	(46,383)	(9,189)		
Carrying amount	3,617,225	1,642,108	3,064,639	1,259,800		



### Loans & receivables and other receivables subject to credit risk

are further assessed below:

Neither due nor impaired	Gro	up	Company		
Amounts in thousands of Naira	Dec 2016	Dec 2015	<b>Dec 2016</b>	Dec 2015	
Other receivable (less prepayment)	195,585	371,397	132,021	131,011	
Loans and receivable	3,177,293	183,484	5,098,392	1,520,068	
Total receivables neither due nor impaired	3,372,878	554,881	5,230,413	1,651,079	
Individually impaired	38,047	30,196	38,047	30,196	
Gross total	3,410,925	585,076	5,268,460	1,681,275	
Impairment allowance	(38,047)	(30,196)	(38,047)	(30,196)	
Carrying amount	3,372,878	554,881	5,230,413	1,651,079	
Individually impaired	38,047	30,196	38,047	30,196	
Over 365 days	38,047	30,196	38,047	30,196	

### Credit quality

### **Credit Rating**

Internally, the Company categorizes brokers and reinsurers into grade A, B, C, D and E on the basis of previous premium contribution, future prospect and recommendation. The rating determines the outstanding credit limit of the broker. The credit limit of brokers is as follows:

Grade A & Grade B	No credit limit
Grade C	Outstanding credit limit not exceeding N25 million
Grade D	Outstanding credit limit not exceeding N0.5 million
Grade E	Zero Credit

The Group's categorization of Trade and Reinsurance receivable (less prepaid reinsurance and IBNR) as at 31 December 2016 is as follows:

	Gro	up	Company		
	Dec 2016	Dec 2015	Dec 2016	Dec 2015	
Trade receivable	854,923	686,163	315,806	315,359	
Reinsurance receivable	2,762,302	955,945	2,748,833	944,441	
Total	3,617,225	1,642,108	3,064,639	1,259,800	

### Group

### 31 December 2016

Category	Α	В	С	D	TOTAL
Insurance brokers	-	42,473	12,928	79,382	134,783
Insurance companies	227,406	-	-	-	227,406
Reinsurance companies	2,762,302	-	-	-	2,762,302
Policy holders	-	548,206	-	-	548,206
	2,989,708	590,679	12,928	79,382	3,672,697
Impairment	-	(9,621)	-	(45,852)	(55,473)
Net carrying amount	2,989,708	581,058	12,928	33,530	3,617,224



31 December 2015					
Category	А	В	С	D	TOTAL
Insurance brokers	12,566	68,541	12,903	80,778	174,787
Insurance companies	149,760	-	-	-	149,760
Reinsurance companies	955,945	-	-	-	955,945
Policy holders	-	370,804	-	-	370,804
	1,118,271	439,345	12,903	80,778	1,651,296
Impairment	-	(532)	-	(8,657)	(9,189)
Net carrying amount	1,118,271	438,813	12,903	72,121	1,642,108
Parent					
31 December 2016					
Category	Α	В	С	D	TOTAL
Insurance brokers	-	42,473	12,928	79,382	134,783
Insurance companies	227,406	-	-	-	227,406
Reinsurance companies	2,748,832	-	-	-	2,748,832
	2,976,238	42,473	12,928	79,382	3,111,021
Impairment	-	(532)	(4,527)	(41,325)	(46,384)
Net carrying amount	2,976,238	41,941	8,401	38,057	3,064,637
31 December 2015					
Category	А	В	С	D	TOTAL
Insurance brokers	12,566	68,541	12,903	80,778	174,788
Insurance companies	149,760	-	-	-	149,760
Reinsurance companies	944,441		-	-	944,441
	1,106,767	68,541	12,903	80,778	1,268,989
Impairment	-	(532)	-	(8,657)	(9,189)
Net carrying amount	1,106,767	68,009	12,903	72,121	1,259,800



### 4.3.2 Concentration of credit risk

The Group monitors concentration of credit risk by sector.

### 31 December 2016

GROUP

Concentration of credit risk	Financial institutions	Manu- facturing/ telecom	Real estate	Public sector	Whole-sale and retail trade	Individuals	Total
Cash and cash equivalents	3,343,680	-	-	44,913	-	-	3,388,593
Available-for-sale	1,400,480		-	15,595,084	-	-	16,995,564
Financial assets designated at fair value	268,196	-	409,182	2,648,087	-	-	3,325,465
Loans and receivables	-	-	441,739	-	2,601,507	134,047	3,177,293
Trade receivables	686,163	-	-	-	168,760	-	854,923
Reinsurance assets	2,214,096	-	-	-	548,206	-	2,762,302
Other receivables	-	-	-	153,773	41,812	-	195,585
Statutory deposit	-	-	-	500,000	-	-	500,000
Total	7,912,615	-	850,921	18,941,858	3,360,285	134,047	31,199,726

### PARENT

Concentration of credit risk	Financial institutions	Manu- facturing/ telecom	Real estate	Public sector	Whole-sale and retail trade	Individual	Total
Cash and cash equivalents	2,878,081	-	-	-	-	-	2,878,081
Available-for-sale	1,244,093	-	-	12,569,186	-	-	13,813,279
Financial assets designated at fair value	268,237	-	277,412	2,648,492	-	-	3,194,141
Loans and receivables	2,601,507	-	2,405,502	-	-	91,383	5,098,392
Trade receivables	315,806	-	-	-	-	-	315,806
Reinsurance assets	2,200,627	-	-	-	<b>548,206</b>	-	2,748,833
Other receivables	76,319	-	-	-	55,701	-	132,020
Statutory deposit	-	-	-	500,000	-	-	500,000
Total	9,584,670	-	2,682,914	15,717,678	603,907	91,383	28,680,552



### GROUP

31 December 2015

	Financial	Manu- facturing/			Whole-sale and retail		
Concentration of credit risk	institutions	telecom	Real estate	Public sector	trade	Individuals	Total
Cash and cash equivalents	6,038,318	-	-	-	-	-	6,038,318
Available-for-sale	597,265		-	14,953,763	-	-	15,551,028
Financial assets designated at fair value	3,220,765	-	-	4,365,949	-	-	7,586,714
Loans and receivables	-	-	-	-	-	183,484	183,484
Trade receivables	686,163	-	-	-	-	-	686,163
Reinsurance assets	622,428	-	-	-	370,804	-	993,232
Other receivables	36,009	-	-	139,535	195,854	-	371,398
Statutory deposit	-	-	-	500,000	-	-	500,000
Total	11,200,948	-	-	19,959,247	566,658	183,484	31,910,337

### PARENT

	Financial	Manu- facturing/			Whole-sale and retail		
<b>Concentration of credit risk</b>	institutions	telecom	Real estate	Public sector	trade	Individuals	Total
Cash and cash equivalents	5,225,180	-	-	-	-	-	5,225,180
Available-for-sale	597,265	-	-	12,603,096	-	-	13,200,361
Financial assets designated at fair value	1,420,642	-	-	2,698,403	-	-	4,119,045
Loans and receivables	1,390,844	-	-	-	-	129,224	1,520,068
Trade receivables	315,359	-	-	-		-	315,359
Reinsurance assets	610,924	-	-	-	370,804	-	981,728
Other receivables	63,758	-		13,258	67,253	-	144,269
Statutory deposit	-	-	-	500,000	-	-	500,000
Total	9,623,972	-	-	15,814,757	438,057	129,224	26,006,009

### 4.3.3 Offsetting financial assets and financial liabilities

The disclosures set out in the tables below include financial assets and financial liabilities that are subject to an enforceable master netting arrangement or similar agreement that covers similar financial instruments, irrespective of whether they are offset in the statement of financial position.

Similar financial assets and liabilities include trade receivables and payables.

None of these agreements met the criteria for offsetting in the statement of financial position. Reinsurance payable and receivables create for the parties to the agreement a right of set-off of recognised amounts that is enforceable only following predetermined events as stipulated within the treaty agreements. Also, under the 'IFRS 4 - Insurance contract' requirements, reinsurance assets and liabilities are disclosed gross. Receivables and payables from insurance companies and insurance brokers or agents allow for a net settlement by the counterparties when both elect to settle on a net basis. Each party to the agreement will have the option to settle all such amounts on a net basis in the event of default of the other party. An event of default includes a failure by a party to make payment when due. At the point of payment, the offsetting agreement is used to settle on a net basis with the counterparty.



Financial assets subject to offsetting, enforceable master netting arrangements and similar agreements (not offset in the financial statements)

GROUP

December 2016

### Related amounts not offset in the statement of financial position

In thousands of Nigerian Naira	Gross amount of recognised financial asset	Gross amount of financial liabilities offset in the statement of financial position	Net amounts of financial assets presented in the statement financial of position	Financial instruments not offset in the statement of financial position	Cash collateral received	Net amount
Trade receivables	854,923	-	854,923	-	-	854,923
Reinsurance assets	2,762,302	-	2,762,302	-		2,762,302
Total	3,617,225	-	3,617,225	-	-	3,617,225

Financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements

					nounts not offset in the It of financial position		
In thousands of Nigerian Naira	Gross amount of recognised financial liability	Gross amount of financial assets offset in the statement of financial position	Net amounts of financial liabilities presented in the statement financial of position	Financial instruments not offset in the statement of financial position	Cash collateral received	Net amount	
Trade payables	1,494,968	-	1,494,968	-	-	1,494,968	
Reinsurance payables	921,796	-	921,796	-		921,796	
Total	2,416,764	-	2,416,764	-	-	2,416,764	

### Parent

December 2016

### Related amounts not offset in the statement of financial position

In thousands of Nigerian Naira	Gross amount of recognised financial asset	Gross amount of financial liabilities offset in the statement of financial position	Net amounts of financial assets presented in the statement financial of position	Financial instruments not offset in the statement of financial position	Cash collateral received	Net amount
Trade receivables	315,806	-	315,806	-	-	315,806
Reinsurance assets	2,762,302	-	2,762,302	-	-	2,762,302
Total	3,078,108	-	3,078,108	-	-	3,078,108

Financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements Related amounts not offset in the

				statement	of financial position	
In thousands of Nigerian Naira	Gross amount of recognised financial liability	Gross amount of financial assets offset in the statement of financial position	Net amounts of financial liabilities presented in the statement financial of position	Financial instruments not offset in the statement of financial position	Cash collateral received	Net amount
Trade payables	1,478,373	-	1,478,373	-	-	1,478,373
Reinsurance and coinsurance payables	921,796	-	921,796	-	-	921,796
Total		-	2,400,169	-	-	2,400,169
	2,400,169					

### Group

31 December 2015

Total	1,642,108		1,642,108	(59,409)	-	1,582,699
Reinsurance assets	955,945	-	955,945	(59,409)	-	896,536
Trade receivables	686,163	-	686,163	-	-	686,163
In thousands of Nigerian Naira	asset	position	position	position	received	Net amount
	financial	of financial	financial of	of financial	collateral	
	recognised	statement	statement	the statement	Cash	
	amount of	offset in the	in the	not offset in		
	Gross	liabilities	presented	instruments		
		of financial	assets	Financial		
		Gross amount	of financial			
			amounts			
			Net			
				statement	of financial	position

Financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements

Related amounts not offset in the statement of financial position

Related amounts not offset in the

	Gross amount of recognised financial	Gross amount of financial assets offset in the statement of financial	Net amounts of financial liabilities presented in the statement financial of	Financial instruments not offset in the statement of financial	Cash	
In thousands of Nigerian Naira	liability	position	position	position	received	Net amount
Trade payables	990,418	-	990,418	-	-	990,418
Reinsurance payables	650,651	-	650,651	-	-	650,651
Total	1,641,069	-	1,641,069	-	-	1,641,069



Total	1,259,800	-	1,259,800	(59,409)	-	1,200,391
Reinsurance assets	944,441	-	944,441	(59,409)	-	885,032
Trade receivables	315,359	-	315,359	-	-	315,359
In thousands of Nigerian Naira	asset	position	position	position	received	Net amount
	financial	of financial	financial of	of financial	collateral	
	recognised	statement	the statement	statement	Cash	
	amount of	offset in the	presented in	in the		
	Gross	liabilities	assets	not offset		
		of financial	of financial	instruments		
		Gross amount	Net amounts	Financial		
31 December 2015				Related am statement	ounts not of of financial	
Parent						

Financial liabilities subject to offsetting, enforceable master netting arrangements and similar agreements

Related amounts not offset in the statement of financial position

Total	1,639,272	-	1,639,272	(59,409)	-	1,579,863
Reinsurance payables	988,621	-	988,621	(59,409)	-	929,212
Trade payables	650,651	-	650,651	-	-	650,651
In thousands of Nigerian Naira	financial liability	of financial position	financial of position	non cash collateral	collateral received	Net amount
	recognised	statement	the statement	(including	Cash	
	amount of	offset in the	presented in			
	Gross	assets	liabilities	Financial		
		of financial	of financial			
		Gross amount	Net amounts			

The gross amount of financial assets and financial liabilities and their net amounts disclosed in the above tables have been measured in the statement of financial position on the following bases:

Trade receivables and payables	Amortised cost		
Reinsurance receivables and payables	Amortised cost		

### 4.4 Liquidity risk

Liquidity risk is the risk that financial resources may not be available to meet maturing obligations at a reasonable cost. The Group mitigates this risk by monitoring liquidity and expected outflows. The Group's current liabilities arise as claims are made and/or clients request for termination of their investment-linked products. It also arises from other normal business activities across the subsidiaries within the group. The Group has no material commitments for capital expenditures and there is no need for such expenditures in the normal course of business. Claims payments are funded by current operating cash flow including investment income.

The Company's investment policy requires that a minimum of 35% of the Company's life and non-life portfolio be held in cash and cash equivalent; this highlights availability of liquid marketable securities sufficient to meet its liabilities as at when due. Cash and cash equivalents include treasury bills and term deposits with an original maturity of less than 90 days.

The limits are monitored and reported on a weekly and monthly basis to ensure that exposure of the Group's investment portfolio to this risk is properly managed.

Below is a summary of undiscounted contractual cashflows of financial assets matched with financial liabilities.



# **31 December 2016**

OT December 2010							
GROUP	Carrying amount	Gross total	1-3 months	3-6 months	6-12 months	1-5 years	> 5years
Cash and cash equivalents	3,523,136	3,523,136	3,388,593	-	-	134,543	-
Available-for-sale (less equity investments)	16,995,564	17,080,434	454,657	3,057,885	652,892	6,118,712	6,796,288
Financial assets designated at fair value	3,311,297	3,325,455	2,916,273	-	-	409,182	•
Loans and receivables	3,177,293	3,209,813	65,271	80,510	2,371,765	692,267	
Trade receivables	854,923	854,923	854,923		-	-	
Reinsurance assets (less prepaid reinsurance, IBNR & Reserves)	2,762,302	2,762,302	2,762,302	-	-	-	•
Other receivables (less prepayment)	195,585	219,715	219,715		-	-	
Total financial assets	30,820,100	30,975,778	10,661,734	3,138,395	3,024,657	7,354,704	6,796,288
Investment contract liabilities:							
- At amortised cost	2,734,268	2,734,268	971,657	-	1,762,611		
- Liabilities designated at fair value	2,916,273	2,916,273	2,916,273		-	-	-
Borrowings	4,225,811	4,225,811	84,333	2,011,452	170,719	1,959,307	-
Trade payables	7,423,560	7,423,560	7,423,560		-	-	-
Other liabilities (less deferred income and premium received in advance)	964,927	964,927	964,927	-	-	-	-
Total financial liabilities	18,264,839	18,264,839	12,360,750	2,011,452	1,933,330	1,959,307	-
Net financial assets/ liabilities	12,555,261	12,710,939	(1,699,016)	1,126,943	1,091,327	5,395,397	6,796,288
Insurance contract liabilities	7,968,095	7,968,095	2,453,305	613,009	<b>531,26</b> 9	2,603,942	1,766,570
Net policyholders' assets/ (liabilities)	4,587,166	4,742,844	(4,152,321)	513,934	560,058	2,791,455	5,029,718

The Group manages its cashflows in a way to ensure that net cash outflow positions through rental inflows and advance payments on service charge

# 31 December 2016

PARENT	Carrying amount	Gross total	1-3 months	3-6 months	6-12 months	1-5 years	> 5years
Cash and cash equivalents	2,878,081	2,878,081	2,878,081	-	-	-	-
Available-for-sale (less equity investments)	13,813,279	13,899,580	3,678,877	1,154,174	1,557,711	1,893,297	5,615,52 <b>1</b>
Financial assets designated at fair value	3,179,971	3,194,131	2,916,719	-		277,412	-
Loans and receivables	5,098,392	5,134,320	296,191	80,510	3,587,050	1,170,569	
Trade receivables	315,806	315,806	315,806	-	-	-	-
Reinsurance assets (less prepaid reinsurance, IBNR and reserves)	2,748,833	2,748,833	2,748,833		-		
Other receivables (less prepayment)	132,021	156,151	156,151	-	-	-	-
Total financial assets	28,166,383	28,326,902	12,990,658	1,234,684	5,144,761	3,341,278	5,615,521
Investment contract liabilities:				· · · · ·			
– At amortised cost	2,734,268	2,734,268	2,734,268	-	-	-	-
- Liabilities designated at fair value	2,916,719	3,179,971	3,179,971	-	-	-	-
Trade payables	7,406,965	7,406,965	7,406,965	-	-	-	-
Other liabilities (less deferred income and premium received in advance)	604,561	604,561	604,561		-		
Total financial liabilities	13,662,513	13,925,765	13,925,765	-	-	-	-
Net financial assets/ liabilities	14,503,870	14,401,137	(935,107)	1,234,684	5,144,761	3,341,278	5,615,521
Insurance contract liabilities	6,385,969	6,385,969	1,169,272	613,009	531,269	2,305,849	1,766,570
Net policyholders' assets/(liabilities)	8,117,901	8,015,168	(2,104,380)	621,676	4,613,492	1,035,429	3,848,951

# 31 December 2015

GROUP	Carrying amount	Gross total	1-3 months	3-6 months	6-12 months	1-5 years	above 5yrs
Cash and cash equivalents	6,038,318	6,038,318	6,038,318	-	-	-	-
Available-for-sale (less equity investments)	15,551,028	15,551,025	3,678,877	529,603	1,557,711	4,518,712	5,266,122
Financial assets designated at fair value	7,586,714	7,586,714	7,586,714	-	-	-	-
Loans and receivables	183,484	183,484	20,391	26,552	3,029	79,222	54,290
Trade receivables	686,163	686,163	686,163	-	-	-	-
Reinsurance assets (less prepaid reinsurance, IBNR & reserves)	993,232	993,232	993,232	-	-	-	-
Other receivables (less prepayment)	371,398	371,398	371,398	-	-	-	-
Total financial assets	31,410,337	31,410,334	19,375,093	556,155	1,560,740	4,597,934	5,320,412
Investment contract liabilities:				-	-	-	-
- At amortised cost	2,656,066	2,656,066	2,656,066	-	-	-	-
<ul> <li>Financial liabilities designated at fair value</li> </ul>	7,657,492	7,657,492	7,657,492	-	-	-	-
Borrowings	4,028,230	4,028,230	84,333	101,555	170,719	522,343	3,149,280
Trade payables	1,641,069	1,641,069	1,641,069	-	-	-	-
Other liabilities	669,391	669,391	669,391	-	-	-	-
Total financial liabilities	16,652,248	16,652,248	12,708,351	101,555	170,719	<b>522</b> ,343	3,149,280
Net financial assets/ liabilities	14,758,089	14,758,087	6,666,743	454,600	1,390,021	4,075,591	2,171,132
Insurance contract liabilities	6,488,095	6,488,095	1,654,362	405,222	368,431	2,195,412	1,864,668
Net policyholders' assets/(liabilities)	8,269,994	8,269,992	5,012,380	49,378	1,021,590	1,880,179	306,464

# 31 December 2015

PARENT	Carrying amount	Total	1-3 months	3-6 months	6-12 months	1-5 years	above 5yrs
Cash and cash equivalents	5,648,247	5,648,247	5,648,247	-	-	-	-
Available-for-sale (less equity investments)	13,200,361	13,200,362	3,678,877	530,711	1,557,711	3,266,941	4,166,122
Financial assets designated at fair value	4,119,045	4,119,045	4,119,045	-	-	-	-
Loans and receivables	1,520,068	1,530,683	251,311	26,552	3,029	79,222	1,170,569
Trade receivables	315,359	315,359	315,359	-	-	-	-
Reinsurance assets (less prepaid reinsurance)	981,728	981,728	981,728	-	-	-	-
Other receivables (less prepayment)	131,011	131,011	131,011	-	-	-	-
Total financial assets	25,915,819	25,926,436	15,125,578	557,263	1,560,740	3,346,164	5,336,691
Investment contract liabilities:							
- At amortised cost	2,656,066	2,656,066	2,656,066	-	-	-	-
<ul> <li>Financial liabilities designated at fair value</li> </ul>	4,130,895	4,119,045	4,119,045	-	-	-	-
Trade payables	1,639,272	1,639,272	1,639,272	-	-	-	-
Other liabilities	520,412	520,412	520,412	-	-	-	-
Total financial liabilities	8,946,644	8,934,795	8,934,795	-	-	-	-
Net financial assets and liabilities	16,969,175	16,991,642	6,190,783	557,263	1,560,740	3,346,164	5,336,691
Insurance contract liabilities	6,385,969	6,385,969	1,620,887	405,222	368,431	2,126,761	1,864,668
Net policyholders' assets/(liabilities)	10,583,206	10,605,673	4,569,896	152,042	1,192,309	1,219,403	3,472,023

# 4.5 Capital Management

The National Insurance Commission (NAICOM), sets and monitors capital requirements for Insurance Companies. The individual subsidiaries are directly supervised by other regulators, i.e., AXA Mansard Investment Limited is regulated by the Nigerian Securities and Exchange Commission, AXA Mansard Pensions Limited by the National Pension Commission while AXA Mansard Health Limited is regulated by the National Health Insurance Scheme.

The Group's policy is to maintain a strong capital base to maintain investor, creditor and market confidence and to sustain the future development of the business. The impact of the level of capital on shareholders' return is also recognised and the Group recognises the need to maintain a balance between the higher returns that might be possible with greater gearing and the advantages and security afforded by a sound capital position. The Group and its individually regulated operations have complied with all externally imposed capital requirements.

Management uses regulatory capital ratios to monitor its capital base. The allocation of capital between specific

operations and activities is, to a large extent, driven by optimisation of the return achieved on the capital allocated. The amount of capital allocated to each operation or activity is based primarily on the regulatory capital, but in some cases the regulatory requirements do not fully reflect the varying degree of risk associated with different activities. In such cases, the capital requirements may be flexed to reflect differing risk profiles, subject to the overall level of capital to support a particular operation or activity not falling below the minimum required for regulatory purposes. The process of allocating capital to specific operations and activities is undertaken independently of those responsible for the operation by Group Risk and Group Credit, and is subject to review by the Group Credit Committee or the Group Asset and Liability Management Committee (ALCO), as appropriate. The Group ensures it maintains the minimum required capital at all times throughout the year. The Regulatory capital for the non-life business is determined as the solvency margin while that of the life business is determined as the net asset value. The table below summarises the minimum required capital across the Group and the regulatory capital held against each of them.

	Grou	qr	Company		
In thousands of Naira	Dec-2016	Dec-2015	Dec-2016	Dec-2015	
Regulatory capital held	11,903,537	14,701,241	9,075,267	12,421,694	
Minimum regulatory capital	5,000,000	5,000,000	5,000,000	5,000,000	

The Group has different requirements depending on the specific operations which it engages in. The five main businesses are Insurance, Health Insurance, Pensions Fund management, Asset management (fund manager) and Property development.

The insurance business is divided into the life and non life business. The life business has a regulatory minimum capital of N2 billion while the Non life business has a regulatory

minimum capital base of N3 billion. The asset management business has a minimum capital base of N500 million, as a fund manager. These three businesses met and exceeded these minimum requirements as at 31 December 2016 as indicated below:

In thousands of Naira	Health maintenance organisation Dec-2016	Life insurance business Dec-2016	Non life insurance business Dec-2016	Asset management business Dec-2016	Pension Funds management Dec-2016
Regulatory capital held	998,034	2,735,915	6,339,352	982,150	1,234,843
Minimum regulatory capital	400,000	2,000,000	3,000,000	500,000	1,000,000





Although maximisation of the return on risk-adjusted capital is the principal basis used in determining how capital is allocated within the Group to particular operations or activities, it is not the sole basis used for decision making. Account is also taken of synergies with other operations and activities, the availability of management and other resources, and the fit of the activity with the Group's longer-term strategic objectives. The Group's policies in respect of capital management and allocation are reviewed regularly by the board of directors. Insurance industry regulator measures the financial strength of insurance companies using the capital adequacy requirements for composite companies. This test compares insurers' capital against the risk profile. The regulator indicated that insurers should produce a minimum solvency margin of 15% which is calculated as 15% of net premium or the minimum paid up share capital whichever is higher. The regulator has the authority to request more extensive reporting and can place restrictions on the Parent's operations if the Parent falls below this requirement if deemed necessary. Over the years, the Parent Company has consistently exceeded this minimum.

The Solvency Margin for the parent as at 31 December 2016 is as follows:

	Parent	Parent
Admissible assets	Dec-2016	Dec-2015
Cash and cash equivalents	1,922,864	5,643,696
Investment securities - Available for sale	14,234,420	13,967,707
Financial assets designated at fair value	3,194,131	4,130,895
Investment in subsidiaries	3,919,573	3,919,573
Statutory deposit	500,000	500,000
Land and building	818,323	827,881
Furniture and fittings	221,282	258,832
Office equipment	98,305	93,911
Computer equipment	100,774	126,625
Motor vehicles	203,532	268,221
Intangible assets	229,332	239,493
Prepaid reinsurance asset	3,096,520	3,426,099
Reinsurance premium paid in advance	2,500,786	-
Deferred acquisition cost	574,415	570,876
Trade receivables	88,399	165,599
Staff loans and advances	91,383	129,224
Reinsurance claims recoverable	3,537,519	1,570,165
Admissible assets	35,331,558	35,838,795
Unearned premium	<b>5,365,212</b>	5,907,871
Provision for outstanding claims	3,065,044	2,026,109
Provision for claims incurred but not reported (IBNR)	2,305,849	2,126,761
Individual life and annuity reserves	2,297,839	2,233,099
Funds to meet other liabilities	14,277,568	10,047,973
Admissible liabilities	27,311,512	22,341,813
Solvency Margin	8,020,046	13,496,982
The higher of 15% of Net premium income and Shareholders funds	5,000,000	5,000,000
Solvency ratio	<b>160</b> %	270%



# **5** Measurement of Financial Assets and Liabilities

# 5.1. Accounting classification measurement basis and fair value

The table below set out the group's classification of each class of financial instruments and liabilities and their fair value

# In thousands of Naira

# December 2016

Group	Notes	Designated at fair value	Loan and receivables	Available for sale	Other financial instruments at amortised cost	Carrying amount	Fair value
Cash and cash equivalents	8	-	3,523,136	-	-	3,523,136	3,523,136
Available for sale	9.1	-	-	17,539,369	-	17,539,369	17,539,369
Financial assets designated at fair value	9.2	3,325,455				3,325,455	3,325,455
Trade receivables	10	-	854,923	-	-	854,923	854,923
Loans and receivables	14		3,177,293			3,177,293	3,177,293
Reinsurance receivables (excluding prepaid re- insurance, IBNR & Reserves)	11		2,762,302			2,762,302	2,762,302
Other receivables (excl. prepayment)	12	-	195,585			195,585	195,585
Statutory deposit	19	-	-	-	500,000	500,000	500,000
		3,325,455	10,513,239	17,539,369	500,000	31,878,063	31,878,063
Investment contracts:							
- Designated at fair value	21.2	2,916,273	-	-	-	2,916,273	2,916,273
- At amortised cost	21.1		-	-	2,734,268	2,734,268	2,734,268
Borrowing	25	-	-	-	4,225,811	4,225,811	4,225,811
Trade payables	22	-	-	-	7,423,560	7,423,560	7,423,560
Other liabilities (excluding deferred income)	23			-	964,927	964,927	964,927
		2,916,273	-	-	15,348,566	18,264,839	18,264,839



		Designated	Loan and	Available for	Other financial instruments at amortised	Operations	
Parent	Notes	Designated at fair value	receivables	Available for sale	cost	Carrying amount	Fair value
Dec 2016							
Cash and cash equivalents	8	-	2,878,081	-	-	2,878,081	2,878,081
Available for sale	9.1	-	-	14,234,470	-	14,234,470	14,234,470
Financial assets designated at fair value	9.2	3,194,131	-	-	-	3,194,131	3,194,131
Trade receivables	10	-	315,806	-	-	315,806	315,806
Loans and receivables	14	-	5,098,392	-	-	5,098,392	5,098,392
Reinsurance receivables (excluding prepaid re-insurance)	11	-	2,748,833	-	-	2,748,833	2,748,833
Other receivables (excl. prepayment)	12		132,021			132,021	132,021
Statutory deposit	19		-	-	500,000	500,000	500,000
		3,194,131	11,173,133	14,234,470	500,000	29,101,734	29,101,734
Investment contracts:							
- Designated at fair value	21.2	2,916,719	-	-	-	2,916,719	2,916,719
- At amortised cost	21.1	-	-	-	2,734,268	2,734,268	2,734,268
Trade payables	22	-	-	-	7,406,965	7,406,965	7,406,965
Other liabilities (excluding deferred income and advance premium)	23				604,561	604,561	604,561
promiting	20	2,916,719			10,745,794	13,662,513	13,662,513



# December 2015

						Other financial		
		Designated		Available	A	instruments	Onuminer	
Group	Notes	at fair value	Loan and receivables	for sale securities	Amortised cost	at amortised cost	Carrying amount	Fair value
Cash and cash equivalents	8	-	6,374,307	-	-	-	6,374,307	8,193,422
Available for sale	9.1	-	-	16,333,844	-	-	16,333,844	16,333,844
Financial assets designated at fair value	9.2	7,657,492	-	-	-	-	7,657,492	4,799,920
Trade receivables	10	-	686,163	-	-	-	686,163	317,637
Loans and receivables	14		183,484		-		183,484	96,666
Reinsurance receivables (excluding prepaid re- insurance)	11	_	955,945	_	-	_	955,945	523,853
Other receivables (excl prepayment)	12	-	371,397	-	-	-	371,397	306,405
Statutory deposit	19	-	-	-	-	500,000	500,000	500,000
		7,657,492	8,571,295	16,333,844	-	500,000	33,062,631	31,071,747
Investment contracts:								
<ul> <li>Designated at fair value</li> </ul>	21.2	7,657,492	-	-	-	-	7,657,492	4,799,920
<ul> <li>At amortised cost</li> </ul>	21.1		-	-	-	2,656,066	2,656,066	2,383,562
Borrowing	25	-	-	-	-	4,028,230	4,028,230	4,634,549
Trade payables	22	-	-	-	-	2,200,234	2,200,234	1,287,959
Other liabilities (excluding deferred income)	23	-	-	-	-	386,817	386,817	386,817
		7,657,492	-	-	-	9,271,347	16,928,839	13,492,807



Parent	Notes	Designated at fair value	Loan and receivables	Available for sale	Amortised cost	Other financial instruments at amortised cost	Carrying amount	Fair value
December 2015								
Cash and cash equivalents	8	-	5,648,247	-	-	-	6,924,485	6,924,485
Available for sale	9.2	-	-	13,973,364	-	-	13,973,364	13,973,364
Loans and receivables	14	-	1,520,068	-	-	-	887,961	887,961
Financial assets designated at fair value	9.3	4,130,895	-		-	-	2,451,020	2,451,020
Trade receivables	10	-	315,359	-	-	-	261,581	261,581
Reinsurance assets (excluding prepaid re- insurance)	11	-	944,441	-	-	-	523,853	523,853
Other receivables (excl. prepayment)	12	-	131,011	-	-	-	277,883	277,883
Statutory deposit	19	-	-	-	-	500,000	500,000	500,000
		4,130,895	8,559,126	13,973,364	-	500,000	25,800,148	25,800,148
Investment contracts:								
- Designated at fair value	21.2	4,130,895	-	-	-	-	2,451,020	2,451,020
- At amortised cost	21.1	-	-	-	-	2,656,066	2,383,562	2,383,562
Trade payables	22	-	-	-	-	2,198,437	1,286,689	1,286,689
Other liabilities (excluding deferred income and advance premium)	23	-	-	-	-	320,708	320,708	320,708
		4,130,895	-	-	-	5,175,211	6,441,979	6,441,979

# 5.2 Fair value hierarchy

The Group's accounting policy on fair value measurements is discussed under note 2.3.

The fair values of financial assets and liabilities that are traded inactive markets are based on quoted market prices or dealer price quotations. For all other financial instruments, the group determines fair values using other valuation techniques.

For financial instruments that trade infrequently, and had little price transparency, fair value is less objective, and requires varying degrees of judgement depending on liquidity, concentration, uncertainty of market factors, pricing assumptions and other risk affecting the specific instrument.

# **Valuation models**

The group measures fair values using the following fair value hierarchy, which reflects the significance of the inputs used in making the measurements.

# (a) Financial instruments in level 1

The fair value of financial instruments traded in active markets is based on quoted market prices at the reporting date. A market is regarded as active if quoted prices are readily and regularly available from an exchange, dealer, broker, industry group, pricing service, or regulatory agency, and those prices represent actual and regularly occurring market transactions on an arm's length basis. The quoted market price used for financial assets held by the group is the current bid price. These instruments are included in Level 1. Instruments included in Level 1 comprise primarily Nigerian Stock Exchange equity investments classified as trading securities or available for sale.

# Financial instruments in level 2

Inputs other than quoted prices included within Level 1 that are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). This category includes instruments valued using: quoted market prices in active markets for similar instruments; quoted prices for identical or similar instruments in markets that are considered less than active; or other valuation techniques in which all significant inputs are directly or indirectly observable from market data.

# Financial instruments in level 3

Level 3: inputs that are unobservable. This category includes all instruments for which the valuation technique includes inputs not based on observable data and the unobservable inputs have a significant effect on the instrument's valuation. This category includes instruments that are valued based on quoted prices for similar instruments for which significant unobservable adjustments or assumptions are required to reflect differences between the instruments. The table below analyses financial instruments measured at fair value at the end of the reporting period, by the level in the fair value hierarchy into which the fair value measurement is categorized. The amounts are based on the values recognised in the statement of financial position.

Financial assets and liabilities measured at fair value

(All figures are in thousands of naira)

# Group

31-Dec-16	Level 1	Level 2	Level 3	Total
Available for sale	16,218,547	1,298,049	22,773	17,539,369
Other financial assets designated at fair value	2,703,314	212,969	409,182	3,325,455
Total	18,921,861	1,511,018	431,955	20,864,824
Liability type				-
Other financial liabilities designated at fair value	2,703,314	212,969		2,916,283

Group				
31-Dec-15	Level 1	Level 2	Level 3	Total
Available for sale	14,953,763	1,360,264	19,816	16,333,843
Other financial assets designated at fair value	4,653,101	3,004	-	7,657,492
Total	19,606,864	4,364,655	19,816	23,991,335
Liability type				
Other financial liabilities designated at fair value	4,653,101	3,004,391	-	7,657,492

### Parent

31-Dec-16	Level 1	Level 2	Level 3	Total
Available for sale	13,591,017	627,061	22,823	14,240,901
Other financial assets designated at fair value	2,865,953	<b>254,331</b>	277,412	3,397,696
Total	16,456,970	881,392	300,235	17,638,597
Other financial liabilities designated at fair value	2,865,953	254,331	-	3,120,284

Parent

1 drone				
31-Dec-15	Level 1	Level 2	Level 3	Total
Available for sale	13,376,099	577,449	19,816	13,973,364
Other financial assets designated at fair value	2,764,783	1,366,112	-	4,130,895
Total	16,140,882	1,943,561	19,816	18,104,259
Other financial liabilities designated at fair value	2,764,783	1,366,112	-	4,130,895



# **Financial instruments in level 2**

The fair values of financial instruments measured in level 2 are observable either directly (i.e. as prices) or indirectly (i.e. derived from prices). These are as shown in the table below:

Unquoted equity	Recent transaction price
Debt security	Similar securities with close maturity dates

There was no transfer between levels during the year under review.

### **Financial instruments in level 3**

The following table shows a reconciliation from the beginning balances to the ending balances for fair value measurements in level 3 of the fair value hierarchy.

# In thousands of Nigerian Naira

Group	Dec-16	Dec-15
Balance at 1 January	19,816	140,305
Acquisitions	409,182	-
Gain/loss for the year		
Changes in fair value-realised	-	-
Changes in fair value recognised in other comprehensive income	2,957	(120,489)
Balance, end of year	431,955	19,816
Impact of changes in fair value of available for sale assets		
OCI	2,957	(120,489)
Parent	Dec-16	Dec-15
Balance at 1 January	19,816	140,305
Acquisitions	277,412	-
Disposals	-	-
Gain/loss for the year	-	-
Changes in fair value recognised in other comprehensive income	2,957	(120,489)
Balance, end of year	300,185	19,816
Impact of changes in fair value of available for sale assets		
0CI	2,957	(120,489)



Information about fair value measurement using significant unobservable inputs (Level 3)

For the unquoted financial instrument measured at fair value, the group used a valuation model. Some of the significant inputs may not be observable in the market and are derived from market prices or rates or are estimated based on assumptions. Management judgement and estimation are usually required for selection of the appropriate valuation model to be used, determination of expected cashflows on the financial instruments being valued, determination of the probability of counterparty default and prepayments and selection of appropriate appropriate discount rates.

Fair value estimates obtained from models are adjusted for any other factors such as liquidity risk or model uncertainties, to the extent that the group believes that a third party market participant would take them into account in pricing a transaction. Model inputs and values are calibrated against historical data and published forecasts. This calibration process is inherently subjective and it yields ranges of possible inputs and estimates of fair value, and management judgement is required to select the most appropriate point in the range.

The group's valuation methodology for valuing certain unquoted financial instruments uses a free discounted cash flow methodology. It takes into account growth in net earnings or cash flow, fixed capital investments, working capital investments and net borrowings, beta, risk free rate, market risk premium and assumed annual growth rate. These features are used to estimate expected future cashflows and discounted at a risk-adjusted rate. However, this technique is subject to inherent limitations such as estimation of the appropriate risk -adjusted discount rate, and different assumptions and inputs would yield different results.

The group's holds convertible debt as embedded derivatives. The derivatives are initially measured at fair value and any directly attributable transaction costs are recognised in profit or loss as incurred. Subsequent to initial recognition, derivatives are measured at fair value and changes therein are recognised in profit or loss.

# Unobservable market inputs used in measuring the fair value.

Significant unobservable inputs are developed as follows:

# **Risk-Free rate**

The risk-free rate used in the valuation models is the yield of the most actively traded 10-yr FGN bond, as we believe this is the best reference for a risk-free instrument with a similar duration to the investment horizon of equities. The risk-free rate used in the unquoted financial instruments valuation reports was the current yield, 16% on the most actively traded 10-yr FGN bond in the Nigerian bond market at the time.

# Beta

The beta of a stock measures the sensitivity of the excess expected return on an individual share relative to that of a benchmark equities market or index. It is best derived by the regression analysis of a company's stock price returns to that of the benchmark market index. However, in cases where a company is not publicly listed, it can be derived by using a proxy from a similar company which is publicly listed, or by using the industry average. There are however cases where there are no comparable companies that are publicly listed to use as proxies. In such cases, betas are estimated or assumed based on the sensitivity of the industry to the stock market and/or the overall economy as a guide. The unquoted financial instruments valuation is peculiar in the sense that it is privately held and does not have ready and direct comparables publicly listed on the Nigerian Stock Exchange. We assumed a beta of 0.68 for the unquoted financial instrument based on our perceived sensitivity of its industry to the Nigerian economy.

### Market risk premium

This is the premium estimated as required over the long term risk-free rate. In most cases, the unsystematic risk pertaining to countrywide factors such as socio-political risk, a country's sovereign rating etc. is usually priced into risk-free instruments such as government bonds. The unsystematic risk pertaining to the stock market or particular industry is addressed by the market risk premium, while the beta is responsible for company-specific risks. We have used a market risk premium of 6% for the valuation, as we believe most of the inherent risks in the Nigerian capital market have been largely priced in the bond yields.

# Assumed terminal growth rate

This is the rate that the company is assumed to continue to grow after the forecasted years in the valuation. It is usually close to the GDP rate of the country where the company is situated. In certain cases, the assumed growth rate may exceed the current GDP as the industry may be in its growth phase. We have reduced the terminal growth rate for the unquoted financial instruments from 8.5% to 5.0% in line with growth projections for the country. It is important to note that huge potentials remain largely untapped in the Nigerian housing industry, predicated on a large and growing population with unmet housing needs.



# The effect of unobservable inputs in fair value measurement

Although the group believes that the estimates of its fair values are appropriate, the use of different methodologies or assumptions could lead to different measurement of fair value. The following table shows the sensitivity of level 3 measurements to reasonably possible favorable or unfavorable changes in the assumptions used to determine the fair value of the financial asset or liability. If discount rates were to change +/- 1% and terminal growth rate were to change by +/-0.5%, which management considers a reasonably possible change in assumptions for the fair value of available -for-sale financial assets.

# Market Inputs used in valuing derivatives

The Company adopted black scholes model in valuing the embedded derivatives in the convertible option of a debt to equity. The inputs applied in the model include a risk free interest rate (5 year bond yield) of 15.85%, daily stock volatility of 6.18%, variance, stock price at N615.41 and strike price at N650. The grant date was April 1, 2016 and the maturity date is April 1, 2021.

The favourable and unfavourable effects of using reasonably possible alternative assumptions for the valuation unquoted financial assets have been calculated by recalibrating the model values using unobservable inputs. The Group's reporting systems and the nature of the instruments and the valuation models do not allow it to analyse accurately the total annual amounts of gains/losses reported above that are attributable to observable and unobservable inputs.

Key inputs and assumptions used in the models at 31 December 2016 included a cost of capital of 30.1% (with reasonably possible alternative assumptions of 29.10% and 31.10%) and a terminal growth rate of 5% (with reasonably possible alternative assumptions of 4.5% and 5.5%.

Equity securities- Available for sale			Favourable	Unfavourable
Cost o		Cost of	equity	
Dec-16			1% decrease	1% increase
			29.10%	31.10%
	Terminal growth rate	4.50%	6,662	216
		5.50%	22,892	10,625

# In thousands of Nigerian Naira

In thousands of Nigerian Naira

### Financial assets designated at fair valuederivatives

Effect on profit or loss account			<b>Dec-16</b>		
			Favourable	Unfavourable	
		-	Daily volatility		
			1% decrease	1% increase	
			5.18%	7.18%	
Stock price	5% decrease	584.64	(9,468)	(9,468)	
	5% increase	646.18	9,468	9,468	



# Financial instruments not measured at fair value

The following table sets out the carrying amount of financial instruments not measured at fair value and the analysis per level in the fair value hierarchy into which each fair value measurement is categorised.

Group				
31-Dec-16	Level 1	Level 2	Level 3	Total
Cash and cash equivalents	-	3,523,136	-	3,523,136
Trade receivables		854,923	-	854,923
Loan and receivables		3,177,293		3,177,293
Reinsurance assets (less prepaid reinsurance & RI share of IBNR)		2,762,302	-	2,762,302
Other receivables (less prepayment)		195,585	-	195,585
Statutory deposit		500,000	-	500,000
Total	-	11,013,239	-	11,013,239
Investment contracts at amortised cost	-	2,734,268	-	2,734,268
Borrowings		4,225,811	-	4,225,811
Trade payables		7,423,560	-	7,423,560
Other liabilities (excluding deferred income)	-	964,927	-	964,927
Total	-	15,348,566		15,348,566

# Parent

31-Dec-16	Level 1	Level 2	Level 3	Total
Cash and cash equivalents	-	2,878,081	-	2,878,081
Trade receivables		315,806	-	315,806
Loans and receivables		5,098,392		5,098,392
Reinsurance assets (less prepaid reinsurance & RI share of IBNR)		2,748,833	-	2,748,833
Other receivables (less prepayment)		132,021	-	132,021
Statutory deposit		500,000	-	500,000
Total	-	11,673,133	-	11,673,133
Investment contracts at amortised cost	-	2,734,268	-	2,734,268
Trade payables		7,406,965	-	7,406,965
Other liabilities		604,561	-	604,561
Total	-	10,745,794	-	10,745,794



Group				
31-Dec-15	Level 1	Level 2	Level 3	Total
Cash and cash equivalents	-	6,461,385	-	6,461,385
Trade receivables	-	686,163	-	686,163
Loans and receivables	-	183,484	-	183,484
Reinsurance assets (less prepaid reinsurance & RI share of IBNR)	-	993,232	-	993,232
Other receivables (less prepayment)	-	371,398	-	371,398
Statutory deposit	-	500,000	-	500,000
Total	-	9,195,662	-	9,195,662
Liability type				
Borrowings	-	4,028,230	-	4,028,230
Investment contracts at amortised cost	-	2,656,066	-	2,656,066
Trade payables	-	1,641,069	-	1,641,069
Other liabilities (excluding deferred income )	-	669,391	-	669,391
Total	-	8,994,756	-	8,994,756

# Parent

31-Dec-15	Level 1	Level 2	Level 3	Total
Cash and cash equivalents	-	5,648,247	-	5,648,247
Trade receivables	-	315,359		315,359
Loans and receivables	-	1,520,068	-	1,520,068
Reinsurance assets (less prepaid reinsurance & RI share of IBNR)		944,441		944,441
Other receivables (less prepayment)	-	131,011	-	131,011
Statutory deposit	-	500,000	-	500,000
Total	-	9,059, <b>12</b> 6	-	9,059,126
Liability type				
Investment contracts at amortised cost	-	2,656,066	-	2,656,066
Trade payables	-	1.639.272	-	1.639.272

Total	-	4,815,750	-	4,815,750
Other liabilities	-	520,412	-	520,412
Trade payables	-	1,639,272	-	1,639,272

# Non financial asset measured at fair value

Investment property is a recurring fair value measurement valued using the income approach. The rental income/ prices of comparable buildings in close proximity are adjusted for differences in key attributes such as property size, beta, growth rates, discount rate, inflation rate, holding period and capitalisation rate. The valuation of the investment property has been determined within level 3 of the fair value hierarchy. A variation of -/+5% will result in N415.7 million fair value losses/gain respectively.



Valuation technique	Fair value at 31 December 2016 (in thousands)		"Range of unobservable inputs (probability weighted average)"
	12,017,000	Price per square metre	"\$600-\$700 (\$650)"
Discounted Income Capitalisation Cashflow approach		Growth rate	2%
		Discount rate	14.15%

# **Determination of fair value**

The determination of fair value for each class of financial instruments was based on the particular characteristic of the instruments. The method and assumptions applied are enumerated below:

### Cash and cash equivalent and borrowings

The estimated fair value of fixed interest placement with banks, bonds and borrowings is based on the discounted cash flow techniques using prevailing money market interest rates for debts and similar credit risk and remaining maturity.

### **Quoted securities**

The fair value for treasury bills and bonds assets is based on market prices or brokers/dealers price quotations. Where this information is not available, fair valuation is estimated using quoted market prices for securities with similar credit, maturity and yield characteristics.

# Unquoted equity securities available for sale

The fair value of available-for-sale securities is based on on the market approach which consider similar/ identical transactions.

# Trade receivables and payables, reinsurance receivables and other liabilities

The estimated fair value of receivables and payables with no stated maturity which includes no interest payables and receivables is the amount repayable or to be received on demand.

The carrying amounts of other liabilities are reasonable approximation of their fair values which are payable on demand.

# 6. Asset and Liability Management (ALM)

The Group is exposed to a range of financial risks through its financial assets, financial liabilities (investment contracts and borrowings), reinsurance assets and insurance liabilities. In particular, the key financial risk is that in the long-term its investment proceeds are not sufficient to fund the obligations arising from its insurance and investment contracts. The most important components of this financial risk are interest rate risk, equity price risk, foreign currency risk and credit risk.

These risks arise from open positions in interest rate, currency and equity products, all of which are exposed to general and specific market movements. The risks that the Group primarily faces due to the nature of its investments and liabilities are interest rate risk and equity price risk.

The Group manages these positions within an ALM framework that has been developed to achieve long-term investment returns in excess of its obligations under insurance and investment contracts. Within the ALM framework, the Group periodically produces reports at portfolio, legal entity and asset and liability class level that are circulated to the Group's key management personnel. The principal technique of the Group's ALM is to match assets to the liabilities arising from insurance and investment contracts by reference to the type of benefits payable to contract holders. For each distinct class of liabilities, a separate portfolio of assets is maintained. The Group has not changed the processes used to manage its risks from previous periods.

The Group's ALM is integrated with the management of the financial risks associated with the Group's other classes of financial assets and liabilities not directly associated with insurance and investment liabilities (in particular, borrowings and investments in foreign operations). The notes below explain how financial risks are managed using the categories utilized in the Group's ALM framework. In particular, the ALM Framework requires the management of interest rate risk, equity price risk and liquidity risk at the portfolio level. Foreign currency and credit risk are managed on a group-wide basis.

The table below hypothecates the total assets of the parent into assets that represents insurance funds, shareholders' funds and other funds such as investment contracts:



	Share- holders' Fund	Policy- holders' Fund	Share- holders' Fund	Policy -holders' Fund	Investme	Investment Contract	Annuity funds	Total
					LS/LIP	AXA Mansard Fund		
INVESTMENTS								
FIXED ASSETS:								
Real estate	818,323	1		1	1			818,323
Equipment	199,022		484	1				199,506
Motor vehicles	192,262	1	10,744	1			1	203,006
Furniture	221,340	1	42					221,382
Intangible assets	229,332			1				229,332
<b>OTHER INVESTMENTS</b>								
Statutory deposit	300,000		200,000	1				500,000
Government and corporate bonds	2,398,024	2,213,714	1,040,391	257,892	2,243,109	1,482,655	1,892,610	11,528,395
Quoted securities	231,283	1		117,335		14,160		362,778
Unquoted securities (AFS)		49,750	633,313		10,140			693,203
Bank placements	7	1,915,854	52,343	16,187	154,728	213,002	56,233	2,408,354
Bank and cash balances	63,113	1,259,114	2,244	112,685	(182,125)	41,075	6,299	1,302,405
Mortgage Ioan	63,431	1	23,598	1	1			87,029
Related companies' securities	3,519,573		400,000					3,919,573
Related companies' loans	1,985,422	1	126,977		1			2,112,399
Other investments	1,318,318	1	1,736,827	1	1	1,165,837	1	4,220,982
Other assets	6,343,321	5,336,322	1,590,218	1	1			13,269,860
Total assets	17,882,770	10,774,754	5,817,180	504,099	2,225,852	2,916,729	1,955,142	42,076,526

The analysis of the hypothecation of financial assets per class and the analysis of investment income generated on these assets are contained in appendix 6 Financal assets per class

Life

Non Life

# The following tables reconcile the consolidated statement of financial position to the classes and portfolios used in the Group's ALM framework. Groun

Group	Insurance fund	e fund	Investment contract	t contract	Shareholders funds	ers funds	Annuity		31-Dec-16
			AXA Mansard						
	Non-life	Life	Fund	LS/LIP	Non-life	Life		Others	Total
ASSETS									
Cash and cash equivalents	2,549,486	107,509		25,904	65,791	66,859	62,532	645,055	3,523,136
Available-for-sale	2,796,331	1,621,145		2,742,528	3,743,471	1,439,191	1,891,805	3,309,194	17,543,664
Financial assets designated at fair value			2,916,719		1	138,706	138,706	131,324	3,325,455
Trade receivables					137,482	178,323		540,251	856,056
Reinsurance assets	8,402,629	732,196						49,352	9,184,177
Other receivables					756,270	19,849		63,918	840,037
Deferred acquisition cost	574,415				1	1	1	19,447	593,862
Loans and receivables					2,050,954	988,639		148,576	3,188,169
Investment properties								12,017,000	12,017,000
Intangible assets	1				229,332	1	1	1,759,570	1,988,902
Property and equipment					1,430,946	11,270		271,804	1,714,020
Statutory deposit		1			300,000	200,000	1		500,000
TOTAL ASSETS	14,322,860	2,460,850	2,916,719	2,768,432	8,714,245	3,042,837	2,093,043	18,955,491	55,274,478
LIABILITIES									
Insurance liabilities	8,858,588	2,408,786			1	1	1,766,570	1,399,379	14,433,323
Investment contract liabilities:									i.
<ul> <li>At amortised cost</li> </ul>		1		2,734,268	1		1		2,734,268
<ul> <li>Financial liabilities designated at fair value</li> </ul>			2,916,718		1	1		(446)	2,916,272
Trade payables		1			2,617,041	377,156	1	16,594	3,010,791
Other liabilities					5,192,342	375,940		1,056,940	6,625,222
Current income tax liabilities		1			98,556	103,601	1	53,910	256,067
Borrowings					1			4,225,811	4,225,811
Deferred tax liability					183,220			384,308	567,528
TOTAL LIABILITIES	8,858,588	2,408,786	2,916,718	2,734,268	8,091,159	856,697	1,766,570	7,136,496	34,769,282
SURPLUS	5,464,272	52,064	ਜ਼	34,164	623,087	2,186,140	326,473	11,818,995	20,505,196

Notes to the financial statements For the year ended 31 December 2016





Parent	Insurance fund	ce fund	Investment contract	t contract	Shareholders funds	lers funds	Annuity	31-Dec-16
	Non-life	life	AXA Mansard fund	LS/LIP	Non-life	life		Total
ASSETS								
Cash and cash equivalents	2,549,486	107,509		25,904	65,791	66,859	62,532	2,878,081
Available-for-sale	2,796,331	1,621,145		2,742,528	3,743,471	1,439,191	1,891,805	14,234,470
Financial assets designated at fair value		1	2,916,719			138,706	138,706	3,194,131
Trade receivables		1			137,482	178,323		315,805
Reinsurance assets	8,402,629	732,196		1	1			9,134,825
Other receivables				1	756,270	19,849		776,119
Deferred acquisition cost	574,415			1	1		1	574,415
Loans and receivables		1			5,098,392			5,098,392
Investment in subsidiaries	1		1	1	3,519,573	400,000	1	3,919,573
Intangible assets					229,332			229,332
Property and equipment		1			1,430,946	11,270		1,442,216
Statutory deposit		1			300,000	200,000		500,000
TOTAL ASSETS	14,322,861	2,460,850	2,916,719	2,768,432	15,281,257	2,454,198	2,093,043	42,297,359
LIABILITIES								
Insurance liabilities	8,858,588	2,408,786		1			1,766,570	13,033,944
Investment contract liabilities:								
<ul> <li>At amortised cost</li> </ul>		1	1	2,734,268	1			2,734,268
<ul> <li>Financial liabilities designated at fair value</li> </ul>	1	1	2,916,718			1		2,916,718
Trade payables	1				2,617,041	377,156		2,994,197
Other liabilities		1			5,054,288	375,940		5,430,228
Current income tax liabilities		1			98,556	103,601		202,157
Deferred income tax		1			183,220			183,220
TOTAL LIABILITIES	8,858,588	2,408,786	2,916,718	2,734,268	7,953,105	856,697	1,766,570	27,494,732
SURPLUS	5,464,273	52,064	ц.	34,164	7,328,152	1,597,501	326,472	14,802,627



The Group is organized into six operating segments. These segments distribute their products through various forms of brokers, agencies and direct marketing programs. Management identifies its reportable operating segments by product line consistent with the reports used by the Management Investment and Underwriting Committee. These segments and their respective operations are as follows:

- 1 Non-Life business: This segment covers the protection of customers' assets (particularly their properties, both for personal and commercial business) and indemnification of other parties that have suffered damage as a result of customers' accidents. All contracts in this segment are short-term in nature. Revenue in this segment is derived primarily from insurance premium, investment income, net realized gains on financial assets, and net fair value gains on financial assets held for trading.
- 2 Life business: This segment covers the protection of the Group's customers against the risk of premature death, disability, critical illness and other accidents. Revenue from this segment is derived primarily from insurance premium, investment income, net realized gains on financial assets and net fair value gains on financial assets held for trading.
- 3 Pension funds management: AXA Mansard Pensions limited operates as a Pension Fund Administrator to both Private and Public sector employees, while also offering pension advisory, investment and consultancy services.
- 4 Asset management: Offers a range of investment products domestically and abroad to suit customer's long- and short-term investment needs. Revenue from this segment is derived primarily from fee income, investment income, net realized gains on financial assets and net fair value gains on financial assets held for trading.
- 5 Property development: The Group undertakes real estate development project with the aim of outright sale or lease of the properties to meet the needs of individual and corporate bodies. The Group offers various products in real estate to meet clients' needs while promoting value adding business relationships and utilizes a combination of debt and equity finance to provide funds for projects. Revenue from this segment is derived primarily from fee income, investment income, net realized gains on financial assets and net fair value gains on financial assets held for trading.

6 Health Maintenance Organisation (HMO): This segment provides health maintenance services to a wide range of individuals both within the group and outside the group.

Expenses for corporate units that render services for all business segments are initially paid by the general business segment and transferred to other business units at cost price. The expenses are allocated based on service man hours rendered by the corporate units to the various business segments.

The corporate expenses for the following centrally shared services are being apportioned to all business segments in the group:

- System and controls
- Financial control
- Human resources
- Information technology

AXA Mansard Investments Limited rendered asset management services for other business segments of the group. Fee income earned on asset management services is eliminated on consolidation. AXA Mansard Health Limited provides health maintenance services for staff members within the group.





# 7 The segment information provided by the Management Underwriting & Investment Committee (MUIC) for the reporting segments for the year ended 31 December 2016 is as follows:

# Segment Statement of Financial Position – 2016

In thousands of Nigerian Naira	Non life business	Life Business	Elimination between Life & non life	Investment Management	Property Development	Pension Management	Health Maintenance	Elimination adjustments	Total
Cash and cash equivalents	2,659,571	218,510	-	70,529	225,723	34,691	314,112	-	3,523,136
Available for sale	7,018,431	7,215,989	-	523,380	-	1,115,862	1,665,658	-	17,539,319
Financial assets designated at fair value	-	3,194,131	-	131,324	-	-	-	-	3,325,455
Trade receivables	137,482	178,323	-	-	-	-	539,117	-	854,922
Reinsurance assets	8,402,629	732,196	-	-	-	-	49,353	-	9,184,178
Other receivables	535,438	19,849	-	97,945	28,133	194,604	54,068	(90,000)	840,037
Deferred acquisition cost	574,415	-	-				19,449	-	593,864
Loans and receivables	4,054,470	1,185,451	(141,529)	369,409	-	1,133	42,529	(2,334,169)	3,177,294
Investment properties	-	-	-		12,017,000		-		12,017,000
Investment in subsidiaries	3,519,573	400,000	-	-	-	-	-	(3,919,573)	-
Intangible assets	166,099	63,233	-	46,285	-	6,187	8,567	1,398,531	1,688,902
Property, plant and equipment	1,430,946	11,270	-	37,376	79,613	114,318	40,575		1,714,098
Statutory deposit	300,000	200,000	-	-	-	-	-		500,000
TOTAL ASSETS	28,799,054	13,418,952	(141,529)	1,276,248	12,350,469	1,466,794	2,733,427	(4,945,211)	54,958,205
Insurance liabilities	8,858,588	4,175,356	-	-	-	-	1,399,379	-	14,433,323
Investment contract liabilities:									
- At amortised cost		2,734,268	-	-	-	-	-		2,734,268
- Financial liabilities designated at fair value		2,916,719	-	(446)	-	-	-		2,916,273
Borrowings		-	-	-	6,219,886			(1,994,075)	4,225,811
Trade payables	2,617,041	377,156	-				16,594	-	3,010,791
Other payables	5,195,819	375,937	(141,529)	320,588	845,471	199,499	267,334	(435,005)	6,628,114
Current income tax liabilities	98,556	103,601	-	4,774		16,874	32,262	-	256,067
Deferred income tax	183,220	-	-	(30,818)	379,724	15,578	19,824	-	567,528
TOTAL LIABILITIES	16,953,224	10,683,037	(141,529)	294,098	7,445,081	231,951	1,735,393	(2,429,080)	34,772,175
EQUITY									
Share capital	4,250,000	1,000,000		150,000	2,367	1,033,836	700.000	(1,886,203)	5,250,000
Share premium	3,643,453	800,000		790,000	379,958		· · ·	(1,169,958)	4,443,453
Contingency reserve	2,822,895	351,005		-	-			-	3,173,900
Other reserves	1,593,900	1,000,000				18,667		-	2,612,567
Treasury shares	(304,924)	-				-			(304,924)
Retained earnings	426,102	(142,757)		122,106	2,349,975	(300,429)	335,119	431,848	3,221,966
Fair value reserves	(585,596)	(272,333)	_	(79,956)	_,010,010	(11,976)	(37,085)		(986,946)
	11,845,830	2,735,915	-	982,150	2,732,301	740,098	998,034	(2,624,313)	17,410,016
Non-controlling interests in equity					2,173,087	494,745		108,182	2,776,014
TOTAL EQUITY	11,845,830	2,735,915		982,150	4,905,388	1,234,843	998,034	(2,516,131)	20,186,030
TOTAL LIABILITIES AND EQUITY	28,799,054	13,418,952	(141,529)	1,276,248	12,350,469	1,466,794	2,733,427	(4,945,211)	54,958,205
	20,155,054	10,410,552	(141,029)	1,210,240	12,030,409	1,400,154	2,100,421	(7,373,211)	04,000,200



# Segment Statement of Financial Position – 2015

In thousands of Nigerian Naira	Non life business	Life Business	Elimination between Life & non life	Investment Management	Property Development	Pension Management	Health Maintenance	Elimination adjustments	Total
Cash and cash equivalents	3,800,267	1,847,980	-	178,763	128,178	210,318	295,879	-	6,461,385
Available for sale assets	6,730,876	7,239,412	-	602,875	-	1,003,088	755,011	-	16,333,843
Financial assets designated at fair value		4,130,895		3,526,596					7,657,491
Trade receivables	185,006	130,329	-	-		-	370,828		686,163
Reinsurance assets	4,328,625	704,925	-	-		-	22,294		5,055,844
Other receivables	459,201	33,978	-	73,889	129,568	177,049	41,197	(31,500)	883,383
Deferred acquisition cost	570,875	-			-	-	7,869	-	578,744
Loans and receivables	1,323,153	141,176	55,739	30,801	-	6,294	-	(1,373,678)	183,484
Investment properties	-	-	-	-	9,205,350	-	-	-	9,205,350
Investment in subsidiaries	3,519,573	400,000	-	-	-	-	-	(3,919,573)	-
Intangible assets	239,493	-	-	52,086	110	8,520	9,775	1,418,531	1,728,515
Property, plant and equipment	1,559,245	16,224	-	58,924	108,754	146,059	43,617	-	1,932,823
Statutory deposit	300,000	200,000	-	-	-	-	-	-	500,000
TOTAL ASSETS	23,016,314	14,844,919	55,739	4,523,934	9,571,960	1,551,328	1,546,470	(3,906,220)	51,207,025
Insurance liabilities	8,197,269	4,096,571				-	622,935	-	12,916,775
Investment contract liabilities:									
- At amortised cost	-	2,656,066		-		-	-	-	2,656,066
- Financial liabilities designated at fair value	-	4,130,895		3,526,596	-	-	-	-	7,657,491
Borrowings		-		1	5,048,601	1	-	(1,020,372)	4,028,229
Trade payables	1,349,073	290,199	-	-	-	-	1,797	-	1,641,069
Other payables	1,315,911	161,623	55,739	51,259	694,885	237,175	67,120	(384,807)	2,198,905
Current income tax liabilities	76,500	67,706	1.1	10,500	-	25,255	22,693	-	202,655
Deferred income tax	125,361	-	-	(31,827)	181,463	20,430	(8,486)	-	286,941
TOTAL LIABILITIES	11,064,114	11,403,060	55,739	3,556,528	5,924,949	282,861	706,059	(1,405,179)	31,588,131
EQUITY									
Share capital	4,250,000	1,000,000	-	150,000	2,367	1,033,836	700,000	(1,886,203)	5,250,000
Share premium	3,643,453	800,000	-	790,000	379,958		-	(1,169,958)	4,443,453
Contingency reserve	2,405,879	316,133	-	-	-		-	-	2,722,012
Other reserves	1,532,979	1,000,000	-	-		14,629	-	-	2,547,608
Treasury shares	(304,924)	-	-	-	-	-	-	-	(304,924)
Retained earnings	316,943	(418,332)	-	30,837	1,649,060	(298,451)	107,736	429,676	1,820,069
Fair value reserves	107,870	744,058	-	(3,427)	-	53,901	32,652	-	935,054
	11,952,200	3,441,859	-	967,410	2,031,386	803,915	840,388	(2,626,485)	17,413,272
Non-controlling interests in equity		-		-	1,615,626	464,552	-	125,444	2,205,622
TOTAL EQUITY	11,952,200	3,441,859	-	967,410	3,647,012	1,268,467	840,388	(2,501,041)	19,618,894
TOTAL LIABILITIES AND EQUITY	23,016,314	14,844,919	55,739	4,523,938	9,571,961	1,551,328	1,546,447	(3,906,220)	51,207,025

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December 2016 Non life	Non life	Inv Life business mana	Investment management	Property development	Health Maintenance	Pension management	Elimination Adjustments	Total
Revenue:								
Derived from external customers:								
Gross premium	13,885,348	3,444,871			3,503,493		(120,582)	20,713,130
Gross premium income	14,293,718	3,579,158	•	•	2,924,287	•	(120,582)	20,676,581
Reinsurance expenses	(8,584,572)	(1,082,319)	•	•	(60,554)	•	1	(9,727,445)
Net premium income	5,709,146	2,496,839			2,863,733		(120,582)	10,949,136
Fees and commission income	816,887	178,669	1		1	•	1	995,556
Profits on investment contracts	•	198,950	•			•		198,950
Investment income	1,133,058	737,711	301,072	1,072,282	254,200	427,719	(94,000)	3,832,042
Net fair value gains on financial assets	686,683	311,309	92,245		39,325	33,636	1	1,163,198
Other operating income	191,695	24,851	25,571	4,950	9,127	16	(135,533)	120,677
Gains on investment property	1	1	1		1	1	1	
Rental income	1			1,076,371		•	1	1,076,371
Net income	8,537,469	3,948,329	418,888	2,153,603	3,166,385	461,371	(350,115)	18,335,930
Insurance benefits and claims	4,917,926	2,145,763			2,299,777			9,363,466
Insurance claims recovered from re-insurer	(1,991,922)	(547,614)	1		(8,028)		1	(2,547,564)
Net insurance benefits and claims	2,926,004	1,598,149			2,291,749			6,815,902
Commission expenses	1,498,835	256,449	1		1	1	1	1,755,284
Other acquisition expenses	154,396	74,135	•		87,833	•		316,364
Changes in individual life reserves	•	162,837	•	•	•	•	•	162,837
Increase/(decrease) in annuity reserves	•	(98,098)	•	•	•	•	•	(98,098)
Expenses for marketing and administration	790,109	386,279	71,072	•	61,720	116,258	•	1,425,438
Employee benefit expense	1,287,397	577,497	162,625	9,521	174,045	211,161	(120,584)	2,301,662
Depreciation and amortisation	354,894	16,113	33,107	29,430	19,158	46,190	20,000	518,892
Impairment loss /(writeback) on trade receivables	34,239	2,956	•	•	9,089	•	•	46,284
Other expenses	669,522	530,301	54,550	78,257	135,347	53,540	•	1,521,517
Net expenses	7,715,396	3,506,618	321,354	117,208	2,778,941	427,149	(100,584)	14,766,082
Reportable segment profit	822,073	441,711	97,534	2,036,395	387,444	34,222	(249,531)	3,569,848
Finance cost	•		•	(579,757)	•		135,533	(444,224)
Profit before income tax from reportable segments	822,073	441,711	97,534	1,456,638	387,444	34,222	(113,998)	3,125,624
Income tax expenses	(134,966)	(88,441)	(6,470)	(198,261)	(60,572)	(1,920)	•	(490,630)
Profit after income tax	687,107	353,270	91,064	1,258,377	326,872	32,302	(113,998)	2,634,994
Assets and liabilities								•
Total assets	28,799,054	13,418,952	1,276,248	12,350,469	2,733,427	1,466,794	(5,086,740)	54,958,204
Total liabilities	16,953,224	10,683,037	294,098	7,445,081	1,735,393	231,951	(2,570,609)	34,772,175
Net assets/(liabilities)	11,845,830	2,735,915	982,150	4,905,388	998,034	1,234,843	(2,516,131)	20,186,029



31 December 2016	Non life	Life business	Investment management	Property development	Health Maintenance	Pension management	Elimination Adjustments	Total
Segment reporting								1
In thousands of Naira								1
External revenue								
Net premium earned	5,709,146	2,496,839	1		2,863,733	•		11,069,718
Net interest income	1,133,058	936,661	301,072	1,072,282	254,200	427,719		4,124,992
Net fees and commission	816,887	178,669				•	•	995,556
Net trading income	686,683	311,309	92,245	1,072,282	39,325	33,636		2,235,480
Other income	191,695	24,851	25,571	1,081,321	9,127	16		1,332,581
Inter segment revenue	120,584		•	135,533			(350,115)	(93,998)
Total segment revenue	8,658,053	3,948,329	418,888	3,361,418	3,166,385	461,371	(350,115)	19,664,329
Reportable segment profit before tax	822,073	441,711	97,534	1,456,638	387,444	34,222	(113,998)	3,125,624
Reportable segment assets	28,799,054	13,418,952	1,276,248	12,350,469	2,733,427	1,466,794	(5,086,740)	54,958,204
Reportable segment liabilities	16,953,224	10,683,037	294,098	7,445,081	1,735,393	231,951	(2,570,609)	34,772,175







# 8 Cash and cash equivalents

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Cash at bank and in hand	1,710,501	1,402,835	1,261,280	977,260
Tenored deposits	1,633,179	4,548,405	1,571,888	4,247,920
Tenored deposit - Debt service reserve account (see note (a) below)	134,543	87,078	-	-
Treasury bills with original maturity < 90 days	44,913	423,067	44,913	423,067
	3,523,136	6,461,385	2,878,081	5,648,247

(a) This represents the balance on the debt service reserve account held with Guaranty Trust Bank Plc as a precondition for the dollar denominated loan for APD Limited. The tenored deposit will be available for future operating activities when all obligations relating to the loan have been met. Due to the current restrictions, the balance is not available for use by the group. This balance has been excluded for cashflow purposes.

(b) For the purpose of the cashflow statement, cash and cash equivalents comprise the following balances with less than 3 months maturity from the date of acquisition.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Cash at bank and hand	1,710,501	1,402,835	1,261,280	977,260
Tenored deposits	1,633,179	4,548,432	1,571,888	4,247,920
Treasury bills with original maturity < 90 days	44,913	423,067	44,913	423,067
Cash and cash equivalents	3,388,593	6,374,334	2,878,081	5,648,247

# 9 Investment securities

The Group's investment securities are summarized below by measurement category:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Available-for-sale (see note 9.1)	17,539,369	16,333,844	14,234,470	13,973,364
Financial assets designated at fair value (see note 9.2)	3,325,455	7,657,492	3,194,131	4,130,895
	20,864,824	23,991,336	17,428,601	18,104,259
Current	701,575	653,354	569,379	558,934
Non-current	20,163,249	23,337,982	16,859,222	17,545,325



# 9.1 Available-for-sale assets

Available for sale instruments represents interests in quoted securities, treasury bills, listed funds and unlisted entities as at year end.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Government & corporate bonds	11,563,035	10,769,664	10,045,740	9,645,273
Tenored deposits with maturity above 90 days	623,463	-	623,463	-
Treasury bills	4,032,049	4,184,099	2,523,446	2,957,823
Equity securities (see table (b) below)	543,805	782,815	421,191	773,003
Investment funds (see table (c) below)	777,017	597,266	620,630	597,265
	17,539,369	16,333,844	14,234,470	13,973,364

# (b) Analysis of equity securities is shown below:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Quoted securities	471,232	142,487	348,618	132,675
Unquoted securities				
MTN linked notes (i)	-	600,562		600,562
Insurance Energy pool	49,750	19,903	49,750	19,903
Imperial Homes Limited	22,773	19,816	22,773	19,816
DML Nominees limited	50	48	50	48
	543,805	782,816	421,191	773,004

(*i*) The group disposed of all its interest (146,000 shares) in MTN linked notes amounting to N600.5 million in the course of the year.

# (c) Analysis of investment funds is shown below:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
AXA Mansard funds	140,670	124,418	140,670	124,418
Legacy Money market funds	10,140	8,987	10,140	8,986
Coral growth fund	2,200	2,200	2,200	2,200
AXA Mansard Money market fund & Income growth fund	321,768	-	165,381	-
IAML Money Market investment	182,421	163,351	182,421	163,351
ARM Money Market investment	119,818	298,310	119,818	298,310
	777,017	597,266	620,630	597,265

At the reporting date, there were no available for sale assets that were overdue but not impaired.

# 9.2 Financial assets designated at fair value

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Investment contracts designated at fair value (see note (i))	2,916,273	7,657,492	2,916,719	4,130,895
Convertible debt designated at fair value -(see note (ii))	409,182	-	277,412	-
	3,325,455	7,657,492	3,194,131	4,130,895



# (i) Investment contracts designated at fair value

Financial assets designated at fair value represent the assets of the investment contracts managed on behalf of customers and unavailable for day to day use by the Company. During the year, the AXA Mansard Money Market Fund and AXA Mansard Equity Income Growth Fund were registered and listed on the Nigerian Stock Exchange and funds formerly managed by AXA Mansard Investment Limited amounting to N4.5billion were transferred to the fund. The assets match the financial liabilities carried at fair value as at year end.

The category of financial assets held can be analysed as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Bank balances	41,069	216,374	41,075	54,530
Short term deposit	212,969	3,004,391	213,002	1,366,112
Government treasury bills	1,165,659	1,094,818	1,165,837	727,165
Government and corporate bonds	1,482,428	3,271,131	1,482,655	1,971,238
Quoted equity securities	14,158	70,778	14,160	11,850
	2,916,273	7,657,492	2,916,719	4,130,895

# (ii) Convertible debt designated at fair value -(see note (ii))

This represents a convertible, non collaterised, debt extended to Maryland Mall Limited, a real state company during the year. The debt (N200 million -parent and N350 million -group) has a tenor of 5 years effective 1 April 2016 at an annual interest rate of 12% with an option to convert to equity anytime before the expiration of the tenor of the debt. The Group has opted to carry the convertible debt at fair value through profit or loss account.

# **10** Trade receivables

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Premium receivable (see 10.1 below)	627,517	536,403	88,400	165,599
Coinsurance receivable (see 10.2 below)	227,406	149,760	227,406	149,760
	854,923	686,163	315,806	315,359

All trade receivables fall due within one year.

# **10.1** Premium receivables

		Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
(a)	Premium receivables	682,989	545,592	134,783	174,788
	Less specific provision for impairment	(55,472)	(9,189)	(46,383)	(9,189)
		627,517	536,403	88,400	165,599



Analysis of premium receivables:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Life contracts insurance receivable	3,243	2,740	3,243	2,740
Non-life contracts insurance receivable	85,156	162,859	85,156	162,859
AXA Mansard Health (HMO) receivable	539,118	370,804	-	-
	627,517	536,403	88,399	165,599

Counter party categorization of insurance receivable:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Brokers and agents	134,783	174,788	134,783	174,788
Contract holders	548,206	370,804	-	-
Total insurance receivables	682,989	545,592	134,783	174,788
Less impairment of receivables:				
<ul> <li>Brokers and agents</li> </ul>	(55,472)	(9,189)	(46,383)	(9,189)
Total impairment	(55,472)	(9,189)	(46,383)	(9,189)
	627,517	536,403	88,400	165,599

There is no concentration of credit risk with respect to loans and receivables, as the Group has a nonsymmetrical portfolio dispersed across many industries in Nigeria.

The age analysis of gross premium receivable as at the end of the year is as follows:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
0 - 30 days	331,581	379,446	97,762	148,101
31 – 90 days	293,082	156,958	19,361	17,499
91 – 180 days	47,519	781	8,158	781
Above 180 days	10,806	8,408	9,502	8,408
Total	682,988	545,593	134,783	174,788

The movement in impairment of insurance receivable is as follows

Impairment of premium receivable Group Group Parent Parent Dec-2016 Dec-2015 Dec-2016 Dec-2015 Balance, beginning of the year 9,189 9,189 16,839 16,839 Additional impairment/(write back) during the year 46,283 (2, 491)37,194 (2,491)Write off of premium receivables (5, 159)(5, 159)Balance, end of year 46,383 55,472 9,189 9,189

# 10.2 Co-insurance receivable

(b)

2 Co-insurance receivable	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Co-insurers' share of outstanding claims	227,406	149,760	227,406	149,760
	227,406	149,760	227,406	149,760



11	Reinsurance assets	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Total reinsurers' share of outstanding claims (see note (a) below)	1,613,557	778,901	1,600,088	767,397
	Prepaid re-insurance- Non life (see note (b) below)	2,870,769	3,088,979	2,834,886	3,078,190
	Reinsurance premium paid in advance for 2017 policies	2,500,786	-	2,500,786	-
	Reinsurance share of group life reserves (see note (c) below)	243,503	347,909	243,503	347,909
	Reinsurance share of individual life reserves (see note (d) below)	18,131	37,287	18,131	37,287
	Reinsurance share of Incurred But Not Reported (IBNR) claims (see note (e) below)	788,686	625,724	788,686	625,724
	Recoverables from reinsurers on claims paid (see note (f) below)	1,148,745	177,044	1,148,745	177,044
		9,184,177	5,055,844	9,134,825	5,033,551

# (a) The movement in reinsurers' share of outstanding claims is as follows:

claims is as follows:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	778,901	530,941	767,397	530,941
Movement during the year	834,656	247,960	832,691	236,456
	1,613,557	778,901	1,600,088	767,397

Reinsurance share of outstanding claims can be analysed as follows:

analysed as follows:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non-life	1,481,097	636,243	1,481,097	636,243
Life	118,991	131,155	118,991	131,155
AXA Mansard Health (HMO)	13,469	11,503		-
Balance, end of year	1,613,557	778,901	1,600,088	767,398

# (b) The movement in prepaid reinsurance -Non life & health is as follows:

health is as follows:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	3,088,979	3,845,886	3,078,190	3,840,907
Additions in the year	8,426,917	5,466,316	8,341,269	5,426,713
Released in the year	(8,645,127)	(6,223,223)	(8,584,573)	(6,189,430)
	2,870,769	3,088,979	2,834,886	3,078,190



(C)	The movement in prepaid reinsurance for group life:	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Balance, beginning of the year	347,909	141,086	347,909	141,086
	Movement during the year	(104,406)	206,823	(104,406)	206,823
		243,503	347,909	243,503	347,909

# (d) The movement in reinsurance share of individual life reserves:

reserves:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	37,287	33,470	37,287	33,470
Movement during the year	(19,156)	3,817	(19,156)	3,817
	18,131	37,287	18,131	37,287

# (e) Reinsurance share of IBNR can be analysed as follows:

follows:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non-life	437,115	437,151	437,115	437,151
Life	351,571	188,573	351,571	188,573
Balance, end of year	788,686	625,724	788,686	625,724

The movement in reinsurance IBNR:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	625,724	473,893	625,724	473,893
Movement during the year	162,962	151,831	162,962	151,831
	788,686	625,724	788,686	625,724

# (f) The movement in recoverables from reinsurers on

claims paid	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	177,044	64,199	177,044	64,199
Additions in the year	1,782,796	509,084	1,776,733	497,580
Receipts during the year	(811,095)	(396,239)	(805,032)	(384,735)
	1,148,745	177,044	1,148,745	177,044

# (g) The movement in provision for impairment of

reinsurance assets:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	-	7,088	-	7,088
Additions in the year		-	-	-
Write-off during the year		(7,088)	-	(7,088)
		-	-	-
Current	8,397,205	1,866,563	8,347,853	1,844,270
Non current	786,972	3,189,281	786,972	3,189,281
Total	9,184,177	5,055,844	9,134,825	5,033,551



		Group	Group	Parent	Parent
12	Other receivables	Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Prepayment	644,451	511,985	423,266	362,168
	Accrued income	153,773	139,535	21,203	35,703
	Accrued dividend	-	-	90,000	31,500
	Receivable from investment brokers	13,377	36,009	13,377	36,009
	Other account receivables	52,565	215,580	31,571	47,526
	Gross	864,166	903,109	579,417	512,906
	Less: Specific impairment of other receivables (see (a) below)	(24,130)	(19,727)	(24,130)	(19,727)
	Net receivables	840,036	883,382	555,287	493,179

(a)	The movement in provision for impairment of other receivables:	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Balance, beginning of the year	19,727	19,727	19,727	19,727
	Charge for the year	4,403	-	4,403	-
	Balance end of year	24,130	19,727	24,130	19,727
	Current	434,532	561,786	207,240	239,961
	Non-current	429,634	341,323	372,177	272,945
		864,166	903,109	579,417	512,906

# **13** Deferred acquisition cost

This relates to the commission paid on the unexpired premium reserve

reserve	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Deferred acquisition cost- Fire	97,384	77,376	97,384	77,376
Deferred acquisition cost- Gen. Accident	51,555	36,068	<b>51,555</b>	36,068
Deferred acquisition cost- Motor	83,293	78,834	83,293	78,834
Deferred acquisition cost- Marine	43,181	39,595	43,181	39,595
Deferred acquisition cost- Engineering	35,629	36,182	35,629	36,182
Deferred acquisition cost- Oil & Gas	251,511	290,283	251,511	290,283
Deferred acquisition cost- Aviation	11,860	12,537	11,860	12,537
Deferred acquisition cost- HMO	19,449	7,869	-	-
Total	<b>593,862</b>	578,744	574,413	570,875



The movement in deferred acquisition cost is as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	578,744	664,944	570,875	661,724
Movement in deferred acquisition cost	15,118	(86,200)	3,538	(90,849)
Balance, end of year	593,862	578,744	574,413	570,875
Current	311,295	311,295	311,295	311,295
Non-current	282,567	267,449	263,118	259,580
	593,862	578,744	574,413	570,875

14	Loans and receivables	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Loans and advances to related party (see note (a) below)	-	-	2,112,339	1,390,844
	Investment in debt instrument (see note (b) below)	441,739	-	293,163	-
	Other loans (see (c) below)	2,601,507	-	2,601,507	-
	Staff loans and advances	147,964	193,953	105,300	139,693
	Gross	3,191,210	193,953	<b>5,112,309</b>	1,530,537
	Less: Specific impairment of staff loans and advances	(13,917)	(10,469)	(13,917)	(10,469)
	Net loans and receivables	3,177,293	183,484	5,098,392	1,520,068

(a) Included in loans and advances to related parties is an unsecured facility of N760 million to a related party, APD Limited, with a tenor of 5 years commencing from October 2014. Interest is accrued at an effective interest rate of 12.85% and the loan, with the accrued interest, is payable at maturity. Also included are non collaterised short term loans granted to APD Limited with an average tenure of three (3) months. The make up of loans and advances to related parties both contractual loan (as indicated above) and intercompany balances based on day-to-day intercompany transactions in the normal course of business are as follows (i) AXA Mansard Health Limited- N21 million, (ii) AXA Mansard Pensions Limited - N168 million and (iii) APD Limited- N1.924 billion

- (b) This represents a non collaterised debt instrument to Maryland Mall Limited, a real estate company, during the year. The debt has a tenor of 5 years effective 1 April 2016 with an annual interest rate of 18%.
- (c) This represents a loan with a tenor of 1 year at an interest rate of 22.5% per annum granted towards a hospital project. The Company is partnering with the International Finance Corporation, Africa Capital Alliance, Synergy Capital and Healthshare Health Solutions of South Africa to develop a world class 150-bed acute care hospital in Lagos, Nigeria to further support the development of its health insurance business. The loan relates to the funding made available to the consortium for the purchase of the hospital land and other pre-approval processes. The construction of the hospital is expected to commence in July 2017. The plan is to convert the loan into an investment (equity) before the end of 2017.

# (d) The movement in provision for impairment of loans and

receivables:	Group		Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	10,469	10,469	10,469	10,469
Additions, during the year	3,448	-	3,448	-
Balance end of year	13,917	10,469	13,917	10,469
Current	54,322	71,518	52,650	69,846
Non-current	3,136,888	122,435	5,059,659	1,460,691



Parent

Parent

Notes to the financial statements For the year ended 31 December 2016

# Investment property Group Group Dec-2016 Dec-2015 Office property 12,017,000 9,205,350 Balance, end of year 12,017,000 9,205,350

Investment property comprises a commercial property held for the purpose of capital appreciation and rental income. Investment property is carried at fair value which is determined by independent professional valuers. Office property was valued by Broll Property Services Limited as at 31 December 2016. The property was valued using the income approach. The valuation was based on market data such as discount rates, rental risk and reversionary rates. Rental income on investment property included in the statement of comprehensive income for the year was N1.07billion (2015: N912million). Also, repairs and maintenance were carried out on the building amounting to N51.8million.

The movement in investment property is analysed as follows:	Group	Group
	Dec-2016	Dec-2015
Balance, beginning of year	9,205,350	8,313,300
Fair value gain	2,811,650	892,050
Investment property at fair value	12,017,000	9,205,350

# **16** Investment in subsidiaries

(a) The Company's investment in subsidiaries is as stated below:

	Dec-2016	Dec-2015
AXA Mansard Investments Limited	940,000	940,000
APD Limited	382,326	382,326
AXA Mansard Health Limited	712,000	712,000
AXA Mansard Pensions Limited	1,885,247	1,885,247
	3,919,573	3,919,573

# (b) Principal subsidiary undertakings:

The Group is controlled by AXA Mansard Insurance plc "the parent" (incorporated in Nigeria). The controlling interest of AXA Mansard Insurance Plc in the Group entities is disclosed in the table below:

Company name	Nature of business	Country of origin	% of equity capital controlled
AXA Mansard Investments Limited	Asset management services	Nigeria	100
APD Limited	Property development	Nigeria	55.7
AXA Mansard Health Limited	Health Maintenance Organisation	Nigeria	100
AXA Mansard Pensions Limited	Pension Funds Administration	Nigeria	60

- 1 AXA Mansard Investments Limited was incorporated in January 2008 and its principal activity involves provision of portfolio management services to both individual and corporate clients.
- 2 AXA Mansard Health Limited was incorporated as a private limited liability company on the 7th of August 2003 and its principal activities is to manage the provision of health care services through health care providers and for that purpose was accredited with the National Health Insurance Scheme.
- 3 APD Limited was incorporated on 2 September 2010 for the purpose of holding and developing a commercial office property located at Plot 928A/B, Bishop Aboyade Cole Street, Victoria Island, Lagos to an ultra modern office structure.



- 4 AXA Mansard Pensions Limited was incorporated on 1 February 2005 as a private limited liability company. The principal activity of the Company is administration and management of pension fund assets in line with the provisions of the Pension Reform Act 2004. AXA Mansard Insurance Plc acquired 60% equity stake in AXA Mansard Pensions Limited in January 2015. As at date of acquisition, the fair value of the total consideration transferred was N1.885 billion.
- (c) The table below summarises the information relating to the Group's subsidiaries that have material Non-Controlling Interest (NCI) before any intra-group eliminations.

APD Limited	Group	Group
	Dec-2016	Dec-2015
NCI percentage	44.3%	44.3%
Cash and cash equivalents	225,723	128,179
Other receivables	28,133	129,568
Investment properties	12,017,000	9,205,350
Property and equipment	79,614	108,755
Intangible assets	-	110
Borrowings	(6,219,886)	(5,048,601)
Other liabilities	(1,225,195)	(876,348)
Net assets	4,905,389	3,647,013
Carrying amount of NCI	2,173,087	1,615,627

	Dec-2016	Dec-2015
Income	2,153,603	1,529,106
Expenses	696,965	701,944
Profit before tax	1,456,638	827,162
Profit after tax	1,258,377	885,136
Profit allocated to NCI (44.3%)	557,461	417,524
Cash flows from operating activities	1,207,040	578,399
Cash flows from investing activities	(180)	(76,122)
Cash flows from financing activities	(936,082)	(892,757)
Net increase/(decrease) in cash and cash equivalents	270,778	(390,480)

# (ii) AXA Mansard Pensions Limited

	Dec-2016	Dec-2015
NCI percentage	40%	40%
Cash and cash equivalents	34,691	210,318
Other receivables	195,737	183,343
Investment securities	1,115,862	1,003,088
Property and equipment	114,318	146,059
Intangible assets	6,187	8,520
Other liabilities	(231,951)	(282,861)
Net asset	1,234,844	1,268,467
Fair value adjustments		206,522
Adjusted net assets	1,234,844	1,474,989
Carrying amount of NCI	493,938	589,996

Group

Group



	Dec-2016	Dec-2015
Income	461,371	451,997
Expenses	427,149	359,620
Profit before tax	34,222	92,377
Profit after tax	32,302	63,521
Profit allocated to NCI (40%)	12,921	25,408
Cash flows from operating activities	(148,652)	(48,760)
Cash flows from investing activities	(60,631)	84,077
Cash flows from financing activities	-	-
Net (decrease)/increase in cash and cash equivalents	(209,283)	35,317

# (d) Significant restrictions and impairment

The group does not have significant restrictions on its ability to access or use its assets and settle its liabilities other than those resulting from the regulatory frameworks within which the insurance business operates.

The regulatory frameworks require all insurance companies to maintain certain levels of regulatory capital and liquid assets and comply with other ratios such as the solvency margin.

The Company's investment in subsidiaries was tested for impairment as at 31 December 2016 with no element of impairment identified. Based on the result of this test, no impairment charge was recognised.

# **17** Intangible assets

Analysis of intangible assets:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Computer software acquired (see note (a) below)	290,371	309,983	229,332	239,493
License fee (see note (b) below)	460,000	480,000	-	-
Goodwill (see note (c) below)	938,532	938,532	-	-
Total	1,688,903	1,728,515	229,332	239,493

Group 2016	Computer software	License	Goodwill	Total
Cost:				
Balance, beginning of year	537,978	500,000	938,53 <b>2</b>	1,976,510
Additions	52,266	-	-	52,266
Intangible assets written off	(46,313)	-	-	(46,313)
Balance, end of year	543,931	500,000	938,532	1,982,463
Amortization:				
Balance, beginning of year	227,995	20,000	-	247,995
Amortisation charge	71,877	20,000	-	91,877
Accumulated amortization on intangible asset written off	(46,312)	-	-	(46,312)
Balance, end of year	253,560	40,000	-	293,560
Closing net book value	290,371	460,000	938,53 <b>2</b>	1,688,903



# Notes to the financial statements

For the year ended 31 December 2016

Closing net book value	309,983	480,000	938,53 <b>2</b>	1,728,515
Balance, end of year	227,995	20,000	-	247,995
Amortisation charge	47,097	20,000	-	67,097
Balance, beginning of year	180,898	-	-	180,898
Amortization:				
Balance, end of year	537,978	500,000	938,532	1,976,510
Additions	226,344	500,000	926,532	1,652,876
Balance, beginning of year	311,634	-	12,000	323,634
Cost:				
2015	Computer software	License	Goodwill	Total

Parent	Parent	Parent
Cost:	Dec-2016	Dec-2015
Balance, beginning of year	441,237	253,496
Additions	44,300	187,741
Disposal	(46,313)	-
Balance, end of year	439,224	441,237
Amortization:		
Balance, beginning of year	201,743	173,448
Amortisation charge	54,461	28,295
Disposal	(46,312)	-
Balance, end of year	209,892	201,743
Closing net book value	229,332	239,494

(b) The licence fee represents the value of identifiable license at the acquisition of AXA Mansard Pensions Ltd at the aquisition date in 2015 with a useful life of 25 years. The amount has been recognised at cost less accumulated amortisation. This has also been tested for impairment and no impairment indicator was found.

# (c) Analysis of Goodwill allocation to CGUs

Entity/CGU	Goodwill	Net assets	Total carrying amount	Discount rate	Terminal growth rate	Recoverable amount	Excess of recoverable amount over carrying amount
AXA Mansard Pensions Limited	200,000	1,694,843	1,894,843	20.30%	10.84%	2,073,504	178,661
AXA Mansard Insurance Plc- Life business	726,531	2,735,915	3,462,446	20.30%	6.4%	9,993,056	6,530,610
AXA Mansard Health Limited	12,000	998,034	1,010,034	23.26%	10.64%	13,299,283	12,289,249
	938,531	5,428,792	6,367,323			25,365,843	18,998,520



# (i) AXA Mansard Health Limited

On 1 May 2013, AXA Mansard Insurance plc acquired 99.9% of the share capital of AXA Mansard Health Limited for N12 million. The principal activity of AXA Mansard Health Limited is the provision of health care services through health care providers and for that purpose is accredited with the National Health Insurance Scheme.

As a result of this acquisition, the Group has access to the local health insurance market thereby growing the Group's insurance network. The goodwill of N12m arising represents the fair value of the consideration transferred as AXA Mansard Health Limited had a zero carrying value of its net assets at acquisition date. Cash was paid as consideration and there was no contingent consideration. None of the goodwill recognised is expected to be deductible for income tax purposes.

# **Significant estimates**

The recoverable amount of this CGU would equal its carrying amount if the key assumptions were to change as follows:

	2	2016		
	From	То	% change	Impact on recoverable amount (N'000)
Cost of equity	20.30%	19.28%	-5%	2,281,640
Terminal growth rate	10.6%	10.11%	-5%	698,689

Management believes that any reasonably possible change in the key assumptions on which the Health business's recoverable amount is based would not cause its carrying amount to exceed its recoverable amount.

# (ii) AXA Mansard Pensions Limited

On 1 January 2015, AXA Mansard Insurance PIc acquired 60% of the share capital of AXA Mansard Pensions Limited (formerly Penman Pensions) Limited. The Company's principal activity is the administration and management of Pension Fund Assets in line with the provisions of the Pension Reform Act 2014 and the relevant National Pension Commission circulars. Cash was paid as consideration and there was no contingent consideration. None of the goodwill recognised is expected to be deductible for income tax purposes.

### Allocation of Goodwill to cash generating units

The identified goodwill has been allocated to the different Cash Generating Units (CGUs) within the group as follows:

Cash Generating Units	N'000
AXA Mansard Pensions Limited	200,000
AXA Mansard Insurance Plc- Life Business	726,531
Goodwill	926,531

The goodwill recognised represents the price paid above the 60% of the fair value of the identifiable net assets of AXA Mansard.



AXA Mansard Pensions Limited and AXA Mansard Insurance plc - Life business CGUs generate revenues through their life assurance and asset management businesses. The value-in-use calculations for the life assurance operations are determined using the discounted cash flow calculation. The cash flows attributable to the value of the CGUs are determined with reference to latest approved five-year cashflow forecasts. Projections beyond the plan period are extrapolated using an inflation based growth assumption.

The value-in-use calculations for the asset management operations are similarly determined based on discounted cash flow models derived from the latest approved five-year cashflow forecast. An additional two years of projections beyond the plan period are extrapolated using inflation based growth rates. The cash flows are discounted at economic profit rates applicable to each individual CGU. The key assumptions used in the value-in-use calculations for the AXA Mansard Pensions Limited and AXA Mansard Insurance PIc - Life business CGUs are as follows:

Assumptions	Approach used in determining values
Cost of equity	Based on risk free rate, market premium and beta
Long term growth	This is the weighted average growth rate used to extrapolate cash flows beyond the budget period and it is based on the estimated growth rate for Nigeria.

#### Annual impairment testing of goodwill

In accordance with the requirements of IAS 36 'Impairment of Assets', goodwill is tested annually for impairment for each CGU, by comparing the carrying amount of each CGU to its recoverable amount, being the higher of that CGU's value-in-use or fair value less costs to sell. An impairment charge is recognised when the recoverable amount is less than the carrying value.

Goodwill was assessed for impairment at the reporting date and no impairment trigger was identified.

The following table sets out the key assumptions, long term key growth rate and discount rate used in the value calculation for all CGUs.

	Dec-2016	Dec-2015
Cost of equity	20.30%	22.09%
Terminal growth rate	<b>10.84</b> %	5.00%

#### **Significant estimates - AXA Mansard Pensions Limited**

The recoverable amount of this CGU would equal its carrying amount if the key assumptions were to change as follows:



2016	From	То	% change	Impact on recoverable amount (N'000)
Cost of equity	20.30%	19.28%	-5%	265,500
				(90,829)
Terminal growth rate	10.8%	10.30%	-5%	(90,82

Management believes that any reasonably possible change in the key assumptions on which the pension business's recoverable amount is based would not cause its carrying amount to exceed its recoverable amount

#### Significant estimates - AXA Mansard Insurance PIc- Life business

The recoverable amount of this CGU would equal its carrying amount if the key assumptions were to change as follows:

2016	From	То	% change	Impact on recoverable amount (N'000)
Cost of equity	20.30%	19.28%	-5%	714,420
Terminal growth rate	6.4%	6.08%	-5%	(165,519)

Management believes that any reasonably possible change in the key assumptions on which the Life business's recoverable amount is based would not cause its carrying amount to exceed its recoverable amount



## **18(a)** Property and equipment

2016			Madax	0	06	Furniture	Morely In	
Group	Land	Building	Motor vehicle	Computer equipment	Office equipment	and fittings	Work in progress	Total
Cost								
Balance, 1 January 2016	389,664	477,875	727,862	525,210	388,392	864,379	-	3,373,382
Additions	-	-	30,694	55,793	<b>52,188</b>	<b>50,592</b>	13,693	202,959
Disposals	-	-	(30,508)	(2,491)	(65)	(1,606)	-	(34,669)
Balance, end of year	389,664	477,875	728,048	578,512	440,515	913,365	13,693	3,541,672
Accumulated depreciation								
Balance, 1 January 2016	-	39,661	382,602	359,091	186,335	472,870	-	1,440,559
Charge for the year	-	9,558	109,672	92,150	70,105	129,857	-	411,342
Disposals	-	-	(23,083)	(38)	(65)	(1,062)	-	(24,248)
Balance, end of year	-	49,219	469,191	451,203	256,375	601,665	-	<b>1,827,653</b>
Net book value								
Balance, 1 January 2016	389,664	<b>438,214</b>	345,260	166,119	202,057	391,509	-	1,932,823
At 31 December 2016	389,664	428,656	258,857	127,309	184,140	311,700	13,693	1,714,019

2016			Motor	Computer	Office	Furniture and	Work in	
Parent	Land	Building	vehicle	equipment	equipment	fittings	progress	Total
Cost								
Balance, 1 January 2016	389,664	477,875	582,037	462,481	253,019	677,683	-	2,842,759
Additions	-	-	26,514	47,128	46,798	54,581	13,693	188,713
Disposals	-	-	(26,008)	(2,432)	(65)	(1,126)	-	(29,630)
Balance, end of year	389,664	477,875	<b>582,54</b> 3	507,177	299,752	731,138	13,693	3,001,842
Accumulated depreciation								
Balance, 1 January 2016	-	39,659	315,422	334,493	158,995	418,721	-	1,267,290
Charge for the year	-	9,558	87,942	71,607	42,403	105,035	-	316,545
Disposals	-	-	(23,083)	-	(65)	(1,062)	-	(24,210)
Balance, end of year	-	49,217	380,282	406,100	201,334	<b>522</b> ,693	-	1,559,625
Net book value								
Balance, 1 January 2016	389,664	438,216	266,615	127,988	94,024	258,962	-	1,575,469
At 31 December 2016	389,664	428,658	202,261	101,077	98,418	208,445	13,693	1,442,216



## **18(b) Property and equipment**

2015						Furniture	
Group	Land	Building	Motor vehicle	Computer equipment	Office equipment	and fittings	Total
Cost	Lana	Duliuling	Vernore	cquipment	equipment	intungo	Total
Balance, 1 January 2015	389,664	477,875	574,991	397,048	325,360	754,063	2,919,001
Acquired assets (Pensions)	-		49,433	139,528	7,559	42,477	238,997
Additions	_	_	185,065	124,886	62,711	102,982	475,644
Disposals	-	-	(81,627)	(136,252)	(7,238)	(35,143)	(260,260)
Balance, end of year	389,664	477,875	727,862	525,210	388,392	864,379	3,373,382
Accumulated depreciation							
Balance, 1 January 2015	-	30,103	280,241	280,412	125,436	322,417	1,038,609
Acquired assets (Pensions)	-	-	33,150	136,828	4,389	30,673	205,040
Charge for the year	-	9,558	143,797	78,103	63,748	152,025	447,231
Disposals	-	-	(74,586)	(136,252)	(7,238)	(32,245)	(250,321)
Balance, end of year	-	39,661	382,602	359,091	186,335	472,870	1,440,559
Net book value	280.664	447 770	204 750	116 626	100.004	121 646	1 990 202
As at 31 December 2014	389,664	447,772	294,750	116,636	199,924	431,646	1,880,392
At 31 December 2015	389,664	438,214	345,260	166,119	202,057	391,509	1,932,823
2015						Furniture	
	Land	Destheling	Motor	Computer	Office	and	Tatal
Parent	Land	Building	vehicle	equipment	equipment	fittings	Total
Cost	200.004	477.075	545 004	077 5 4 0	007.000	007 400	0.005.000
Balance, 1 January 2015	389,664	477,875	515,864	377,548	237,282	637,433	2,635,666
Additions	-	-	118,850	87,365	15,737	44,316	266,268
Disposals	-	-	(52,677)	(2,432)	-	(4,066)	(59,175)
Balance, end of year	389,664	477,875	582,037	462,481	253,019	677,683	2,842,759
Accumulated depreciation							
Balance, 1 January 2015	-	30,101	259,638	272,241	115,518	298,312	975,810
Charge for the year	-	9,558	102,733	64,609	43,477	121,912	342,289
Disposals	-	-	(46,949)	(2,357)	-	(1,503)	(50,809)
Balance, end of year	-	39,659	315,422	334,493	158,995	418,721	
Net book value							
As at 31 December 2014	389,664	447,774	256,226	105,307	121,764	339,121	1,659,856
At 31 December 2015	389,664	438,216	266,615	127,988	94,024	258,962	1,575,469
ACCE December 2010	000,004	400,210	200,010	121,300	57,024	200,002	2,010,705



#### **19 Statutory deposit**

This represents amounts deposited with the Central Bank of Nigeria (CBN) pursuant to Section 10(3) of the Insurance Act, 2003. This amount is not available for the day-to-day use in the working capital of the Company and so it is excluded from the cash and cash equivalents. Interest earned on statutory deposits are included in interest income.

#### **20** Insurance liabilities

	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
- Outstanding claims (see note 20.1a)	3,066,314	2,059,584	3,065,044	2,026,109
- Claims incurred but not reported (see note 20.1b)	2,603,942	2,195,412	2,305,849	2,126,761
<ul> <li>Unearned premium (see note 20.2)</li> </ul>	6,465,227	6,428,680	<b>5,365,212</b>	5,907,871
<ul> <li>Individual life reserve (see note 20.3)</li> </ul>	531,269	368,431	<b>531,269</b>	368,431
– Annuity reserves (see note 20.4)	1,766,570	1,864,668	1,766,570	1,864,668
Total insurance liabilities, gross	14,433,322	12,916,775	13,033,944	12,293,840
Reinsurance receivables				
Reinsurers' share of outstanding claims	1,613,557	778,901	1,600,088	767,397
Recoverables from reinsurers on claims paid	1,148,745	177,044	1,148,745	177,044
Reinsurance share of individual life reserves	18,131	37,287	18,131	37,287
Reinsurance share of Incurred But Not Reported (IBNR) claims	788,686	625,724	788,686	625,724
Total reinsurers' share of insurance liabilities (see note 11)	3,569,119	1,618,956	3,555,650	1,607,452
Net insurance liability	10,864,203	11,297,819	9,478,294	10,686,388
Current	9,730,931	8,279,124	8,331,553	7,656,189
Non-current	4,702,391	4,637,651	4,702,391	4,637,651

#### 20.1 – Outstanding claims

	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Non-Life	2,664,626	1,438,873	2,664,626	1,438,873
Group life	400,418	587,236	400,418	587,236
Health	1,270	33,475		-
	3,066,314	2,059,584	3,065,044	2,026,109



	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Balance, beginning of year	2,059,584	1,235,071	2,026,109	1,219,049
Additional claims expense during the year	8,954,937	6,775,402	6,884,603	5,933,563
Claims paid during year	(8,282,150)	(5,929,503)	(6,179,612)	(5,105,116)
Foreign exchange impact of dollar denominated claims	355,077	-	355,077	-
Claims reclassified to other creditors- Group life endowment fund	(21,133)	(21,387)	(21,133)	(21,387)
Balance, end of year	3,066,314	2,059,584	3,065,044	2,026,109

The aging analysis of the outstanding claims for the non life business is as follows:

Outstanding claims per claimant	0 - 90 days	91 - 180 days	181 - 360 days	360 days +	Total
1 - 250,000	25,654	14,971	22,357	96,476	159,458
250,001- 500,000	19,705	6,885	10,393	38,599	75,582
500,001 - 1,500,000	50,218	28,858	23,879	114,416	217,370
1,500,001 - 2,500,000	33,789	16,053	16,803	81,385	148,030
2,500,001 - 5,000,000	44,871	9,923	29,657	90,966	175,418
5,000,001 - Above	228,282	746,588	655,143	258,756	1,888,768
Total	402,519	823,278	758,232	680,598	2,664,626

The aging analysis of the outstanding claims for the life business is as follows:

Outstanding claims per claimant	0 - 90 days	91 - 180 days	<b>181 - 360</b> days	360 days +	Total
1 - 250,000	1,874	514	764	11,344	14,496
250,001- 500,000	2,890	464	4,996	14,727	23,077
500,001 - 1,500,000	21,869	7,555	18,126	39,474	87,024
1,500,001 - 2,500,000	18,752	8,467	8,841	21,715	57,775
2,500,001 - 5,000,000	11,748	-	18,903	18,589	49,240
5,000,001 - Above	46,340	34,184	9,995	78,287	168,806
Total	103,473	51,184	61,625	184,136	400,418

#### - Claims incurred but not reported

	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Non life business	1,322,443	1,478,507	1,322,443	1,478,507
Group life	983,405	648,254	983,405	648,254
Health	298,094	68,651		-
	2,603,942	2,195,412	2,305,848	2,126,761
IBNR, beginning of the year	2,195,412	1,719,404	2,126,761	1,707,208
Increase in IBNR	408,530	476,008	179,087	419,553
Balance, end of year	2,603,942	2,195,412	2,305,848	2,126,761



#### 20.2 Unearned premium

	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Non life business	4,871,518	5,279,889	4,871,518	5,279,889
Group life	493,694	627,982	493,694	627,982
Health	1,100,015	520,809		-
	6,465,227	6,428,680	<b>5,365,212</b>	5,907,871
Current	4,060,675	4,024,128	2,960,660	3,503,319
Non-current	2,404,552	2,404,552	2,404,552	2,404,552

The movement in unearned premium during the vear is as follows:

year is as follows:	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Balance, beginning of year	6,428,680	6,745,307	5,907,871	6,515,162
Movement during the year	36,547	(316,627)	(542,659)	(607,291)
Balance, end of year	6,465,227	6,428,680	5,365,212	5,907,871

Group

Group

Parent

Parent

20.3 Individual life reserves can be analysed as follows:

	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Individual life	531,269	368,431	<b>531,269</b>	368,431
	<b>531,269</b>	368,431	<b>531,269</b>	368,431
Movement in individual life reserves:	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Balance, beginning of year	368,431	465,923	368,431	465,923
Changes in individual life reserves	162,838	(97,492)	162,838	(97,492)
Balance, end of year	531,269	368,431	531,269	368,431

20.4	Annuity reserves can be analysed as follows:	Group	Group	Parent	Parent
20.4	Annuly reserves can be analysed as follows.				
		Dec-2016	Dec -2015	Dec-2016	Dec -2015
	Annuity	1,766,570	1,864,668	1,766,570	1,864,668
		1,766,570	1,864,668	1,766,570	1,864,668
	Movement in Annuity reserves:	Group	Group	Parent	Parent
		Dec-2016	Dec -2015	Dec-2016	Dec -2015
	Balance, beginning of year	1,864,668	1,127,293	1,864,668	1,127,293
	Changes in annuity reserves	(98,098)	737,375	(98,098)	737,375
	Balance, end of year	1,766,570	1,864,668	1,766,570	1,864,668



#### 21 Investment contract liabilities

The movement in deposit administration during the year can be divided into interest-linked and unitized fund. The movements in these two categories of investment contract liabilities during the year are as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec -2015	Dec-2016	Dec -2015
Guaranteed investment	2,734,268	2,656,066	2,734,268	2,656,066
Investment contract designated at fair value	2,916,273	7,657,492	2,916,719	4,130,895
	5,650,541	10,313,558	5,650,987	6,786,961

Movements in amounts payable under investment contracts liabilities during the year are as shown below. The liabilities are shown inclusive of interest accumulated to 31 December 2016. The movement in interest-linked funds during the year was as follows:

21.1	Movement in investment linked products:	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Balance, beginning of year	2,656,066	2,383,562	2,656,066	2,383,562
	Contributions	<b>1,931,263</b>	2,341,263	1,931,263	2,341,263
	Withdrawal	(1,991,157)	(2,202,698)	(1,991,157)	(2,202,698)
	Interest accrued during the year	138,096	133,939	138,096	133,939
	Balance, end of year	2,734,268	2,656,066	2,734,268	2,656,066
	Currrent	138,096	324,215	138,096	324,215
	Non-current	2,596,172	2,331,851	2,596,172	2,331,851
		2,734,268	2,656,066	2,734,268	2,656,066

Financial liabilities are presented at amortised cost in the group financial statements. (The fair value of the financial liabilities is equal to the amortised cost as the reporting date). These products are deposit administration products namely LS and LIP where customers are paid interest based on rates linked to the CBN Monetary Policy Rates (MPR).

#### 21.2 The movement in unitised funds during the year was as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	7,657,492	4,799,920	4,130,895	2,451,020
Contributions	4,417,881	4,296,991	1,526,671	2,530,028
Reclassification to registered funds (see note (a) below)	(4,321,787)	-	-	-
Withdrawals	(4,837,314)	(1,439,419)	(2,537,283)	(850,153)
Balance, end of year	2,916,273	7,657,492	2,916,719	4,130,895
Currrent	2,916,273	7,657,492	2,916,719	4,130,895

(a) During the year, the AXA Mansard money market and income growth funds were registered and listed on the Nigerian Stock Exchange and funds formerly managed by AXA Mansard Investment Limited amounting to N4.5billion was transferred to the fund. The assets match the financial liabilities carried at fair value as at year end.



#### 22 Trade payables

Trade payables represent liabilities to customers, agents, brokers, coinsurers and re-insurers on insurance contracts at year end.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Reinsurance payable	921,796	450,806	921,796	450,806
Co-insurance payable	594,027	199,845	594,027	199,845
Due to customers, agents and brokers	1,494,968	990,418	1,478,373	988,621
Premium received in advance	4,412,769	559,165	4,412,769	559,165
	7,423,560	2,200,234	7,406,965	2,198,437

The total trade payables are due within one year.

#### **23 Other liabilities**

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Deferred income	1,250,414	970,349	412,900	453,696
Due to investment brokers	70	11,479		11,409
Creditors and accruals	874,278	570,138	<b>513,982</b>	421,229
Unclaimed dividend	63,585	65,049	63,585	65,049
Cash settled share based payment liability (see note 45 (b ) below)	26,994	22,725	26,994	22,725
	2,215,341	1,639,740	1,017,461	974,108
Current	1,291,083	893,588	651,615	572,461
Non-current	924,258	746,152	365,846	401,647

#### 24 Current income tax liabilities

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	202,654	202,654	144,206	129,752
Current income tax liability acquired -business combination	-	16,761	-	-
Prior year under provision				
- AXA Mansard Investments Limited		21,900		-
Current year charge	211,054	222,676	165,550	180,919
Payments during the year	(150,734)	(192,279)	(107,599)	(97,407)
WHT credit notes utilised during the year	(6,907)	(69,058)		(69,058)
Balance, end of year	256,067	202,654	202,157	144,206



#### 25 Borrowings

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Bank borrowings (see note (a) below)	3,506,545	3,351,463	-	-
Loan note (see note (b) below)	719,266	676,767		-
Total borrowings	4,225,811	4,028,230	-	-
Current portion	1,269,301	1,269,301	-	-
Non-current portion	2,956,510	2,758,929	-	-

#### (a) Bank borrowings

Bank borrowings are made up of two dollar denominated loans.

- (i) Balance of USD 5,800,044 (2015: USD 8,705,709) represents facility granted to APD limited by GTBank Plc payable in 5 years commencing 30 June 2013. The principal and Interest is accrued and payable quarterly at an average rate of 90 days LIBOR less a spread of 200 basis point subject to a floor annual rate of 10% resulting in an effective interest rate of 10%. An equitable mortgage on the Company's investment property (office building) was used to secure the borrowing.
- (ii) The second loan represents a USD6,024,693 (2015: USD8,037,234) facility granted to APD limited by GTBank Plc payable in 5 years commencing from 23 September 2014. Interest is payable quarterly at an average rate of 90 days LIBOR less a spread of 200 basis point subject to a floor annual rate of 10% resulting to an effective interest rate of 9.99%.

#### (b) Loan note

Loan note represents N736,428,820 (2015: N676,767,293) unsecured facility granted to APD by Karsang Limited payable in 7 years commencing October 2014. Interest is accrued at an effective interest rate of 10.41% and the loan is payable at maturity.

#### (c) The movement in borrowing during the year is as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	4,028,230	4,578,268	-	-
Impact of foreign exchange rate changes	1,349,890	238,757	-	-
Accrued interest	444,224	415,996	-	-
Payments during the year	(1,596,533)	(1,204,791)	-	-
	4,225,811	4,028,230	-	-



#### 26 Deferred income tax

#### (a) Liabilities

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	286,941	279,106	125,362	120,330
Charge in income statement for the year	279,577	116,896	57,858	42,215
Tax charge /(reversals) relating to components of other comprehensive income	1,011	(109,061)	-	(37,183)
Balance, end of year	567,529	286,941	183,220	125,362

Deferred income tax liability/(assets) is attributable to the following:				
Property and equipment	130,473	70,110	131,293	73,435
Unrealised gain on foreign currency translation	(387,285)	16,922	51,927	51,927
Fair value gain on investment property	843,495	219,782		-
Unrelieved tax losses	(19,154)	(19,873)		-
Balance, end of year	567,529	286,941	183,220	125,362

#### 2016

#### Group

			Other	
<b>.</b>	Opening	Income	Comprehensive	Closing
Movement in deferred tax liability/ (assets):	Balance	statement	Income	balance
Property and equipment	70,110	60,363	-	130,473
Unrealised gain/(losses) on foreign currency translation	16,922	(405,218)	1,011	(387,285)
Fair value gains on Investment property	219,782	623,713		843,495
Unrelieved tax losses	(19,873)	719		(19,154)
	286,941	279,577	1,011	567,529

#### Parent

			Other	
	Opening	Income	Comprehensive	Closing
Movement in deferred tax liability:	Balance	statement	Income	balance
Property and equipment	73,435	57,858	-	131,293
Unrealised gain on foreign currency translation	51,927	-		51,927
	125,362	57,858	-	183,220



#### (b) Unrecognised deferred tax assets

Deferred tax assets relating to the Company's life business have not been recognised in respect of the following items:

	Group	Group	Parent	Parent
In thousands of Naira	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Property and equipment	25,251	26,932	25,251	26,932
Tax losses	1,664,665	1,202,557	1,664,665	1,202,557
Balance, end of year	1,689,916	1,229,489	1,689,916	1,229,489

#### 27 Share capital:

#### 27.1 Share capital comprises:

		Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
(a)	Authorized:				
	10,500,000,000 Ordinary shares of 50k each (Dec 2015: 10,500,000,000 ordinary shares)	5,250,000	5,250,000	5,250,000	5,250,000
<b>(b)</b>	Issued and fully paid				
	10,500,000,000 Ordinary shares of 50k each	5,250,000	5,250,000	5,250,000	5,250,000

Movement in issued and fully paid shares

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of period	5,250,000	5,250,000	5,250,000	5,250,000
Additional shares during the period	-	-	-	-
Balance, end of year	5,250,000	5,250,000	5,250,000	5,250,000

#### (i) Non-Life Business

Share capital comprises:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
8,500,000,000 Ordinary shares of 50k each	4,250,000	4,250,000	4,250,000	4,250,000

(ii) Life Business

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
2,000,000,000 Ordinary shares of 50k each	1,000,000	1,000,000	1,000,000	1,000,000

#### 27.2 Share premium

Share premium comprises additional paid-in capital in excess of the par value. This reserve is not ordinarily available for distribution.



#### 27.3 Contingency reserves

In compliance with Section 21 (1) of Insurance Act 2003, the contingency reserve for non-life insurance business is credited with the greater of 3% of total premiums, or 20% of the profits. This shall accumulate until it reaches an amount equal to the greater of minimum paid-up capital or 50 percent of net premium. While for life business, the contingency reserves is credited with an amount equal to 1% of gross premium or 10% of net profit (whichever is greater) and accumulated until it reached the amount of minimum paid up capital.

The movement in this account during the year is as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of the year	2,722,013	2,344,504	2,722,013	2,344,504
Transfer from retained earnings	451,887	377,509	451,887	377,509
Balance, end of year	3,173,900	2,722,013	3,173,900	2,722,013

Analysis per business segment

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non-life business	2,822,252	2,405,692	2,822,252	2,405,692
Life business	351,648	316,321	351,648	316,321
Balance, end of year	3,173,900	2,722,013	3,173,900	2,722,013

#### (i) Non-Life Business

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	2,405,692	2,064,569	2,405,692	2,064,569
Transfer from retained earnings	416,560	341,123	416,560	341,123
Balance, end of year	2,822,252	2,405,692	2,822,252	2,405,692

#### (ii) Life Business

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	316,321	279,935	316,321	279,935
Transfer from retained earnings	35,327	36,386	35,327	36,386
Balance, end of year	351,648	316,321	351,648	316,321

#### 27.4 Other reserves

Other reserves comprise of the following:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Capital reserves (see note (a) below)	2,500,000	2,500,000	2,500,000	2,500,000
Statutory reserves (see note (b) below)	18,667	14,629	-	-
Share-based payment reserves (see note (c) below)	93,900	32,978	93,900	32,978
	2,612,567	2,547,607	2,593,900	2,532,978



#### (a) Capital reserve

The Company's issued and fully paid capital was reconstructed by a special resolution at its Board meeting on 18th October, 2007, to achieve a reduction of 50% with the result that the issued and fully paid capital will stand at N2,500,000,000 divided into 5,000,000 Ordinary shares at 50k each with the surplus nominal value arising from the reconstruction being transferred to the Company's capital reserve account. The reconstruction was sanctioned by the Federal High Court of Nigeria, Lagos on 31st October 2007 and registered by the Corporate Affairs Commission on 18th December 2007. The balance on the capital reserve was allocated between the non-life business and life business segments in the proportion of their share capital, as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Life business segment	1,000,000	1,000,000	1,000,000	1,000,000
Non-life business segment	1,500,000	1,500,000	1,500,000	1,500,000
	2,500,000	2,500,000	2,500,000	2,500,000

#### (b) Statutory reserve

In compliance with the Pensions Act (2014), AXA Mansard Pensions Ltd is required to reserve 12.5% of its profit after tax. This represents the accumulation of the provision for all statutory reserves from 2011.

#### (c) Share-based payment reserves

Share-based payment reserves represent the impact of the share option granted to the employees of the Company under the Mansard Share Option Plan (MSOP). The movement in the account is as stated below:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of year	32,978	157,907	32,978	157,907
Additions, during the year-Tranche 3	60,922	32,978	60,922	32,978
Additions during the year from vested tranches 1 and 2	-	125,697		125,697
Vested portion transferred to retained earnings, during the year	-	(283,604)	-	(283,604)
Balance, end of year	93,900	32,978	93,900	32,978

#### 27.5 Treasury shares

Treasury shares represent the 177,281,000 (2015: 177,281,000) 50 kobo ordinary shares held by the Company under the AXA Mansard Share Option Plan (MSOP). Details of the Share Option Plan are as disclosed in note 46.

Treasury shares' balances as at 31 December 2016 are as analysed below:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Balance, beginning of period	(304,924)	(840,220)	(304,924)	(840,220)
Value of vested portion of treasury shares		535,296	-	535,296
Balance, end of year	(304,924)	(304,924)	(304,924)	(304,924)



#### 27.6 Fair value reserves

Fair value reserves includes the net accumulated change in the fair value of available for sale asset until the investment is derecognized or impaired.

Movements in the fair value reserve:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
At beginning of year	935,054	365,733	851,929	389,567
Changes in available-for-sale financial assets (net of taxes)	(1,922,001)	569,321	(1,709,859)	462,362
Balance, end of year	(986,947)	935,054	(857,930)	851,929

Changes in the valuation of AFS financial assets during the year are as analysed below:

during the year are as analysed below:	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
At beginning of year	935,054	365,733	851,929	389,567
Net unrealised changes in fair value of AFS assets (see (a) below)	(1,848,000)	664,944	(1,635,858)	557,985
Realised (losses)/gains transferred to income statement	(74,001)	(95,623)	(74,001)	(95,623)
Balance, end of year	(986,947)	935,054	(857,930)	851,929

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#### 27.7 Retained earnings

The retained earnings represents the amount available for dividend distribution to the equity shareholders of the Company. See statement of changes in equity for movement in retained earnings.

#### 28 Non-controlling interests in equity

	Group	Group
	Dec-2016	Dec-2015
Opening balance	2,205,622	1,123,546
Business combination (NCI interest at acquisition date)		639,144
Transfer from the profit or loss account	570,382	442,932
Balance as at year end	2,776,004	2,205,622

Non controlling interest represents 44.3% and 40% of the equity holding of the Company's subsidiaries, Assur Property Development Limited and AXA Mansard Pensions Limited respectively. The Group did not pay any dividend to Non-Controlling Interest during the year (2015: nil).

#### 29 Contingencies and commitments

#### (a) Litigations and claims

The Company is presently involved in six (6) legal proceedings (2015: six (6)). These court cases arose in the normal course of business. In the directors' opinion, after taking appropriate legal advice, the outcome of these legal claims will not give rise to any significant loss beyond the amounts provided for in the outstanding claims balance at 31 December 2016.



#### (b) **Operating leases**

The Group leases a number of branches and welcome centres under operating leases. The leases typically run for a period of 2 to 5 years, with an option to renew the lease after that date. Lease payments are increased every two to three years to reflect market rentals.

As at 31 December 2016, the maturity profile of the operating leases are as follows:

In thousands of Naira	Dec-16	Dec-15
Less than one year	111,897	148,098
Between two and five years	82,321	36,397

#### **30** Net premium income

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Gross premium written	20,713,129	16,574,614	17,330,219	15,009,324
Gross premium income				
Non-life	13,885,348	11,370,756	13,885,348	11,370,756
Life (Group life and individual life)	3,156,186	3,071,866	3,156,186	3,071,866
Annuity	288,685	566,702	288,685	566,702
AXA Mansard Health (HMO)	3,382,911	1,565,290	-	-
Provision for unearned premium				
Non life	408,371	870,209	408,371	870,209
Group life	134,288	(262,918)	134,288	(262,918)
AXA Mansard Health (HMO)	(579,205)	(290,664)	-	-
Gross premium income	20,676,584	16,891,241	17,872,878	15,616,615
Re-insurance cost	9,385,675	6,440,038	9,300,026	6,400,436
-Non life	8,341,269	5,426,713	8,341,269	5,426,713
-Life	958,757	973,723	958,757	973,723
-AXA Mansard Health (HMO)	85,649	39,603	-	-
Changes in prepaid re-insurance	341,771	546,268	366,865	552,078
-Non life	243,303	762,718	243,303	762,718
-Group life	104,406	(206,823)	104,406	(206,823)
-Individual life	19,156	(3,817)	19,156	(3,817)
-AXA Mansard Health (HMO)	(25,094)	(5,810)	-	-
Re-insurance expenses	9,727,446	6,986,307	9,666,891	6,952,514
Net premium income	10,949,138	9,904,934	8,205,987	8,664,101



#### **31** Fee and commission income

Fee income represents commission received on direct business and transactions ceded to re-insurance companies during the year under review.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Policy administration services	995,557	984,844	995,557	984,844

#### 32 Claims:

Claims expenses	Group	Group	Group Parent	
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Claims paid during the year (see note (a) below)	8,282,150	5,929,503	6,179,612	5,105,116
Movement in outstanding claims	672,786	845,900	704,990	828,447
Claims incurred	8,954,936	6,775,403	6,884,602	5,933,563
Outstanding claims- IBNR	408,530	476,008	179,087	419,553
Total claims and loss adjustment expense	9,363,466	7,251,411	7,063,689	6,353,116
Recoverable on IBNR	(162,961)	(151,831)	(162,961)	(151,831)
RI share of insurance liabilities	(601,808)	(1,168,257)	(599,842)	(1,168,257)
Recovered from re-insurers	(1,782,796)	(509,084)	(1,776,733)	(497,580)
Total claims expenses recovered from reinsurers	(2,547,565)	(1,829,172)	(2,539,536)	(1,817,668)
Net claims and loss adjustment expense	6,815,901	5,422,239	4,524,153	4,535,448

#### (a) Claims paid during the year can be analysed as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non life	4,182,182	3,421,312	4,182,182	3,421,312
Group life	1,367,371	1,135,459	1,367,371	1,135,459
Individual life	366,796	337,296	366,796	337,296
Annuity	263,264	211,049	263,264	211,049
НМО	2,102,538	824,387	-	-
	8,282,151	5,929,503	6,179,613	5,105,116

#### (b) Movement in outstanding claims during the year are as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non life	891,808	613,835	891,808	613,835
Group life	(186,818)	214,612	(186,818)	214,612
НМО	(32,204)	17,453	-	-
	672,786	845,900	704,990	828,447



#### **33 Underwriting expenses:**

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Acquisition cost	1,855,580	1,661,879	1,767,747	1,621,512
Maintenance cost	216,067	182,565	216,067	182,565
	2,071,647	1,844,444	1,983,814	1,804,077

Analysis of acquisition cost is as shown below:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Acquisition cost paid during the year	1,840,462	1,748,079	1,764,209	1,712,361
Movement in deferred acquisition cost	15,118	(86,200)	3,538	(90,849)
	1,855,580	1,661,879	1,767,747	1,621,512

Acquisition cost is further analysed into the life and non life business as stated below

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Non life	1,498,835	1,346,143	1,498,835	1,342,923
Life	268,912	315,736	268,912	278,589
Health	87,833	-		-
	1,855,580	1,661,879	1,767,747	1,621,512

#### 34 Investment income

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Dividend income	93,779	144,741	184,685	141,126
Interest income on investment securities	2,006,513	1,800,809	1,552,985	1,464,925
Interest income on cash and cash equivalents	286,086	327,855	273,346	234,521
Rental income	1,076,371	912,322	-	-
Asset management fees (see note (a) below)	373,382	359,986	-	-
	3,836,131	3,545,713	2,011,016	1,840,572

(a) The asset management fees represent the net of gross management fees earned by the group after eliminating the asset management fees expenses charged by AXA Mansard Investments Limited on other members of the AXA Mansard group.

#### 35 Net (losses)/gains on financial instruments

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Gains on financial assets	563,245	91,924	427,615	82,552
Foreign exchange (losses)/gain	(1,139,415)	(190,683)	570,377	83,081
	(576,170)	(98,759)	997,992	165,633



#### **36 Profit from investment contracts**

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Interest income	360,255	280,409	360,255	280,409
Gains from sale of investments	451	59,149	451	59,149
Total interest income	360,706	339,558	360,706	339,558
Expenses				
Guaranteed interest	(138,096)	(133,939)	(138,096)	(133,939)
Other expenses	(23,660)	(22,100)	(23,660)	(22,100)
Net profit	198,950	183,519	198,950	183,519

#### **37 Other income**

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Profit from sale of property and equipment	2,501	7,915	2,760	6,149
Sundry income	118,176	67,478	78,250	51,757
Interest income on loan to subsidiary	-	-	135,533	85,185
Total	120,677	75,393	<b>216,543</b>	143,091

## 38 Expenses for marketing and administration

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Marketing and administrative expenses	1,199,385	1,193,471	950,336	969,118
Direct selling cost	226,053	239,772	226,053	239,772
	1,425,438	1,433,243	1,176,389	1,208,890

## 39 Employee benefit expense

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Wages and salaries	1,511,425	1,283,118	1,133,492	930,036
Other employee costs	139,496	140,198	115,012	126,212
Pension costs – defined contribution plans	52,321	48,485	38,686	29,015
Performance-based expenses	301,625	26,368	280,906	7,491
Equity-settled share-based payments (see note (45) for details)	38,197	120,595	38,197	120,595
Cash-settled shared based payment (see note (45) for details)	11,611	11,363	11,611	11,363
	2,054,675	1,630,127	1,617,904	1,224,712



In accordance with Pension Reform Act 2014, the Group contributes 10.0% each of the qualifying staff's salary (Basic, transport, and housing). The contributions are recognised as employee benefits expense when they are due.

#### 40 Other operating expenses

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Depreciation and amortisation charges	518,891	491,230	371,007	370,585
Professional fees	109,128	159,000	89,273	128,669
Directors' emolument and expenses	208,337	174,145	168,980	161,378
Contract services cost	741,531	709,158	656,918	670,632
Auditor's remuneration	35,943	32,228	29,000	24,902
Bank charges	76,967	47,352	49,748	38,544
Stamp duty charge on bank transactions	2,329	-	2,329	-
Insurance related expenses	114,073	78,392	111,739	65,101
Training expenses	93,773	132,919	80,441	128,787
Asset management fees expense		-	140,247	128,674
Information technology expenses	230,863	176,960	187,648	160,864
Other expenses	155,561	79,216	70,734	3,873
	2,287,396	2,080,600	1,958,064	1,882,009

#### 41 Finance cost

Interest expense represents finance cost recognized on APD Limited's loans during the year under review.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Interest expense	444,224	415,996	-	-
	444,224	415,996	-	-



#### 42 Income tax expense

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Company income tax				
- Non life	77,109	112,921	77,109	112,921
- Life	88,441	67,998	88,441	67,998
- AXA Mansard Investments Limited	6,470	31,874		-
- AXA Mansard Health Limited	30,000	19,437	-	-
- AXA Mansard Pensions Limited	6,772	7,499	-	-
Education tax				
- AXA Mansard Health Limited	2,262	3,256	-	-
- AXA Mansard Investments limited	-	663	-	-
- AXA Mansard Pensions Limited	-	928	-	-
	211,054	244,576	165,550	180,919
Deferred tax				
- Non life	57,858	42,215	57,858	42,215
- AXA Mansard Investments limited	-	(20,719)	-	-
- APD Limited	198,261	34,003	-	-
- AXA Mansard Health Limited	28,310	40,967	-	-
- AXA Mansard Pensions Limited	(4,852)	20,430	-	-
	279,577	116,896	57,858	42,215
Total tax charge for the year	490,631	361,472	223,408	223,134

Tax on the Group's profit before tax differ from the theoretical amount that would arise using the weighted average tax rate applicable to profit of the consolidated entities as follows:

	Group	Group	Parent	Parent
Effective tax rate reconciliation analysis	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Profit before income tax	3,125,627	2,023,653	1,263,787	689,232
Tax calculated at domestic rate applicable in Nigeria at 30% (2015:30%).	937,688	607,096	379,136	206,770
Effect of:				
Tax exempt income	(1,272,598)	(1,345,424)	(765,293)	(986,249)
Expenses not deducted for tax purposes	119,400	901,528	220,607	858,116
Prior year underprovision	6,718	21,900	-	-
Minimum tax	178,792	81,872	165,550	49,998
Dividend tax	30,000	94,500	-	94,500
	490,631	361,472	223,408	223,135



#### 43 Earnings per share

#### (a) Earnings per share - Basic

Basic earnings per share is calculated by dividing the profit attributable to equity holders of the Company by the weighted average number of ordinary shares in issue during the year, excluding ordinary shares purchased by the Company and held as treasury shares.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Profit attributable to equity holders	2,064,614	1,219,249	1,040,379	466,098
Weighted average number of ordinary shares in issue (thousands) (see note (a) (i) below)	10,322,719	10,322,719	10,322,719	10,322,719
Basic earnings per share (kobo per share)	20.00	11.81	10.08	4.52

#### (i) Weighted average number of ordinary shares (basic)

	Parent	Parent
	Dec-2016	Dec-2015
Issued ordinary shares at 1 January	10,322,719	10,322,719
Effect of ordinary shares issued during the year	-	-
Weighted-average number of ordinary shares at 31 December	10,322,719	10,322,719

#### (b) Earnings per share- Diluted

The calculation of diluted earnings per share has been based on the profit attributable to ordinary shareholders and the weighted-average number of ordinary shares outstanding after adjustment for the effects of all dilutive potential ordinary shares.

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Profit attributable to equity holders	2,064,614	1,219,249	1,040,379	466,098
Weighted average number of ordinary shares in issue (thousands) (see note (a) (i) below)	10,486,501	10,407,334	10,486,501	10,407,334
Diluted earnings per share (kobo per share)	19.69	11.72	9.92	4.48

#### (i) Average number of ordinary shares (diluted)

	Group	Group
	Dec-2016	Dec-2015
Issued ordinary shares at 1 January	10,407,334	10,322,719
Effect of ordinary shares issued during the year		-
Effect of treasury shares held	79,167	84,615
Effect of share options exercised	-	-
Weighted-average number of ordinary shares at 31 December	10,486,501	10,407,334



#### 44 Supplementary income statement information:

(a) i. Employees, other than the executive directors, whose duties were wholly or mainly discharged in Nigeria, received emoluments (excluding pension contribution and other allowances) in the following ranges:

	Group	Group	Company	Company
	Dec-16	Dec-15	Dec-16	Dec-15
	Number	Number	Number	Number
N720,001 - N1,400,000	1	11	-	-
N1,400,001 - N2,050,000	4	8	-	-
N2,050,001 - N2,330,000		2	-	-
N2,330,001 - N2,840,000	90	57	70	49
N2,840,001 - N3,000,000		49	-	45
N3,000,001 - N4,500,000	104	37	84	25
N4,500,001 - N5,950,000	26	25	20	20
N5,950,001 - N6,800,000	4	24	2	20
N6,800,001 - N7,800,000	20	1	17	1
N7,800,001 - N8,600,000	1	11	-	8
N8,600,001 - N11,800,000	26	22	17	15
Above N11,800,000	31	17	24	10
	307	264	234	193

ii. The average number of full time persons employed by the Company during the period was as follow:

	Group	Group	Company	Company
	<b>Dec-16</b>	Dec-15	Dec-16	Dec-15
	Number	Number	Number	Number
Executive directors	3	3	3	3
Management staff	32	36	23	24
Non management staff	275	228	211	169
	310	267	237	196

#### (b) **Directors' remuneration:**

i. Remuneration paid to the directors was as follows:

	Group	Group	Parent	Parent
	Dec-16	Dec-15	Dec-16	Dec-15
Executive compensation	119,866	84,621	119,866	84,621
Directors' fees	1,450	1,650	1,450	1,650
Other directors expenses	71,638	36,653	32,281	23,886
Defined contribution	1,786	1,786	1,786	1,786
Equity-settled share-based scheme	15,646	38,073	15,646	38,073
Cash-settled share-based scheme	15,383	11,362	15,383	11,362
	225,769	174,145	186,412	161,378



## *ii.* The directors' remuneration shown above (excluding pension contributions) includes:

	Group	Group	Parent	Parent
	Dec-16	Dec-15	Dec-16	Dec-15
Chairman	10,078	10,078	10,078	10,078
Highest paid director:				
Executive compensation and pension contribution	40,786	40,786	40,786	40,786
Equity-settled share-based scheme	9,549	30,149	9,549	30,149
Cash-settled share-based scheme	15,383	11,362	15,383	11,362
	65,718	82,297	65,718	82,297

iii. The emoluments of all other directors fell within the following range:

	Group	Group	Parent	Parent
	<b>Dec-16</b>	Dec-15	Dec-16	Dec-15
	Number	Number	Number	Number
N300,001 - N350,000	-	-	-	-
N500,001 - N1,000,000	-	-	-	-
N1,000,001- N1,500,000	7	7	7	7
N1,500,001 and above	4	4	4	4
	11	11	11	11

#### 45 Share-based payment arrangements

- (a) Equity-settled share based payment : Mansard Staff Share Option Plan (MSOP)
- (i) The group operates an equity settled share-based payment arrangement under which the entity receives services from employees as a consideration for equity instrument of the Company. The eventual value of the right is settled by receipt of value of shares equivalent to the full value of the options.

The Scheme is granted to senior management staff (employees from Managers to Executive Directors) and middle management staff (employees from Senior Executive Officers to Deputy Managers).

The scheme has a number of grant cycles as illustrated by the table below:

Grant cycle	Expiry date	Vesting Period	Shares per grant ('000)
1	2017	3 yrs	237,500
2	2020	4 yrs	79,167
3	2021	4 yrs	79,167
4	2022	4 yrs	79,167

The price at which the options are granted to eligible employees, determined on the grant date, is the six-month average market price of AXA Mansard's shares prior to the grant Date.

All the cycles have a one year restriction period and 1.1/2 years exercise period



#### (ii) Measurement of fair values

The fair value of the Mansard Share Option Plan has been measured using the Black-Scholes model. The requirement that employees have to be in the Company's employment over the vesting period under the share option scheme has been incorporated into the fair value at grant date by applying a discount to the valuation obtained. The discount has been determined by estimating the staff attrition rate over the period.

The inputs used in the measurement of the fair values at grant dates for the third cycle and the fourth cycle of the equity- settled share option plan were as follows:

	2016	2015
Fair value at grant date (Naira)	0.56	1.89
Share price at grant date (Naira)	1.63	3.11
Exercise price (Naira)	2.63	2.81
Expected volatility (weighted average)	56%	56%
Expected dividends	3.17%	3.54%
Average attrition rate	11%	12%
Risk-free interest rate (based on government treasury bills)	13.35%	13.62%

Expected volatility has been based on an evaluation of the historical volatility of the Company's share price, particularly over the historical period commensurate with expected term.

#### (iii) Reconciliation of outstanding share options

The number and weighted-average prices of share options under the share options plans were as follows:

	Dec 2016		De	c 2015
		Weighted		Weighted
	No of options	-average price (N)	No of options	-average price (N)
	Numbers (000)	0) Numbers (000)		))
Beginning of year	177,281	-	488,500	-
Options exercised			(311,219)	
Options outstanding at end of year	177,281	-	177,281	-

The weighted average share price for the AXA Mansard Insurance PIc's share as at 31 December 2016 was N1.63 (Dec 2015: N2.70)

#### (b) Cash settled share based payment- Share Appreciation Rights

(*i*) During the year, the group granted Share Appreciation Rights to certain senior management staff members that entitle the employees to a cash payment. The amount of the cash payment is determined based on the increase in the share price of the Company between grant date and the time of exercise.



The rights are granted to senior management staff (employees from Deputy General Managers to Executive
Directors). The scheme has a number of grant cycles as illustrated by the table below:

Grant cycles	Expiry date	Vesting Period
1	2018	3 yrs
3	2020	4 yrs
2	2021	4 yrs
3	2022	4 yrs

The price at which the rights are granted to eligible employees, determined on the grant date, is the six-month average market price of AXA Mansard's shares prior to the Grant Date.

All the cycles have a one year restriction period and a maximum of six years exercise period

#### (ii) Measurement of fair values

The fair value of the Share Appreciation Rights has been measured using the Black-Scholes model. The requirement that employees have to be in the Company's employment over the vesting period under the share option scheme has been incorporated into the fair value at grant date by applying a discount to the valuation obtained. The discount has been determined by estimating the attrition rate of staff over the period.

The inputs used in the measurement of the fair values at grant dates for the first grant cycle of the Share Appreciation Rights were as follows:

	2016	2015
Fair value at grant date (Naira)	0.61	0.65
Share price at grant date (Naira)	1.63	1.63
Exercise price (Naira)	2.63	2.81
Expected volatility (weighted average)	47.11%	47.11%
Expected dividends	3.17%	3.53%
Average attrition rate	11%	11%
Risk-free interest rate (based on government treasury bills)	<b>15.68</b> %	16.65%

Expected volatility has been based on an evaluation of the historical volatility of the Company's share price, particularly over the historical period commensurate with expected term.

The weighted average share price for the AXA Mansard Insurance Plc's share as at 31 December 2016 was N1.63 (Dec 2015: N2.63)

#### (c) The total expenses recognised in respect of the share option scheme are as follows:

	Dec 2016	Dec 2015
Equity-settled share-based scheme- Staff	30,612	120,595
Equity-settled share-based scheme- Directors	7,584	38,073
Cash-settled share-based scheme -staff	3,795	11,363
Cash-settled share-based scheme- Directors	7,816	11,362



#### 46 Dividend paid

During the year under review, the Directors declared and paid dividend in the sum of 2 Kobo (2015:3 kobo) per ordinary share on the issued capital of 10,500,000,000 Ordinary Share of 50 kobo each (net of dividend on treasury shares) subject to the appropriate Withholding tax deduction.

	Dec 2016	Dec 2015
Gross dividend declared	210,000	315,000
Dividend on treasury shares	(3,161)	(4,788)
Net dividend paid	206,839	310,212

#### **47** Related parties

#### Parent

The ultimate beneficial of the Company, which is also the ultimate parent company, is Societe Beaujon AXA which owns 75% (through Assur Africa Holdings) of the Company's shares. The ultimate parent company is Societe Beaujon AXA under the Latin America and Meditteranean operations. The remaining 25% of the shares are widely held.

#### **Subsidiaries**

Transactions between AXA Mansard Insurance PIc and the subsidiaries also meet the definition of related party transactions. Where these are eliminated on consolidation, they are not disclosed in the consolidated financial statements.

#### Transactions with key management personnel

The Group's key management personnel, and persons connected with them are considered to be related parties for disclosure purposes. The definition of key management includes close members of family of key personnel and any entity over which key management exercise control. The key management personnel have been identified as the executive and non-executive directors of the Group. Close members of family are those family members who may be expected to influence, or be influenced by that individual in their dealings with AXA Mansard Insurance Plc.

The volume of related party transactions, outstanding balances at the period end, and related expense and income for the period are as follows:

Statement of financial position

#### (a) Loans and advances

(i) Loans and advances to key management personnel

In thousands of Nigerian Naira	2016	2015
Loans outstandings as at 1 January	27,400	30,358
Loans issued during the period	39,600	-
Loans repayment during the period	(2,958)	(2,958)
Loan outstanding, end of period	64,042	27,400
Net interest income earned	2,392	2,362



No provision has been recognised in respect of loans given to key management personnel (2015:Nil).

#### (ii) Loans and advances to subsidiaries

	2016	2015
Loans outstanding as at 1 January	1,390,844	1,049,236
Net loans and advances issued during the year	1,568,262	256,423
Capitalised interest	135,533	85,185
Loans repayment during the year	(982,300)	-
Balance, end of period	2,112,339	1,390,844

No provision has been recognised in respect of loans and advances to related parties (2015:Nil). Income statement

Intercompany balances

	2016	2015
Interest income earned on intercompany loans	135,533	85,185
Asset management fees	170,270	64,338
Key management personnel		
Premium income	-	-
Other income - rental income	-	-
Directors' remuneration (See note (45(b) for details)	225,769	174,145

Claims Paid Triangulations as at 31 December 2016

# Motor

	10	94,858,286	133,757,670	313,676,743	363,579,438	576,963,379	487,112,314	526,573,023	681,254,070	784,218,528	789,431,193	759,937,649	957,268,584										
	6	94,858,286	133,757,670	313,518,823	363,579,438	576,963,379	487,112,314	526,573,023	680,977,208	784,218,528	789,409,017	759,937,649	957,268,584	1,139,026,760									
	80	94,858,286	133,757,670	310,128,174	363,525,371	564,714,505	487,112,314	526,573,023	679,862,230	784,218,528	789,409,017	759,937,649	957,268,584	1,139,026,760	1,044,786,852								
	7	94,858,286	133,757,670	310,128,174	363,525,371	564,517,674	487,110,211	526,573,023	679,862,230	783,545,055	787,885,991	759,937,649	957,268,584	1,137,936,848	1,036,764,711	973,986,547							
	9	94,858,286	133,757,670	310,128,174	363,525,371	564,191,309	462,792,448	526,573,023	679,862,230	783,545,055	787,885,991	759,937,649	957,268,584	1,137,777,019	1,033,511,772	973,891,367	1,041,515,521						
	5	94,858,286	133,757,670	307,233,637	363,525,371	560,885,918	462,258,842	526,183,434	679,856,796	783,488,807	787,871,164	759,937,649	947,406,239	1,133,471,141	1,032,408,201	970,516,370	1,041,515,521	1,040,789,855					
	4	94,858,286	133,757,670	303,798,228	363,525,371	560,668,304	451,040,068	525,433,232	678,268,607	783,477,268	785,364,202	747,483,138	945,523,185	1,133,056,021	1,018,901,411 1	969,646,515	1,040,834,142	1,039,918,559 1	1,130,702,432				
	3	93,026,095	133,757,670	293,373,111	363,525,371	559,943,610	450,139,248	525,187,258	670,429,779	770,739,549	784,073,770	731,454,077	906,273,808	1,127,680,617 1	1,013,374,160 1	969,072,983	1,022,767,194 1	1,032,574,914 1	1,104,261,310 1	1,061,502,133			
	2	92,237,721	133,459,369	282,805,867	355,345,425	556,715,073	448,865,987	523,320,840	653,878,763	753,717,946	780,827,765	718,596,394	899,245,522	1,073,631,903	989,877,935 1	965,273,405	1,006,485,333	1,016,075,949 1	1,062,470,088 1	1,041,519,684 1	1,055,190,174		
	1	80,462,056	112,855,720	262,300,698	343,340,891	496,639,599	415,721,105	496,872,592	614,016,353	718,653,885	730,013,875	697,114,917	846,475,322	1,016,687,892 1	896,125,422	908,993,917	958,287,898 1,	958,209,098 1	1,023,903,976 1	997,333,312 1	1,018,938,768 1	1,018,128,240	
Development	0	43,025,502	69,402,712	127,013,479	168,630,024	277,879,211	241,225,858	367,675,525	384,007,450	496,501,130	445,342,184	483,633,821	531,332,564	632,320,472 1,	556,051,694	606,450,736	624,654,863	706,871,803	703,864,482 1,	724,841,552	792,930,902 1,	762,931,375 1,(	653,329,610
Ó	Accident Period	2006_H1	2006_H2	2007_H1	2007_H2	2008_H1	2008_H2	2009_H1	2009_H2	2010_H1	2010_H2	2011_H1	2011_H2	2012_H1	2012_H2	2013_H1	2013_H2	2014_H1	2014_H2	2015_H1	2015_H2	2016_H1	2016_H2





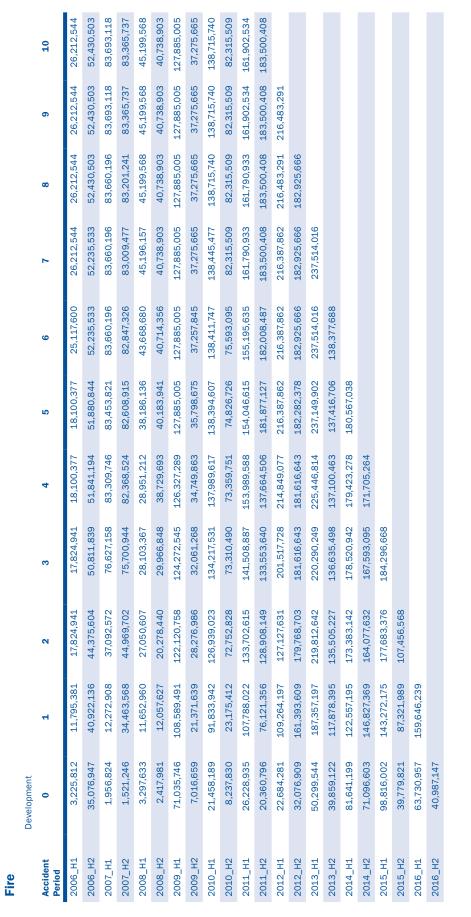
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Claims

133,757,670       133,757,670       133,757,670       133,757,670         314,271,345       314,271,345       314,271,345       314,271,345         363,579,438       363,579,438       363,579,438       314,271,345         576,995,356       576,995,356       363,579,438       363,579,438         505,770,615       576,995,356       576,995,356       134,271,345
314,271,345 363,579,438 576,995,356 576,995,356
363,579,438 576,995,356
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2016 AXA Mansard Annual Report & Accounts

Claims Paid Triangulations as at 31 December 2016







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21	26,212,544																						
20	26,212,544 26,212,544 26,212,544	52,443,209																					
19	26,212,544	52,443,209	83,706,123																				
18	26,212,544	52,443,209	83,706,123	83,365,737																			
17	26,212,544	52,443,209	83,706,123	83,365,737	45,227,021																		
16	26,212,544 26,212,544	52,443,209	83,706,123 83,706,123	83,365,737	45,227,021 45,227,021	40,738,903																	
15	26,212,544	52,443,209	83,706,123	83,365,737	45,227,021	40,738,903	127,885,005																
14	26,212,544	52,430,503	83,706,123	83,365,737	45,199,568	40,738,903	127,885,005	37,299,429															
13	26,212,544	52,430,503	83,706,123	83,365,737	45,199,568	40,738,903	127,885,005	37,299,429	138,715,740														
12	26,212,544	52,430,503	83,706,123	83,365,737	45,199,568	40,738,903	127,885,005	37,299,429	138,715,740	82,315,509													
11	26,212,544	52,430,503	83,706,123	83,365,737	45,199,568	40,738,903	127,885,005	37,275,665	138,715,740	82,315,509	161,923,279												
Accident Period	2006_H1	2006_H2	2007_H1	2007_H2	2008_H1	2008_H2	2009_H1	2009_H2	2010_H1	2010_H2	2011_H1	2011_H2	2012_H1	2012_H2	2013_H1	2013_H2	2014_H1	2014_H2	2015_H1	2015_H2	2016_H1	2016_H2	

	10	25,981,168	43,105,365	99,988,218	88,842,913	272,196,019	141,901,517	167,760,641	168,703,999	194,486,344	173,879,872	153,289,499	192,539,742										
	б	25,981,168	42,535,466	99,982,629	88,842,913	272,196,019	140,477,877	167,760,641	168,160,915	189,743,839	173,430,970	148,822,160	192,103,316	244,140,223									
	œ	25,981,168	42,535,466	99,982,629	87,359,337	272,196,019	140,448,695	167,505,542	163,267,167	189,433,138	173,412,687	144,267,563	192,103,316	243,228,521	284,645,235								
	7	25,885,956	42,535,466	99,212,338	84,536,914	271,436,502	139,769,999	167,426,811	158,038,333	186,493,105	172,817,103	143,963,395	184,083,477	240,778,502	284,629,402	189,589,561							
	9	25,644,789	41,392,452	98,585,846	84,461,335	271,298,842	138,950,586	166,504,703	140,090,906	186,264,211	169,840,266	142,807,052	173,599,688	239,124,129	283,884,460	189,498,568	176,033,562						
	IJ	24,693,463	35,006,834	98,076,921	81,601,688	262,617,409	136,751,506	166,173,289	136,991,756	184,887,519	163,875,908	135,605,050	169,899,216	238,925,934	281,227,906	185,762,150	171,227,989	123,068,830					
	4	24,608,041	34,979,435	96,693,540	79,849,364	257,212,525	124,088,644	162,876,910	135,204,197	175,618,928	163,272,498	130,971,597	147,443,805	238,013,391	274,699,376	183,312,751	170,510,438	120,354,666	234,195,497				
	ε	24,608,041	34,780,048	90,363,220	79,849,364	245,684,574	118,368,228	152,086,848	122,690,103	173,892,173	159,928,657	121,254,462	140,786,097	220,625,751	252,888,271	182,684,821	167,203,603	109,883,627	231,273,224	169,804,709			
	7	18,876,000	31,015,909	87,252,598	55,134,139	233,076,744	108,974,053	124,499,330	108,386,047	168,611,129	127,107,913	114,896,524	120,230,755	208,571,115	239,508,723	173,136,462	159,939,466	108,083,893	206,406,576	167,762,315	224,753,041		
	1	16,777,855	25,231,714	52,805,725	31,120,658	123,708,064	94,278,517	62,836,340	94,560,180	151,495,295	89,187,212	95,698,230	70,155,132	113,721,110	154,089,283	157,186,671	117,055,441	90,386,346	163,800,519	127,281,320	208,206,155	220,182,986	
Development	0	2,102,087	8,604,246	5,929,627	8,254,065	29,877,032	70,692,681	25,429,924	16,551,947	40,638,181	22,047,122	25,017,414	18,624,133	68,230,995	26,294,340	92,862,712	49,800,758	27,997,075	54,502,103	73,947,080	106,056,962	95,732,680	93,890,676
Ω	Accident Period	2006_H1	2006_H2	2007_H1	2007_H2	2008_H1	2008_H2	2009_H1	2009_H2	2010_H1	2010_H2	2011_H1	2011_H2	2012_H1	2012_H2	2013_H1	2013_H2	2014_H1	2014_H2	2015_H1	2015_H2	2016_H1	2016_H2



December 2016	
laims Paid Triangulations as at 31 D	eral Accident
Claim	Gener

20 21	29,087,665 29,087,665	43,656,947																				
19	28,875,903 29,08	43,656,947 43,65	100,205,412																			
18	28,857,636 2	43,646,894 4	100,205,412 1	88,842,913																		
17	28,857,636	43,535,778	100,205,412	88,842,913	278,566,192																	
16	28,857,636	43,535,778	100,196,036	88,842,913	278,566,192	142,080,938																
15	28,857,636	43,535,778	100,196,036	88,842,913	278,566,192	142,080,938	170,172,524															
14	28,857,636	43,535,778	100,196,036	88,842,913	278,566,192	142,080,938	170,172,524	170,540,916														
13	28,857,636	43,535,778	100,196,036	88,842,913	278,566,192	141,901,517	170,172,524	170,540,916	194,575,925													
12	25,981,168	43,535,778	100,196,036	88,842,913	278,480,800	141,901,517	170,028,515	170,529,911	194,575,925	174,752,495												
11	25,981,168	43,105,365	100,196,036	88,842,913	276,339,799	141,901,517	168,978,415	170,335,762	194,575,925	174,183,399	158,325,829											
Accident Period	2006_H1	2006_H2	2007_H1	2007_H2	2008_H1	2008_H2	2009_H1	2009_H2	2010_H1	2010_H2	2011_H1	2011_H2	2012_H1	2012_H2	2013_H1	2013_H2	2014_H1	2014_H2	2015_H1	2015_H2	2016_H1	2016_H2



laims Paid Triangulations as at 31 December 2016	
<b>Claims Paid Triangula</b>	Engineering

Development

Accident Period	0	1	2	e	4	2 2	9	7	8	6	10
2006_H1	1	977,611	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720
2006_H2	1,844,500	14,479,633	14,890,691	14,890,691	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293
2007_H1	7,150	4,354,207	14,382,669	24,193,254	31,133,961	31,133,961	31,133,961	31,133,961	34,093,355	34,093,355	34,093,355
2007_H2	13,544,146	14,377,019	19,350,994	19,384,117	19,384,117	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645
2008_H1	0	2,912,539	27,411,119	39,127,213	39,127,213	39,127,213	39,127,213	39,127,213	39,127,213	39,127,213	39,127,213
2008_H2	4,650,350	4,817,757	14,877,428	14,877,428	15,547,619	15,582,998	15,657,829	15,657,829	15,657,829	15,657,829	15,657,829
2009_H1	1,669,487	24,907,428	47,113,468	55,008,588	56,311,192	56,311,192	57,920,686	57,920,686	58,042,315	58,042,315	58,042,315
2009_H2	7,019,980	15,193,847	16,509,492	18,631,489	18,631,489	18,631,489	32,385,109	32,385,109	32,385,109	32,385,109	32,385,109
2010_H1	2,734,960	12,357,918	29,394,688	43,140,609	45,661,481	46,404,032	48,892,479	48,892,479	48,892,479	48,892,479	48,892,479
2010_H2	1,339,590	15,877,506	26,579,935	31,313,823	31,313,823	32,461,566	32,461,566	32,461,566	32,461,566	32,461,566	32,461,566
2011_H1	393,698	34,051,815	44,055,372	45,854,728	46,562,945	47,166,724	47,166,724	47,166,724	47,287,040	47,287,040	47,583,384
2011_H2	1	32,622,684	47,219,604	61,234,527	61,234,527	61,234,527	61,234,527	61,234,527	61,234,527	61,234,527	61,234,527
2012_H1	13,022,819	21,785,027	27,244,594	32,589,869	33,079,568	33,123,277	33,141,627	33,141,627	33,141,627	33,141,627	
2012_H2	8,703,295	28,962,385	61,259,488	61,274,316	61,274,316	64,294,644	64,417,754	64,417,754	64,417,754		
2013_H1	6,448,894	37,217,809	52,135,689	52,135,689	58,315,383	58,315,383	58,315,383	58,450,638			
2013_H2	35,900,015	62,942,635	76,126,322	77,029,780	77,029,780	77,029,780	77,029,780				
2014_H1	13,586,937	28,249,242	35,485,250	36,158,936	36,710,664	39,172,687					
2014_H2	31,385,370	73,983,734	91,004,087	91,031,147	99,166,589						
2015_H1	31,486,620	48,945,503	69,304,381	69,562,490							
2015_H2	4,277,792	9,425,147	12,550,197								
2016_H1	27,151,382	62,879,822									
2016_H2	1,616,935										



as at 31 D	ingulations as at 31 D	laims Paid Triangulations as at 31 December <b>ngineering</b>	ecember 2016	
	Ingulations	aims Paid Triangulations <b>gineering</b>	as at 31 D	

Accident Period	11	12	13	14	15	16	17	18	19	20	21
2006_H1	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720	12,132,720
2006_H2	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	14,953,293	
2007_H1	34,093,355	34,093,355	34,093,355	34,093,355	34,093,355	34,093,355	34,095,761	34,095,761	34,095,761		
2007_H2	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645	19,407,645			
2008_H1	39,127,213	47,143,652	47,143,652	47,143,652	47,242,876	47,242,876	47,242,876				
2008_H2	15,657,829	15,657,829	15,657,829	15,657,829	15,657,829	15,657,829					
2009_H1	62,873,455	62,873,455	62,879,760	62,879,760	62,879,760						
2009_H2	32,385,109	33,201,379	33,254,242	33,254,242							
2010_H1	49,539,197	49,539,197	49,539,197								
2010_H2	32,461,566	32,461,566									
2011_H1	47,583,384										
2011_H2											
2012_H1											
2012_H2											
2013_H1											
2013_H2											
2014_H1											
2014_H2											
2015_H1											
2015_H2											
2016_H1											
2016_H2											



	10	25,280,888	9,275,692	10,882,211	102,940,333	12,122,643	23,618,775	35,064,596	53,302,555	129,286,116	51,748,451	81,644,304	129,331,963										
	6	25,280,888	9,275,692	10,882,211	102,940,333 1	12,122,643	23,618,775	35,064,596	53,302,555	129,286,116 1	51,748,451	81,644,304	129,331,963 1	123,615,011									
	80	25,280,888	9,275,692	10,882,211	102,940,333 1	12,122,643	23,319,548	35,064,596	53,258,225	128,534,215 1	51,748,451	80,471,577	129,331,963 1	123,615,011 1	127,581,535								
	7	25,280,888	9,275,692	10,882,211	102,940,333 1	12,122,643	23,319,548	35,064,596	53,258,225	128,534,215 1	51,748,451	80,471,577	129,331,963 1	123,615,011 1	127,581,535 1	23,294,531							
	9	25,280,888	9,275,692	10,882,211	102,940,333	12,122,643	23,319,548	35,064,596	53,189,696	126,775,582 1	51,591,499	63,625,204	129,331,963	123,615,011	127,581,535	23,294,531	81,957,029						
	ъ	23,290,709	9,275,692	10,882,211	102,930,907	12,122,643	23,252,404	35,064,596	53,189,696	125,542,640	51,543,194	63,519,184	129,331,963	123,615,011	127,581,535	23,294,531	79,129,969	40,784,491					
	4	23,290,709	9,275,692	10,073,632	97,734,678	12,083,803	23,189,233	35,064,596	50,045,830	123,361,139	51,483,984	60,685,055	129,331,963	123,615,011	127,017,641	20,876,976	79,038,925	32,202,777	44,811,453				
	ß	23,290,709	9,275,692	6,609,497	97,559,716	12,016,872	23,189,233	32,945,300	49,388,967	123,361,139	51,483,984	60,661,838	129,054,938	123,615,011	127,017,641	20,876,976	79,038,925	31,948,278	20,525,186	19,048,486			
	7	23,290,709	9,275,692	6,451,062	92,217,836	6,342,282	22,464,794	31,450,733	33,507,201	122,914,772	48,619,547	60,661,838	107,964,379	113,975,862	122,364,140	20,876,976	32,681,421	31,948,278	19,666,197	17,269,247	12,132,442		
	1	22,821,898	6,034,822	6,315,056	34,618,068	5,552,565	13,510,127	21,988,030	26,562,274	118,532,858	40,261,884	60,547,927	83,616,386	111,126,492	115,958,318	20,540,796	31,330,953	31,948,278	19,666,197	16,180,863	7,322,880	2,558,652	
Development	0	723,379	1,620,500	1	5,521,450	1,518,676	2,548,936	2,447,455	2,616,553	101,820,051	9,318,814	30,182,594	60,110,726	91,987,742	86,233,857	2,489,241	18,333,621	12,596,287	9,492,586	8,819,110	2,686,565	1,417,498	376,322
1	Accident Period	2006_H1	2006_H2	2007_H1	2007_H2	2008_H1	2008_H2	2009_H1	2009_H2	2010_H1	2010_H2	2011_H1	2011_H2	2012_H1	2012_H2	2013_H1	2013_H2	2014_H1	2014_H2	2015_H1	2015_H2	2016_H1	2016_H2





Marine Cargo	<b>60</b> 0										
Accident Period	11	12	13	14	15	16	17	18	19	20	21
2006_H1	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888	25,280,888
2006_H2	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	9,275,692	
2007_H1	10,882,211	10,882,211	10,882,211	10,882,211	10,882,211	10,882,211	10,882,211	10,882,211	10,882,211		
2007_H2	102,940,333	102,940,333	102,940,333	102,940,333	102,940,333	102,940,333	102,940,333	102,940,333			
2008_H1	12,122,643	12,122,643	12,122,643	12,122,643	12,122,643	12,122,643	12,122,643				
2008_H2	23,618,775	23,710,703	23,710,703	23,710,703	23,710,703	23,710,703					
2009_H1	36,311,883	36,311,883	36,311,883	36,311,883	36,311,883						
2009_H2	53,302,555	53,302,555	53,302,555	53,302,555							
2010_H1	129,286,116	129,286,116	129,286,116								
2010_H2	51,748,451	51,748,451									
2011_H1	81,644,304										
2011_H2											
2012_H1											
2012_H2											
2013_H1											
2013_H2											
2014_H1											
2014_H2											
2015_H1											
2015_H2											
2016_H1											
2016_H2											



Claims Paid Triangulations as at 31 December 2016

# **Marine Hull**

	Development										
Accident Period	0	1	2	Э	4	5	9	7	8	6	10
2006	2,373,627	4,448,642	4,448,642		4,448,642	4,448,642 4,448,642 4,448,642		4,448,642 4,448,642		4,448,642 4,448,642 4,448,642	4,448,642
2007	21,102,205	31,476,647	32,183,171	32,183,171	32,183,171	32,183,171	21,102,205 31,476,647 32,183,171 32,183,171 32,183,171 32,183,171 32,183,171 32,183,171 32,183,171 32,183,171 32,183,171	32,183,171	32,183,171	32,183,171	
2008	242,748	242,748	242,748	242,748	242,748	242,748	242,748 242,748 242,748 242,748 242,748 242,748	242,748	242,748		
2009	21,663,761	53,025,923	53,025,923	53,025,923		53,025,923 53,025,923	53,025,923	53,025,923			
2010	26,681,676	28,979,185	28,979,185 28,979,185 28,979,185 28,979,185 28,979,185 28,979,185	28,979,185	28,979,185	28,979,185	28,979,185				
2011	1	11,708,091	11,708,091	11,708,091	11,708,091 11,708,091	11,708,091					
2012	22,861,528	51,144,064	51,366,634	51,366,634	51,366,634						
2013	3,797,634		4,050,735 17,900,569 17,900,569	17,900,569							
2014	19,962,727	40,389,344	44,674,649								
2015	5,336,677	6,097,264									
2016	7,449,802										





## Appendix 1A - Five-Year Financial Summary-Group (All amounts in thousands of Naira unless otherwise stated)

Group					
	Dec-16	Dec-15	Dec-14	Dec-13	Dec-12
STATEMENT OF FINANCIAL POSITION	N' 000	N' 000	N' 000	N' 000	N' 000
ASSETS					
Cash and cash equivalents	3,523,136	6,461,385	8,193,422	6,169,398	3,257,176
Investment securities					
- At fair value through profit or loss	-	-	1,037,132	1,013,686	4,006,870
- Available-for-sale	17,539,369	16,333,844	5,472,938	3,424,026	3,067,015
- Held-to-maturity	-	-	7,958,271	6,450,413	5,422,982
Financial assets designated at fair value	3,325,455	7,657,492	4,799,920	3,738,761	2,146,971
Pledged assets	-	-	-	-	235,967
Trade receivables	854,923	686,163	317,637	229,548	2,036,827
Reinsurance assets	9,184,177	5,055,844	4,843,632	2,788,828	1,798,806
Other receivables	840,036	883,382	669,357	844,657	867,423
Deferred acquisition	<b>593,862</b>	578,744	664,944	361,786	254,018
Loans and receivables	3,177,293	183,484	96,666	78,149	-
Investment property	12,017,000	9,205,350	8,313,300	8,742,725	6,936,660
Intangible assets	1,688,903	1,728,515	142,737	110,878	100,769
Property and equipment	1,714,019	1,932,823	1,880,392	1,679,861	1,477,814
Statutory deposit	500,000	500,000	500,000	500,000	500,000
TOTAL ASSETS	54,958,173	51,207,026	44,890,348	36,132,716	32,109,298
LIABILITIES					
Insurance liabilities	14,433,322	12,916,775	11,292,998	7,692,694	5,865,262
Investment contract liabilities:					
– At amortised cost	2,734,268	2,656,066	2,383,562	2,189,940	1,999,686
Financial liabilities designated at fair value	2,916,273	7,657,492	4,799,920	3,738,761	2,146,971
Borrowing	4,225,811	4,028,230	4,578,268	3,484,128	3,581,574
Trade payables	7,423,560	2,200,234	1,287,959	1,143,012	2,053,812
Other payables	2,215,341	1,639,740	3,794,478	2,467,133	1,047,208
Current income tax liabilities	256,067	202,654	146,915	279,751	411,434
Deferred income tax	567,529	286,941	279,106	206,082	421,017
TOTAL LIABILITIES	34,772,171	31,588,132	28,563,206	21,201,501	17,526,964



Appendix 1A - Five-Year Financial Summary-Group (All amounts in thousands of Naira unless otherwise stated)

EQUITY					
Paid up share capital	5,250,000	5,250,000	5,250,000	5,000,000	5,000,000
Share premium	4,443,453	4,443,453	4,443,453	3,843,243	3,843,243
Contingency reserve	3,173,900	2,722,013	2,344,505	1,912,579	1,564,699
Other reserves	2,612,567	2,547,607	2,657,907	2,500,000	2,465,506
Treasury shares	(304,924)	(304,924)	(840,220)	-	-
Retained earnings	3,221,949	1,820,069	982,218	733,172	204,818
Fair value reserves	(986,947)	935,054	365,733	282,088	1,035,117
SHAREHOLDERS' FUNDS	17,409,998	17,413,272	15,203,596	14,271,082	14,113,383
Total equity attributable to the owners of the parent	17,409,998	17,413,272	15,203,596	14,271,082	14,113,383
Non-controlling interests in equity	2,776,004	2,205,622	1,123,546	660,132	468,951
TOTAL EQUITY	20,186,002	19,618,894	16,327,142	14,931,214	14,582,334
TOTAL LIABILITIES AND EQUITY	54,958,173	51,207,026	44,890,348	36,132,716	32,109,298

	Dec-16	Dec-15	Dec-14	Dec-13	Dec-12
STATEMENT OF COMPREHENSIVE INCOME	N' 000	N' 000	N'000	N' 000	N' 000
Gross premium written	20,713,129	16,574,614	17,400,168	13,594,216	12,444,451
Premium earned	10,949,138	9,904,934	9,054,321	7,534,754	7,109,300
Profit before taxation	3,125,627	2,023,653	2,015,409	1,991,266	2,179,804
Taxation	(490,631)	(361,472)	(397,276)	102,925	(576,499)
Profit after taxation	2,634,996	1,662,181	1,537,256	2,094,190	1,603,305
Transfer to contingency reserve	451,887	377,508	431,926	347,880	323,688
Earnings per share- Basic (kobo)	20.00	11.81	10.74	21.03	16.03



## Appendix 1B - Five Year Financial Summary-Parent (All amounts in thousands of Naira unless otherwise stated)

Parent					
	Dec-16	Dec-15	Dec-14	Dec-13	Dec-12
STATEMENT OF FINANCIAL POSITION	N' 000				
ASSETS					
Cash and cash equivalents	2,878,081	5,648,247	6,924,485	5,456,942	2,806,096
Financial assets					
- Available-for-sale	14,234,470	13,973,364	4,706,891	2,994,663	3,067,015
<ul> <li>At fair value through profit or loss</li> </ul>	-	-	992,790	767,073	3,797,654
<ul> <li>Financial assets designated at fair value</li> </ul>	3,194,131	4,130,895	2,451,020	2,140,840	1,603,874
<ul> <li>Held-to-maturity</li> </ul>	-	-	7,659,648	6,182,981	5,166,769
Loans and receivables	5,098,392	1,520,068	887,961	1,639,581	-
Pledged assets	-	-	-	-	235,967
Trade receivables	315,806	315,359	261,581	229,548	2,036,827
Reinsurance and coinsurance assets	9,134,825	5,033,551	4,838,653	2,788,828	1,798,807
Other receivables	555,287	493,179	604,793	876,728	1,769,005
Deferred acquisition	574,413	570,875	661,724	361,619	254,018
Investment in subsidiaries	3,919,573	3,919,573	2,034,326	3,199,661	2,687,661
Deferred tax asset	-	-	-	-	-
Intangible assets	229,332	239,493	80,048	82,085	96,357
Property and equipment	1,442,216	1,575,469	1,659,857	1,569,233	1,468,003
Statutory deposit	500,000	500,000	500,000	500,000	500,000
TOTAL ASSETS	42,076,526	37,920,073	34,263,778	28,789,782	27,288,053
LIABILITIES					
Insurance liabilities	13,033,944	12,293,840	11,034,635	7,680,663	5,865,263
Investment contract liabilities:					
<ul> <li>At amortised cost</li> </ul>	2,734,268	2,656,066	2,383,562	2,189,940	1,999,686
Financial liabilities designated at fair value	2,916,719	4,130,895	2,451,020	2,140,840	1,603,874
Borrowing	-	-	-	-	235,967
Trade payables	7,406,965	2,198,437	1,286,688	1,143,012	2,053,812
Other liabilities	1,017,461	974,108	2,810,196	1,818,637	504,978
Current income tax liabilities	202,157	144,206	129,752	272,615	392,300
Deferred income tax	183,220	125,362	120,330	19,442	214,377
TOTAL LIABILITIES	27,494,734	22,522,914	20,216,183	15,265,149	12,870,258



Appendix 1B - Five Year Financial Summary-Parent (All amounts in thousands of Naira unless otherwise stated)

EQUITY					
Paid up share capital	5,250,000	5,250,000	5,250,000	5,000,000	5,000,000
Share premium	4,443,453	4,443,453	4,443,453	3,843,243	3,843,243
Contingency reserve	3,173,900	2,722,013	2,344,505	1,912,579	1,564,699
Other reserves	2,593,900	2,532,978	2,657,907	2,500,000	2,500,000
Treasury shares	(304,924)	(304,924)	(840,220)	-	-
Retained earnings	283,393	(98,290)	389,567	(13,277)	474,736
Fair value reserves	(857,930)	851,929	(197,617)	282,088	1,035,117
SHAREHOLDERS' FUNDS	14,581,792	15,397,159	14,047,595	13,524,633	14,417,795
Total equity attributable to the owners of the	14,581,792	15,397,159	14,047,595	13,524,633	14,417,795
parent					
TOTAL EQUITY	14,581,792	15,397,159	14,047,595	13,524,633	14,417,795
TOTAL LIABILITIES AND EQUITY	42,076,526	37,920,073	34,263,778	28,789,782	27,288,053

	Dec-16	Dec-15	Dec-14	Dec-13	Dec-12
STATEMENT OF COMPREHENSIVE INCOME	N' 000				
Gross premium written	17,330,219	15,009,324	16,943,161	13,579,752	12,444,451
Premium earned	8,205,987	8,664,101	8,842,563	7,534,754	7,109,301
Profit before taxation	1,263,787	689,232	1,623,677	867,337	1,730,634
Taxation	(223,408)	(223,134)	(386,880)	92,530	(350,581)
Profit after taxation	1,040,379	466,098	1,236,797	959,866	1,380,053
Transfer to contingency reserve	816,971	377,508	431,926	347,880	323,688
Earnings per share (kobo)	10.08	4.52	4.52	9.14	13.80



## Appendix 2 - Statement of Value Added (All amounts in thousands of Naira)

		Gro	oup			Par	rent	
	Dec 2016	%	Dec 2015	%	Dec 2016	%	Dec 2015	%
Gross premium income	20,713,129		16,574,614		17,330,219		15,009,324	
Re-insurance, claims and commission & others	(21,491,306)		(17,262,338)		(17,708,831)		(14,369,891)	
	(778,177)		(687,724)		(378,612)		639,433	
Investment and other income	6,270,561		4,522,523		3,424,501		2,332,815	
Value added	5,492,384		3,834,799		3,045,889		2,972,248	
Applied to pay:								
Employee benefits	2,054,675	37%	1,630,127	43%	1,617,904	<b>53</b> %	1,224,712	41%
Government as tax	490,631	9%	361,472	9%	223,408	7%	223,134	8%
Shareholders as dividend	(206,809)	-4%	(310,212)	-8%	(206,809)	-7%	310,212	10%
Retained in the business								
Contingency reserve	451,887	8%	377,508	10%	451,887	15%	377,508	13%
Depreciation and amortisation	518,891	9%	491,230	13%	371,007	12%	370,585	12%
Retained profit for the year	1,612,727	30%	841,742	22%	588,492	19%	466,097	15%
Non-controlling interest	570,382	10%	442,932	12%	-	0%	-	0%
Value added	5,492,384	100%	3,834,799	100%	3,045,889	100%	2,972,248	100%

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For the year ended 31 December 2016

	FIRE	ACCIDENT	MOTOR	MARINE	ENGINEERING	ENERGY	AVIATION	AGRIC ULTURE	<b>DEC 2016</b>	DEC 2015
	=N=000	=N=000	=N=000	=N=000	=N=000	=N=000	=N=000	=N=000	=N=000	=N=000
REVENUE										
Gross Premium Written	2,810,038	1,585,750	2,855,297	730,191	1,718,253	3,811,946	309,002	13,298	13,833,775	11,329,764
Add Reinsurance Inward Premium	28,200	8,523	6,146	3,424	2,516	1,323	1,441		51,573	40,991
	2,838,238	1,594,273	2,861,443	733,615	1,720,769	3,813,269	310,443	13,298	13,885,348	11,370,755
Less Unexpired Risks Provision	(154,203)	(121,577)	285	3,167	278,794	398,376	227	3,301	408,370	870,209
Gross Premium Earned	2,684,035	1,472,696	2,861,728	736,782	1,999,563	4,211,645	310,669	16,599	14,293,717	12,240,964
Less Reinsurance Cost										
Local Facultative Premium	(1,819,338)	(264,627)	(96,827)	(227,972)	(1,398,488)	(3,119,358)	(146,371)		(7,072,981)	(4,415,951)
Prepaid Reinsurance	168,287	7,997	33,595	3,378	(253,110)	(210,713)	8,309	(1,048)	(243,305)	(762,717)
Reinsurance Treaty Premium	(519,900)	(45,533)	(10,684)	(233,132)	(121,441)	(312,347)	(25,251)		(1,268,288)	(1,010,762)
Net Premium	(2,170,951)	(302,163)	(73,916)	(457,726)	(1,773,039)	(3,642,418)	(163,313)	(1,048)	(8,584,574)	(6,189,430)
Net Earned Premium	513,084	1,170,533	2,787,812	279,056	226,524	569,227	147,356	15,551	5,709,143	6,051,534
Add Commission Received										
Direct Business Commission	14,923	4,263	137	3,248	2,157	9,781	181		34,690	114,500
Local Facultative Comm	241,014	32,452	14,634	27,133	61,521	70,334	3,327		450,415	329,452
Reinsurance Treaty Comm	104,124	•		64,935	45,267	76,505	154		290,985	235,205
Deferred Comm. Income	(27,346)	(2,990)	(5,634)	(4,944)	8,938	71,857	626	288	40,795	125,649
Investment income	37,583	85,740	204,204	20,441	16,593	41,695	10,794	1,139	418,188	274,749
	370,298	119,465	213,341	110,812	134,476	270,172	15,082	1,427	1,235,072	1,079,555
Total Income	883,382	1,289,998	3,001,153	389,868	361,000	839,399	162,438	16,978	6,944,216	7,131,089
Expenses										
Claims Paid	677,084	585,721	1,847,606	386,951	403,485	252,989	28,346		4,182,182	3,421,312
Outstanding Claims	744,681	69,505	(15,559)	(26,380)	81,864	(130,029)	11,662		735,744	1,083,224
Gross Claims	1,421,765	655,226	1,832,047	360,571	485,349	122,960	40,008		4,917,926	4,504,536
Treaty Claims Recovered	390,292	152,861	30,821	166,137	54,785	59,666	1		854,562	648,547
Facultative Claims Recovered	273	16,609	1,954	112,197	162,916	145,092			439,041	48,542
Ri Claim Recoverable	748,268	132,946	24,263	(12,491)	48,048	(259,009)	16,293		698,318	620,535
Total Claims Recovered/Recoverable	1,138,833	302,416	57,038	265,843	265,749	(54,251)	16,293		1,991,921	1,317,624
Net claims Incurred	282,932	352,810	1,775,009	94,728	219,600	177,211	23,715		2,926,006	3,186,912
Underwriting Expenses (commission expenses)	452,635	217,542	207,115	107,231	119,475	150,344	39,735	1,959	1,296,036	1,100,110
Deferred Acquisition Cost (Comm)	(20,048)	(15,502)	(4,450)	(3,767)	367	38,853	677	330	(3,540)	90,849
Other acquisition Cost	52,739	462	98,201	19,644	174	35,116			206,336	151,963
Maintenance Costs	36,616	21,716	39,942	7,090	4,932	39,126	4,974		154,396	118,512
Total underwriting expenses	521,942	224,218	340,809	130,198	124,948	263,439	45,386	2,289	1,653,229	1,461,434
Underwriting Profit	78,508	712,970	885,335	164,942	16,451	398,750	93,337	14,689	2.364.982	2.482.743





## Appendix 4 - Summarised Revenue Accounts Life For the year ended 31 December 2016

	Group Life =N=000	Individual Life =N=000	Annuity =N=000	Dec 2016 Total =N=000	Dec 2015 Total =N=000
REVENUE					
Gross Premium Written	2,292,735	863,451	288,685	3,444,871	3,638,568
Less Unexpired Risks Provision	134,288	-	-	134,288	(262,918)
	2,427,023	863,451	288,685	3,579,159	3,375,650
Less Reinsurance Premium					
Local Facultative Premium	(406,145)	(12,575)	-	(418,720)	(560,644)
Ri share of Insurance Liabilities	104,406	19,155	-	123,562	210,640
Reinsurance Treaty Premium	(431,987)	(108,051)	-	(540,037)	(413,079)
Net Premium	1,693,298	761,980	288,685	2,743,963	2,612,567
Add commission received					
Direct business commission	3,826	685	-	4,511	9,411
Local Facultative	52,197	1,938	-	54,135	61,717
Reinsurance treaty	100,117	19,907	-	120,024	108,908
Investment Income	202,923	91,315	270,236	564,474	614,510
	359,063	113,845	270,236	743,144	794,546
Total income	2,052,361	875,825	558,921	3,487,107	3,407,113
Expenses					
Claims paid	1,367,371	356,281	263,264	1,986,916	1,678,274
Surrenders	-	10,515	-	10,515	5,530
Increase/decrease outstanding claims	148,333	-	-	148,333	164,776
Gross claims incurred	1,515,704	366,796	263,264	2,145,763	1,848,580
Reinsurance claims recovered	(359,236)	(38,375)	-	(397,611)	(470,809)
Co insurance claims recovered	(150,003)	-	-	(150,003)	(29,235)
Net claims incurred	1,006,465	328,421	263,264	1,598,150	1,348,536
Acquisition expenses (commission expenses)	144,585	99,668	5,737	249,990	269,605
Other acquisition costs	15,772	3,151	-	18,923	26,579
Maintenance cost	39,260	22,411	-	61,671	64,053
Transfer to life fund	-	162,838	(98,098)	64,740	639,883
Total expenses	1,206,082	616,489	170,903	1,993,474	2,348,656
Underwriting profit	846,279	259,337	388,018	1,493,634	1,058,457



## Appendix 5 - Annuity Disclosures Statement of Assets and Liabilities

For the year ended 31 December 2016

Cash balances	Counterparty				Carrying amount
	GTBank Plc	Bank balance			6,299,000
Short term deposits	Counterparties	Interest rate	Maturity date		Carrying amount
	FIDELITY BANK PLC: FD	17%	1/30/2017		56,233,000
					56,233,000
	Issuer			Amortised cost	Fair value
Treasury bills	CENTRAL BANK OF NIGERIA		1/5/2017	7,487,169	7,485,583
	CENTRAL BANK OF NIGERIA		10/5/2017	88,511,951	88,840,471
	CENTRAL BANK OF NIGERIA		10/5/2017	23,206,139	23,288,279
	CENTRAL BANK OF NIGERIA		10/5/2017	85,089,423	85,390,355
	CENTRAL BANK OF NIGERIA		9/7/2017	73,308,970	73,565,694
	CENTRAL BANK OF NIGERIA		9/21/2017	23,438,156	23,481,953
	CENTRAL BANK OF NIGERIA		11/30/2017	5,038,992	5,051,514
			8/31/2017	15,787,387	15,842,493
				321,868,186	322,946,339
Equity	Issuer			Purchase Cost	Market Value
	ACCESS NL Equity			1,606,088	1,847,489
	DANGCEM NL Equity			5,972,191	7,409,886
	DANGSUGA NL Equity			2,846,666	2,717,789
	GUARANTY NL Equity			10,336,660	16,187,392
	NASCON NL Equity			43,814	64,056
	STANBIC NL Equity			1,438,938	1,438,938
	STANBICIBTC NL EQUITY			704,375	704,375
	TOTAL NL Equity			3,602,375	5,980,000
	UACN NL Equity			1,370,214	1,134,675
	UBA NL Equity			5,438,566	5,438,566
	WAPCO NL Equity			1,509,729	814,905
	ZENITHBA NL Equity			16,045,868	17,332,548



## Appendix 5 - (Annuity Disclosures) Statement of Assets and Liabilities For the year ended 31 December 2016

Description	Coupon rate	Maturity date	Amortised cost	Fair valu
10.00% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 23-07-2030	1000%	7/23/2030	47,085,498	40,079,02
12.1493% NGN CENTRAL BANK OF NIGERIA FGN 18-07-2034	1210%	7/18/2034	744,718,784	648,847,60
12.1493% NGN CENTRAL BANK OF NIGERIA FGN 18-07-2034	1210%	7/18/2034	86,375,313	86,513,01
12.1493% NGN CENTRAL BANK OF NIGERIA FGN 18-07-2034	1210%	7/18/2034	34,798,699	30,279,55
12.1493% NGN CENTRAL BANK OF NIGERIA FGN 18-07-2034	1210%	7/18/2034	87,652,147	86,513,01
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	26,276,408	24,540,94
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	75,000,000	61,352,36
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	44,036,812	40,901,57
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	8,469,647	7,362,28
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	19,217,837	18,487,51
12.4000% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 18-03-2036	1240%	3/18/2036	95,240,806	81,803,15
14.20% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 14-03-2024	1420%	3/14/2024	44,363,177	39,816,65
14.75% NGN LAFARGE AFRICA BOND 09-06-2021	1470%	6/9/2021	100,000,000	96,226,02
15.54% NGN CENTRAL BANK OF NIGERIA FGN 13-02-2020	1550%	2/13/2020	33,996,655	30,955,88
16.50% NGN Local Contractors Receivables Management LCR 20-04- 2017	1650%	4/20/2017	100,238,201	103,034,79
16.50% NGN Local Contractors Receivables Management LCR 20-04- 2017	1650%	4/20/2017	100,238,201	103,034,79
7.00% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 23-10-2019	700%	10/23/2019	56,681,364	51,473,0
10.70% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 30-05-2018	1070%	5/30/2018	12,159,565	11,828,54
13.25% NGN STANBIC IBTC BANK CORB 30-09-2024	1320%	9/30/2024	55,000,000	53,243,9
13.50% NGN LAGOS STATE SG 27-11-2020	1350%	11/27/2020	20,000,000	20,086,49
14.20% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 14-03-2024	1420%	3/14/2024	23,239,648	21,489,9
14.20% NGN FEDERAL GOVERNMENT OF NIGERIA FGN 14-03-2024	1420%	3/14/2024	105,291,042	97,681,64
14.25% NGN FIRST CITY MONUMENT BANK PLC CORB 07-11-2021	1420%	11/7/2021	50,000,000	48,720,4
14.50% NGN LAGOS STATE SG 22-11-2019	1450%	11/22/2019	3,000,000	2,457,8
14.50% NGN LAGOS STATE SG 22-11-2019	1450%	11/22/2019	10,000,000	8,192,93
15.75% NGN THE LA CASERA COMPANY PLC CORB 18-10-2018	1570%	10/18/2018	7,780,974	9,139,7
16.50% NGN Local Contractors Receivables Management LCR 20-04- 2017	1650%	4/20/2017	4,347,000	4,478,92
16.50% NGN Local Contractors Receivables Management LCR 20-04- 2017	1650%	4/20/2017	39,440,000	40,636,9
16.50% NGN Local Contractors Receivables Management LCR 20-04- 2017	1650%	4/20/2017	27,000,000	27,819,39
			2,061,647,778	1,896,998,0
				2,343,547,1

Annuity Reserves

1,766,570,000



## **Appendix 6 - Hypothecation of Assets**

(a) Analysis of cash and cash equivalents per policy holders funds is as follows:

	Group	Group	Parent	Parent
	Dec-2016	Dec-2015	Dec-2016	Dec-2015
Life - shareholders funds	66,859	469,241	66,859	469,241
Life - insurance funds	107,509	364,012	107,509	364,012
Annuity	62,532	168,788	62,532	168,788
Deposit administration	25,904	677,151	25,904	677,151
Non-life - insurance funds	2,549,486	2,482,654	2,549,486	2,482,654
Non-life -shareholders funds	65,791	894,547	65,791	894,547
Others	645,054	813,137	-	-
	3,523,135	5,869,530	2,878,081	5,056,393

(b) Analysis of Available for sale assets per policy holders funds is as follows:

Group	Group	Parent	Parent
Dec-2016	Dec-2015	Dec-2016	Dec-2015
1,439,191	1,631,358	1,439,191	1,631,358
1,621,145	1,302,631	1,621,145	1,302,631
1,891,805	2,189,799	1,891,805	2,189,799
2,742,528	2,120,543	2,742,528	2,120,543
2,796,331	2,308,955	2,796,331	2,308,955
3,743,471	4,843,148	3,743,471	4,843,148
3,309,194	2,360,477	-	-
17,543,664	16,756,911	14,234,470	14,396,434
	Dec-2016 1,439,191 1,621,145 1,891,805 2,742,528 2,796,331 3,743,471 3,309,194	Dec-2016         Dec-2015           1,439,191         1,631,358           1,621,145         1,302,631           1,891,805         2,189,799           2,742,528         2,120,543           2,796,331         2,308,955           3,743,471         4,843,148           3,309,194         2,360,477	Dec-2016         Dec-2015         Dec-2016           1,439,191         1,631,358         1,439,191           1,621,145         1,302,631         1,621,145           1,891,805         2,189,799         1,891,805           2,742,528         2,120,543         2,742,528           2,796,331         2,308,955         2,796,331           3,743,471         4,843,148         3,743,471           3,309,194         2,360,477         -

(c) Investment income

(i)	-attributable to shareholders' funds:	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Dividend income	180,693	140,141	180,693	140,141
	Interest income on investment securities	758,324	770,448	758,324	770,448
	Interest income on cash and cash equivalents	233,278	173,450	233,278	173,450
	Rental income	1,076,371	912,322	-	-
	Asset management fees	(85,238)	(77,881)	(85,238)	(77,881)
		2,163,428	1,918,480	1,087,057	1,006,158
(ii)	-attributable to insurance funds:	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Dividend income	3,992	985	3,992	985
	Interest income on debt securities	510,369	459,766	510,369	459,766
	Interest income on cash and cash equivalents	40,068	61,071	40,068	61,071
	Asset management fees	-	-	(55,009)	(50,793)
		554,429	521,822	499,420	471,029
(iii)	-attributable to annuity funds	Group	Group	Parent	Parent
		Dec-2016	Dec-2015	Dec-2016	Dec-2015
	Interest income on debt securities	284,292	234,711	284,292	234,711
	Interest income on cash and cash equivalents	4,452	6,707	4,452	6,707
		288,744	241,418	288,744	241,418



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### **Unclaimed Dividend Listing**

as at 20 April 2017

1 ABDUL YUSUF JOSEPH MUAZU **50 ADEGBOYEGA SAMUEL** 2 ABODERIN GBOYEGA 3 ABODUNRIN DAMILARE JOHN 4 BOLARINWA JACOB AYODEJI 5 IBUNDE TERKIMBI THEOPHILUS 6 **OPARA CLEMENT ANAELE CHUKWUDI** 7 **TUASE VICTORIA IREOLUWA** 8 ABASI HELPME SORBO 9 ABBA AYUBA IBRAHIM **10 ABDULRASHEED BASHIR 11 ABEOKUTA TUYE EBIKESEYE 12 ABIDOYE LATEEF BOLAJI 13 ABIDOYE MAJEED TUNJI 14 ABIDOYE MICHAEL AKINTOLA 15 ABIDOYE TAOFIK OWOLABI** 16 ABIODUN A OLADOSU-EST.OF-**OSUOLALE & ORS 17 ABIOSUN ATOYEBI OYELAMI 18 ABODERIN TITILAYO 19 ABOLAJI OLUFEMI OLAJIDE** 20 ABOLAJI YEMI EMMANUEL **21 ABOLARIN OLUGBENGA** 22 ABOLARIN TEMITOPE ABIODUN 23 ABOLUWOYE AKINWANDE EBENEZER 24 ABRAHAM KEHINDE P 25 ABRAHAM TAIWO P 26 ABUI DAUDA 27 ACHOR EMMANUEL FRIDAY 28 ADALEMO SIKIRU SEGUN 29 ADAMU ALIU **30 ADARAMEWA KAMORUDEEN OLUSUYI 31 ADEBAMBO OLUWABUKOLA ALICE** 32 ADEBAMOWO OLUSANYA **33 ADEBARI OLADIPUPO ABDULKABIR** 34 ADEBAYO ADEBOLA ADEREMI **35 ADEBAYO OLUSESAN STEPHEN 36 ADEBAYO RASHIDA AJOKE 37 ADEBOGUN WINIFRED AYOMIPOSI** С **38 ADEBOWALE KAYODE MICHAEL 39 ADEBOYE EMMANUEL ADEWALE 40 ADEBUSUYI TOLULOPE ABIOLA 41 ADEDEJI OLUFOLAKE COMFORT** 42 ADEDIRAN ADENIYI ADESOJI **43 ADEDOYIN-ADEYINKA OLUMOROTI** ABIODUN 44 ADEDUGBE YETUNDE ABIMBOLA **45 ADEFOWOKAN TIMOTHY OLATUNDE 46 ADEFUNMILAYO TOPE DAMILOLA 47 ADEGBENLE YEKEEN ADIGUN 48 ADEGBITE ISAAC ADEREMI 49 ADEGBITE OLUWASEYI ADENIKE** 

**51 ADEGBULUGBE BOSE COMFORT 52 ADEGOKE SAMSON OLUTAYO 53 ADEHUWA JOY BOSE** 54 ADEISA MOSES BAMIDELE **55 ADEITAN ADEDAMOLA MATTHEW 56 ADEJARE ADESANMI ADEDAMOLA** 57 ADEJUWON ISAAC ADEYOJU **58 ADEKANMBI ADERONKE 59 ADEKOLA ADEBAYO 60 ADEKOLA DANIEL OREOLUWA** 61 ADEKUNJO IDOWU 62 ADELAJA BABATUNDE OLUSESAN **63 ADELEKE MARTINA SUNMBO** 64 ADELEKE OLUGBENGA MOSES 65 ADELEKE OLUWASEGUN EBENEZER 66 ADELEYE ESTHER OLUWAGBOTEMI **67 ADELOTAN HAKEEM OLUROTIMI** 68 ADELUSI OLUFEMI ISAAC **69 ADELUSI TAIWO** 70 ADENIJI ADETOKUNBO 71 ADENIJI IYINOLUWA OLOHIJE ESTHER 72 ADENIJI STEPHEN AYOKUNLE 73 ADENIREGUN ABIOLA ATINUKE 74 ADENIYI LANRE **75 ADENIYI MATHEW OLUWASEGUN 76 ADENIYI WALE** 77 ADENODI ISRAEL OLU **78 ADENRELE RAHEEMOT YETUNDE** OMOTOLA (ALLEGED **79 ADENUGA MIKE AND EBUN 80 ADENUGA PRECIOUS ADEDAMOLA** 81 ADEOGBA ADEDAYO A. & OLUWATOYIN O.(MR&MRS) 82 ADEOLA GBENGA 83 ADEOLUWA LARAIYETAN 84 ADEOYE OLUGBENGA ADEYEMI **85 ADEPOJU OLUTOYIN SAMUEL 86 ADEPONLE MARY ADEBOLA 87 ADEREWA TINUKEMI** 88 ADERINOKUN OLUTAYO [DECEASED] **89 ADESANYA SHAMSIDIN OSARETIN** 90 ADESHINA KAYODE ABIODUN 91 ADESINA JOHNSON GBADEBO 92 ADESINA-IBRAHIM ODUAYO MARY **93 ADETILOYE KOYEJO OLUYINKA** 94 ADETONA ADEMUYIWA OLADIPUPO 95 ADETUNJI AYOOLA CAROLINE **96 ADEUYI SMART GBENGA** 97 ADEWUMI ATINUKE OLUKEMI **98 ADEWUMI MICHAEL ADEMOLA** 99 ADEWUNNU KAZEEM ODUBOLA

101 ADEWUSI YOMI AREMU 102 ADEYEMI JOHNSON GBOYEGA 103 ADEYEMI JONATHAN OYEJIDE

ADEWUSI MICHAEL OLUSEGUN

- 104 ADEYEMI JOSIAH ADEKUNLE
- 105 ADEYEMI OLUSEYI DANIEL
- 106 ADEYEMI OLUTOSIN JOSEPH
- 107 **ADEYEMI STANLEY**
- 108 ADEYEMO PETER ADENRELE
- 109 ADEYEYE ADEOLA OPEYEMI (DR)
- 110 ADEYINKA GANIYU ADEBAYO
- ADIGUN OMOWUMI T. 111
- ADIGWE HELEN NKECHI 112
- 113 ADINDE ROBINSON ANAYOCHUKU
- 114 ADINDU BERNICE OGECHI
- 115 ADIO ODUNOLA E.
- 116 AD-MAT INVESTMENT CO LTD
- 117 ADU AYODELE
- 118 AFEN-ASHIA BUKEYIM KEVIN
- 119 AFENI ODUNAYO BOLAWALE
- 120 AFFIAH GLADYS EMEM
- 121 AFINJU TAIWO A. & OMOTAYO **KOFOWOROLA**
- 122 AFOLABI FUNMILAYO ATINUKE
- 123 AFOLABI IBRAHIM ABIMBOLA
- 124 AFOLABI YAKUBU OLAYIWOLA
- 125 AFOLARIN GANI KOLA
- 126 AFONJA AYOOLA TAIWO
- 127 AGBAJE BABATUNDE AINA
- 128 AGBATA CHARLES
- 129 AGBEBIYI ADEYINKA
- 130 AGBOJO CLOTILDA ONYEOGHANI
- 131 AGBOOLA OLADIPO BABATUNDE
- 132 AGENO DANIEL ODIMO
- 133 AGHEDO DESMOND ESEOSA
- 134 AGONI SYLVESTER O.
- 135 AGOSU ADEWALE MAUTIN
- 136 AGUBATA ECHEZONA I.
- 137 AGWUIKE EDWIN CHJINDU
- 138 AGWUNOBI ANWULI ISIOMA
- 139 AGWUNOBI CHIKELUE CHIBUZO
- 140 **AGWUNOBI NNAMDI & ANWULI**
- 141 AGWUNOBI NNAMDI CHIJIOKE
- 142 AHANOR EKENOMAGHELE UNITY
- 143 AILERU HALIMOT OLUBUNMI
- 144 AILERU SALIMOTU AMOPE
- 145 AINA OLAWALE OLUSEYE
- 146 AINA OLUSHOLA REUBEN
- 147 AISHIDA OLADELE SIJUOLA
- 148 AIYEGBUSI AYOMIDE AMANDA 149
- AIYEGBUSI ENIOLA DEBORAH 150 AIYEOLA AFOLABI AKINKUNMI



151	AJAEREE MARCEL UCHENNA OKAFOR	
152	AJALA ESTHER NIHINLOLA	
153	AJAO MOSUDI AYINDE	
154	AJAYI ADEDAYO DAVID	-
155	AJAYI ADEKUNLE OBAFEMI	2
156	AJAYI JAMES OLAWALE	4
157	AJAYI OLADUNNI OLAPEJU	
158	AJAYI OLAKUNLE JAYEOLA	4
158	AJAYI OLUDAPO EMMANUEL	-
160	AJAYI OLUKAYODE FEYI	-
161	AJAYI OLUWAFEMI PHILIP	
162	AJIBADE ADEBAYO AIDEN	-
163	AJIBADE ADEBATO AIDEN	
164	AJIBADE ADEINIDE ALEXANDER	
165	AJIBADE OLOWASEGUN	4
166	AJIRIOGHENE MILLER OKE	2
167	AKANDE JOSEPH KAYODE	
168	AKANDE MUKTAR OPEYEMI	
169		
170	AKANNI OLUWADUROTIMI WILSON	
171		2
172	AKANNIZUBAIR OLANIYI SULAIMON	2
173		2
174	AKHIGBE CHARLES	4
175	AKI DAVID EFEOGHENE	
176	AKI JESSICA EWOMAZIMO	2
177	AKINADE EZEKIEL A.	2
178	AKINBANDE OLUFUNMILOLA	2
	BAMIDELE	2
179	AKINBO OLAYIWOLA ADIO	2
180	AKINBOLA AKINLOLU ADERINOLA	2
181	AKINBOYE KAYODE BABATUNDE	2
182	AKINBOYO FOLUKE TUMININU	2
183	AKINBOYO FUNMILOLA	2
184	AKINBOYO IBUKUNOLUWA	2
	CHRISTINE	2
185	AKINBOYO IFEOLUWADOTUN	2
	PETER	2
186	AKINDE FOLUKE	2
187	AKINDURO LISA	2
188	AKINGBESOTE ABIMBOLA	2
189	AKINGBESOTE OLUWAMAYOWA	2
	0.	2
190	AKINLAJA MICHEAL ADEBOWALE	2
191	AKINLUYI FIKAYO	2
192	AKINLUYI MAKINDE	2
193	AKINLUYI TOYOLE	2
194	AKINMOLADUN ROBERT	2
	OLUGBENGA	2
195	AKINNIRANYE AKINJOMIDE	
	OLASUNKANMI	2
196	AKINOLA AKINLABI	2
197	AKINOLA FELICIA I.A&BABAJIDE	2
	O(ADMORS)	2
198	AKINOLA OLADUNMIYE	2
199	AKINOLA OLUDOTUN OLUFEMI	
200	AKINPELU OKE BABAJIDE	2

201 AKINSANYA REBECCA TOYIN 202 AKINTOLA SOLOMON BABATUNDE 203 **AKINWALE ADEMOLA** 204 **AKINWALEOLUWADAARAINIOLUWA** DAVID 205 AKINWANDE OLUWASEYI SAKIRUDEEN 206 **AKINYELUWAADESOLAADERONKE** 207 **AKINYEMI GABRIEL ADESHOKAN** 208 **AKINYINKA AKINWALE** 209 **AKINYOSOYE ADETOKUNBO** 210 AKINYOSOYE AYO (MR & MRS). 211 AKINYOSOYE AYOYINKA ALEX 212 AKOMOLAFE KOMSON OLAJIDE 213 **AKOMOLEHIN** FRANCIS **OLUGBENGA** 214 **AKPAN NYONG** 215 AKPAN ODIONG DAVID 216 AKPAN OKON UDO **AKPAN PRAISE ITORO** 217 218 AKPARA KINGSLEY 219 **AKPELI EBIKE-OLAA** 220 **AKPELI EBIKETON** 221 **AKPELI NINA** 222 **AKPELI SOLOMON** 223 AKPUBI J. E. O'FEGHO 224 AKUBUE BENEDICTH NGANWUCHU 225 **AKUDO & NEHIKHARE IGBINIJESU** 226 **AKWUKWAEGBU MARK UDOHMBA** 227 ALABI ABIGAEL BOLAJOKO 228 ALABI AJOKE ZAINAB OLAMIDE 229 ALABI MODUPE OLAIDE 230 ALABI OLAKUNLE WAHAB ALABI SEUN OLUKEMI 231 232 ALAKE OLUWATOSIN OLAJUMOKE 233 ALAKE-PRATT KEHINDE TITILOLA 234 **ALARIMA AKINWUMI** 235 ALARIMA P OLUWAPEMISIRE 236 ALASA BAWA 237 ALAUSA ABIODUN 238 ALAYANDE FOLARIN 239 ALEJO KAZEEM OLUSEYI 240 ALI ADEMOLA SHEFIU 241 ALI-DAGABANA HADIZA 242 ALIMI OLALEKAN OLUWUNMI 243 ALIU IBRAHIM ABIODUN 244 ALIU IDODE MOHAMMED 245 ALLI AKINOLA SIKIRU 246 ALLI DOLAPO MARIAM 247 ALLI FADY ADEDOYIN 248 ALLI FATIMOH IYABO 249 ALLI OLAYINKA ABDUL- AZEEZ 250 ALLI OLAYINKA ASIMIYU 251 ALLI WURAOLA AMINAT 252 ALOBA GRACE TITILAYO 253 ALONGE ANDREW ANDERSON 254 ALONGE MAY E 255 ALUKO OLUWAFEMI JOHN

256 ALUSHA IORKYAR AONDOWASE 257 ALUSHA IORKYAR TERSOO 258 ALUSHA MBAWUESE 259 **ALUSHA MYOM** 260 ALUSHA VERASHE 261 ALUSHA ZERDOON 262 AMADI CHARITY CHIKWADOM 263 AMADI CHIJOKE EMMANUEL 264 AMADI THEOPHILUS OFFIONG **CHUKWUJIKE** 265 BENEDICT AMAEFULE **ONYEMAUCHE** 266 AMAKU MICHAEL ANENE 267 AMAMBA JANET EMGBAM 268 AMAO ADEDOYINSOLA ABIODUN 269 AMAYESHOLA GUY TORITSEJU 270 **AMAYESHOLA ITSEORITSETUMARA** SAMUELLE 271 AMAYO LOVETH 272 AMBALI HAMID ABDULAI 273 AMOBI OGOCHUKWU CELESTINA 274 AMOO ABOLUSODUN MUNIRU 275 AMUSUS BABATUNDE SONAYON 276 ANAGBOGU MICHAEL MATTHEW 277 ANENE ONYENWE EMMANUEL 278 ANGA KENNETH 279 ANI PRECIOUS OGOCHUKWU 280 ANIGIORO AMOS OLADAPO 281 ANIMASHAUN ADESHOLA SAMSON 282 ANIMASHAUN KAFILAT FOLAKE 283 ANIMASHAUN KAZEEM GBENGA 284 ANIMASHAUN AL-FURÆQAN **FOLORUNSHO** 285 ANIMASHAUNNADIA OLAOLUWA 286 ANISON SESSI IKECHUKWU 287 ANIZOR CHIJIOKE FRANCIS 288 ANMAK LIMITED -289 ANOZIE DOMINIC 290 ANYANWU CHIOMA CHRISTIANA 291 ANYANWU FORTUNE CHIGOZIE 292 ANYIAM SAMUEL NNAMDI 293 **ANYIAM-OSIGWE PEACE MARIE** OGECHI 294 **APABIRI OLUWAPEMI BEATRICE** 295 ARAH NNAMDI CHUKWUDUBEM 296 ARASE KINGSLEY EDENABOYEN ARCHIBONG MARIA-PIA OBO 297 ARCHIBONG VICTORIA U. 298 299 **AREOLA OLUWAFUNSO EMMANUEL** 300 AREWE ALBERT HOPE 301 ARIKAIBE NNAMDI HERBERT 302 AROBIEKE OLUWOLE O. 303 AROGBO MOFIYINFOLUWA B. 304 AROGUNDADE OLAMIDE ALBERT 305 **AROLE OLUWATOBILOBA TAOFIKAT** 306 AROWOSEGBE OLUWABAMIGBE 307 **AROYEHUN OLAKUNLE** 

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308	ASAKE ODUNAYO OLUFEMI	36
309	ASIWAJU AGBOLADE BABAFEMI	36
310	ASIYANBI OLUFEMI OLADELE	36
311	ASOGWA JOHN OKWUDILI	36
312	ATANDA ADEYI	36
313	ATINUKE ONASHILE	36
314	ATUBOYEDIA TAM-JONES	37
315	AWANG MARKUS JOHN	37
316	AWOLUMATE SAMUEL EHINMIDUN	37
317	AWOSANYA JOHN ADESINA	37
318	AWUNOR SUNDAY AZUBUIKE	37
319	AYAYEIBO ERIC EBIKAPADE	37
320	AYEKOMILOGBON OLUWAYOMI	
321	AYEMENRE-AKAHOMEN DAVID	37
	AIBHUEDAFE	37
322	AYO DURODOLA	37
323	AYO KASUMU KEHINDE	37
324	AYODELE AYODEJI OLUFEMI	38
325	AZAGE JOSEPH MICHEAL	38
326	AZEEZ ABIMBOLA TOHEEB	38
327	AZEEZ AMIDU BABATUNDE	38
328	AZEEZ AMINAT OLUREMI	38
329	AZEEZ BABATUNDE GBOLAHAN	38
330	AZEEZ JELILI	38
331	AZEEZ JIMOH OGUNBANWO	38
332	AZEEZ MURHITADOL OLAKUNLE	
333	AZEEZ RASAKI KOLAWOLE	38
334	AZUMA KATE	38
335	BABA KABIRU IBRAHIM	39
336	BABA SHEKWODUZA JONATHAN	
337	BABAJIDE TUNDE	39
338	BABALAKIN OMOTAYO MUFUTAU	
339	BABALOLA ABRAHAM ADESHINA	39
340	BABALOLA ESTHER OLUWATOYIN	39
341	BABARINDE OLUSHOLA ALADE	39
342	BABATUNDE ESTHER AINA	39
343	BABS-SULE OYINLOLA DEBORAH	39
344	BADEJO RISIKAT OMORONIKE	
345	BAIYEWU AYO OLA OLAYINKA	39
346	BAIYEWU OLUFEYIKEMI OLAMIDE	39
347	BAKARE TAOFEEK ADEDOYIN	
348	BAKUT BENEDICT YASHIM	39
349	BAKUT FIDELIS SULE	
350	BAKUT GABRIEL KARAM	40
351	BALOGUN ADEBAYO HAMMED	40
352	BALOGUN ADEKUNLE GANIYU	40
353	BALOGUN GANIYU ALADE	40
303	ADEKANBI	40
254		
354	BALOGUN KUDIRAT ABIODUN	40
355	BALOGUN MOTADENI ABIMBOLA	40
356	BALOGUN NURUDEEN	40
357	BALOGUN OLAKUNLE	40
358	BAMGBALA OLAYEMI	40
359	BAMGBOSE STEPHEN ISHOLA	41
360	BAMIDURO ADETAYO OLANREWAJU	41
361	BAMISILE ABIOLA O	41
362	BANKOLE IBUKUN OLATUNBOSUN	41
363	BANKOLE TAIBAT OLAITAN	

364	BASHIRAHMADANJOLAANUOLUWA
365	BASIL ATANAME JOHN
366	BASSEY MFON
367	BEKUNMI AKINSOLA
368	BELLO BABATUNDE JAMIU
369	BELLO BASHEER ADEGBOYEGA
370	BELLO HASSAN ADESOLA
371	BELLO MUILI MORAKINYO
372	BELLO RILIWANU KASIMU
373	BELLO SIKIRU ABAYOMI
374	BEYIOKU SURAJDEEN OLALEKAN
375	BIMLAG PRIESTLY TRAINING FOUNDATION
376	BIOCHEMICAL DERIVATIVES LTD -
377	BIODUN & TOLULOPE ODUSI
378	BISHI ONIBIYO ESTHER
379	BLAIZE ROTIMI FAROUK
380	BLUE MARINA CO LTD
381	BOB-MANUEL IBUNGE
382	BODUNRIN OLABISI FOLASHADE
383	BOLADE CHRISTOPHER OLADELE
384	BOLAJI EVITAYO SAMUEL
385	BOLARINWA ABIOLA ABOSEDE
386	BOLARINWA ATINUKE HABIBAT
387	BOLUWATIFE TEMITOPE SEGUN
	ISREAL
388	BOSAH NONSO
389	BOSAH UCHE CORDELIA
390	BRADFORD BINGLEY INVESTMENT
	LTD
391	BRAIMAH BABATUNDE ADEBAYO
	ZAK
392	BRIGUE UVIE
393	BROKER ASSOCIATES LIMITED -
394	BUHARI MICHAEL YACOUB
395	BUKOLA OLOLADE OLASILE
396	BUSAINE DISTRIBUTION
000	ENTERPRISES -
397	BYRON ABIMBOLA
398	CAPSTONE INSURANCE BROKERS
290	
200	
399	CASHCRAFTASSETMANAGEMENT
100	LTD
400	CDL CAPITAL MARKETS LIMITED
401	CHIEKEZI ANGELA ONYINYE
402	CHIGBO IKENNA T.
403	CHIKELUBA AGWUNA THOMAS
404	CHIKELUBA CONCILIA NCHEDO
405	CHIKEZIE CHINYERE MORIN
406	CHINYE HELEN
407	CHRIS OKAFOR NGOZI
408	CHUKWU EMMANUEL ONYEBUCHI
409	CHUKWU EUCHARIA NWAKAEGO
410	CHUKWUDE MARIA NWANNEKA
411	CHUKWUDILE OLABISI O ADAEZE
412	CRAIG AKIN
412	CUSTORDIAN & ALLIED PLC
413	
	(FORLY CRUSADER NIG.

415	D.O.L INVESTMENT LIMITED -
416	DADA EMMANUEL ADESHINA
417	DAHUNSI ABIODUN BOLARINWA
411	OMOTAYO
418	DAIBO WEYMIMI HENRY
419	DAIRO OPEYEMI AYOTUNDE
420	DAN EAGLE VENTURES
421	DANIEL OLUFUNKE ELIZABETH
422	DANIELS VICTORY AGAMWONYI
423	DARA ABIDEMI OWADAPO
424	DAVID SIMI OLANIKE
425	DAWODU MUSIBAU OLASUNKANMI
426	DAWODU OMOTOLA TAIWO
427	DAWODU SHUAIB ADEBOWALE
428	D-BEST ACHIEVERS
	SHAREHOLDERS ASS
429	DEINDE CHINENYE MIRIAN
430	DEJI-FALEYE EMILOLUFE SHAUN
431	DELANO OREOLUWA
432	DENNIS RAYMOND
433	DIKEOGU RICHARD UKACHUKWU
433	DIMOWO GABRIEL
434	DODO DINSHIYA DAMIAN
436	DOGHUDJE KENNETH
437	DOMINION HEIGHTS SCHOOLS
438	DOSUMUMUYIDEENOLASUNKANMI
439	DUBLIN-GREEN AWOPOLAGHA
	DAVID
440	DUDU JOSEPH OMAGBEMI
441	DUROJAYE FISAYO
442	EBEIYAMBA IYAMBA EKPO
443	EBIEKPI ETIENE PEARL
444	EBIZIE BLESSING AHAMEFULA
445	EBRESAFE OCHUKO DAVID MR
	& MRS
446	ECAD PROPERTIES LTD
447	ECHEDOM ONYEDIKA MICHAEL
448	ECHEFU EBERECHUKWU FRANCIS
449	EDE RICHARD CHIBUNDU
450	EDU OMAMOFE EYINMISAN
451	EDUN OLUYEMISI TITILOPE
452	EFAM MONDAY EWERF
453	EFE MILLER
454	EFEM ARIEL DAMIETE
455	EFUNTADE OLUWAFEMI
456	EGBELE GLORIA ENOGIELA
457	EGBINOLA OLUREMILEKUN
101	AYOTUNDE
458	EGBOCHUKU EDITH NJIDEKA
459	EGBROKO SIMEON OROMUNO
460	EGBUCHE AMAKA MAUREEN
461	EGBUNIKE UZOMA & PATRICIA
+0T	MR&MRS
460	
462	
463	
464	EGHO PETER ISI
465	EGWU FELICIA



466	EHILAWA KINGSLEY
467	EHIRIBE IKE
468	EIMUNJEZE JOSEPH ODIANOSEN
469	EJIOFOR EDMUND GRACE [MR
	& MRS]
470	EKE OLA CHIOMA
471	EKO YELLOW PAGE VEN
472	EKPO LARRY
473	EKPO MICHAEL EFFIOK
474	ELAH OWOICHO MICHAEL
475	ELNICK ENG CONSTRUCTION
475	LTD
476	ELUDOYIN AKINOLA
477	ELUSHADE IBIYINKA OLUBUNMI
478	ELYONS ASSET MANAGEMENT
410	
479	
479	EMENYI ABANG EDET EMI CAPITAL RESOURCES LTD-
480	
404	DEPOSIT A/C
481	EMMANUEL ADELEKE SOLOMON
482	EMMANUEL SHAMSUDEEN
100	AKINOLA
483	EMMANUEL UCHECHUKWU G
484	EMON STEVE-MARIO
485	EMORWODIA SAMUEL
	OGHENETEGA
486	EMUCHAY CHINYERE PRECIOUS
487	ENE ORIFIE
488	ENIKANOSELU MODUPE ABOSEDE
489	ENIOLA KAMILU ADEBAYO
490	ENTERPRISE INVESTMENT
	MANAGEMENT II
491	ENUECHUSUE-INEH CHISA
492	ENUMAH HENRY CHIGOZIE
493	ENYAMUKE UFUOMA
494	EPHRAIM ANIEFIOK DANIEL
495	EQUITY UNION LIMITED
496	ERHIRHIESAMUELOGHENERUEMU
497	ERINFOLAMI SALEMSON
	ADEMOLATEMILOLUWA
498	ERINLE KEHINDE OLUGBEMILEKE
499	ESAN ADEPEJU AMUDALAT
500	ESEZOBOR OHIS
501	ESSIEN ISRAEL SAM
502	ESUABANGA ANDREW
503	<b>ETEKOCHAY EDITH IFEANYICHUKWU</b>
504	ETOPAUL ITIOLA NIHINLOLAMIWA
505	EVBUOMWAN FRANCIS
	OSAKPAMWAN
506	EWURUM IKENNA CHUKWUNENYE
507	EYANUKU PETER ONOBRHIE
	JOHN
508	EYEFIA AYORINDE
509	EZE KENNETH AZUBUIKE
510	EZEAGU CHIJOKE VALENTINE
=	(ALLEGED DECEASED.
511	EZEIBEKWEKENNETHELOCHUKWU
	EZEIFE NKEIRU

513 EZEIGBO STELLA ADAMA 514 EZEOGUINE ANTHONY EMEKA 515 EZIGBO CHIKE KENNEDY 516 EZILEANYI INNOCENT CHIWETALU 517 FABSON EYITOPE ELIZABETH 518 FADEHAN OMOLARA OMOLAYO 519 FAFUNWA-ONIKOYI IDIAT OLABISI 520 FAKIYESI AYOKANMI OLUWASEUN 521 FAKIYESI OLUSIJI 522 FALETI AYOMIDE ADESANYA 523 FALETI AYOMIPOSI ADEPEJU 524 FAMOJURO ADEWALE 525 FAMUYON YUNUSA AGBOOLA 526 FANIMOKUN MOGBONJUBOLA 527 FANIMOKUN OLAITAN 528 FAROTIMI FISAYO ESTHER 529 FAROUN JOSHUA OLUWASEGUN 530 FASANYA ABAYOMI IFANIYI 531 FASUNHAN BUKOLA MARGARET 532 FAVOUR OLUWATOSIN CHARLES JOSEPH 533 FAWEHINMI HELEN ABIMBOLA 534 FAYESE STEPHEN OLATUNJI 535 FLAGSHIP ASSET MANAGERS ITD -536 FOFAH JENSON 537 FOLORUNSO FOLAKEMI 538 FORTUNE 2015 LIMITED -539 GANIU SEFIAT ABOLORE 540 GANIYU KAZEEM KUNLE 541 GARUBA SOBUR ABIODUN 542 **GBADAMOSI AHMMED AKANDE** 543 GBADEBO-SODIMU FOLASADE **CHRISTIANA** 544 GEORGE FAUSAT MOSUNMOLA 545 GIDADO OWOLABI QUADRI 546 **GLIME NIGERIA LIMITED -**547 GLOBAL MAXWEALTH LIMITED 548 GODS GOOD ENTERPRISES 549 **GOLDEN VICTORY PUBLISHERS** ITD 550 **GOLDENITZ HELMUT AND ANTONIA** 551 **GOSHENITE BUSINESS CONCEPT** 552 **GRACE CAPITAL LIMITED** 553 GRACE CAPITAL LTD 554 GRANDVIEW INVESTMENTS LIMITED 555 HABEEB SHAKIRU ALOWONLE O 556 HABIBA BARYAT BATURE 557 HABILA GIZETIYA MABEL 558 HAMILTON ANJOLAOLUWA JOHN-BOSCO 559 HAMILTON OLADAYO NICHOLAS 560 HAMILTON RACHAEL OLUFUNKE 561 HAMMAN-OBELS GHENEYOMA **KESIENA** 562 HAMZAT OLATUNJI 563 HARRISON KORIBO BENEBO

- 564 HASSAN AMINU MUHAMMED 565 HASSAN OLAMILEKAN LUKMAN 566 HASSAN OLAYEMI & OLARONKE MR & MRS 567 HEADMAN INIE FELIX 568 HELMS LIMITED 569 HERITAGE LINKS LIMITED -570 **HESKY SOLAR SERVICES** 571 IBE EUCHARIA NGOZI CHUKWU 572 **IBE LEO** 573 **IBEZIM AKACHUKWU** 574 **IBIROGBA KOLAWOLE** 575 **IBRAHIM ABUBAKAR GAYA** 576 **IBRAHIM RABI ATU** 577 **ICEL RESOURCES & INVESTMENT** LTD 578 **IDAHOR BETTY ENOTIENWONWAN** 579 **IDAHOSA ELLIS ORHUE** 580 IDIAHOSA FOXY IGIOGBE 581 **IDISE FRIDAY** 582 **IDISE MICHAEL IGHOFEWO** 583 **IDO BENITA IDO** 584 IDOWU JACOB OLAYIWOLA 585 **IDRIS MUSA ISA** 586 IELASSETS LIMITED 587 **IFEANAEME FRANCIS** 588 **IFEANYI JULIANA NKIRUKA** 589 **IGABARI MICHEAL CHUKWUEMEKE** 590 IGADO JOHN OCHECHE 591 **IGBASANMI BUKOLA AKINRINBIDO** 592 **IGBASANMI DEBORAH MOPENRE** 593 **IGBASANMI JOHN OLATOMIDE** 594 IGBIN YINKA GBEMISOLA 595 **IGBRUDE ESTHER TSANG** 596 IGE GABRIEL BABASOLA 597 IGHODALO MARK OSAWENHENZE 598 **IGWEZE DOZIE** 599 **IHEANACHO STEPHEN CHINONSO** 600 **IHENACHO CHIOMA BDIGDET** NGOZI BLESSING 601 IJABADENIYI OLUWATOSIN 602 IJOMAH PAUL CHUKWUEMEKE 603 **IKEDIASHI EZINWA RITA** 604 **IKENZE EBUNOLUWA CHINELO** 605 IKHELOWA MOHAMMED OMOLHUDU 606 **IKPONG SEBASTIAN UKO** 607 **IKUBOLAJE GBENGA AMOS** 608 **ILEOGBEN CHARLES IMEVBORE** 609 ILOBEKEMEN VICTORIA **IHANDIEDOR** 610 ILODUBA NONSO GERALD 611 ILONO THADDEUS NDUDI 612 ILORI ADEGBOYEGA JOSIAH
- 613 IMADOJEMU PERKINS OLUMESE 614
  - **IMADU ESSANG**
- 615 **IMANZENOBE ANTHONY** 616
  - **IMASEKHA OLUGBOYEGA**



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617	IMOHI IBRAHIM (MR)
618	IRAOYAH BENJAMIN
619	IREDJE ROBERT BRUME
620	IRENE ROLAND OLUMESE
	ISAIAH EMEKA PHILIP
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622	ISAIAH PRINCE JOSHUA
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624	IWAJOMO OLUSEGUN OMOTAYO
625	IWEGBUE IGNATIUS EFAMEFUNE
626	IWENEKHAI GODSTIME OSIMHETHA
627	IWUEKE BEN CHIBUZO
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636	JIDE LAWANI
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638	JIMOH RISIKAT ADEBUKOLA
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641	JOHN MFOMABASI FAVOUR
642	JOHNSON ADEOLA
643	JOHNSON OGORCHUKWU OBI
644	JOHNSON OLUWAFEMI
645	JOHNSON OLUWASEUN
646	JOHNSON YEWANDE
647	JOKTAN MATHEW KONGORO
648	JONAH SILAS
649	JOODA AYINDE SURAJU
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663	KESHINRO CHARLES OLUFEMI
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666	KOMOLAFE MICHAEL SEGUN
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**OBAFEMI AHMED ABDULAI** 

MGBEMENA IKE EMMA ROBINSON

MONDAY CHINENYE KELECHI

MONYE ANTHONY BIACHI

MOMODU OSIRIAME

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775	OBAJEMU SUNDAY
776	OBASOHAN FEMI MILKI
777	OBATAYO JOHN OLUWAFEMI
778	OBI CHITOM CLARE
779	OBI MICHAEL
780	OBI RAPHAEL CHINEDU
781	OBIAGBO EMILOJU
782	OBIDI OZOFU ABIODUN
783	OBIDIEGWU OGECHUKWU
	FRANCISCA
784	OBILAJA OLUSEGUN TUBOSUN
785	OBILEYE EJIWUNMI TAIWO
786	OBOBOR RAPHAEL
787	OBODO ANGELINA
788	OBOH KINGSLEY OREDIA
789	OBOLI PAUL CHIDU
790	OBOT OTOBONG MFON
791	OBUREBU CHRISTIANA OYIZA
792	ODEBIYI ANTHONY ADENIYI
793	ODERINDE JOHNSON KAYODE
	ADELEKE
794	ODESEYE TAOFEEK OLUFEMI
795	ODETORO ROFIKAT
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	ADEBUKONLA(NEE AINA)
796	ODIACHI OGECHI KENNETH
797	ODIGIE OSBORNE OSEREME
798	ODOGUN OLUBUNMI V
799	ODOHO ANTHONY OKEY
800	ODORO JOY FRANCIS
801	ODUBAYO ADEKUNLE O.
802	ODUCHE EBELECHUKWU PEACE
803	ODUGA HAKEEM ARIYO
804	ODUNAIYA ADEBOLU TAIWO
805	ODUNAIYA OMOYOSOLA
806	ODUNAYO OMOTAYO ADEBAYO
807	ODUNAYO TEMITOPE TITILOPE
808	ODUNLAMI IDOWU
809	ODUNMBAKU CHARLES OLUJIDE
810	ODUNMBAKUOLAJIDEOLUWASEUN
811	ODUNTAN ADEOLA OLUSOLA
812	ODUNUGA MOFOLUSO OMOLARA
813	ODUNUGA SAMIAT ADEBANKE
814	ODUOLA ADEMOLA ABIDEMI
815	ODUOYE ISMAIL OLAWALE
816	ODURONBI PEACE ESTHER
817	ODUSANYA ADEOLA ELIZABETH
818	ODUSANYA OYINDAMOLA
010	ANUOLUWA
010	ODUSINA OLUWASEGUN
819	
	IBUKUNOLUWA
820	ODUSOLA GANIYU ALADE
821	ODUSOTE OLATUNBOSUN ANIKE
822	ODUWOLE OLADAYO
823	ODUYE ABDULAZEEZ OLUWAFEMI
824	ODUYOYE OLUMUYIWA ADEBISI
825	OFFORNEJELU PATRICK AMAELO
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827	OFOR CHRISTINA CHIDEBEREM
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829 OFOR DAVID TOCHUKWU 830 OFOR GIDEON UCHENNA OKORIE 831 **OFOR JOSEPH NNANNA** 832 **OGBOLE LINDA** 833 **OGBU EMMANUEL** 834 OGEDEGBE ESEOGHENE FIONA 835 **OGHAE THEOPHILUS** 836 OGHONUVWOHO MAXWELL **UDUBRAYE** 837 **OGIAGA OSIREGBEME** 838 **OGINNI TAIWO OLAKUNLE** 839 OGU PASCHAL NWABUEZE 840 OGU PHILOMENA UDODIRI 841 OGUH CHUKWU EMEKA 842 OGUNDAIRO MOBOLAJI ABIDEMI 843 OGUNDEJI OLUWOLE SUNDAY 844 **OGUNDIPE OLUSOLA AYODELE** 845 **OGUNFEYITIMI OLAOLUWA** 846 OGUNFOLU ADEMOLA O 847 OGUNGBE OLUFEMI 848 OGUNLANA MUSIBAU OLULAJA 849 OGUNNAIKE BABATUNDE **ADEBANJO** 850 OGUNNOWO JULIUS OLAIWOLA 851 **OGUNSAMI AYODELE ADEWALE** 852 **OGUNTOYEOLUWATOPELAWRENCE** 853 OGUNTUNWASE BAMIDELE ABIODUN 854 **OGUNTUYI OLUSEGUN BAMIDELE** 855 OGUNWUSI ADETUNJI 856 OGUNYADE KAYODE MICHAEL 857 **OGWURUMBA AUGUSTINE** 858 **OHIAERI ADANNA IVY** 859 **OJABANJO ADELEKE & ALERO** 860 **OJEH ISIOMA AUGUSTINA** 861 OJELABI DAVID OLUSEGUN 862 OJELABI ISAAC OLASUNKANMI 863 OJELABI OLUSEGUN DAVID 864 **OJEWUMI KEHINDE & MARVEL** 865 **OJO TEMITOPE SARAH** 866 OJOH CHRISTIAN NWAOFEH 867 OJOSIPE ADEDAYO RAZAK 868 OJURAYO KHAFAYAT OLUREMI 869 **OKAFOR OYEHA PAUL** 870 OKE EZEKIEL OLUKUNLE 871 **OKECHUKWU ARINZE BENEDICT** 872 **OKECHUKWU IFEANYI CHRISTIAN** 873 OKECHUKWU SAMUEL 874 OKEKE BASIL ONYEACHONAM 875 **OKEKE CHINWE CHIKAODILI** 876 OKEKE EMMANUEL EBUKA 877 OKEKE FRANCES UBANAGU 878 OKEKE JUDE MADUABUCHI **OKEKE-OJIUDU CHIEMEZIE** 879 880 OKELEYE ADENIKE ELIZABETH 881 **OKEREKE AUGUSTA NNENNAYA** 882 **OKEREKE AUGUSTINE** 

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936	OLALEYE OLUWADARASINMI
	ESTHER
937	OLANIYI DAUDA AHMED
938	OLA-OLUWA ABIDEMI JAMES
939	OLAONIPEKUN SAHEED ADELANI
940	OLAOSEBIKAN OLA-OLUWA
	AJIBOLA
941	OLAOYE ANTHONY OLATUNDE
	& OMOPARIOLA
942	OLARINDE ADEMOLA REMI
943	OLASHORE ATINUKE BOLANLE
944	OLATEJU OLAYEMI MUTIAT
945	OLATUNBOSUN MOSURAT AWENI
946	OLATUNJI BOLANLE SEGUN
947	OLATUNJI OLUFEMI OLUMIDE
948	OLAWALE OLADAPO ISAAC
949	OLAWOYE ADESHIBOKAN IYABO
949 950	
	OLAWOYE GRACE OBAFUNKE
951	OLAYIWOLA ADEMOLA KAZEEM
952	OLISEDU MONICA NONYELUM
953	OLOFA RILWAN ADEYEMI
954	OLOKOR MARTHA ANAMALECHI
955	OLOKOR OROGHENE SAMUEL
000	GODSOWN
050	
956	OLOLO PETER UKUORITSEMOFE
957	OLONODE OLAYINKA JOHN
958	OLORUNMAKOMI TAJUDEEN
	ADISA
959	OLOWOJARE BANJO
960	OLOYE WASIU ADEKUNLE
961	OLUBANJO ADENOLA SAMUEL
962	OLUBOBADE ADEOLA OLAMIDE
963	OLUBODUN JOEL
964	OLUFEMI EBUNOLUWA
965	OLUKOGA TEMITOPE DORCAS
966	OLUMESE EDWARD
967	OLUPONA ODUNAYO IBIRONKE
968	OLUSANYA OLUMIDE ADEYIGA
969	OLUSANYA OLUWASEYIFUNMI
	ESTHER
970	OLUSANYA OLUWATOBILOBA
510	ISAAC
071	OLUSHINA TAIWO E.
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972	OLUWADAMILOLA LARAIYETAN
973	OLUWADARE EMMANUEL
	OLADIMEJI
974	OLUWADARE ENOCH KOLADE
975	OLUWAFEMI MONISOLA IDOWU
976	OLUWASETIRE STEPHEN
	OLUWASEYI
977	OLUYORI SEGUN
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979	OMIPIDAN JONAH OMOTAYO
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985 OMOLE JOSHUA OLABODE 986 **OMOLE OREKA** 987 **OMOLERE AKINWUMI BAMIDELE** 988 OMOLU MARVIS OSSAI 989 OMOMOWO BOLADE OJUROYE 990 OMOMOYESAN IDOWU **OLUWADAMILARE** 991 OMONI ABOSEDE ENIOLA 992 **OMONIJE ANTHONY DARE** 993 **OMONIJE OPEYEMI OLUWASEUN** 0 994 **OMOSEVWERHA EJIRO** 995 OMOSUNLADE ABDULAI 996 OMOTOSHO ABIODUN OKITIKAN 997 OMOTUNDE FOLAKEMI 998 OMOWALE LAMIDI ADEDAYO 999 **OMOZE CHRISTOPHER** 1000 OMUOJINE EMMANUEL NDUDI 1001 ONAGA NNAMDI GIOVANNI 1002 ONAH THOMAS AWUGO 1003 ONAYEMI OLUSEGUN **OLUFOLARANMI** 1004 ONI OLANREWAJU DEBORAH 1005 ONIFADE OMOLADE 1006 ONODEKU BENEDICTA ONORIODE 1007 ONOGOMUNO JULIET OGNALE MISS 1008 ONOJAFE PROVIDENCE **OGHENEFEJIRO** 1009 ONOJOBI EMMANUEL ADEBAYO **1010 ONOKWAI HELEN** 1011 ONONOGBU NGOZI PATIENCE 1012 ONUIGBO CHIDINMA-HENRY 1013 ONUOHA CHIJIOKE AMAECHI 1014 ONUOHA EKEOMA CHIDIEBERE 1015 ONWADIKE CHIBUIKE AGHAJIAKU 1016 ONWE IFEANYICHUKWU 1017 ONWORDI DUNZO MOSES ANTHONY 1018 ONWUAMA CHIGOZIE EMMANUEL 1019 ONWUEGBUSI OKECHUKWU SAMUEL 1020 ONWUZOLUM **KENNETH KENECHUKWU** 1021 ONYEBIGWAIKECHUKWUWILLIAMS 1022 ONYEBIGWA OGORCHUKWU **FRED JNR** 1023 ONYEMAH FELIX AZUKA 1024 ONYEMAIKE OKEY J. 1025 ONYIKE LIVINUS ONYEBUCHI 1026 OPADARE OLUWASEUN BENSON 1027 OPAOGUN OMOBOLANLE IDOWU **1028 OPARA IHEANYICHUKWU KELECHUKWU** 1029 OPASANYA OLUBUNMI LAWUNMI 1030 OPEKE FUNKE 1031 OPEODU ADEBOLA AFEEZ

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OMOLAKIN LEO K.

1032 OPEODU OMOTOKE TAWAKALIT **1033 OPUTA NKENAMCHI BENEDICT** 1034 ORELESI MORONKE OLUPERO 1035 ORENIYI IFEOLUWA DEBORAH 1036 ORIADE ABIODUN JOB 1037 ORITSETIMEYIN LOGISTICS COMPANY LTD **1038 ORITSEWEYINMI VENTURES** LIMITED 1039 ORJI CHUKWUDI 1040 ORJI MADUABUCHI UGWUALASI 1041 ORJINTA UDOCHI HYACINTH 1042 ORMANE UYOR LILY 1043 OROGUN CAROLINE OMUBOBA OROGUN 1044 ORORHO DAVID ERUEMESIRI 1045 ORORHO OGHENERUKEVWE PATIENCE **1046 OSADEBAMWEN EMOKARO** 1047 OSADINIZU ANTHONY CHUKWUYENUM 1048 OSADIPE JOSEPH BODUNDE 1049 OSANAKPO ELIZABETH UFELI 1050 OSEGHE ERIC **1051 OSEH KEHINDE MICHAEL** 1052 OSEIZA OGAZI OLUGBENGA **1053 OSEKWE VIVIAN IFELUNWA** 1054 OSHADARE OLUSHEYI ADEOLA 1055 OSHIN MOBOLANLE IGBARAGBON 1056 OSHINOWO IBRAHIM OWOLABI 1057 OSHO AKINNIYI AJIBOLA **1058 OSHO MICHAEL BAMITALE** 1059 OSHO OLUSEGUN SAMUEL 1060 OSIBODU OLUWATOBI 1061 OSIFESO ADEWUNMI BABATUNDE 1062 OSINUBI ODUNAYO AKINJIDE 1063 OSIYEMI OLUWASEUN 1064 OSO OLADUPO CHARLES 1065 OSOBU ADEDAYO OLUDAYO MICHAEL 1066 OSOFISAN SEGUN UCHECHUKWU 1067 OSUNDOLIRE IFELANWA OLADAPO 1068 OSUNSEDO OLUSOJI 1069 OTEPOLA TOLULOPE DAMILOLA 1070 OTITE GOODLUCK FAVOUR MR 1071 OTOWORO VENISSA 1072 OTOWORO WINNIEFRED 1073 OTTIH ADAEZE MAUREEN 1074 OUT CHRISTOPHER OSHOMA 1075 OVBIAGELE VINCENT OBAGHE **1076 OVIOSUN ENAHORO** 1077 OVUEZIRIE EMMANUEL EHIDIAMEN 0 1078 OWI MARIA INIBIYE 1079 OWODEYI LATEEF 1080 OWOEYE OLAWALE 1081 OWOJORI ANTHONY ADEKUNLE

1082 OWOLABI ALBERT OLURINOLA



1190 SOLAJA AYODEJI NURUDEEN

**1083 OWOLABI FIYINFOLUWA ANNE** 1084 OWONUBI SAMUEL TAIYE **1085 OWOYOMI ABAYOMI EBENEZER 1086 OWUAMANAM JUDE CHINOYE** 1087 OYAKHILOMEN OKOSUN **1088 OYEBADE OLUFUNKE FEYISARA** 1089 OYEBADE YINKA MICHAEL **1090 OYEBANJI ADEYINKA** 1091 OYEBO ABIODUN OMOTAYO 1092 OYEBODE BOLA **1093 OYEBOLA OLUWATOSIN** 1094 OYEDEJI AKINDELE OLAWUMI 1095 OYEDEJI KALE 1096 OYEDEJI RASHEED ADEBOYE 1097 OYEDELE ABDULAZEEZ ADEMOLA TAIWO 1098 OYEDELE OLUWASEGUN IREDELE 1099 OYEGADE ADELEKE SIMEON 1100 OYEKUNLE OYEDELE EMMANUEL 1101 OYELADE MOSES IBIKUNLE 1102 OYELAYO EYITAYO OYEYEMI **1103 OYELEYE JAMES AYODEJI** 1104 OYEMADE OLUSEYI OYEDELE 1105 OYENIRAN KOLA 1106 OYENIYI OLUWATOBI OLAOLU 1107 OYERINDE OYEWALE 1108 OYETUNDE OLUWAFEMI TIMOTHY 1109 OYETUNDE SURAJU 1110 OYEWALE SAHEED 1111 OYEWO OMOTAYO OYELEYE 1112 OYINWOLA MOSUNMOLA **OLATUNDE** 1113 OYIODO MOSES JONAH 1114 OZILLY MARTINS OLUME 1115 OZIOMACHUKWU OKOLI 1116 OZOYA IZEGAEGBE & OLUWAFUNKE 1117 PDC GLOBAL SERVICES 1118 PEACE CAPITAL MARKET LIMITED 1119 PEDRO DICKBA 1120 PERIDOT & GERMANE REALTORS LIMITED 1121 PETERS CHARITY 1122 PHB CAP.&TRUST LTD/LEGACY EQUITY FUND-TR 1123 PHILLIPS AKINTUNDE OLUWOLE 1124 PHILLIPS OLUWATOYIN ADEBOLA 1125 PLANMEC LIMITED 1126 POPOOLA MOSHOOD MABINUORI 1127 PORTFOLIO MANAGER ACCOUNT 1128 PRAISE VICTOR OPEYEMI 1129 QUADRI SULAIMON 1130 RAIMI RAMONI ADEMOLA 1131 RAJI IBRAHIM ADEWALE 1132 RAJI OLADAPO TAOUFIQUE 1133 RAJI OLUWANIFEMI 1134 RAJI OLUWATAMILORE 1135 RAMONI MUDASIRU OLAWALE 1136 RASAQ OLALEKAN MUMUNI

1137 RESOLUTION FINANCE LIMITED/ **CLIENT -TRAD** 1138 RHOMAT PROPERTIES NIGLIMITED **1139 RSL INTERNATIONAL LTD** 1140 RSL VENTURES CAPITAL LIMITED 1141 RUFAI RILWAN KAYODE MR 1142 SAAIIO VENTURES **1143 SAANEE PATRICIA NWAM** 1144 SABA ABIOLA MARIAM 1145 SAKA RASHIDAT OMOBOLANLE SALAKO OLAOLUWA 1146 1147 SALAM ABASS 1148 SALAMI BIOLA TITILOPE 1149 SALAMI IYABO WASILAT 1150 SALAMI KHAIRAT OLUWATOFUNMI TOYIN 1151 SALAMI MAMMAN JIMOH 1152 SALAU MOHAMMED ADEBANJO 1153 SALIMON IBRAHEEM AJAO JAIYEOLA 1154 SALIU FAUSAT REMILEKUN 1155 SALIU HAMMED 1156 SANUSI ADO 1157 SANYAOLU NOJEEM ADEKUNLE 1158 SANYAOLU OLABODE SUNDAY 1159 SARUMI ASISAT LAYIWOLA 1160 SASA MICHAEL SUNDAY 1161 SEG MAHSEN & CO. NIG.LTD. -1162 SENA AGBIDYE ABRAHAM 1163 SERIKI IDRIS ABIODUN 1164 SERIKI ODUNAYO ODUNOLA 1165 SFS RESEARCH 1166 SHANDY VENTURES SHAREHOLDERS INVESTOR & 1167 **OPERATORS** 1168 SHEHU KUTA 1169 SHEHU MALLAM MIKAIL 1170 SHEHU-CONCERN BABANGIDA 1171 SHEM-KEZIA INVESTMENT LTD SHITTU OLALEKAN OYEKUNLE 1172 1173 SHOBANDE BABATUNDE AKANNI 1174 SHOEWU ADEBIMPE 1175 SHOFOLA KAMORUDIN 0.0. 1176 SHOFOLAHAN ELIZABETH BUKOLA 1177 SHOKOYA YINUS ADEKUNLE 1178 SHOKUNBI KHADIJAT OLASUMBO 1179 SOBODU ADEKUNLE ADEDEJI **1180 SODEINDE EBENEZER OLATUNJI** 1181 SODIPOEA 1182 SOETANANTHONYMOGBONJUBOLA 1183 SOETAN OLUGBEMIGA OLUMIDE 1184 SOETAN OLUWATOSIN OMOTAYO 1185 SOFOLUKE OLATUNJI SIGISMUND 1186 SOGBESAN OLUWAKEMI ABIMBOLA 1187 SOJINRIN OLUWABUSOLA OLAKUNLE 1188 SOKOYA OLUDAYO OLUSEYI **1189 SOKUNBI OLAYINKA GANIYAT** 

**1191 SOMAN INVESTMENTS NIG LTD** 1192 SOSANYA VICTOR OLUSEGUN 1193 SOUNOUKINI RACHEAL PRUDENCE 1194 SOWANDE MOJEED ADISA 1195 SSCM-ISIBOR STEPHEN 1196 STAMMY NIGERIA LTD -1197 STEPHEN LAURATI 1198 STERLING ASSET MGT & TRUSTEES LTD A/C 12 1199 STEVE-OLEKA OGECHI GRACE 1200 STEVE-OLEKA OKECHUKWU 1201 STI/ECOBANK-TRADING A/C 1202 STOKCREST NIGERIA LIMITED 1203 STRATEGY AND ARBITRAGE 2 1204 SULAIMAN AKEEM ADISA 1205 SULAIMON MOHAMMED 1206 SULAIMON TEMI-LOLUWA IBRAHIM 1207 SULE SUNDAY 1208 SURAKAT RASAQ OLAWALE 1209 SYNGER JOHN KALAKIO 1210 TAIWO ADETOLA ADEWUNMI 1211 TAIWO DAMOLA OMOLOLU 1212 TAIWO KASALI 1213 TAIWO M. ADEKUNLE 1214 TAIWO OLUFISAYO OLUTIMILEHIN OLATOUN 1215 TAIWO OLUNIFESIMI EBUNOLUWA BOLUTIFE 1216 TAIWO OLUWASEUN KOLAWOLE 1217 TAIWO SUNDAY SAMSON 1218 TAIWO TOLULOPE YOMI TAKIM MACDUFF OJONG 1219 1220 TALABI ADEWALE SEYI 1221 TASIE TAMUNOTONYE MATTHEW 1222 TAYO-BALOGUN SEUN 1223 THOMAS TUNDE JOHN 1224 TICKLE CONSULTING LIMTED 1225 TIJANI KAZEEM OLUWATOYIN 1226 TIJANI OLUWAYEMISI TEMITAYO **KABIR** 1227 TOBUN ADEPELEWURAOLA ADEDOYIN VICTORIA 1228 TOHIR FOLORUNSHO ISMAILA 1229 TOKALEX ASSOCIATES LIMITED 1230 TOKODE OLUBUKAYO 1231 TOLUHI OLUWAFEMI MICHAEL 1232 TRANSUNION SECURITIES & **INVEST. COM LTD** 1233 TRINITY SONGS OF JOY LIMITED 1234 UBA MROHWOBOR DONATUS 1235 UBAH ANTHONY OKECHUKWU 1236 UBANI CHIOMA ADA 1237 UDECHUKWU FREDERICK NNAMDI 1238 UDEKEZIE MARY 1239 UDOCHU OGBONNAYA

1240 UDOH FRIDAY ETIM

1241 UDOH INEMESIT BRIAN E

201



1242	UDOH USEN EKONG	
1243	UDUOJIE ASUNUKEGBE FREDRICK	
1244	UGEH PATRICK IFEANYICHUKWU	1
1245	UGWU MARTINS ONUORAH	1
1246	UGWUTHEODORE CHUKWUEMEKA	1
1247	UKAEGBU KENNETH CHIDUBEM	
1248	UKAEGBU OGEMUDI PASCAL	
1249	UKONNE CHISOM NNEOMA	1
1250	UKPAI IFEOMA MIRACLE	1
1251	UKPONG UKPONG S.	1
1252	UKWESA MERCY	
1253	UMANAH ARNOLD EDIDIONG T.	1
1254	UMANAH IDARAIVANA T.	
1255	UMAR AISHA HAJIYA	
1256	UMEH DUMJACHIKE CHUKWUKA	
1257	UMEILECHUKWUOBINNACHINEDU	
1258	UMEUGOJI CHINYERE B	1
1259	UMEWUZIEJONATHANEKECHUKWU	1
1260	UNAEGBU DONATUS EJIKEME	1
1261	UNUBUN ALEXANDER OMOEGBE	1
1262	UTHMAN OLUFUNMI M.	
1263	UWEM JOHN	
1264	UZEBU EKUASE	
	UZOESI DANIEL IFEANYI	
	VICTOR AKINBAYO/TRADING A/C	
	VINCENT CHRISTIE O	
1268	VINCENT O VALENTINA	

- 1269 VINE FOODS LTD
- 1270 WABARA KINGSLEY WABARA

1271 WADI BRIDGET CHIYERE 1272 WASIMO VENTURES LIMITED 1273 WILCOX ALESTA TAMUNONIMIBAM 1274 WILLIAMS EMMANUEL 1275 WILLIAMS JOHN ADEBAYO 1276 WILLIAMS ONOSHOKENEH PAULINA 1277 WILLIAMS RACHAEL OMOSIGHO 1278 WOKOMA BENONI SOGBEYE 1279 WONSIRIM HYCIENTH **IHEANYICHUKWU** 1280 YAHAYA ABDULMUMINI 1281 YAKUBU ALI 1282 YAKUBU SHERIFF 1283 YEKINNI ADISA AKINGBOROWA 1284 YELLOWE TARIBO SOGBEYE 1285 YINUSA AMUDA YUSUF **1286 YOMADEX INVESTMENT LTD** 1287 YUSUF ABUBAKAR KOLA 1288 YUSUF BALLA-JOSE 1289 YUSUF MADUGU HARUNA 1290 YUSUF OLUKUNLE ISAAC 1291 YUSUF RASHIDAT ODUNAYO

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2C, Gbagada Expressway, By Beko Ransome Kuti Park, Anthony Oke Bus Stop, Gbagada, P.M.B 10014, Shomolu, Lagos State.						AXA Mansard Insurance Plc.		
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		latamax@da	tamaxregistrars.co	m or the comple	eted form ca	n be submit	ted through any GTBank nearest to you. s/omissions in any document transm	itted electronically



### **Proxy Form**

#### AXA MANSARD INSURANCE PLC RC 133276 NUMBER OF SHARES: 25th ANNUAL GENERAL MEETING to be held at Lagos Oriental RESOLUTIONS FOR AGAINST Hotel, No 3, Lekki Road, Victoria Island, Lagos on Friday, May To receive the Audited Financial 19, 2017 at 10:00 a.m Statements for the year ended December 31, 2016, and the Reports of the Directors, I/We..... being a member/ Auditor and Audit Committee thereon members of AXA Mansard Insurance plc hereby appoint\*.....or failing him Mr. To declare Dividend Olusola Adeeyo, or failing him Mr. Tosin Runsewe, as my/our To appoint Auditor proxy to attend and vote for me/us and on my/our behalf at To elect Directors the Annual General Meeting of the Company to be held on i. Mr. Ohis Ohiwerei as an Independent May 19, 2017 and at any adjournment thereof. Director Dated this ......day of ......2017. ii. Mr. Frédéric Coppin as a Non-Executive Director Signature of Shareholder..... To authorize Directors to fix the remuneration of the Auditor Name of Shareholder..... To elect members of the Audit Committee Please indicate with an "X" in the appropriate box how you wish your votes to be cast on the resolutions set above. Unless otherwise instructed, the proxy will vote or abstain from voting at his discretion. ADMISSION CARD

The twenty-fifth Annual General Meeting of AXA MANSARD INSURANCE PLC will hold at the Lagos Oriental Hotel, No 3, Lekki Road, Victoria Island, Lagos on Friday, May 19, 2017 at 10:00 a.m

Name of Shareholder (in BLOCK LETTERS)	 

#### Shareholder's Account No..... Number of shares.....

#### **IMPORTANT**

- 1. Before posting the above form of proxy, please tear off this part and retain it. A person attending the Annual General Meeting of the Company or his proxy should produce this card to secure admission to the meeting.
- 2. A member of the Company is entitled to attend and vote at the Annual General Meeting of the Company. He is also entitled to appoint a proxy to attend and vote instead of him, and in this case, the above card may be used to appoint a proxy.
- 3. In line with the current practice, the names of two (2) of the Directors of the Company have been entered on the form of proxy to ensure that someone will be at the Meeting to act as your proxy. You may however wish to insert in the blank space on the form (marked " \* ") the name of any person, whether a member of the Company or not, who will attend the Meeting and vote on your behalf instead of one (1) of the Directors named.
- 4. The above form of proxy, when completed, must be deposited at the office of the Registrar, DataMax Registrars Limited, No 2C, Gbagada Expressway, Gbagada Phase 1, Lagos, not less than forty-eight (48) hours before the time fixed for the meeting.
- 5. It is a requirement of the law under the Stamp Duties Act, Cap. A8, Laws of the Federation of Nigeria, 2004, that any instrument of proxy to be used for the purpose of voting by any person entitled to vote at any meeting of shareholders must bear a stamp duty of Fifty (50) Kobo.
- 6. If the form of proxy is executed by a Company, it should be sealed under its Common Seal or under the hand and seal of its Attorney.

Signature of the person attending.....

Affix N50 Postage Stamp Here

#### **DataMax Registrars Limited**

2C, Gbagada Expressway, Anthony Oke Bus Stop, by Beko Ransome Kuti Park, Lagos State



### **Corporate Directory**

#### **Executive Suite**

Yetunde llori Kunle Ahmed Tosin Runsewe

#### **Commercial Solutions**

Lekan Oyinlade Abisola Nwoboshi Akinlolu Akinyele Adebola Surakat Patience Ugboajah Babatunde Braimah Nkechi Osawemen Efe Isodje Albert Chukwuemeka Akeem Adediran Ademola Lawson Hussaina Yuguda Opeyemi Akintola Kemi Allison

#### Finance

Rashidat Adebisi Ngozi Ola-Israel Babajide Babalola Emeka Muonaka Olanike Olaniyan Omowunmi Adewusi Oyekanmi Akinpeloye Abayomi Taiwo Olachi Ekechukwu

#### **Operations & Technology**

Tolulope Odunsi Anthony Ode Adetoro Afuwape Benjamin Nnatuanya Chizuru Nwankwonta Babasola Olukoya Folake Ajibola

#### **Retail Solutions**

Yomi Onifade Adeola Adebanjo Edison Emoabino Tosin Taiwo Oluwadamilola Ogedengbe Olanrewaju Ogunleye Olakunle Ojekale Omosolape Odeniyi Marieme Ba Wuraola Odesanya Latifah Aliu Abayomi Olota Chief Executive Officer Executive Director Executive Director

Deputy General Manager Senior Manager Manager Manager Manager Deputy Manager Deputy Manager Deputy Manager Deputy Manager Assistant Manager Assistant Manager Assistant Manager Assistant Manager

Deputy General Manager Senior Manager Senior Manager Manager Manager Deputy Manager Deputy Manager Deputy Manager

Assistant General Manager Senior Manager Manager Deputy Manager Assistant Manager Assistant Manager Assistant Manager

General Manager Manager Deputy Manager Deputy Manager Assistant Manager

#### **Technical**

Tejumade Scott Olufemi Aluko Adekunle Omotoye Olaniyi Abijo

#### SYSCON

Sola Odumuyiwa Christopher Eze Vincent Anosike

#### Strategy, Planning & Marketing

Akolade Oni // Opeyemi Ojedele-Akinwonmi // Tejiri Oghenekaro // Wahen Egbe //

#### **SME SOLUTIONS**

Okezie Akaniro Tejumade Coker

#### **AXA Mansard Health**

Tope Adeniyi Nte Uran - York Olufunlola Jide-Aribaloye Chidi Onyedika Tokunbo Alli

#### **AXA Mansard Investments**

Deji Tunde-Anjous Jumoke Odunlami Alex Edafe Mosope Atanda-Lawal Omo Osiemi

#### **AXA Mansard Pensions**

Dapo Akisanya Naomi Aduku Tiamiyu Balogun Soji Osunsedo Kehinde Ariyibi Olatunde Olagunju Seun Bello Babajide Lawani Senior Manager Manager Deputy Manager Assistant Manager

Assistant General Manager Assistant Manager Assistant Manager

Assistant General Manager Deputy Manager Deputy Manager Deputy Manager

Deputy General Manager Assistant Manager

Chief Executive Officer Assistant General Manager Senior Manager Deputy Manager Assistant Manager

Chief Executive Officer Assistant Vice President Senior Analyst Analyst Analyst

Chief Executive Officer Assistant General Manager Assistant General Manager Deputy Manager Deputy Manager Deputy Manager Senior Analyst



### **Corporate Addresses**

#### **HEAD OFFICE**

AXA Mansard Insurance Plc. Santa Clara Court, Plot 1412 Ahmadu Bello Way, Victoria Island, Lagos State.

REGIONAL OFFICES ABUJA Plot 1568 Muhammadu Buhari Way, Area 11, Garki, Abuja.

**PORT HARCOURT** Plot 12 Ezimgbu Link Road, Off Stadium Road, GRA Phase IV, Port Harcourt, Rivers State.

#### **AXA MANSARD WELCOME CENTERS**

#### ENUGU

Bethel Plaza (Suite A5), 36, Garden Avenue, Opposite Diamond Bank Enugu, Enugu State.

#### MINNA

Shamras Plaza, Along Bosso Road, Opposite Murtala Park, Minna Central Business District, Niger State.

#### **KADUNA**

3B Ribadu Road, Off Tafawa Balewa Way, Ungwan Rimi, Kaduna North, Kaduna State.

#### **IBADAN**

Broking House, 1 Alh. Jimoh Odutola Road, Dugbe, Ibadan, Oyo State.

#### ALAUSA

DN Meyer Building, Plot 34 Mobolaji Johnson Avenue, Behind 7Up Bottling Company, Alausa Ikeja, Lagos State.

#### YABA

176 Herbert Macaulay, Adekunle, Yaba, Lagos State.

FESTAC

Plot 248 Block B, Festac Link Road, Amuwo-Odofin, Lagos State.

#### IKOTA

Suite K4-6 & K15-17, Road 5 Ikota Shopping Complex, Ikota, Ajah, Lagos State.

#### **IKORODU ROAD**

177 Ikorodu Road, Onipanu, Lagos State.

APAPA 12/14 Wharf Road, Apapa, Lagos State.

#### OGBA

18 Ijaiye Road, Ogba, Ikeja, Lagos State.

#### LEKKI

3 Kayode Otitoju Street, Admiralty Way Lekki, Lagos State.

#### BENIN

15 Sapele Road, Opposite High Court, Benin City, Edo State.

#### UYO

110 Abak Road, Uyo, Akwa Ibom State.

#### ILORIN

30 Taiwo Ibrahim Road, Ilorin, Kwara State.

#### ALABA H40/51 Igbede Road, Alaba International Market, Ojo, Alaba, Lagos State.

**OPEBI** 15/17 Opebi Road, Opebi, Ikeja, Lagos State.

**ONIKAN** 2 McCarthy Street, Onikan, Lagos State.

**SURULERE** 82 Adeniran Ogunsanya Street, Surulere, Lagos State.

EGBEDA Yemosa Plaza, 26-28 Akowonjo Road, Egbeda, Lagos State.



## Notes



## Notes



## Notes



www.axamansard.com